

Members only portal

APSE performance networks hosts a secure on-line web portal which allows you to access reports, direction of travel information, case studies from best and most improved performers and other documents used for process benchmarking.

An extract is provided below:

Home Upload Data FAQs About APSE Contact us Log out

APSE Performance Networks members portal

Hello

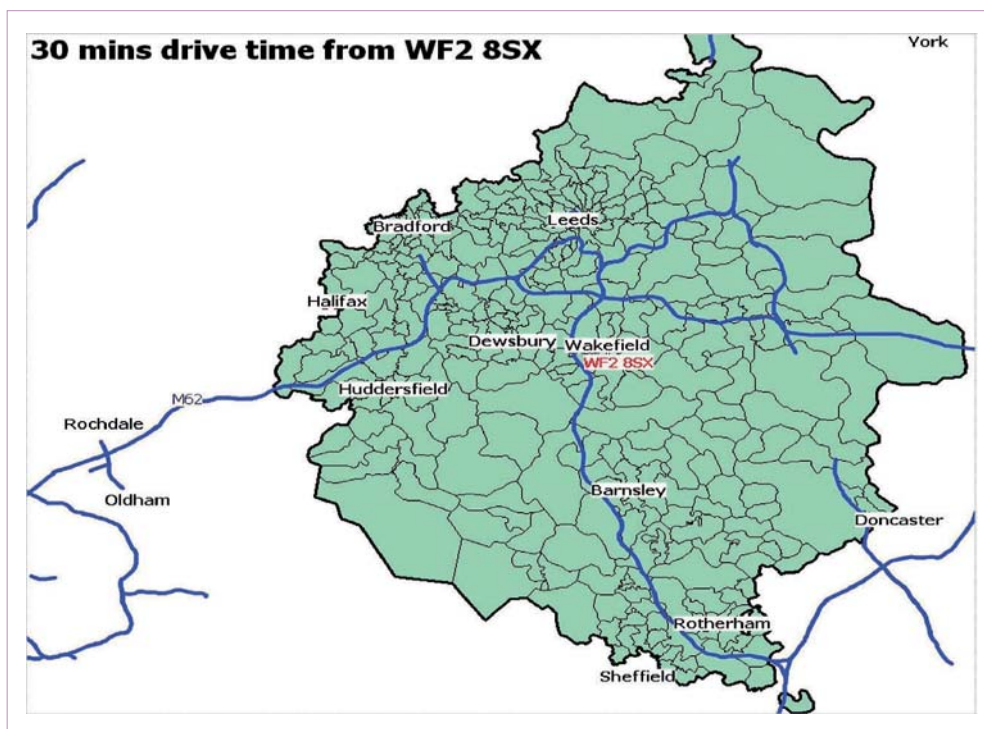
APSE performance networks is the largest voluntary public sector benchmarking service across England, Scotland, Wales and Northern Ireland. The network has been collecting performance data on key frontline service areas since 1999. Used by over 200 local authorities it leads the way way in local government benchmarking. The size of our memberships gives added benefits to members by being able to offer a wide variety of comparator groups.

- Data completion
- Reports
- Process benchmarking
- Training
- Frequently asked questions
- Contact us
- Customer satisfaction surveys
- Upload data
- Dates for your diary

Prospex GIS Analysis

Geo-demographic profiling is used as standard in the benchmarking of the parks, open spaces and horticultural services, refuse collection and sport and leisure facility management. It can also be used in any additional analysis that is required. Examples of what the geo-demographic profiling can be used for include:

- Drive-time catchments
- Deprivation
- Climate data (average rainfall/sunshine hours per annum)
- Population density
- Average household incomes



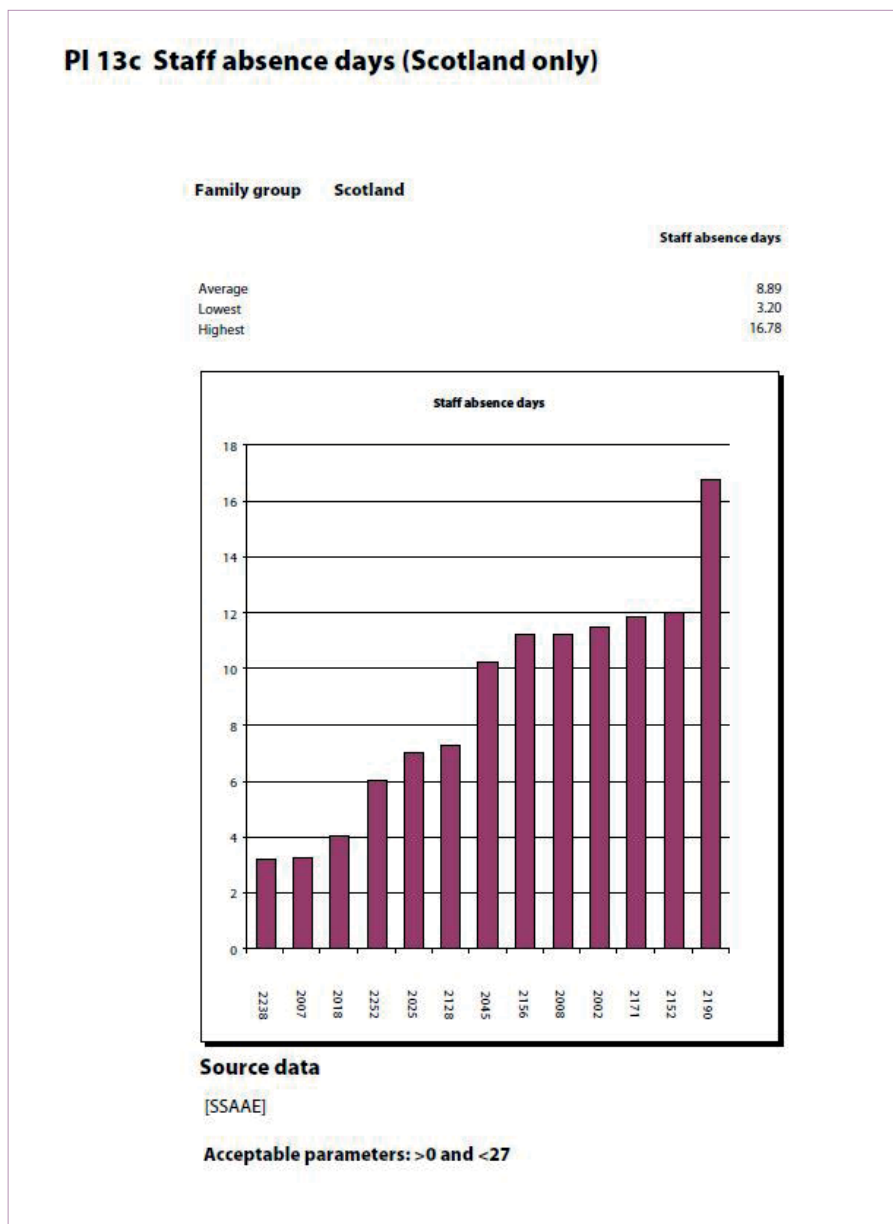
An example of a drive-time catchments mapping

Geo-demographic Information System (GIS) is the mapping of demographic and geographic information.

Bespoke analysis

In addition to the comprehensive standard analysis produced, APSE can provide bespoke analysis on request to meet the individual needs of local authorities. This may include analysis against a different comparator group (e.g. all London Boroughs, County Councils, Scotland only etc), trend analysis or analysis across a number of services.

An example of bespoke analysis is shown below



Bespoke analysis is available to meet individual needs of local authorities.

Data usage training

Data usage training is provided on request once the reports have been issued. We have developed different training options to enable you to:

- Get a short introduction to performance networks
- Look at the different performance data held within performance networks
- Information from the data – where are you at the moment?
- New types of reports – where do you want to be?
- Use the data internally
- Use the data externally
- To monitor contracts from other providers
- To prove you are delivering value for money when you are challenged

Value for money: the real benefit of benchmarking

By joining APSE performance networks, you will be joining a network with data from over 200 local authorities in the UK. Authorities are able to join for individual benchmarking services or all 15 service areas, allowing the cost to be distributed across several service areas, providing real value for money.

For authorities that are APSE members, membership of performance networks is offered at a considerable discounted rate.

For detailed pricing information, please contact APSE directly.

APSE performance networks is a membership service. Authorities are able to join either for single services or to all 15 services providing the authority with real value for money.

APSE membership

APSE also offers a range of services in delivering its aims of excellence in public services. At the forefront of promoting excellence in front line service delivery, the range of services provided by APSE is unique.

As a member of APSE you will receive a range of high quality services included as part of your local authority or organisation annual subscription. These include:

- Briefings service on current local government issues
- Network queries to allow you to source information using our extensive email contacts
- Advisory groups over a range of 12 different service areas
- Presentations from leading speakers throughout the UK
- Principal advisor support and advice
- Access to regional groups covering all UK
- Regular copies of our newsletter and APSE Direct.
- Press and media releases and briefings provided to your organisation and local press on request

And preferential rates for the following services:

- Performance networks
- Solutions
- Interim management
- Energy
- Surveys
- Training
- Seminars and events

Promoting excellence in public services APSE is the foremost specialist in local authority front line services, hosting a network for front line service providers.

Find out more

For more information, please contact a member of APSE.

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LOCAL SOLUTIONS**

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