![apse performance networks logo]

# Network News

## Performance Networks Awards

Huge congratulations to all of our award finalists and winners from the Performance Networks Awards held in Blackpool, December 2022. Click here to see the full list of winners.



*A compilation of some of our awards winners with guest presenter, Emma Louise*

# Developments

## Happy new year!

Happy New Year from everyone at Performance Networks! You should by now have received your performance networks calendar which gives you notification of some of the important dates coming up in the year. If you have not received your calendar or would like another, please contact the team performance.networks@apse.org.uk

The second batch data collection target date is fast approaching. All services need to be submitted by 17 February 2023. This relates to anyone who did not submit for the first batch data collection period in October. If your data has changed, you can resubmit for this second collection period.

## 121 Support Sessions

If you haven't submitted data yet and feel like you would benefit from a bit of help, please contact us to arrange a support session. These sessions are free-of-charge and aimed at those people who fill in the data templates who have little or no previous experience of how to do this. The support involves an experienced service specific associate spending time with you for each of your service areas. They will provide you with technical support and together you will complete the priority areas of data collection, to ensure that you can submit your data in time. Click here if you would like to book one of these sessions.

## Dates for your diary: Forthcoming working groups online

The next round of working group meetings will be held via Microsoft Teams in February.

These meetings are fundamental to bringing together the performance networks membership prior to the forthcoming benchmarking year to agree on any changes required to the model. As the models are practitioner-led, we would encourage you to have your say and attend these meetings. To book onto the next meeting please visit the website here.

| Service area | Working group date |
|---|---|
| Building cleaning | 01-Feb am |
| Building maintenance | 08-Feb am |
| Catering | 06-Feb am |
| Cems & crems | 03-Feb am |
| Environmental Health | 07-Feb am |
| Parks | 02-Feb am |
| Refuse | 07-Feb pm |
| Roads / Highways | 13-Feb am |
| Sports and leisure | 16-Feb am |
| Street cleansing | 10-Feb pm |
| Street lighting | 13-Feb am |
| Trading standards | 17-Feb am |
| Transport | 15-Feb am |
| **am sessions - 10.00 - 12.00** | |
| **pm sessions - 14.00 - 16.00** | |

### Reports - What will I receive?

Second batch reports will be processed during February and March and reports will be issued throughout March and April. As usual, all authorities will receive an updated electronic version of the reports, an updated PI standings report, an updated Performance Indicator Graphical report and an updated Performance at a Glance report even if they have not made any amends from the first batch of reports. Following the completion of the second batch reports, we will then go on to produce the last of the reports containing Year 24 data, including the Direction of Travel reports and Summary reports.

### Blackpool 2022

Congratulations to all of our finalists and winners at the recent performance networks awards dinner in December 2022. It was a fabulous evening and I really hope everyone had a chance to celebrate their success. The evening formed part of the performance networks two-day conference with speakers from across the UK and Sweden. To see a full list of finalists and winners, including the photos and videos click here.

### Working with Sport England

APSE has been working with Sport England to explore how Moving Communities can align with APSE Performance Networks. We will give you further details on this exciting development as soon as they become available.

### New interactive reports: Power BI

APSE have been exploring creating new interactive reports through the use of Power BI. This will allow users to explore profile data and data drill on performance measures. This will be the focus of our work during 2023 and will supplement existing report types. We will give you further details on this exciting development as soon as they become available.

# App updates

Performance Networks are now pleased to offer a suite of Apps to enable members to use modern and efficient ways to carry out inspections. Compared to paper-based systems, the Apps reduce the duration of inspections, automatically identify the inspection location through GIS, include a photo facility and allow inspections to be submitted by the click of a button.

The results from participating authorities can be benchmarked throughout the year, so that you can compare the quality of service, thus becoming an invaluable management tool producing meaningful data. This can be used to prove value for money and to promote how effective your service is. Not only is this data available 'live' via the cloud but also feeds into the performance indicator reports and can contribute to the awards criteria.

Apps have been developed in the following areas:

## LAMS - Land Audit Management System

The LAMS (Land Audit Management System) is a quality inspection system to monitor grounds maintenance, street cleansing and/or cemetery land. If you are a member of APSE's performance networks you will be able to use LAMS to measure the quality of your own localities, and at the same time benchmark these against other local authorities.

The app also features a randomiser; it randomly selects sites to be inspected and also has a mapping and route planning facility for the inspections. There is also the option of adding on the API so that inspection scores from LAMS can feed into back-office scheduling systems.

LAMS can be a useful tool to senior managers who have to justify green space and street scene budgets; it can be used as a marketing tool when applying for new contract work; and is also a great way to publicise the work the council does in maintaining its local environment to residents and businesses. Approximately 50 local authorities are now actively signed up to this App.

## CLAMS - Cleaning Audit Management System

CLAMS is a quality inspection system to benchmark your building cleaning. The App includes surveys to inspect cleaning in the following buildings:

- Educational establishments
- Leisure centres
- Offices
- Public conveniences
- Residential Properties

## PIMS - Play Inspection Management System (to be launched in Spring 2023)

Inspection system for play equipment. To measure

- Play Value
- Quality Surveys
- Equipment Inspections
- Asset

## MIST - Memorial Inspection Safety Tool (to be launched in Spring 2023)

Inspection system for memorials. The App allows for the following options:

Option 1 – Complete an overall inspection of the burial ground (including gates pathways, signage, bins, access etc.)

Option 2 – Complete a detailed individual inspection of each memorial scheduled.

Option 3 – Complete a simplified memorial survey (with some information on the cemetery and memorial being pre-loaded onto the form)

## The Northern Ireland Project

The timetable for the project for this year is as follows:

- Working groups w/c 27 February 2023
- Data templates for 2022/23 issued April 2023
- Data support/training –May 2023 (on-line)
- 2022/23 data to be returned by July 3rd, 2023 – (deadline for full error checking)
- Report production August 2023
- Deadline for 2nd batch reports – 31 January 2024