

Delivering Waste Services During the Pandemic (Working 3 in a Cab)

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Pre-Pandemic

- Small Council – 40,000 properties
- Neighbourhood Services Model
- 3 weekly collections of General Waste, Dry Mix (G/C/P) and Fibrous Mix
- Weekly Collection of co-mingled food and garden waste
- Unofficial Global Task and Finish model.

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Beginning of the Pandemic

- 30% of Staff lost immediately to 'High Risk Shielding' Category
- BIA – Most services stood down. Focus on Waste Collections, Limited Street Cleaning and Fly-tipping
- Suspended Food/garden waste collections
- Immediate Meetings with TU and CHSU to discuss working practices and the continuation of Services

Control Measures

- Staff Kept in 'Bubbles' limited rotation
- Reviewed longest time crew would be in cab – From Depot to Starting point and from Route to Tip and back when Full.
- Operatives not required to report to Depot at start and finish of shift.
- Football Pavilions utilised throughout district
- Additional crews deployed from spare NS staff to carry out single stream waste collections, allowing earlier finish, shortest working day.

Control Measures cont.

- Drivers start time staggered, work preloaded to tablets which remain in vehicles and keys put on board by drivers and locked away at the end of Shift
- Cleaning RA carried out for cabs
- RA for wheeled bin collections carried out by CHSU and signed off by TU
- Mask Available but not compulsory
- Frequent Communication with staff group to discuss any concerns or issues. TU member present.

Recovering Services

- Pressure to restart Brown Bins
- Restarted on 6th of June on a 3 weekly cycle
- Concerns regarding distance to Tip and extended working day
- 2 additional trucks hired
- RCU staff assisting with 'shunting vehicles'
- Agency hired when Roads department resumed services

Moving Forward

- Planning for full service resuming from the 3rd of August
- No significant issues being raised by staff or TU at present regarding this.
- Test, Track and Protect now in place,
- Will continue with control measures for the foreseeable future.

Thank you for your time
Any Questions?

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