APSE Scotland Fleet, Waste and Grounds services seminar and exhibition 2016
17th - 20th May 2016 at Hilton Coylumbridge, Aviemore
Tuesday 17th May 2016

15:00-17:00 Registration and advance exhibition viewing
19:00–22:00 Casual dining at Hilton Coylumbridge for all seminar attendees

Wednesday 18th May 2016

10:00-11:00 Scotland’s largest public sector fleet, waste and ground services exhibition opens – registration and exhibition viewing
11:00-12:00 Session One: Gazing through the crystal ball - What does the future hold for environmental services?

The future challenges facing Scottish local authority environmental services
- What are the financial pressure points within environmental services?
- Addressing the big environmental issues whilst coping with budget constraints
- Can we support frontline environmental services and balance the growing demand on other council services?

Speaker: Craig Hatton, Executive Director (Place), North Ayrshire Council

Environmental Services: State of the Market 2015
- Results from our state of the market surveys in refuse, street cleansing and parks
- What does the service data tell us about the future funding and service delivery implications?
- Municipal entrepreneurship – what does it mean for your services?

Speaker: Paul O’Brien, Chief Executive, APSE

Service transformation
- Reconfiguring services to meet the needs of our business
- Taking an income generation approach to bridge the funding gap
- Aligning service demand and resources to maximise productivity and service delivery outcomes

Speaker: Brian Devlin, Executive Director Land & Environmental Services, Glasgow City Council

12:00-13:30 Lunch and exhibition viewing
14:30-15:15 Exhibition viewing (Tea and coffee sponsored by Johnston Sweepers)

15:15-16:30 Session Three: Waste collection developments

Household Recycling Charter
- Developing the Household Recycling Charter and Code of Practice
- The next steps for the Charter
- Some examples of what “post-charter” might look like

Speaker: Stuart Murray, Recycling and Collections Advisor, Zero Waste Scotland

Conwy’s ‘Trolibocs’ stackable kerbside recycling container system
- The Welsh recycling blueprint and its impact on Conwy
- The planning and implementation of the new kerbside collection service
- The impact of the new service on recycling and financial performance

Speaker: Jon Eastwood, Waste Manager, Conwy County Borough Council

Increasing waste collection fleet utilisation through shift working
- The rationale and approach taken by Fife to increase fleet utilisation
- The details of the fleet utilisation and shift working project
- What impact has been realised and what were the lessons learnt

Speaker: Martin Kingham, Service Manager (Waste Operations), Fife Council

16:30-17:00 Delegate and exhibitor drinks reception
Sponsored by Hilton Coylumbridge

18:30–20:30 Gala Buffet dinner in Inverdruie restaurant for all seminar attendees
Sponsored by Interpump Hydraulics (UK) Ltd

Thursday 19th May 2016

09:15–09:30 Exhibition viewing (Tea and coffee)
09:30–11:00 Session Four: Service Challenges - Service Innovations

Latest biodiversity strategy for Scotland & the local authority role
- Restoration & investment in natural capital
- Developing Scotland’s natural health service
- Potential for funding

Speaker: Sally Thomas, Land Use and Biodiversity Team Leader, Natural Resources Division, Scottish Government

A collaborative approach to long term litter and flytipping prevention
- Local level integrated partnerships
- Prioritising preventative action
- Shared responsibility

Speaker: Catherine Wilson, Sector Manager, Zero Waste Scotland

Plymouth’s strategy for commercialisation
- Taking a commercial approach
- Income generation within parks and streetscene
- What should you consider when moving towards an income generation approach?

Speaker: Simon Dale, Assistant Director Street Services, Plymouth City Council
Residents review – Fresh pairs of eyes
• Better engagement with service users
• Customer led service design for parks
• Evidencing Self Evaluation of parks
Speakers: Stuart Pryde, Principal Amenity Officer and Claire Goodwin, Policy Officer, East Lothian Council

What does the future hold for new technology?
• Key areas of development
• Safety and security for drivers and others
• Where to next?
Speaker: James Turner, Product Marketing Manager, DAF Trucks

09:30–11:00  **Transport advisory discussion forum - to debate the latest challenges and opportunities for the sector**

11:00–11:40  Exhibition viewing (Tea and coffee)

11:40–12:50  **Session Five: Innovations and service developments**

Zero waste future: The City of Edinburgh & Midlothian Project
• An overview of the whole project
• The latest developments with food and residual waste infrastructure
• Next steps for the project and issues to be aware of for others
Speaker: Gordon Pollock, Project Director, Edinburgh & Midlothian Project

A framework for commodities
• Getting it right at source
• Playing the market
• Lessons Learned
Speaker: Douglas Gardiner, Team Leader - Recycling Services, East Ayrshire Council

Shared services contracts for residual waste treatment (Clyde Valley case history)
• Arbuthnot report
• Clyde Valley Residual Waste Project (case history), shared service contract (North Lanarkshire, East Dunbartonshire, East Renfrewshire, North Ayrshire and Renfrewshire)
• Success factors for shared services
Speaker: Ian Telford, Project Leader, Clyde Valley Residual Waste Project

12:50–14:15  Lunch and exhibition viewing (sponsored by Romaquip Ltd)

14:15-15:20  **Session Six: Transport innovations and new technologies**

Switched On Scotland – A roadmap to the widespread adoption of plug-in vehicles
• Scotland’s vision for plug-in vehicles
• Enabling measures and goals
• Current and future actions
Speaker: Zak Tuck, Head of Low Carbon Vehicle Policy, Transport Scotland

Leading the way: Dundee City’s electric vehicle projects
• Importance of electric vehicles to the City
• Progress to date
• Council ambition and next steps
Speaker: Fraser Crichton, Assistant Fleet Manager, Dundee City Council

15:20-16:00  Exhibition viewing (Tea and coffee)

19:00-19:30  **Pre dinner drinks reception at Hilton Coylumbridge**
Sponsored by Heil Farid EV

19:30  **Annual Dinner at Hilton Coylumbridge (Smart suit or equivalent)**
Sponsored by Geesink Norba

**Rising Star Awards**
Sponsored by Zero Waste Scotland

**Friday 20th May 2016**

Breakfast and departure

**Internal and external exhibition**
The seminar also features Scotland’s largest trade exhibition of its kind with over 100 stands of relevant suppliers. For a full list of exhibitors, please contact Laura McNab at 01698 459051 or at Lmcnab@apse.org.uk

**Who should attend?**
• Elected members
• Chief Executives
• Executive Directors
• Heads of Service
• Operational Managers
• Strategic Policy and Planning Officers
• Environmental Service employees
• Representatives involved in the delivery of quality public services

**Rising Star Awards**
The Rising Star Awards are for individuals who deserve recognition for their innovative ideas and solutions to the current challenges facing our services. The winners will be announced following the annual dinner on Thursday 19th May. For more information, please contact the APSE Scotland office on 01698 459051.

**The Venue**
Hilton Coylumbridge
Aviemore, Inverness-shire
PH22 1QN

Onsite parking available
Check-in time: Approx 3pm
Check-out time: 11am

Reserve your place now by completing the booking form and faxing or emailing it to Laura McNab at APSE on 01698 200 316 or at Lmcnab@apse.org.uk
Booking form

APSE Scotland Fleet, Waste and Grounds seminar, Tuesday 17th to Friday 20th May 2016

main contact name: ___________________________ authority: ___________________________

address: __________________________________________________________

post code: ___________________________ telephone: ___________________________ fax: ___________________________ email: ___________________________

Please detail here any special dietary/access requirements for the delegates listed below:

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APSE issues full joining instructions 2 weeks prior to the event.

Event pricing

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<tr>
<th>Category</th>
<th>Full delegate fee (£)</th>
<th>Day delegate fee (£)</th>
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<tbody>
<tr>
<td>APSE member</td>
<td>£279 + VAT</td>
<td>£165 + VAT</td>
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<tr>
<td>Non member</td>
<td>£369 + VAT</td>
<td>£205 + VAT</td>
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<tr>
<td>Private sector organisations</td>
<td>£475 + VAT</td>
<td>£289 + VAT</td>
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**ALL DELEGATE FEES ABOVE EXCLUDE ACCOMMODATION**

Accommodation rates (*please indicate requirements below)

Single £225  (Inclusive of 3 nights full board - subsidised rate of £75 per night including evening meals)

*All hotel bookings at this event must be reserved via APSE as the hotel will not accept any direct bookings at the above special rate. Please note that personal charges incurred at this hotel are payable to the Hotel by breakfast on Friday, rooms should be cleared by 11:00am.

* Private sector organisations - please note accommodation will be provided at the Highland Resort. A free shuttle bus service will be in operation throughout the event and all evening meals will be provided at the Hilton Coylumbridge.

Payment information

VAT registration number 671 447 720

Delegate Fee & Accommodation will be invoiced. My purchase order reference is .............................................................

* For any alternative payment requests please contact the APSE office on 01698 459051

CANCELLATION & REFUND POLICY: Reservation is a contract. Substitution of delegates is acceptable any time in writing by post, email to Lmcnab@apse.org.uk or fax to 01698 200 316. Cancellations must be made in writing at least 10 working days before the event, and will incur a 20% administration fee. In the unlikely event of cancellation by the organisers, liability will be restricted to the refund of fees paid. The organisers reserve the right to make changes to the programme, speakers or venue should this become necessary.

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<tr>
<th>Delegate name</th>
<th>Delegate position</th>
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<th>Day delegate (detail day if req’d)</th>
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Please return completed form to Laura McNab, APSE, Brandon House Business Centre, Unit 18-20, 23/25 Brandon Street, Hamilton, ML3 6DA

or fax direct to: 01698 200 316  Telephone: 01698 459 051 - E-mail: Lmcnab@apse.org.uk