



# 'Waste heroes' – the drive to deliver key services in the face of a pandemic:

An event for the local authority waste, recycling and streetscene sector



**24 July 2020**

A free event for APSE members

10:30 Event Start (Please join at 10:15)

## Introduction

**Wayne Priestley, APSE Principal Advisor**

### Panel 1

#### **The ongoing need to develop risk assessments and guidance notes to ensure service continuity in the face of a pandemic.**

- Early challenges- dealing with the immediate problems
- Key areas requiring risk assessments and guidance notes
- Improvements made and future proofing

**Adam Thompson, Health and Safety and Emergency Resilience Advisor, Barnsley Metropolitan Borough Council**

#### **Changing behaviour to reduce littered gum**

- New research insight on why and where people litter
- How pilots of on-street interventions reduced littering by over 60%
- Scaling up this work with local authorities

**Rob Moore, Director, Behaviour Change**

### *Audience question and answer session*

11:15 Virtual coffee break

### 11:30 Panel 2

#### **How the creation of a recycling app has opened up council services to residents**

- Why the recycling app was created
- Identifying the wider benefits
- The future possibilities

**Emlyn Nash, Corporate Customer Services Manager, Cardiff Council**

#### **Ensuring service continuity in the face of the coronavirus - The Colchester Experience**

- Deciding on service priorities
- Ensuring employee and resident safety
- Challenges faced and solutions developed

**Rosa Tanfield, Group Manager - Neighbourhood Services, Colchester Borough Council**

#### **Providing waste and recycling service during the pandemic: (working with 3 in a cab)**

- Adapting our services to respond to the restrictions
- The measures and controls which we put in place
- Working together with staff and trade unions

**Michelle Thompson, Neighbourhood Service Street Manager, East Renfrewshire Council**

### *Audience question and answer session*

12:30 Event close

## About the event

This event aims to inform attendees about the experiences, challenges and solutions local authority waste and street scene managers have faced and had to develop in the face of the current pandemic.

With guidance, and advice changing almost on a daily basis, managers and staff alike have had to cope with ensuring service continuity, whilst at the same time making sure both staff and service users are kept safe.

The speakers will look at a wide range of topics from developing risk assessments, introducing greater levels of digitisation, creating communications campaigns, negotiating with unions and making service decisions which collectively have helped keep these key services in a state which allowed residents to be confident that their waste would be dealt with and further public health issues would be avoided.

The webinar will therefore be a must attend event to ensure managers and staff alike are aware of the latest developments in these challenging times.

**Reserve your place now by completing the online booking form at [surveymonkey.co.uk/r/8JXDK6H](https://surveymonkey.co.uk/r/8JXDK6H)**

**Access to the seminar will be via an online link but you will need access to a web browser.**

## Delegate Packages Exclusive of VAT

### What's included?

*The delegate fee covers attendance, and documentation including a video showreel following the event.*

APSE member delegate fee:	<b>FREE</b>
Non member delegates fee:	<b>£125 + VAT</b>
Commercial delegates:	<b>£379 + VAT</b>

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