

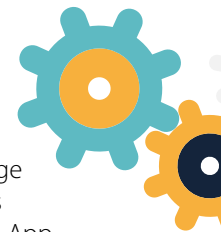
Back to Blackpool

The UK's largest local government benchmarking conference



2 – 3 December 2021

Village Hotel Blackpool, East Park Drive, Blackpool FY3 8LL



9:00 Delegate registration

10:30 Session 1: Performance and opinions

Local Government Commission: the future direction for front line services

- 'Local by default'
- The role of performance management
- Engaging with our Communities

Elma Murray OBE, APSE Local Government Commission, Commissioner and interim Chair of the Accounts Commission

Impact of COVID-19 on the public sector workforce

- Staff views on finances and employment outlook
- How has morale been impacted?
- Workforce changes and future priorities

Rivka Liss-Levinson, PhD, Senior Research Manager, MissionSquare Research Institute and Gerald Young,

Senior Research Analyst, MissionSquare Research Institute, Washington DC

Performance levels for 2020-21: what effect did the pandemic have?

- Financial implications
- Staffing changes
- Service provision, demand and suspension

Debbie Johns, Head of performance networks, APSE

Public trust and confidence in councils post COVID-19

- The latest APSE / Survation Polling Results on Public Confidence
- Who do the public trust more in the fight against COVID-19?
- What frontline services do the public value and where do they want their taxes spent?

Damian Lyons-Lowe, Chief Executive, Survation

12:00 Tea and coffee

12:15 Thematic Forums

Inspection Apps

- Inspecting green spaces and streets through LAMS
- Integrating this with back-office systems
- The new Building Cleaning inspection App
- Monitoring playgrounds and memorial inspections through an App

Craig Coverdale, Environment Services Manager, Middlesbrough Council, Alison Kelso, Facility Services Advisor, South Lanarkshire Council, Debbie Johns, Head of performance networks and Ian Jones, APSE associate

Sustainability and climate change

- Monitoring and reporting performance
- Setting targets
- Case study examples of front-line projects

Ben Burfoot, Sustainability Manager, Reading Borough Council and Phil Brennan, Head of APSE energy

Workforce planning

- Skills and workforce profile
- Impact of Covid-19
- Future capacity including green skills

Mo Baines, Head of communication and co-ordination, APSE

APSE council of the year 2021

- Innovative working
- Responding to communities
- Community initiatives and projects

Fliss Mercer, Director: Communities, Customer & Commercial Services, Telford and Wrekin and Paul O'Brien, Chief Executive, APSE

Lessons from COVID for business planning

- What changed?
- How Lancaster responded to the pandemic
- Lessons for the future

Mark Davies, Director for Communities and Environment, Lancaster City Council and Andy Mudd, Head of APSE solutions

13:00 Lunch

14:00 Workshops

Workshop A: Building cleaning

- Sustainability and climate change
- Maintaining contracts and SLA's
- Use of technology – the CLAMS App
- Overcoming the challenges and lessons for the post COVID world

Alison Kelso, South Lanarkshire Council, Vickie Hacking, APSE principal advisor and John Marsh, APSE associate

Workshop B: Building maintenance (housing and non-housing)

- Retro fit and green
- How councils building maintenance services have dealt with the pandemic: lessons learned
- Supply chains and procurement
- Recruitment, retention and skills

Ross Grieve, Fife Council, Linda Mickleburgh-Benn, Wigan Council, Phil Brennan, Head of APSE energy and Colin McInnes, APSE associate

Workshop C: Catering

- Food costs
- Procurement/supply chain
- Holiday hunger
- Lessons learned from the pandemic

Mark Hunter, East Ayrshire Council, Michael Lamb, Gateshead MBC, Louise Melville, APSE principal advisor

Workshop D: Cemetery and crematorium services

- Environmental responsibilities e.g., electric cremators, natural burials etc.
- High maintenance cemeteries – a realistic option for the future?
- Lessons learned from the pandemic
- Memorial Safety Inspection App

Dave Jennings, Trafford Council, Andrew Bond, Wigan Council, Fiona Sutton-Wilson, Head of APSE training, Peter Linsell, APSE associate and Ian Jones, APSE associate

Workshop E: Parks

- Is there an alternative to glyphosate?
- Long term effect of Covid on parks and grounds maintenance – income generation
- Woodlands and bio-diversity
- Update on LAMS

Gerard Proudman, Rochdale BC, Carl Beacock, North Lincolnshire Council, Colin Reid, South Lanarkshire Council, Paul Naylor, Eastleigh Borough Council, Wayne Priestley, APSE principal advisor and Ian Jones, APSE associate



Workshop F: Refuse collection

- Defra waste strategy and Deposit Return Scheme
- Welsh Circular Economy
- Environment Bill
- Recycling and contamination
- Lessons learned from the pandemic
- Effect of ultra-low emissions/ decarbonising the vehicles
- Driver shortages

Barbara Leach, DEFRA, Steve Brunt, Bolsover DC/NE Derbyshire DC, Dela Moreland, North Northamptonshire Council, Doug Sharp, Hull City Council, Abi Ademiluyi, Principal Advisor, APSE and Peter Kirkbride, APSE Associate

Workshop G: Roads/highways, winter maintenance and street lighting

- Sustainability/climate change PIs
- Road AI and carbon initiatives
- Social value
- Lessons learned from the pandemic
- Street lighting and technology

Kevin Braidwood, Ayrshire Roads Alliance, Mo Baines, Head of Communication and Co-ordination, APSE and Andrew Martin, APSE associate

Workshop H: Sports and leisure

- Future of leisure
- Covid-19 recovery and resurgence
- Tackling inactivity
- Embedding leisure within health
- Reducing emissions

Simon Kirby, Lancaster City Council, Beverley Thompson, Wokingham Borough Council, Faye Colver, North Lincolnshire Council and Rob Bailey, APSE principal advisor

Workshop I: Street cleansing

- Electric fleet
- Is a weed-free environment realistic?
- Litter bin strategies
- Tackling fly tipping
- Enforcement activity on environmental crime
- Update on LAMS

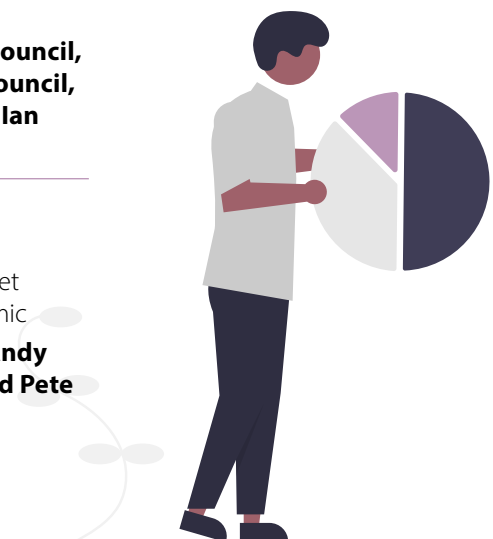
Emma Berry, South Lanarkshire Council, Paul Naylor, Eastleigh Borough Council, Dave Henrys, APSE associate and Ian Jones, APSE associate

Workshop J: Transport

- Recruitment and retention
- Electric fleet and greening the fleet
- Lessons learned from the pandemic

Mike Cooper, Highland Council, Andy Mudd, Head of APSE solutions and Pete Johnson, APSE associate

17:15 Seminar close



Evening Programme

The prestigious performance networks awards are a high-profile occasion where both the best performing authorities and the most improved are awarded for their achievements. There are dedicated awards for most service areas and finalists are selected based on those authorities who have participated in performance networks.

- 19:00** Pre-dinner drinks
- 19:30** Performance networks dinner
- 21:30** Performance networks awards

APSE is proud to once again be supporting Parkinson's UK as our event charity this year and hopes to add to the many thousands raised at our awards in recent years for this vital charity.



Friday 3 December

10:00 Climate actions for front line services

- Low carbon estate and fleet
- Renewable energy
- Carbon offsetting
- Behaviour change and influencing

Gary Blenkinsop, Service Director for Environment and Climate, Wakefield Council

10:30 Panel discussion: Climate change for the front line – what actions are you taking?

- **Mary Lester, interim Director of Neighbourhood Services, Nottingham City Council**
- **Debbie Sutton, Amenities Manager, Highland Council**
- **David Clegg, Service Manager for Network Operations, Dorset Council**
- **Linda Mickleburgh-Benn, Service Manager, Property Maintenance, Wigan Council**

12:00 Close and lunch





A brand new venue for 2021

This year's performance networks seminar will be held at the Village Hotel Blackpool, East Park Drive, Blackpool, FY3 8LL.

Situated on the eastern edge of the town, the venue is easily accessible from the M55.

Delegate Packages Exclusive of VAT

What's included?

The delegate fee covers attendance on both days, delegate documentation, lunches, light refreshments, dinner and attendance at the performance networks award ceremony. Accommodation for Thursday 2 December is also included.

Performance networks corporate/service members: **£230+VAT**

Other performance networks member delegates: **£280+VAT**

Non performance networks member delegates: **£389+VAT**

Private/non Local Government delegates: **£520+VAT**



Accommodation Bookings allocated on 'first come, first served' basis

Accommodation for the night of Thursday 2 December is included in the delegate fee.

Please note that all hotel bookings at this event must be reserved via APSE as the hotel will not accept any direct bookings.

Delegates wishing to book accommodation on any night other than 2 December must contact the hotel directly to do this. All accommodation at the conference venue is allocated on a first come first served basis

Click [here](#) to reserve your place on this event

CANCELLATION & REFUND POLICY: Reservation is a contract. Substitution of delegates is acceptable any time in writing by email to NHorrocks@apse.org.uk. Cancellations must be made in writing at least 10 working days before the event, and will incur a 20% administration fee. No refunds can be given for cancellations received less than 10 working days before the event or for nonattendance. In the unlikely event of cancellation by the organisers, liability will be restricted to the refund of fees paid. The organisers reserve the right to make changes to the programme, speakers or mode of delivery should this become necessary. If due to emergency action by UK Governments/Administrations or Public Agencies this event is postponed, for example for reasons of public health and safety, the organisers will transfer your booking to the replacement event or provide a credit voucher against a future event booking.

