

Delegate pack

APSE Facilities, Catering and Cleaning Management Seminar 2026

Survive or thrive: Transforming Soft Facilities Management for tomorrow's challenges

Thursday 5 and Friday 6 February 2026

DoubleTree by Hilton Stratford-upon-Avon



Programme

Day One: 5 February

10:00 Registration and Exhibition Viewing

10:30 **Session One - Current and future**

Welcome by the Chair

The present and future of local authority facilities management, catering and cleaning

- The current local government context
- Key findings of the State of the Market surveys for building cleaning and catering
- Building a sustainable future

Vickie Hacking, Principal Advisor, APSE

Follow the carrot!

- Exploring the economic opportunity of expanding free school meals
- Impact on UK producers and wider public sector supply chains
- How to create a win-win effect for pupils, producers and the planet

Barbara Crowther, Campaign Manager, Sustain

Audience question and answer session

11.15 Coffee and exhibition viewing

11.45 **Session Two – Delivering an effective service**

Rebranding the catering service

- Overview of the Shire Services
- Identifying the challenges and developing solutions
- Taking the service forward

Susan Vuli, General Manager, Shire Service

APPG School Food Awards 2025 – Groups Category Winner

What the future holds for site management and cleaning operations

- Smarter Teams: How to use smart tools to manage resource allocation, track team activity, and drive productivity.
- Improved Service Standards: Use real-time data to monitor quality standards and drive operational efficiency.
- Proactive Compliance: Move beyond paper-based audits and compliance with automatic data capture.

Mike Travis, CCO and Director, SchoolGrid Ltd

Meeting the challenges and delivering an effective Facilities Management Service

- The changing workplace
- Meeting the current challenges
- What next for local authority facilities management services

Chris Webb, Group Manager, Accommodation Services, East Riding of Yorkshire Council

Audience question and answer session

12.30 Lunch and exhibition viewing

13.30 **Session three - Legislative impact**

What the Procurement Act 2023 Means for FM

- An overview of YPO
- Utilising PBO's and Compliant Solutions to drive value and compliance
- How will PA23 impact procurement activity

Zoe Morgan-Kriek, and Kelly Snee, Category Buyers, YPO

What does the Employment Rights Bill 2025 mean for the frontline?

This interactive session will enable delegates to explore the implications of the Bill on FM, Building Cleaning and Catering services

Facilitated by Mo Baines, Chief Executive, APSE

14.30 Refreshments and exhibition viewing

15.00 **Session four - Development in School Meals**

Evaluating the implementation of the auto-enrolment process for Free School Meals

- Local authorities increasing registration rates among eligible children
- Identifying and overcoming the challenges
- The importance of stakeholder collaboration

Ashlee Teakle, Lead Consultant, Basis and Cressida Pidgeon, Research and Projects Officer, Bremner and Co

15.20 Keynote Address: A perspective from Westminster

- The school meal in the context of poverty and public health
- A view from Westminster and the role of government
- Campaigning for and championing school food

Luke Hall, Office of Sharon Hodgson MP and Former Youth MP for South Tyneside

16.15 **Day one close**

Evening Programme



APSE FM catering and cleaning management charity dinner featuring the APPG Excellence in School Food Awards and APSE Innovation in Soft FM Awards

19:00 Pre-dinner Welcome

19:30 Annual charity dinner and awards evening

PARKINSON'S^{UK}
CHANGE ATTITUDES.
FIND A CURE.
JOIN US.

Day Two: 6 February

10.00 **Horizon scanning - Navigating Change and Future Challenges**

This interactive session will enable delegates to:-

- *Map the current landscape*
- *Look at the changes and challenges ahead*
- *Examine how services can build resilience and adaptable for the future*

Facilitated by Vickie Hacking, Principal Advisor, APSE

11.30 **Seminar close, refreshments and networking**



Attendance list

First Name	Surname	Position	Authority
Megan	Butterworth	Business Support Assistant	APSE
Vickie	Hacking	Principal Advisor	APSE
Mike	Egerton	Conference and Sponsorship Programme Manager	APSE
Mo	Baines	Chief Executive	APSE
Lucia	Gervis	Client Coordination Officer	APSE
Kathryn	Evans	Associates	APSE Associates
Oli	Makinson	APSE Associate	APSE Associates
Ashlee	Teakle	Lead consultant	Basis
Samantha	Hess	Services for Schools Manager	Bolton Metropolitan Borough Council
Myles	Bremner	CEO	Bremner & Co
Cressida	Pidgeon	Research and Projects Officer	Bremner & Co
Waleed	Malik	CEO	Easefix Ltd
Hamza	Syed	BDM	Easefix Ltd
Chris	Webb	Group Manager	East Riding of Yorkshire Council
Luke	Hall	Office of Sharon Hodgson MP Former Youth MP for South Tyneside	House of Commons
Amanda	Hack	MP	House of Commons
Shelley	Powell	Cabinet Member (Communities and Neighbourhoods)	Knowsley MBC
James	Holmes	Head of Commercial Services	Knowsley MBC
Nigel	Craine	Head of Schools & Residential Care Catering	Lancashire County Council
Rebekah	Willetts	Business Development Manager	Magic Breakfast
Oliver	Luhrs	Business Development Director	OCS Group
Kelly	Mackanenny	kitchen assistant	Pokesdown Community Primary School
Brian	Mackanenny		Pokesdown Community Primary School
Ian	Hammond	Principal Cleaning Manager	Powys County Council
Alexandra	Jemison		Pro Veg
Tatiana	Campos		Pro Veg
Mike	Travis	Representative	SiteGrid
Jordon	Graham	Representative	SiteGrid
Susan	Vuli	General Manager - Shire Services	Shropshire Council
Lauren	Moore	Area Manager	Shropshire Council
Victoria	Jones	Marketing Manager	Shropshire Council
Dawn	Taylor	Operations Manager	SIPS Education Ltd
Michelle	Poole	Area Catering Manager	SIPS Education Ltd

Jessica	Jones	Staffing Officer	SIPS Education Ltd
Sean	Lloyd	Business Support Co-ordinator	SIPS Education Ltd
Steven	Lowe	Executive Chef	Sodexo
Mark	Ryder	Regional Manager	Sodexo
Jane	Cookson	Business Director	Sodexo
Frances	Thivet	Business Development Manager	Sodexo
Selina	Freckleton	Catering Manager	Sodexo
Isabel	Veitch	Facility Services Advisor	South Lanarkshire Council
Anne	Goldie	Facilities Services Manager	South Lanarkshire Council
Norma	Stephenson	Cabinet Member for Access, Communities & Community Safety, Employee Appeals Panel Chair	Stockton-on-Tees Borough Council
Barbara	Crowther	Campaign Manager	Sustain
Lucy	Heyderman		The Food Ambassadors
Alex	Istrate		The Food Ambassadors
Fayeth	Jones		The Food Ambassadors
Gheorghe	Istrate		The Food Ambassadors
Philip	Taylor	Catering Manager	Trafford Metropolitan Borough Council
Zoe	Morgan-Kriek	Category Buyer ICT	YPO
Amy	Shelley	Representative	YPO

Exhibitors



SiteGrid

SiteGrid

SiteGrid, a web-based platform from the trusted team at SchoolGrid, streamlines cleaning and facilities management. It integrates essential functions - staff scheduling, geolocation time-tracking, stock ordering, and compliance

auditing - into a single, user-friendly interface.

SiteGrid provides public and private sector organisations with a reliable, high-impact, and low-risk solution. Supported by a dedicated UK-based team and focused on long-term partnership, SiteGrid empowers organisations to manage their cleaning operations efficiently and with confidence.

Leveraging SchoolGrid's 19 years of experience in high-volume, high-compliance public sector environments, SiteGrid brings a proven "people-first" approach to the cleaning industry. The platform is designed to replace fragmented legacy systems and spreadsheets with a single, modern solution that connects office teams to remote frontline staff.

SiteGrid is not just another time-tracking app. It is a comprehensive operational system designed to tackle the specific "headaches" of managing cleaning contracts: missing paper logs, unverified attendance, and stock wastage.

Key capabilities include:

- **Geolocation Clocking:** Eliminates "ghost shifts" by verifying exactly when and where staff clock in, ensuring staff are paid accurately.
- **Digital Compliance:** Replaces lost paper logs with time-stamped digital audits, safety forms, and risk assessments, helping to mitigate liability risks.
- **Smart Stock Control:** Cuts supply costs, waste and theft through digitised audits and limiting stock orders to approved levels, helping to make cost savings.
- **Team Connection:** Bridges the gap between head office and lone workers, helping to improve staff retention and safety with "Team Talk" and emergency alerts.
- **Total Visibility:** A unified dashboard for staff clocking, stock, audits, and assets.

SiteGrid is available now, with 3-month free trials available.



Better value, delivered.

For over 50 years, YPO has supplied products and services to a wide range of customers, including schools, local authorities, charities, emergency services, public sector and other businesses, including nurseries and care homes.

YPO is 100% publicly owned by 13 local authorities. That means the profits we make are returned to our public sector customers, helping deliver better value for money.

With over 20,000 products, 100 frameworks and a wide choice available from UK leading suppliers, we offer everything you need to run your organisation successfully - from pens and paper, glue sticks, computers and furniture, to electricity, digital marketing, e-commerce services and insurance.

By combining your needs with thousands of other customers, we negotiate the best deals for you. This means you get the widest range and best possible prices without compromising on service or quality.

We believe in giving back to the communities we serve through supporting both local and national charities. Our charity partner is the UK's leading child protection charity, NSPCC.

With over 50 years of experience in education, we understand the importance of safeguarding children, and we've raised a total of £114k for the vital charity. Every time you buy from YPO products, you're helping us donate a portion of sales to support the NSPCC.

We are proud to have achieved 90.2% customer satisfaction rate in The Institute of Customer Service's latest ratings. These results are a testament to the dedication and professionalism of our staff, and to the values we uphold throughout the organisation at YPO.

EASEFIX

Easefix

Fix In Few Clicks

Easefix Ltd is a leading UK property maintenance partner, providing reliable, fast and comprehensive facilities support for organisations across the public and private sectors. As a trusted

provider with a strong presence throughout the UK, Easefix is committed to helping clients maintain safe, efficient and compliant buildings and services.

With a network of over 8,500 fully vetted tradespeople covering more than 40 different trades, Easefix offers a breadth of capability that few can match. Our service model delivers 24/7 coverage and rapid emergency response, with typical response times of 60 to 90 minutes, ensuring critical issues are resolved swiftly to minimise disruption to your operations.

Easefix specialises in reactive and planned maintenance support, from everyday repairs to complex facilities challenges. Our flexible approach means we can tailor solutions to organisations of all sizes, from single buildings to multi site estates, whether you are managing housing, education, healthcare, commercial or public service facilities.

We empower clients with streamlined communication tools, real time updates and unlimited free call backs so that building managers and facilities professionals stay informed and in control. Our trades network includes highly skilled professionals in electrical, plumbing, heating, ventilation, gas, refrigeration, carpentry, plastering, general maintenance and more, all coordinated through a central support system designed to deliver consistency, quality and peace of mind.

Easefix is proud to support organisations that depend on efficient and dependable property services. Our commitment to quality, responsiveness and straightforward service delivery makes us an ideal partner for facilities professionals responsible for keeping premises safe, operational and compliant.

Speakers



Vickie Hacking Principal Advisor, APSE

Vickie's career in Local Government started over 15 years ago, working in the One Cornwall Team at Cornwall Council where she delivered support for the transition of seven local councils into a single unitary authority. In 2009 Vickie developed her public sector experience moving to Truro College's Community and Workforce Development Department, providing support and co-ordination for apprenticeship courses, adult learning and examination administration. Following a move back to Cornwall Council in 2011, Vickie in her capacity as Senior Democratic and Governance Officer had responsibility for various committees, provided procedural guidance, constitutional advice, and support for elected members. Latterly her role evolved to include policy development and pre-decision scrutiny with a particular focus on the Planning and Young People portfolios. Since her move to the Association for Public Service Excellence in January 2017, Vickie took on regional responsibility for Central England and latterly the Northern Region, the secretariat for the All-Party Parliamentary Group on School Food and drawing on her wide experience, responsibility for various portfolio's including catering and housing.



Barbara Crowther, Campaign Manager, Sustain

Barbara joined Sustain in 2018, where she leads the Children's Food Campaign which champions children's rights, parent power and government action to improve the food environment children grow up in. The Children's Food Campaign is advocating for a universal healthy, fair and sustainable school food system.

Barbara has over 30 years of working on UK and global environmental and social justice issues. Prior to Sustain she worked for 13 years at the Fairtrade Foundation, leading the organisation's policy and public campaigning to transform UK supply chains work for farmers and workers across Africa, Asia, Latin America and the Caribbean, and mobilise a public movement for change



Susan Vuli, General Manager, Shire Service

Susan joined Shire Services in January 2016 as an operations manager and is now the general manager. With over 25 years in education catering and cleaning, she previously served as a chef in the army, completing two tours in Bosnia. Susan holds bachelor's and master's degrees in hospitality management.

Susan has completed marathons in Chicago, Berlin, and Paris, and several ultra marathons. You can find her most Saturdays at 9am at a Parkrun start line with her family!



Mike Travis, CCO and Director, SchoolGrid Ltd

As Chief Commercial Officer and Director at SchoolGrid, he leads on commercial and strategic direction, working with schools, caterers, and local authorities to modernise their services services.

Mike has a diverse background in psychology, commercial leadership, and operational delivery. He holds a BA in Industrial and Organisational Psychology from Rhodes University and a Mini MBA from the London School of Business.



Chris Webb, Group Manager, Accommodation Services, East Riding of Yorkshire Council

I am a Group Manager within Infrastructure and Facilities East Riding of Yorkshire Council with a passion for staff Wellbeing.

I have experience in soft FM having risen through the ranks from area Manager to Group Manager where the whole department is my responsibility.

Known for been honest and straight talking (sometimes to my own detriment) I value loyalty and honesty.

Outside of work I enjoy beach fishing along the East Riding coast. I am always keen to learn, improve and take on new challenges.



Zoe Morgan-Kriek, Category Buyer for ICT, YPO

Zoe Morgan Kriek is an experienced procurement professional and the current Assistant Category Lead – Food at YPO. Having joined the organisation in 2012, she is now entering her 14th year and has built a strong track record across multiple procurement disciplines.

With a decade of hands on procurement experience, Zoe has developed deep category knowledge through roles spanning Food, Catering, ICT, and Food Service. Her career progression at YPO reflects both her expertise and her commitment to continuous development — starting as an Assistant Buyer, advancing to Buyer, and

now contributing strategically as Assistant Category Lead.

Zoe is known for her broad category insight, her ability to adapt across diverse markets, and her passion for delivering value and quality for customers within the public sector.



Mo Baines, Chief Executive, APSE

Mo's career in local government began in 1989 working for Manchester City Council's City Solicitors division. In 1993 Mo moved to the Council's Tendering Unit providing operational, employment and strategic support to in-house teams subject to competitive tendering processes. Mo helped implement a number of service reviews and service improvement plans, with regular involvement across a range of local authorities and trade unions. Following a move to the Association for Public Service Excellence in 2004 Mo was Principal Advisor for the North of England, followed by Head of Communication and Coordination working on the Association's many research projects and is responsible for APSE press and media activities, and coordinating the work of the membership resources team. Mo is now the Association's Chief Executive.



Ashlee Teakle, Lead Consultant, Basis

Ashlee is the Lead Consultant at Basis, a consultancy dedicated to helping public service solve their messiest problems. A trained public health practitioner, she has over 10 years of experience across the NHS, local government, and international health organisations, including the World Health Organisation.

Having influenced policy and government systems in a number of countries, Ashlee brings a global perspective to local challenges. She is an advocate for finding system-wide improvements to tackle messy, complex social problems. In her work overseeing Free School Meals and championing auto-enrolment, Ashlee focuses on building alignment across the system. By identifying mutual benefits for every stakeholder - from schools, to local authorities and frontline catering teams - she facilitates the collective action needed to streamline processes and ultimately improve outcomes for people and their communities.



**Cressida Pidgeon,
Research and Projects Officer, Bremner and Co**

Cressida Pidgeon, Senior Research and Projects Officer at Bremner & Co, has worked closely with many councils across the UK, conducting insight and research into children's nutrition policy and practice. She worked with the FixOurFood team to deliver their implementation and impact evaluation of free school meal auto-enrolment, coordinating updates to the auto-enrolment toolkit and acting as the main point of contact for a network of over 100 local authorities. Cressida has also worked with Basis to support the implementation of auto-enrolment at local and regional levels. Alongside this, she has led a range of research projects across the school food system, using focus groups, surveys and stakeholder interviews to explore the system pressures that create barriers and opportunities for delivering nutritious school food.



Luke Hall, Office of Sharon Hodgson MP and Former Youth MP for South Tyneside

Luke is the Parliamentary Researcher for Sharon Hodgson MP, and responsible for the 300+ strong membership of the All-Party Parliamentary Group (APPG) on School Food.

He is in the process of organising an APPG inquiry into School Food, which work with the Department for Education and wider partners and report back before Summer. Luke is personally involved in these issues through campaign work with youth food movement Bite Back, which was founded by Jamie Oliver in 2019. Through the organisation, he has had the privilege to work internationally with UNICEF on their World Obesity Day program, as well as speaking at the global Consumer Goods Forum summit in Amsterdam. He has featured on BBC Politics, as well as multiple appearances on Radio 4's Today Programme in connection with healthy food environments.