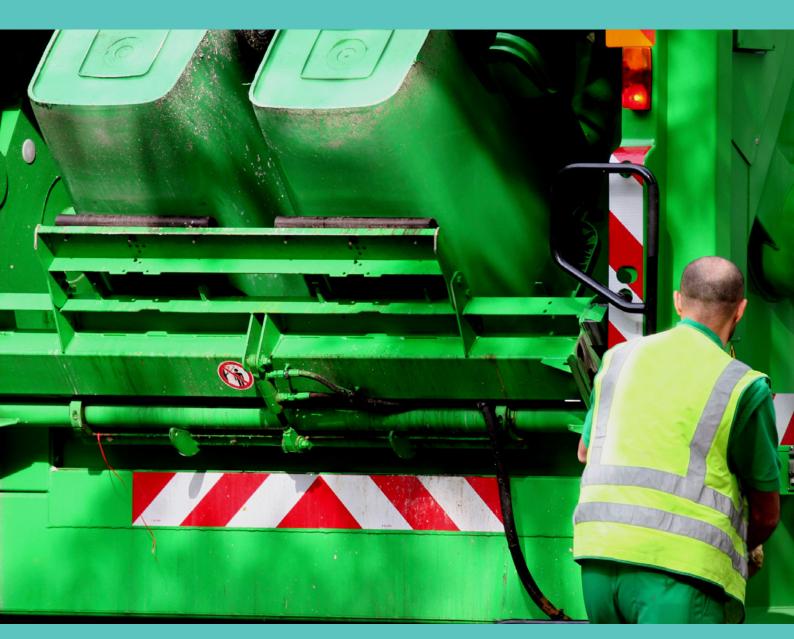




'Wasteheroes'-thedrive to deliver key services in the face of a pandemic:

An event for the local authority waste, recycling and streetscene sector



24 July 2020

A free event for APSE members

Programme

Event Objectives

10:30 Event Start (Please join at 10:15)

Introduction

Wayne Priestley, APSE Principal Advisor

Panel 1

The ongoing need to develop risk assessments and guidance notes to ensure service continuity in the face of a pandemic.

- Early challenges- dealing with the immediate problems
- Key areas requiring risk assessments and guidance notes
- Improvements made and future proofing

Adam Thompson, Health and Safety and Emergency Resilience Advisor, Barnsley Metropolitan Borough Council

Changing behaviour to reduce littered gum

- New research insight on why and where people litter
- How pilots of on-street interventions reduced littering by over 60%
- Scaling up this work with local authorities

Rob Moore, Director, Behaviour Change

Audience question and answer session

11:15 Virtual coffee break

11:30 **Panel 2**

How the creation of a recycling app has opened up council services to residents

- Why the recycling app was created
- Identifying the wider benefits
- The future possibilities

Emlyn Nash, Corporate Customer Services Manager, Cardiff Council

Ensuring service continuity in the face of the coronavirus - The Colchester Experience

- Deciding on service priorities
- Ensuring employee and resident safety
- Challenges faced and solutions developed

Rosa Tanfield, Group Manager - Neighbourhood Services, Colchester Borough Council

Providing waste and recycling service during the pandemic: (working with 3 in a cab)

- Adapting our services to respond to the restrictions
- The measures and controls which we put in place
- Working together with staff and trade unions

Michelle Thompson, Neighbourhood Service Street Manager, East Renfrewshire Council

Audience question and answer session

About the event

This event aims to inform attendees about the experiences, challenges and solutions local authority waste and street scene managers have faced and had to develop in the face of the current pandemic.

With guidance, and advice changing almost on a daily basis, managers and staff alike have had to cope with ensuring service continuity, whilst at the same time making sure both staff and service users are kept safe.

The speakers will look at a wide range of topics from developing risk assessments, introducing greater levels of digitisation, creating communications campaigns, negotiating with unions and making service decisions which collectively have helped keep these key services in a state which allowed residents to be confident that their waste would be dealt with and further public health issues would be avoided.

The webinar will therefore be a must attend event to ensure managers and staff alike are aware of the latest developments in these challenging times.

Reserve your place now by completing the online booking form at surveymonkey.co.uk/r/8JXDK6H

Access to the seminar will be via an online link but you will need access to a web browser.

Delegate Packages Exclusive of VAT

What's included?

The delegate fee covers attendance, and documentation including a video showreel following the event.

APSE member delegate fee: FREE

Non member delegates fee: £125 + VAT

Commercial delegates: £379 + VAT

CANCELLATION & REFUND POLICY: Reservation is a contract. Substitution of delegates is acceptable any time in writing by email to **SCull@apse.org.uk**. Cancellations must be made in writing at least 10 working days before the event, and will incur a 20% administration fee. No refunds can be given for cancellations received less than 10 working days before the event or for non-attendance. In the unlikely event of cancellation by the organisers, liability will be restricted to the refund of fees paid. The organisers reserve the right to make changes to the programme, speakers or venue should this become necessary. If due to emergency action by UK Governments/Administrations or Public Agencies this event is postponed, for example for reasons of public health and safety, the organisers will transfer your booking to the replacement event or provide a credit voucher against a future event booking.

This event is kindly sponsored by



Behaviour Change uses behavioural science to tackle social and environmental issues by encouraging positive behaviour in people