



Local Government Reorganisation

Making it Work In Waste Services

Andy Mudd, APSE Associate

Paddy Knowles, APSE Associate

LGR: Maning it Work in Waste Services

Purpose

Does local government reorganisation and service redesign seem complex and overwhelming? Are you keen to ensure new services are cost effective, without compromising quality? Do you have workforce and cultural issues to consider? This new course will equip you with the skills to analyse, appraise and plan the most efficient and effective options for service delivery, within your locality. Working through both strategic and operational pathways, APSE provides a toolkit to ensure success, guided by highly experienced and expert trainers who will signpost to future resources.

Who should attend?

This course is designed for a mixture of strategic and operational staff, alongside Elected members, who are exploring how best to merge services and manage change within the context of local government reorganisation.

Learning Outcomes:

1. Review the role of local government and the purpose of reorganisation.
2. Devise an information checklist to appraise the most effective options for your locality.
3. Appreciate ways in which you can maximise the benefits of mergers and amalgamations, whilst minimising the disbenefits.
4. Assess the strategic considerations when reorganising services.
5. Evaluate the cultural and behavioural factors in managing a change process.
6. Identify operational requirements and how inefficiencies can be avoided.
7. Utilise financial and data benchmarking to enhance quality and provide assurance.
8. Consider health and safety and other legislative requirements.
9. Devise a route map for action to turn ideas into action as you move towards vestment day.

Agenda

Join 15 minutes before the start for Registration and Tech Check

| | |
|---------------|---|
| | Welcome and introductions |
| Unit 1 | Local Government Reorganisation The tools you need to survive and grow. |
| Unit 2 | Strategy and Culture in Waste Models, management and momentum. |
| Unit 3 | Operational and Logistical Issues Optimising people and performance. |
| Unit 4 | Ideas into Action Exploring tangible plans and next steps. |

Trainer Profiles

Andy Mudd

Andy is a highly experienced and respected public service professional with well-developed analytical skills, having worked with authorities throughout the UK across many different service areas. He has particular expertise in commercialisation and has helped councils throughout the UK to develop successful income generating strategies. With a unique blend of experience as an elected member, an officer, a consultant in local government and experienced Board member, Andy led APSE Solutions for over two decades before leaving to set up his own consultancy. He now works for APSE on an associate basis.

Paddy Knowles

Paddy spent nearly 7 years as a Senior Consultant within the APSE Solutions team, before joining APSE, as an Associates, in 2021. Previously, Paddy was a Waste Area Manager at Warrington Borough Council, with responsibility for front-line operational waste and recycling collection services including health and safety. Paddy has worked in Local Government for 43 years with 30 of those within the Street Cleansing / environmental services / waste management sector.



In-house packages – tailored training to meet your needs.

Any of our courses can be customised to meet the needs of your team, service or authority. The package includes:

- A pre-course consultation so we can tailor the course to meet your needs.
- Trainee Needs Analysis.
- Customisation of the slide pack.
- Delivery of the course on a mutually convenient date and time to meet your authority's needs and working patterns.
- Analysis of trainee feedback, which we share with you.
- Trainer feedback, if required.
- Post-course materials on password-protected hidden webpage.

If delivered online, the course is suitable for up to 15 participants and over two half-days or one full day, via Microsoft Teams

If delivered onsite, it is suitable for up to 20 participants. Trainer travel, subsistence and accommodation is charged at cost.

About APSE Training

APSE (Association for Public Service Excellence) is a not-for-profit local government think tank, working with over 300 councils throughout the UK, promoting excellence in public services.

APSE is the foremost specialist in local authority front line services, hosting a network for front line service providers in areas such as waste and refuse collection, parks and environmental services, leisure, school meals, cleaning, housing, and building maintenance.

APSE Training aims to provide inspiring and impactful lifelong learning and development opportunities, nurturing talent and enabling growth. A broad range of courses are available via the APSE website and as bespoke in-house courses.

APSE Training is compliant with APSE's Quality Assurance processes under ISO 9001, ISO 14001, ISO 27001 and GDPR. We are also a Platinum Carbon Literate Organisation, which demonstrates our commitment to raising awareness of the climate crisis.



The team is ready to help.

Please direct enquiries to: training@apse.org.uk | 0161 772 1810

APSE Head of Training: **Fiona Sutton-Wilson**

Training Co-ordinator: **Helen Reed**

Business Support Assistant (Finance): **Daniel Lee**

INVESTORS IN PEOPLE™
We invest in people Gold

NEW MUNICIPALISM
Delivering for local people and local economies

Follow our **Linked in** and **X** pages:



@APSE - Association for
Public Service Excellence



@apseevents
@apsenews

**Carbon Literate
Organisation**
Platinum



www.apse.org.uk