

The logo for APSE (Association of Performance Sport Executives) features the word "apse" in white lowercase letters inside a purple oval.

performance networks

# **APSE Sport and Leisure Management Advisory Group**

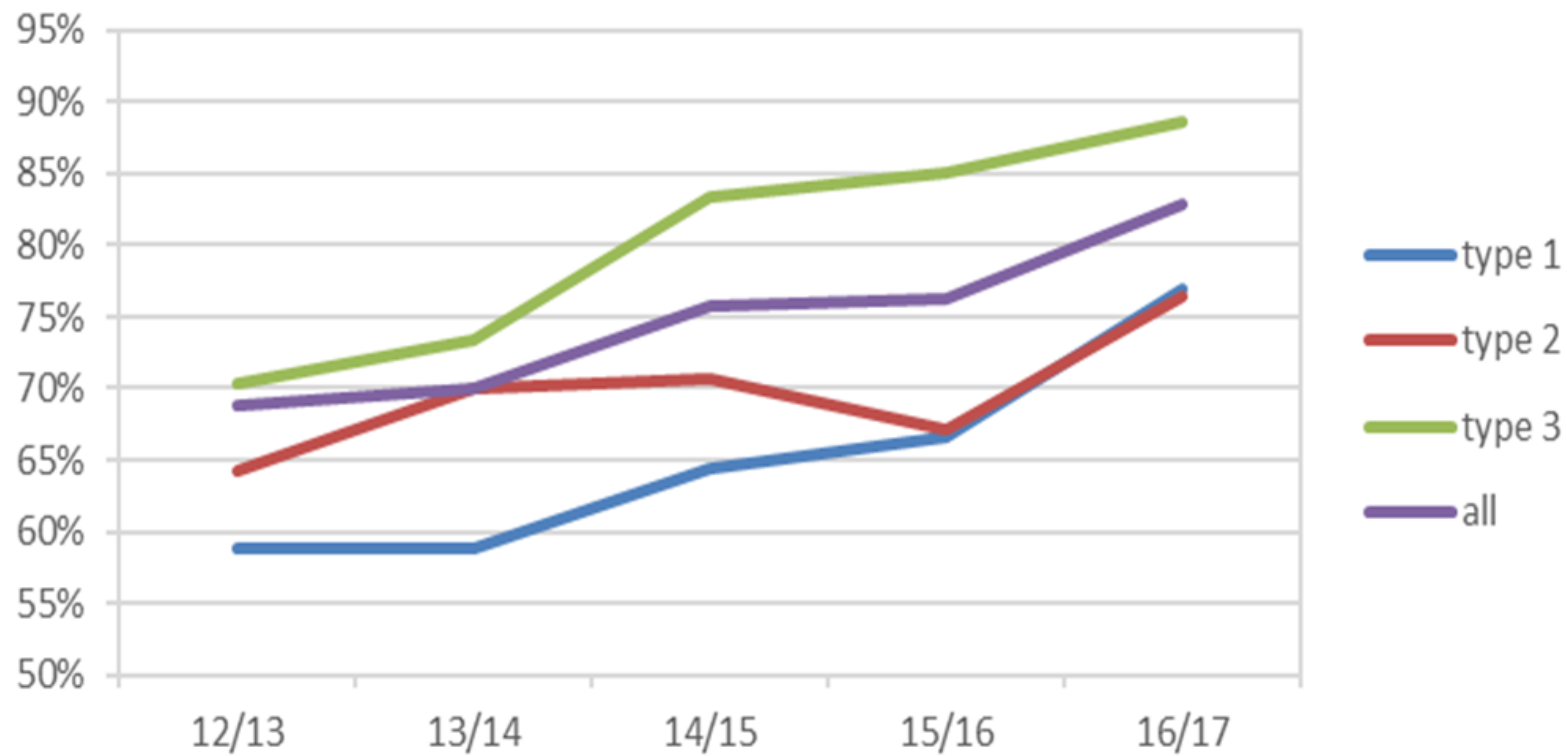
**10<sup>th</sup> April 2018**

**Manchester**



## COST

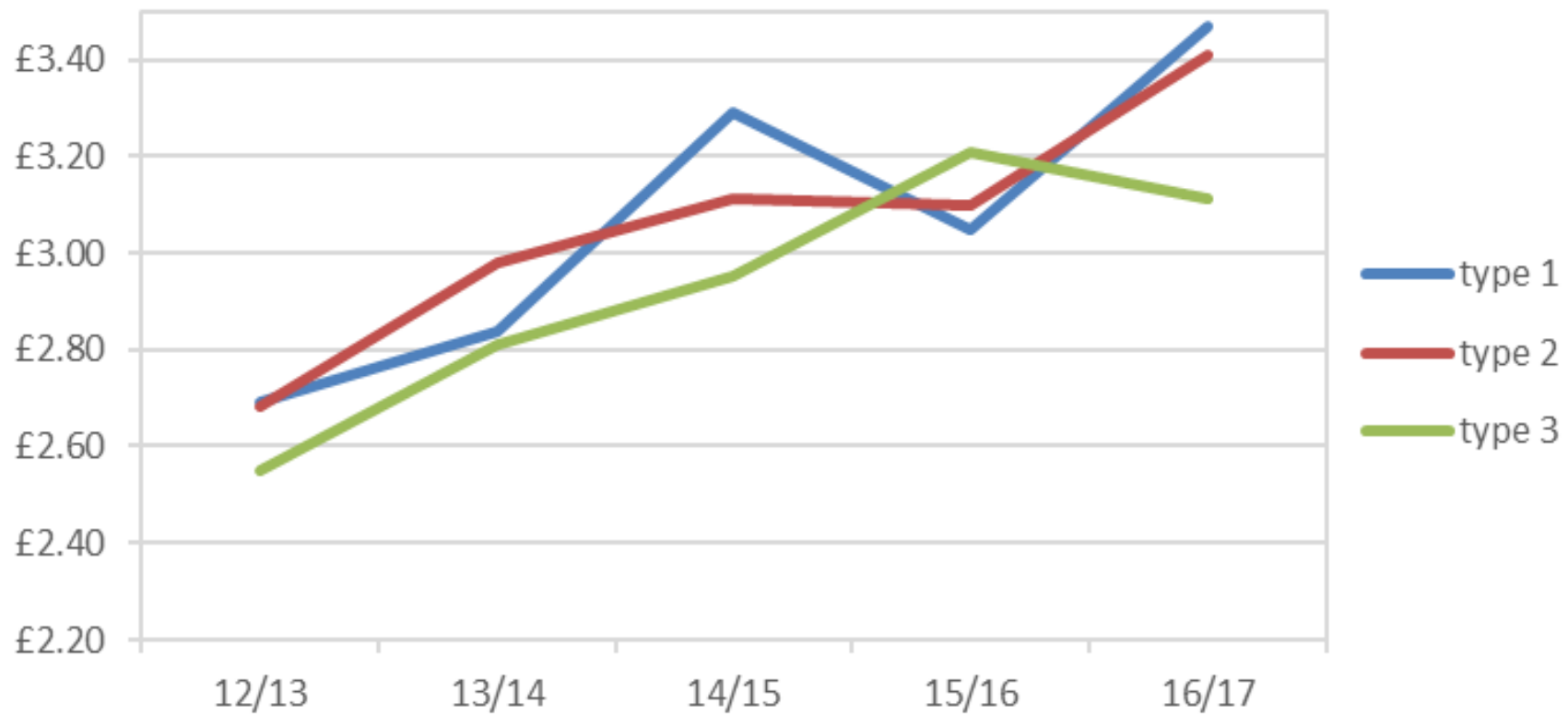
### PI 03 Operational recovery ratio (excluding CEC)





## COST

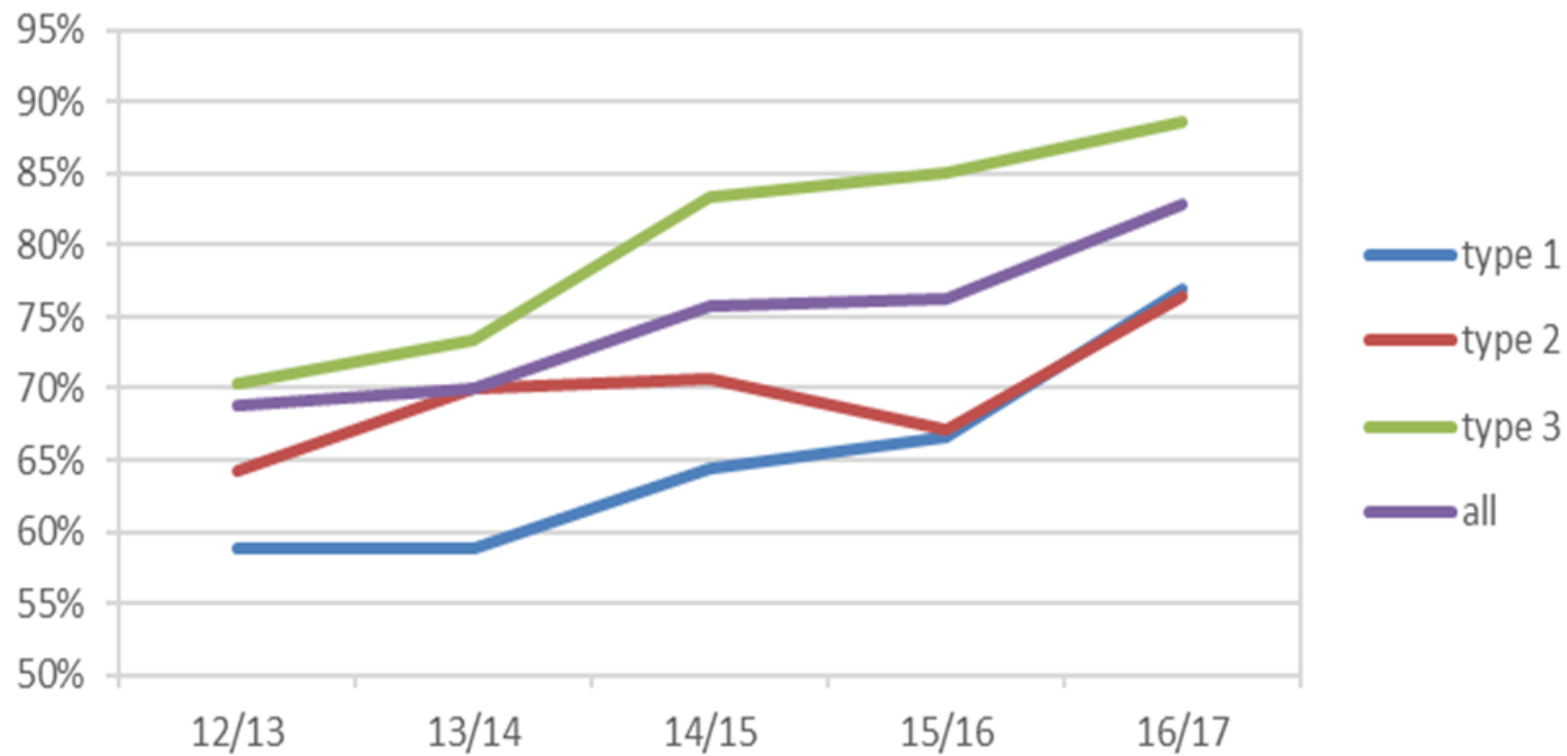
### PI 04 Customer Spend per head





# COST

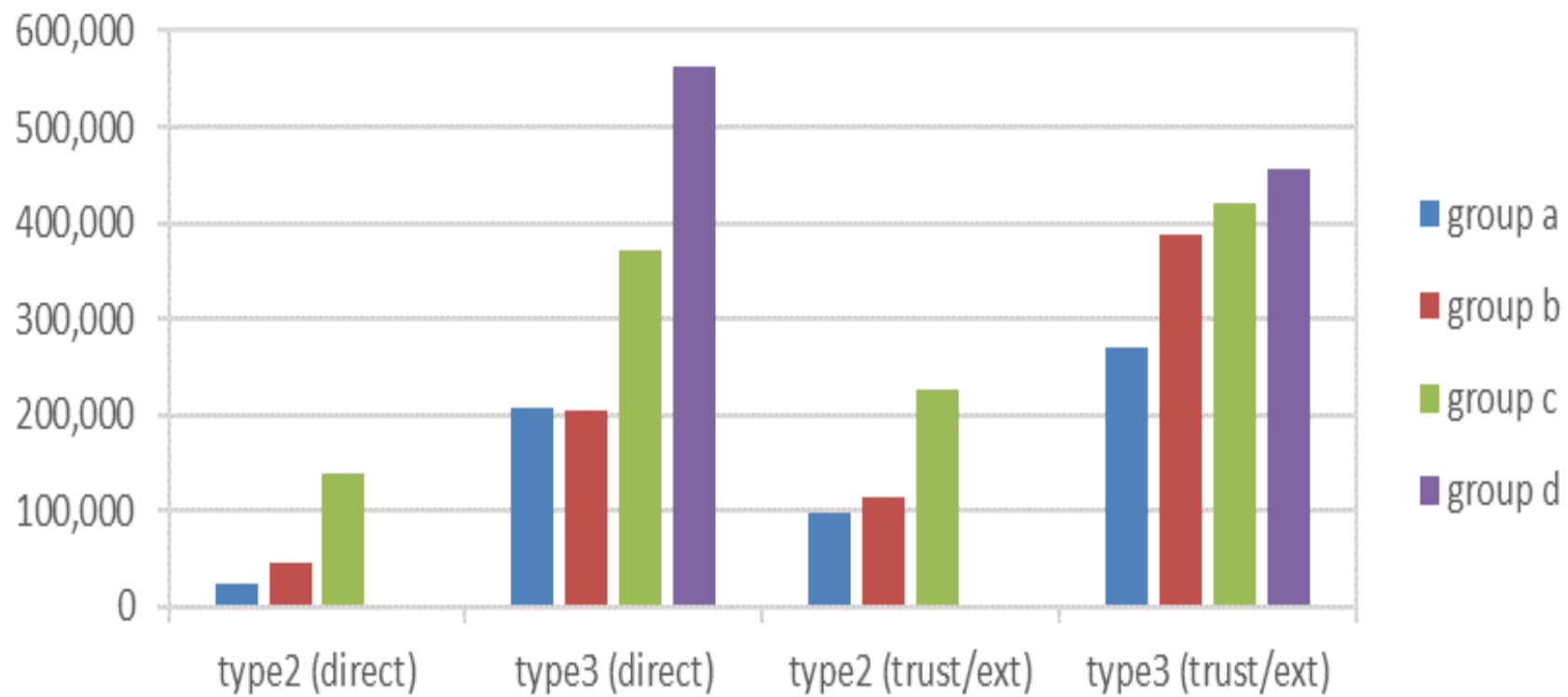
PI 06 Average subsidy per opening hour (excl CEC)





## USAGE

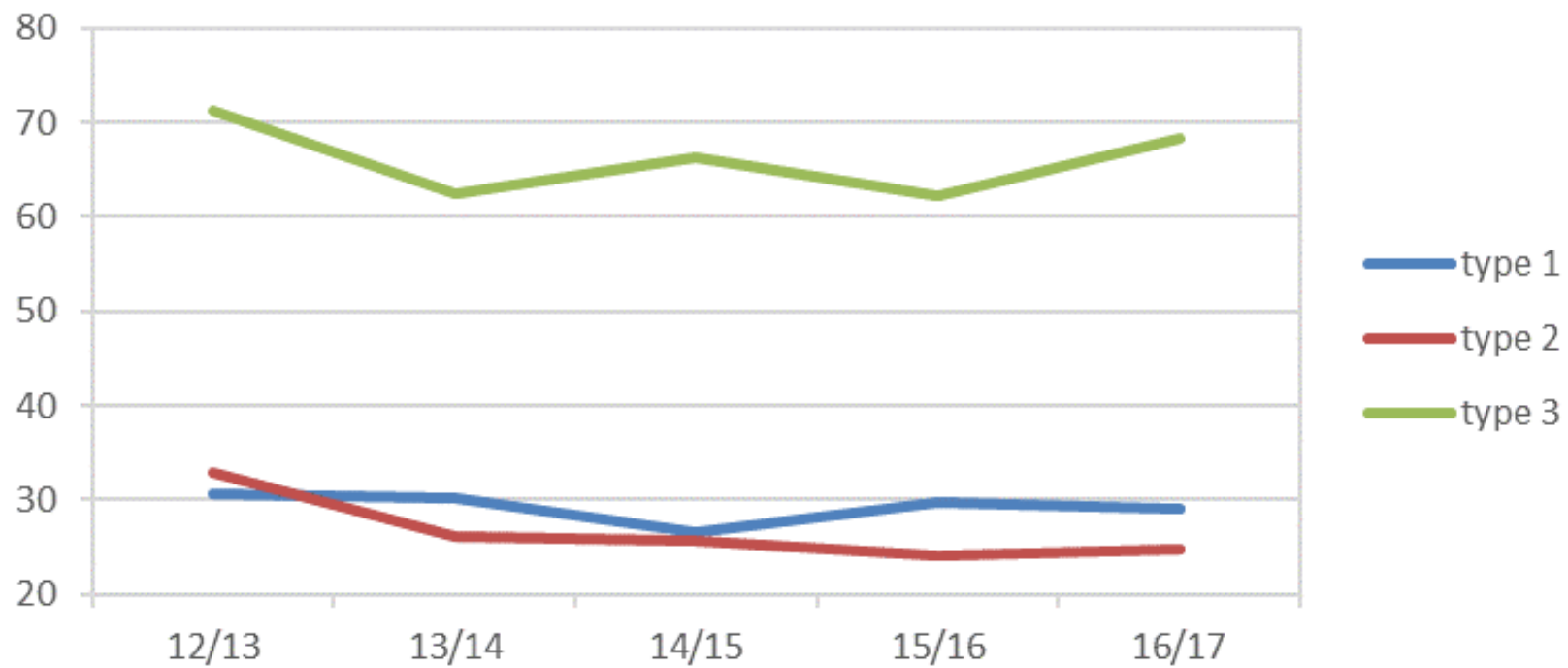
Total average usage





# USAGE

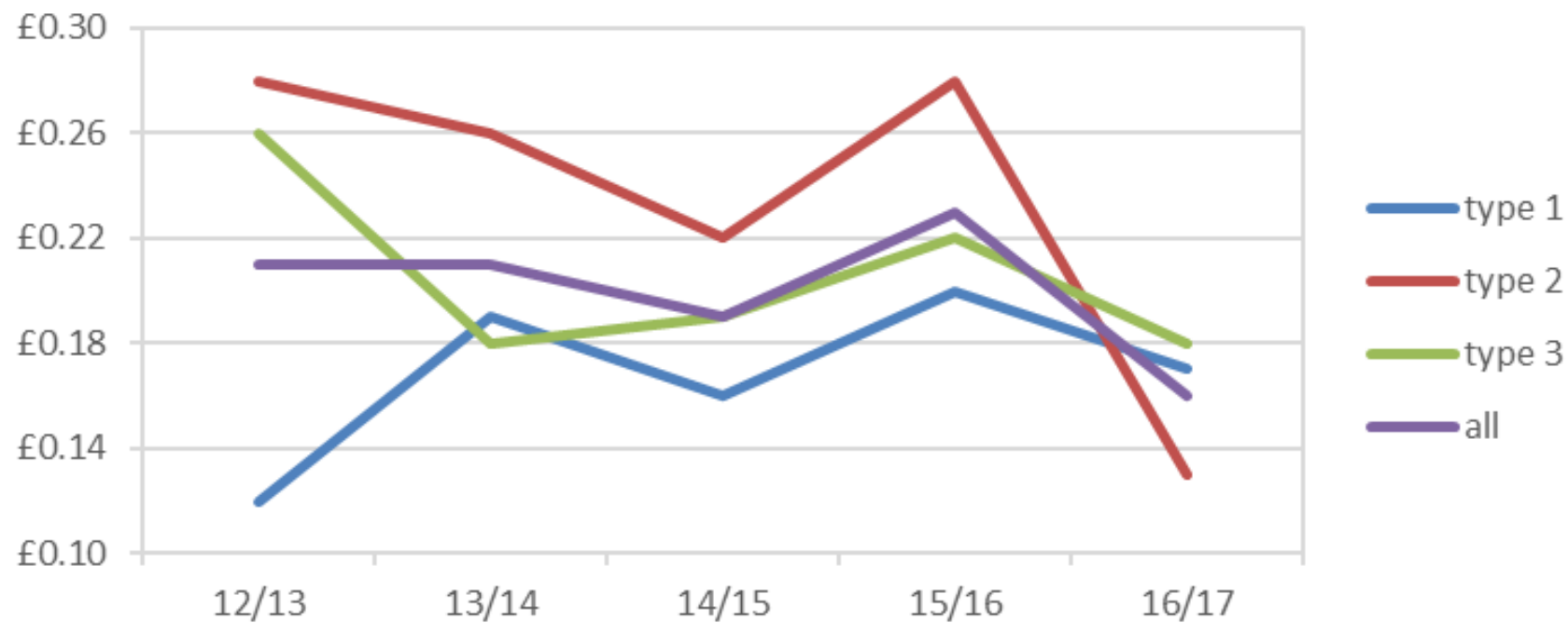
## PI 31 Average usage per opening hour





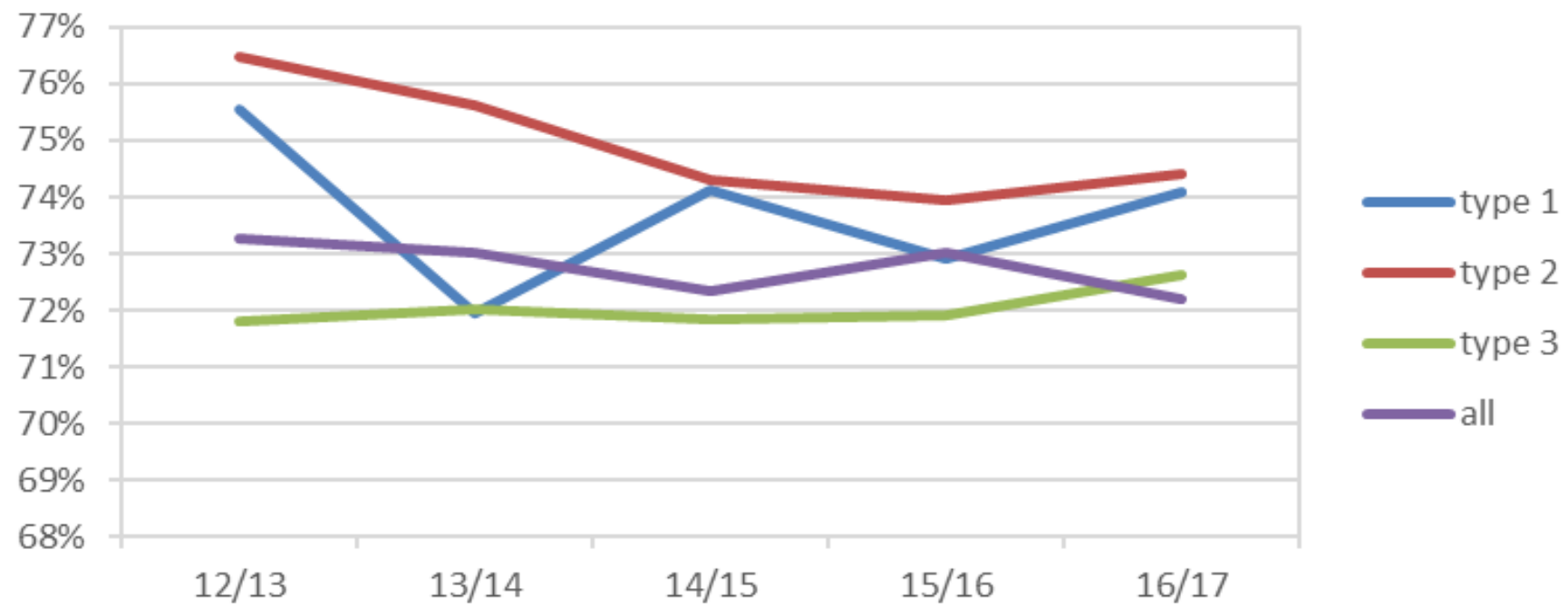
# USAGE

## PI 24 Secondary spend per user





## QUALITY PI 20 Customer Satisfaction

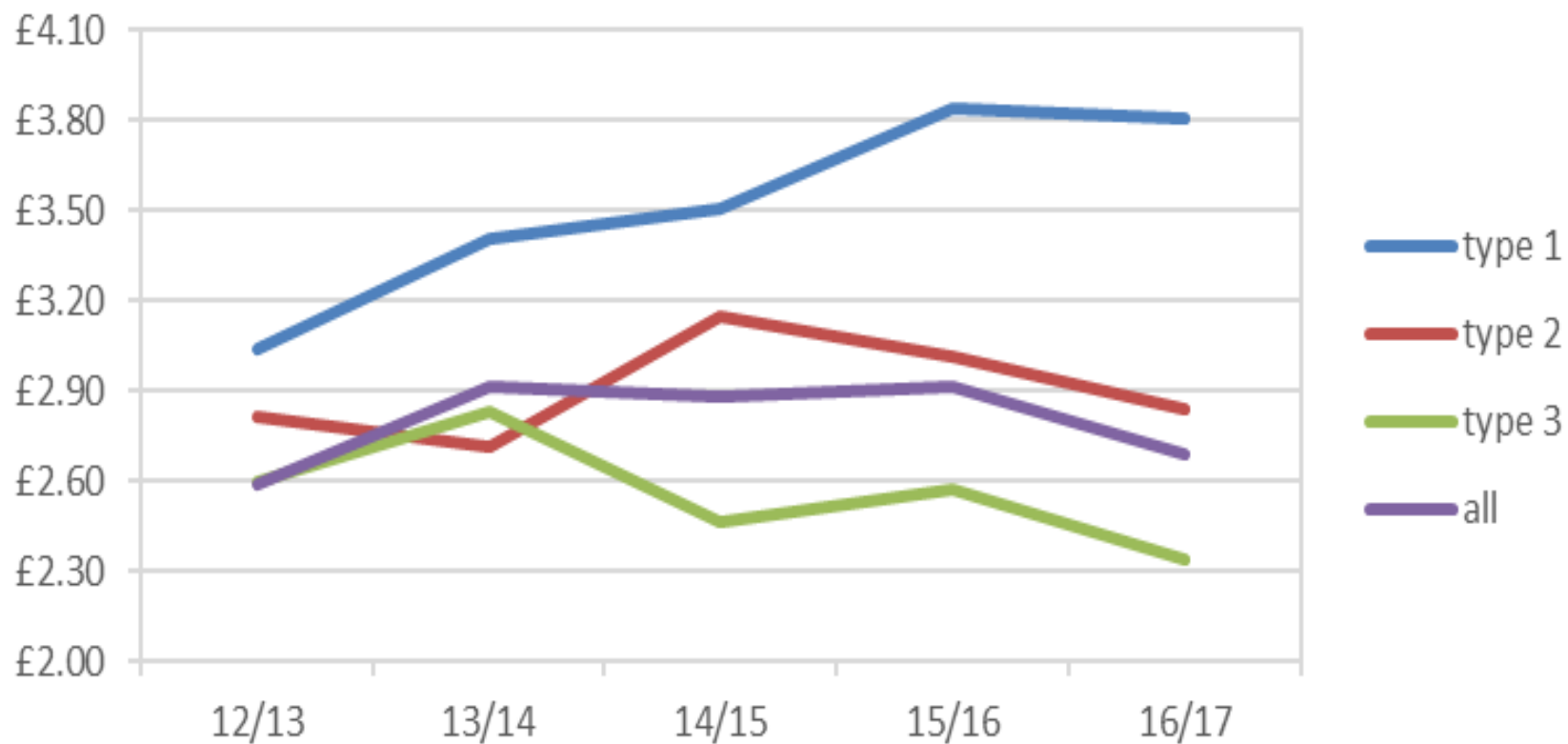






# STAFFING

## PI 07 Staff cost per user





# STAFFING

## PI 09 Staffing as a percentage of total expenditure

