

Network News

Performance Networks Awards

Huge congratulations to all of our award finalists and winners from the Performance Networks Awards held in Blackpool, December 2021. [Click here](#) to see the full list of winners.



A compilation of some of our awards winners with guest presenter, Emmanuelle Lhoni, BBC North West

Developments



Inspection Apps

If you're involved in any of the following service areas, why don't you have a look at the developments in our inspection apps:

- Parks, open spaces and horticultural services
- Street cleansing services
- Cemetery and crematorium services
- Building cleaning services

The apps are open to performance networks members and more information is available from the APSE website (under performance networks, inspection apps in the left-hand column).

New play area App

We are continuing our work on developing an App for play area inspections, and have now created a list of potential questions for data collection. The template would facilitate four individual fields of data e.g., Play Value, Quality Surveys, Equipment Inspections and Asset, with the principle that you would use any number of the four fields available as and when required by your service.

The next part of the process will be to work with the App developer on a 'mock-up' of the App, and to establish a practical solution on how to accommodate the list of questions into the final template. Before we do that, we need to know whether you have a system to monitor these questions and if you do, provide details of the system used. This will inform how each item is measured on the final version of the App. We would be grateful if you would complete the

survey on the link below by 11 February 2022 (it shouldn't take you more than 10 minutes to complete).

Click [here](#) to complete the survey.

We will convene a working group in February 2022 to agree the final list of questions which will feature on the App.

Memorial safety inspections (MSI) App

A meeting has taken place to start developing the memorial safety inspection (MSI) app with the cemeteries and crematoria working group. Please register your interest in this app by emailing performance.networks@apse.org.uk.

Land Audit Management System (LAMS) App

The LAMS app now has 41 member councils, measuring the quality of service delivery for grounds, streets and cemetery land. This year has seen the introduction of a randomiser so the app randomly selects sites to be inspected and also has a mapping and route planning facility for the inspections. APSE have also developed an API so that inspection scores from LAMS can feed into back office scheduling systems.

Cleaning Audit Management System (CLAMS) App

An app for building cleaning inspections was launched March 2021 and 16 councils have already signed up to this. This includes inspecting

cleaning for educational establishments, offices, leisure centres, public conveniences and residential housing.

Markets

We are working with NABMA to profile all of the markets that are registered with APSE performance networks to start developing family groups for similar markets. An e-survey has been issued on this.

Climate change/environmental measures

We have successfully introduced a number of climate change measures for a number of services. The working groups in February 2022 will look at additional, new measures to add. Ultimately, we would like to develop a new Climate Change report for you which draws together data across the different service areas.

Updates



First batch reports

If you submitted your data for the first batch of reports, you will have received the following reports:

- **Performance reports;** report displaying graphically performance indicator results for all organisations within your family group.
- **Performance indicator standings tables;** tabular report detailing positioning information of each PI within your family group and across the whole service area.
- **Performance at a glance report;** dashboard of key performance indicators showing individual performance compared to current averages and previous performance.

Second batch reports

If you were unable to submit your data by the October deadlines, or you have amends to make

to the data you have already sent, you still have time. The final deadline for all new files or amends to be in to us is 18 February 2022 for all service areas. The data will be processed during February and reports will be issued through March 2022.

Free online training

Free of charge online training (Microsoft Teams)

Please register for this through the [APSE website](#) or contact performance.networks@apse.org.uk for more information.

During 2022, you will also receive the following reports containing the final data set:

- **Summary reports.** The summary reports contain the summarised data that was collected during 2020/21 across all organisations and includes trends, averages, highest and lowest figures. Analysis is also produced by country. One report is produced for each service area.

- **Direction of travel reports.** The direction of travel reports are personalised reports for each service area and show your last 5 years results across selected performance indicators against the overall average for each service.
- **Best practice case studies** from the best performing and most improved authorities on how they have achieved that level of performance.
- **Streetscene report.** If your organisation has submitted data for both the street cleansing and parks templates, you will qualify to be included in the streetscene report. This report looks at performance by structural arrangement; whether you are fully integrated, partially integrated or not integrated for delivering streetscene services.

Northern Ireland Project

We are currently creating all of the final reports for the project and these will be emailed to you during February 2022.

Northern Ireland Working Groups

Working groups for 2021-22 data collection will be held the week commencing 21 February 2022 – further details will follow in due course.



UK-Wide Working Groups

AM 10:30 - 12:30

PM 14:00 - 16:00

Service area	Working group date
Building cleaning	09-Feb AM
Building maintenance	07-Feb AM
Catering	02-Mar AM
Cems & crems	03-Feb PM
Core Highways	10-Feb AM
Environmental Health	11-Feb AM
LAMS	09-Feb PM
Markets	18-Feb AM
Parks	14-Feb AM
Refuse	04-Feb AM
Roads / Highways	15-Feb AM
Sports and leisure	01-Mar AM
Street cleansing	02-Feb PM
Street lighting	15-Feb AM
Trading standards	16-Feb AM
Transport	28-Feb AM

To register for these meetings, please click [here](#).

Terms and conditions

Please click [here](#) to access the revised terms and conditions of APSE performance networks membership which include changes to paragraphs 1.5 in terms of App usage. We have also updated the statute references so that all of the devolved competencies are addressed in paragraph 3.3.