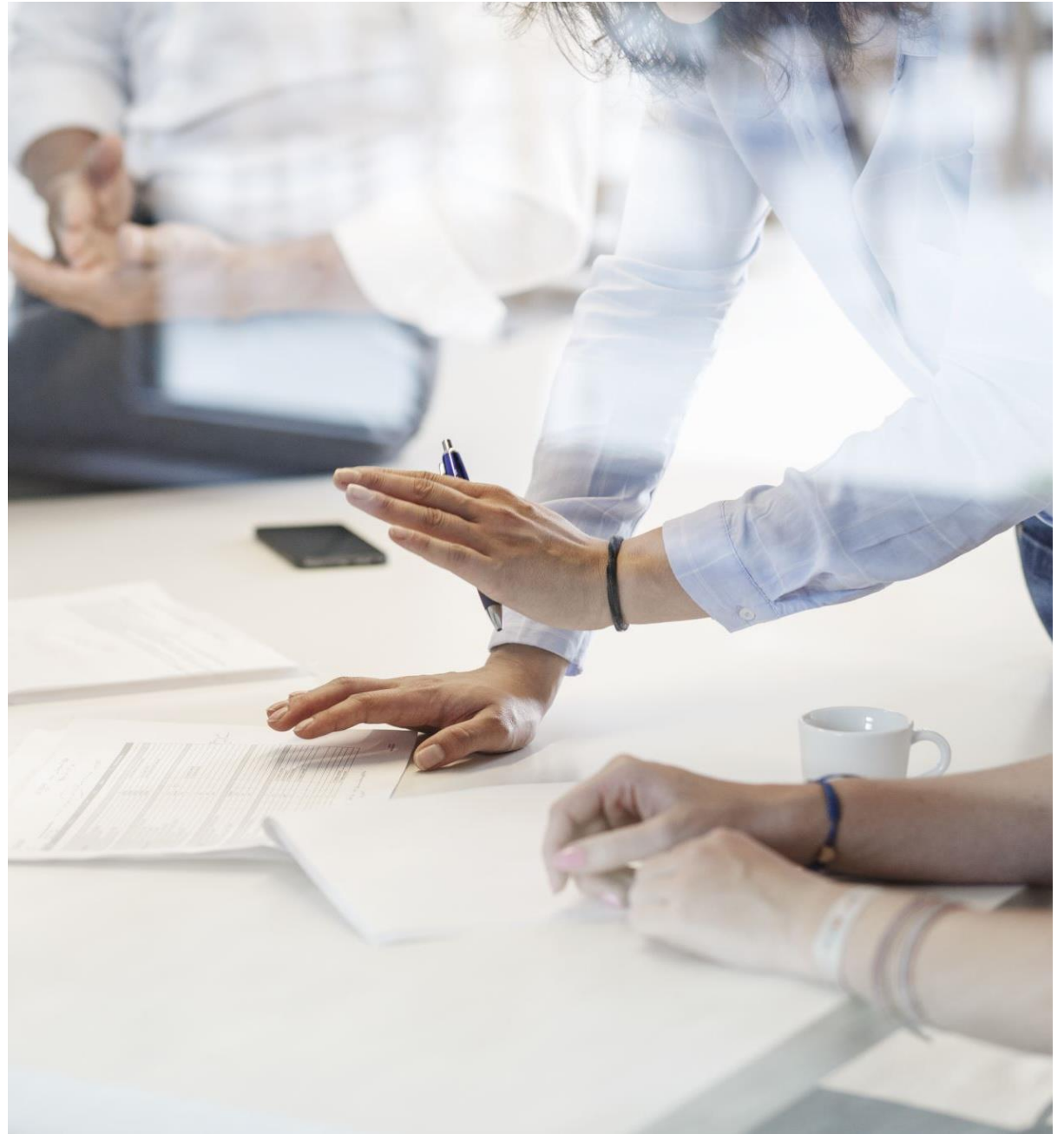




Colchester

The Colchester Experience

Rosa Tanfield – Group Manager, Neighbourhood Services
Colchester Borough Council





DENNIS EAGLE

DON'T FLY TIP
YOUR RUBBISH
YOUR DUTY

KEEPING LIFE A NEIGHBOURLY
WASTE CRABER



Council for

March

...CBC team are reviewing the contingency plan considering what is happening across the World...

Wednesday 11th	World Health Organisation declares a pandemic
Friday 13 th	CBC Waste team are briefed on a new scheme for crewing out – as a trial
Sunday 15th	Elderly and vulnerable are advised to 'shield'
Monday 16th	First daily briefings from No.10 start and everyone is urged to work from home
Tuesday 17 th	CBC <i>test runs</i> a new crewing out regime
Thursday 19 th	Residual waste limit is increased temporarily
Friday 20th	Schools are shut and the Prime Minister orders all pubs, restaurants, gyms and social venues to close



D



YARD STAFF CREW ROOM (D)

SMOKING AREA (A)

TOILET (A)

BREAK AREA (A)



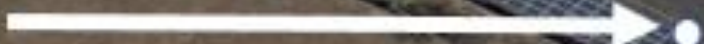
A

TOILET

SMOKING AREA



OFFICE LOBBY CREW ROOM (A)



PICK UP (A)

Colchester Recycling Centre for

Abbey Motors

C

CARAVAN CREW ROOM (C)

TOILET

SMOKING AREA

PICK UP



StorageMart

PICK UP (B)

TOILET

SMOKING AREA

B

PORTACABIN CREW ROOM (B)



B1022

Strub End



Colchester Market

Colchester Market

Colchester Market

Colchester Market

ZONE PAR

ZONE PARKING BAY

ZONE PAR

ZONE PARKING BAY

CAR HIRE/POOH 43
NEW HARBOROUGH

STOP

March

Monday 23rd

Cards are hand delivered to all assisted collection residents, and additional support is provided to the Council's shielding programme


Tuesday 24th





Garden waste collections are paused

Recycling centres shut

Wednesday 25th

Recycling collections are paused

 **How to get rid of your rubbish if you're self-isolating or have Coronavirus (COVID-19)**



If you're self-isolating, either as a precaution or because you have Coronavirus (COVID-19) please follow these four simple steps to reduce the spread of the virus:

1. Place all personal waste such as used tissues and disposable cleaning cloths, securely in a plastic bag or bin liner
2. Place this plastic bag inside another plastic bag and tie securely
3. Store these bags separately to other waste for at least 72 hours
4. After 72 hours, this double bagged rubbish can be put in your general rubbish as normal

Only rubbish that is heavily contaminated, such as tissues that have been coughed in and cleaning cloths that have been heavily contaminated need to be treated in this way.

Regular household recycling and waste should be treated as normal.

 **Your Assisted Collections during Coronavirus (COVID-19)**

If you have any questions or there are any changes to your assisted rubbish and recycling collections due to the Coronavirus (COVID-19) outbreak, you or a neighbour/friend/family member will be able to find these online at www.colchester.gov.uk/coronavirus.

To find out what steps are in place across Essex to ensure Coronavirus is not spread through rubbish and recycling, visit www.lovesessex.org.

The **Council's Communities team** are working to put vulnerable residents in contact with the support that they need during the coronavirus (COVID-19) outbreak. You can contact the team by emailing communities@colchester.gov.uk.

@  YourColchester /  EnjoyColchester

For information about the virus and how to protect yourself and your household, please following the latest advice from Public Health England and the NHS.





DON'T FLY TIP
DON'T DUMP
BIN BAGS
DON'T RISK A FINE

BETTER COLLECTOR
Hants & Downs

VX69
YGH

April

Monthly collections of glass, cans, plastics, paper and card will start from 13 April

The collection pattern for each household will depend on whether you are on a Green or Blue Week, week commencing 13 April. Use the postcode look-up tool at www.colchester.gov.uk/your-recycling-calendar to download the right calendar for you, your family, neighbours or friends.

There are no changes to collection days on Bank Holidays. Garden waste and textiles collections are suspended until further notice. Please place your recycling and rubbish on your property boundary by 7am on your normal collection day. Please ensure bags are securely tied and bin lids are shut.

YOUR COLLECTION DAY REMAINS THE SAME

Households on a Green Week, week commencing 13 April, will have their rubbish and recycling collected as follows:

Weeks starting	What you can put out for collections on these weeks
13 April 11 May 8 June	Food Waste Paper, card and plastic (max total of 6 clear bags)
20 April 18 May 15 June	Food Waste Household rubbish - maximum of 4 x 60 litre black bags OR 1 x black wheeled bin + 1 x 60 litre black bag
27 April 25 May 22 June	Food waste
4 May 1 June 29 June	Food waste 1 x green box of cans 1 x green box of glass Household rubbish - maximum of: 4 x 60 litre black bags OR 1 x black wheeled bin + 1 x 60 litre black bag

If you're self-isolating, either as a precaution or because you have coronavirus (COVID-19) please follow these four simple steps to reduce the spread of the virus:

- Place all personal waste such as used tissues and disposable cleaning cloths, securely in a plastic bag or bin liner
- Place this plastic bag inside another plastic bag and tie securely
- Store these bags separately to other waste for at least 72 hours
- After 72 hours, this double bagged rubbish can be put in your general rubbish as normal

For more information about what can and can't go in your recycling and rubbish, check your 2020/21 recycling calendar or visit www.colchester.gov.uk/recycling



Enjoy Colchester

Published by Hootsuite [?] · 4 hrs ·

Thank you for all your support with the temporary recycling collection changes. We'd like to reassure you all that a huge amount of work is going on behind the scenes to increase and restore our recycling collections as soon as possible, in a way that is safe and sustainable for our staff and communities.

We hope to make an announcement about garden waste collections next week, but until then, thank you for your patience and understanding during this unprecedented time.



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This post is performing better than 95% of other posts on your Page. Boost it to get more great results.

12,407

People Reached

2,420

Engagements

Boost Post

95

26 Comments 133 Shares

Like

Comment

Share



Susan Cole Thank you so much for still collecting when and what you are able to. We really appreciate it 🙏🙏🙏🙏

Love · Reply · Message · 2h



Kathy French Massively appreciate all that your team have done throughout this- difficult times but you have managed the collection's really well ' thank you!

Like · Reply · Message · 3h



Chantelle Harris Emma-Louise Willis garden waste soon hopefully 🙏

Like · Reply · Message · 4h

1 Reply



Sandra Rands They work hard all year round big well done to everyone 🙏🙏🙏🙏

Like · Reply · Message · 3h



Jo Anderton Doing a fab job. Your efforts are truly appreciated by the people of Essex. (you'll always have the odd one tho ...stay safe and thankyou)

Care · Reply · Message · 3h



Rita Smith Well done to our refuse collectors, much appreciated.

Like · Reply · Message · 3h



David Samms Doing a great job. Thank you.

Like · Reply · Message · 3h



Ros Read Thank you to all the refuse collectors, really appreciated

Like · Reply · Message · 3h



Tracey Ingram They have been doing well collecting when they can but definitely can't wait for it to get back to normal and the garden waste as it started to smell really bad lol 🤔

Like · Reply · Message · 3h



Sam McCarthy A huge thanks to the whole team! I know the announcement next will be well received by residents - but we cannot fault the incredible work that has been done over the last weeks.

Love · Reply · Message · 4h

Stay at Home | Protect the NHS | Save Lives



Colchester
Borough Council
Neighbourhood Service

May

News

18th May

Long queues as Colchester Recycling Centre reopens after eight weeks of closure



By Tom Dalby | [@tomd575](#)
Reporter



Queues at Shrub End Recycling Centre



QUEUES of cars clogged up the entrance to Colchester's recycling centre after it was reopened for the first time in eight weeks.



Enjoy Colchester

22 May · 🌐

...

Our garden waste collections will restart on week commencing 25 May and take place on your usual collection day on Green Weeks. To help with this latest update, use our postcode look-up tool to download a new temporary recycling calendar: www.colchester.gov.uk/your-recycling-calendar

We understand that many of you will have a lot of garden waste but to help protect our staff and ensure the crews can collect from every household, we're asking you to only put out your usual allowance of one brown wheelie bin or four garden waste sacks. Overflowing, heavy bins/sacks or waste placed at the side of bins can't be collected.

If you have excess garden waste and can hold on to this, please do so and put it out in stages over your upcoming garden waste collection dates. We are holding several garden waste drop-off sessions on Sat 23 May and Sat 30 May. Check where your nearest drop-off site is: www.colchester.gov.uk/gardendropoff

Other key dates you need to know:

- 🗑️ Special Collections for bulky items will restart on 1 June
- 🗑️ Temporary four-weekly collections of paper/card, cans, glass and plastics remain until 19 June
- 🗑️ Recycling and rubbish collections will return to normal week commencing 22 June (excluding textiles)

There are no changes for residents on assisted collections and flats with communal rubbish and recycling collections.

Further information at: <https://www.colchester.gov.uk/coronavirus/residents/recycling-and-rubbish/>

Please share this information with your family, neighbours and friends in Colchester and thank you for your continued support with the temporary changes to our recycling and rubbish collections.

Binformation

Garden waste
collections
restart 25 May



Enjoy Colchester
Community

[Learn More](#)

👍❤️👏 263

115 comments 128 shares

June

Having taken 20 receptacles of garden rubbish to your “temporary” depot at Boadicea Way 2 weeks ago, I took 4 car loads of paper rubbish today to the same facility.

May I commend the council for setting this up – it was quick, easy, efficient & friendly – and resolved a major issue, without huge waits to use the tip at Shrub End.

May I suggest that this could be a useful “tool” for the future, to reduce pressure (both waiting times & operational issues) at Shrub End – I really would ask the council to consider this – as it was super effective.

Karen

@yourcolchester Just been to drop off my cardboard and plastic at the stadium. Brilliant organisation, friendly staff and considerate people. Showing Colchester’s residents and workers at their best!

Just wanted to please pass on my thanks to the waste team for the recycling collections at Shrub End Sports Centre today. I attended with nearly 40 bags of plastic and paper and there was no queue, it was tidy and very well organised. Another resident has also contacted me and said how well it worked.

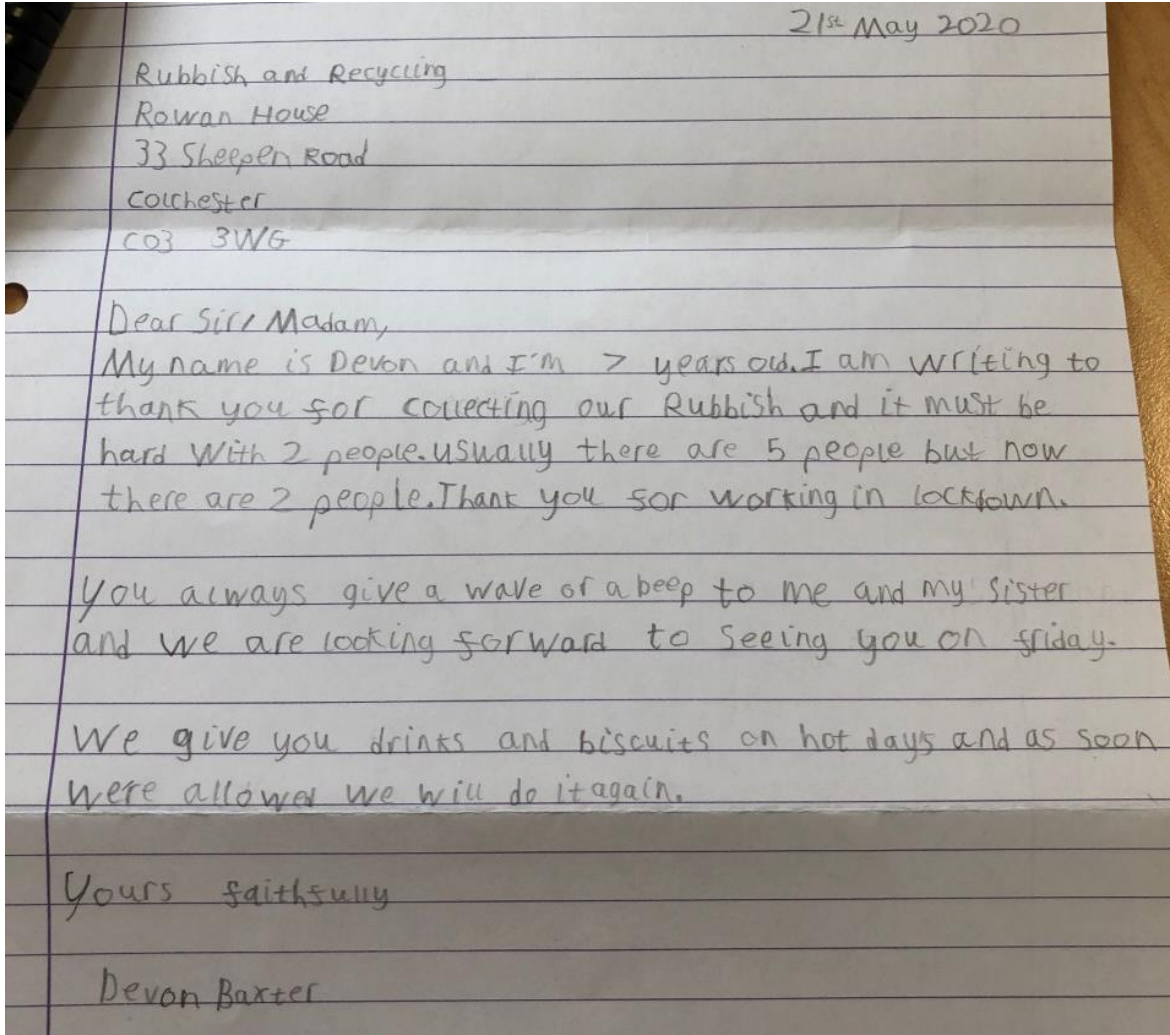
Priorities

- Maintaining health and safety
- Maintaining resilience
- Good strong communication

Challenges

- Sickness and absence levels
- Guidance changes
- Volumes being collected
- Communicating the changes with the public
- Outlets closing

What was the impact?



 Enjoy Colchester
26 April · 🌐

Jasmin & Shannon have sent us their finished colouring sheets!

Download your printable sheet here: <http://ow.ly/uX2m50zmdPp>

Show your support for #Colchester's waste collectors by putting one in your window! They would also love a wave and a smile if you spot them 😊😊

We would love to see photos of the finished product too - you can send them to us here on Facebook. Happy Colouring! 🖍️🍪



  You and 14 others

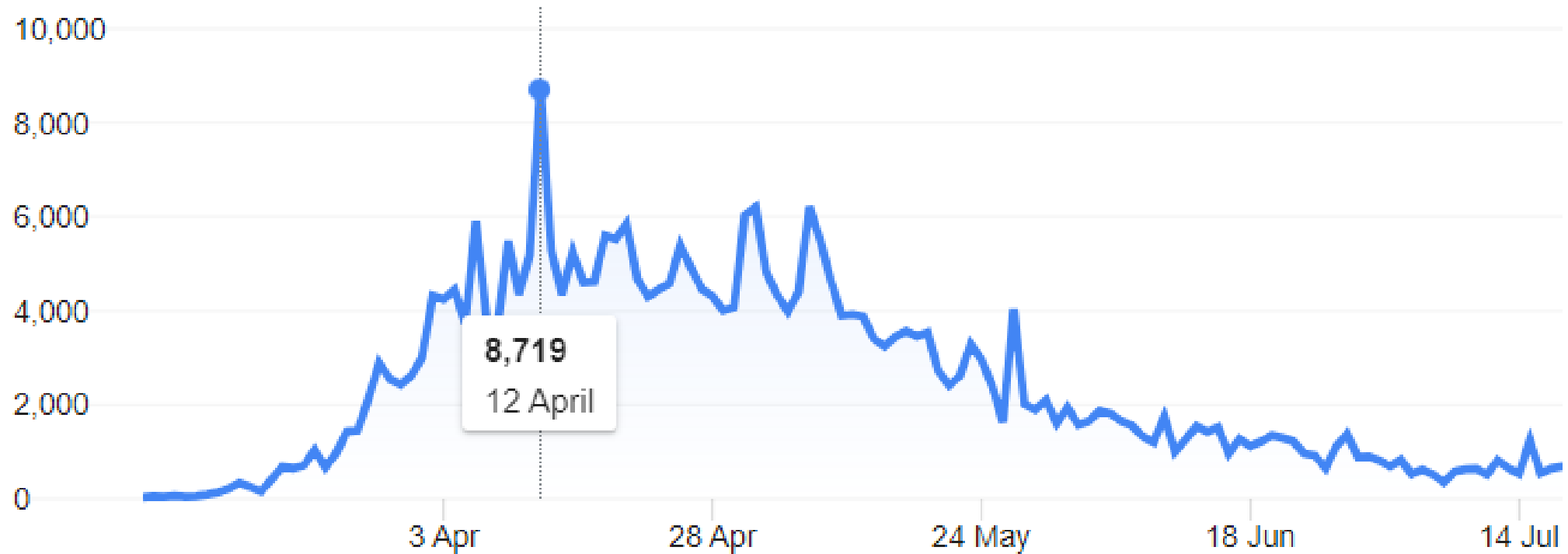
1 comment



Hi, I just wanted to say a massive thank you to the refuse collectors that have just picked up our garden waste. I can't deny it's been a bit frustrating not having our normal collection service over the last 11 weeks, particularly when other councils have continued as normal, however the health and safety of everyone is far more important. It's fantastic that the garden waste service has resumed with this being our first collection today. Having moved the bags to the front of the property I can appreciate how heavy they are and that's not even considering that the staff are doing this hundreds of times over. Not only was all of our waste collected but one kind member of staff even gathered our bags together and threw them over our side gate so that they wouldn't blow down the road. I did open the window and shout out a thank you but unfortunately he didn't hear me so I just wanted to pass on my thank you in another way. Life is hard for everyone right now so a little kind gesture such as this really goes a long way and is very much appreciated. Thank you

I'm sorry I didn't pick up the name of the lady who helped me this morning. She was polite and helpful and had a very positive attitude. I was enquiring about where I could pick up garden waste sacks. I thought that was all I needed but the lady took me through the various recycle containers and she was able to tell me that I also needed to separate glass and cans. I hope you can find who was answering the phones at 10.00 am today and tell her well done. And what service I had everything delivered by lunchtime. At this time of lockdown I would have understood the need to wait but this is exceptional. I know it is a small matter but when everyone does their job well this improves things for everyone. Thank you so much.

What next?



Each day shows new cases reported since the previous day · Updated less than 10 mins ago · Source: [Wikipedia](#)
· [About this data](#)



WEEK EN	VEHICLE	TYPE	STATUS	LOCATION	OPERATOR
EJ18	FORD	3.5T CAGED TIPPER 350HD	COLCHESTER		
EY13	FORD	3.5T CAGED TIPPER 350HD	COLCHESTER		
EY13	FORD	3.5T CAGED TIPPER 350HD	COLCHESTER		
EY13	FORD	3.5T CAGED TIPPER 350HD	COLCHESTER		
MV13	FORD	LWB PANEL VAN 350HR120ps RWD	COLCHESTER		

VEHICLE	TYPE	STATUS	LOCATION	OPERATOR
FORD	3.5T CAGED TIPPER 350HD	100%	COLCHESTER	
FORD	3.5T CAGED TIPPER 350HD	100%	COLCHESTER	
FORD	3.5T CAGED TIPPER 350HD	100%	COLCHESTER	
FORD	3.5T CAGED TIPPER 350HD	100%	COLCHESTER	
FORD	LWB PANEL VAN 350HR120ps RWD	100%	COLCHESTER	

Fusion Live Map

Navigation: Find | Service Map | Live View | Manager | Reporting | Documents | Messaging

Service Completion: 20%

Service Distance: 1668.7 mi

Reports

Map showing vehicle locations and routes in a geographical area.

- GARDEN_2019
- GLASSCANS_2019
- PAPER&PLASTIC_2019
- Route 11: 100%
- Route 12: 100%
- Route 13: 100%
- Route 14: 100%
- Route 15: 100%
- Route 16: 100%
- Route 17: 100%
- Route 18: 100%
- Route 19: 100%
- Route 20: 100%
- Route 21: 100%
- Route 22: 100%
- Route 23: 100%
- Route 24: 100%
- Route 25: 100%
- Route 26: 100%
- Route 27: 100%
- Route 28: 100%
- Route 29: 100%
- Route 30: 100%
- Route 31: 100%
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- Route 36: 100%
- Route 37: 100%
- Route 38: 100%
- Route 39: 100%
- Route 40: 100%
- Route 41: 100%
- Route 42: 100%
- Route 43: 100%
- Route 44: 100%
- Route 45: 100%
- Route 46: 100%
- Route 47: 100%
- Route 48: 100%
- Route 49: 100%
- Route 50: 100%

YOU PASSED YOUR EXAMS!

Colchester
Borough



The Team

Oldest ▾



Robert Arbon Thanks guys

Like · Reply · Message · 1d



Sue Bennett A huge well done and thank you for keeping going while much of the country were able to stop. 🍌🍌🍌 xx

Like · Reply · Message · 1d



Emma Bromley Thank you so much !

Like · Reply · Message · 1d



Top Fan

Christopher Michael Fryer Thank you so much to all the bin crews.

Like · Reply · Message · 1d



Anne Walker Very grateful for what the crews have accomplished for the community in challenging times.

Like · Reply · Message · 1d



Enjoy Colchester

1 July at 10:02 · 🌐

A huge shout out to all our recycling and rubbish crews this week! Did you know that they can do up to 35,000 steps per day? That's equivalent to 13.2 miles or a half a marathon! 🙌



👍❤️👏 164

30 comments 16 shares



Top Fan

Mandy Wilson Thank you to each and every one of you in the recycling and rubbish crew 🍌🍌🍌🍌

Like · Reply · Message · 23h



Wayne Southby Thank you for , ermmm, doing your job?

Like · Reply · Message · 23h



Yvette Witney They do an amazing job. 🙌

Like · Reply · Message · 22h



Caroline Wishart-Young



Like · Reply · Message · 18h



Sharon Wilson The bin men have been amazing, thank you to every one of them

Like · Reply · Message · 17h



1



Jo Anderton Sharon Wilson here here Sharon xx

Like · Reply · Message · 5h

