



The British Toilet Association Limited

APSE

Zoom Conferencing

17th January 2024

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Raymond Martin

Managing Director

The British Toilet Association Limited





Campaigning for better public toilets for all

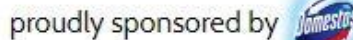
The British Toilet Association Limited

Established in 1999, the BTA is a Not-for-Profit Members Organisation working to promote the highest possible standards of hygiene and provision in all “away from home” toilet facilities across the United Kingdom.

Inspections, Surveys and Consultancy



Business & Partnership Organisations



Local Authorities



Comhairle Ceantair
an Iúir, Mhúrn
agus an Dúin

Newry, Mourne
and Down
District Council



Causeway
Coast & Glens
Borough Council



Reading
Borough Council
Working better with you



Northumberland
County Council



Winchester
City Council



Teignmouth Town Council

Press – Media – Comms - over 1000 Interviews

- ▶ All BBC TV & Radio stations
- ▶ BBC The One Show
- ▶ BBC 2 Daily Politics
- ▶ GMTV
- ▶ Channel 5 News
- ▶ SKY Sunrise
- ▶ Jeremy Vine
- ▶ PAPERS – Nationals & Daily's
- ▶ No Place to Go
- ▶ Google Alerts
- ▶ Emails
- ▶ Letters

Daily Mail



THE TIMES

 **EXPRESS**

THE INDEPENDENT



Working with the current Regulations, Legislation and Guidance Documents

Public Health Act

Workplace Regulations

Misc Provisions Act 20

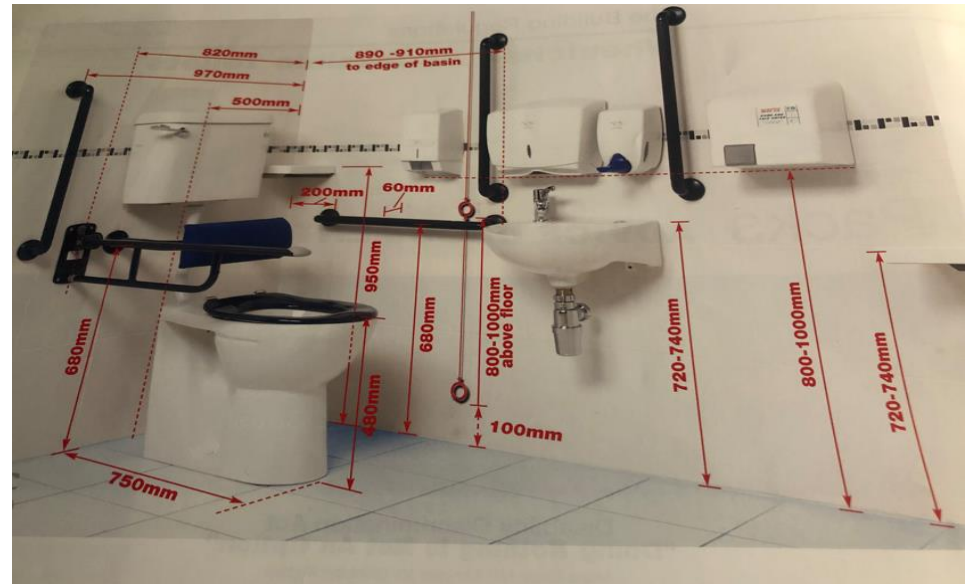
BS 6465 Parts 1 – 4

BS 8300 (DDA/Equality)

Non-Domestic (Public Lavatories) Act

Levelling up and Regeneration Bill – **CANCELLED** by SecofState

No Legislation on Provision & therefore no Funding



Correspondence with Westminster & the Devolved Administrations



Bill Boris Johnson,
Prime Minister
25th May 2020

Dear Prime Minister,

The British Toilet Association Ltd is a not-for-profit members association that works directly with providers, suppliers and support organisations to increase the standards and provision of Publicly Accessible Toilets across the UK. In recent weeks we have been inundated with requests for help and support to get the public toilets reopened for the forthcoming easing of lockdown.



With thousands of residents talking to the streets, parks and beaches – this major problem for Local Authorities and more especially our many local public places is escalating and this poses an increasing threat for potentially a further spread of the virus. We have continually offered our government to take a leading role in working with Local Authorities to try and reduce an extremely worrying practice. Likewise, we have a grave concern about it being reported on our major roads and beauty spots as the level of concern expected to “STAY-CATION” in the coming months because of the real threat of public places may not be completely Covid free. The substantial growth in major historic sites, towns, villages and beauty spots will put an inordinate strain on the publicly accessible facilities – all of which will be vitally required.

PUBLICLY ACCESSIBLE TOILETS have always been regarded as a vital piece of infrastructure in well-being of villages, towns and cities throughout the UK. As with major places of entertainment – toilets are essential and continue shopping/spending monies. That’s why so many shops and b customer toilets – to constantly draw in and keep customers feeling welc

With around fourteen million persons on the Disabled register and a further 14 million on the age of 65 who suffer from severe medical conditions such as Muscular Dystrophy, IBS, Crohn’s & Colitis, Cystitis, etc. All these citizens require urgent and often immediate relief when they are away from their homes. This poses a very serious threat to their privacy and dignity to change sanitary pads or other medical/linen issues. All these citizens need these essential facilities – often at very short notice and hygienically cleaned and fit for the purpose intended.

Bill Matt Hancock,
Secretary of State for Health and Social Care
25th May 2020

Dear Minister,

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Ministry of Housing, Communities & Local Government

Simon Clarke MP
Minister for Regional Growth and Local Government
Ministry of Housing, Communities and Local Government
2 Marsham Street London SW1P 4DF

Department for Environment, Food & Rural Affairs

Rebecca Pow MP
Minister for the Environment, Food and Rural Affairs
Department for Environment, Food and Rural Affairs
2 Marsham Street London SW1P 4DF

Dear Colleague,
Public access to tips and toilets

Firstly, we wish to express my most heartfelt thanks for the invaluable work you are doing for communities across the country to protect the environment, public amenities and people’s health.

We are writing to draw your attention to the Government’s position on household waste recycling centres and municipal public toilets, which we know are issues that are of ongoing public concern.

We are grateful for your hard work to re-open tips in the last few weeks and are aware that this has not been without challenges. I hope that the guidance published by the Government and relevant legislative changes have helped in your local decisions, and that you can continue to deliver these services. There is no reason in law why such sites cannot be open and where possible, local authorities should seek to retain access to waste services for their residents to dispose of waste.

While the majority of councils have opened tips, there is evidence that some have applied exceedingly tight restrictions on public access. Of course, it is important to maintain social distancing measures and ensure the health and safety of both the workforce and householders. Councils must also consider the harm to public health and local amenity from fly-tipping which is unfortunately fuelled by lack of access to responsible disposal of waste, and the harm from rubbish piling up in or near people’s homes. Therefore, councils should avoid unnecessarily tight

Ministry of Housing, Communities & Local Government

Raymond Martin
British Toilet Association Ltd.
Enterprise House
2-4 Baloo Avenue
Bangor
County Down
BT19 7QT

Via email: enquiries@btatooos.co.uk

Dear Mr Martin,

Thank you for your letter dated 2 July regarding local authorities and reopening public toilets. I appreciate how important this matter is to you and I am grateful to you for contacting my Department with your concerns.

Ministry of Housing, Communities & Local Government

Raymond Martin
British Toilet Association Ltd.
Enterprise House
2-4 Baloo Avenue
Bangor
County Down
BT19 7QT

Via email: enquiries@btatooos.co.uk

Dear Mr Martin,

I would like to thank you for the valuable information shared within your letter on the current levels of the country and how these affect different parts of the population. This is the British Toilet Association, has long been a vital source of it to better understand public conveniences provision. This is important identify the most appropriate steps to take in ensuring that everyone enjoys their normal life.

We are grateful for your hard work to re-open tips in the last few weeks and are aware that this has not been without challenges. I hope that the guidance published by the Government and relevant legislative changes have helped in your local decisions, and that you can continue to deliver these services. There is no reason in law why such sites cannot be open and where possible, local authorities should seek to retain access to waste services for their residents to dispose of waste.

28 June 2020

As the additional costs of Covid-19, we are providing local authorities with funding support, including over £4.8 billion in funding for spending pressures, including grants and over £1.1 billion for the Infection Control Fund.

As recently brought forward legislation which will provide a mandatory eligible public toilets. The Bill will remove the additional costs of a real difference to the ability of councils or others to keep these

£5 to the £5 billion announced by the Prime Minister on 30 June to cities to fuel jobs and our economic recovery. Included within the £5 arate capital investment in town centres and high streets through the 7 – providing all 101 towns selected for Town Deals funding through ed on capital projects such as improvements to parks, high streets, in improvements that will make an immediate impact to their places. is may include improvements to public toilet provision.

In light of this important matter and sharing your concerns.

Yours ever,

LUKE HALL MP



Public Health (Wales) ACT 2017

Passed through
the Senedd



Llywodraeth Cymru
Welsh Government

PUBLIC HEALTH (WALES) BILL

Explanatory Memorandum
Incorporating the Regulatory Impact
Assessment and Explanatory Notes

Mark Drakeford

Minister for Health 2017
Now First Minister – Wales

The Public Health (Wales) Act 2017 has now introduced a DUTY onto (22) every local authority to devise or develop a working **TOILET STRATEGY** concerning the overall provision of public toilets – and must include Changing Places facilities

REVIEW in 2024

The British Cleaning Council

Established in 1982, the British Cleaning Council (BCC) is an authoritative voice of UK cleaning and hygiene, a sector worth over **£54bn** a year to the country's economy and one which employs **1.63 million people**. The Council's membership is made up of over 20 trade and membership associations which are all linked to the cleaning and hygiene professions



British Standards Institute



BS 6465 - part 1 – 4 Public Toilets

BS 8300 Accessibility & Equality

Changing Places Toilet Map

Launched 19th November 2015



Total active Units

23/02/24

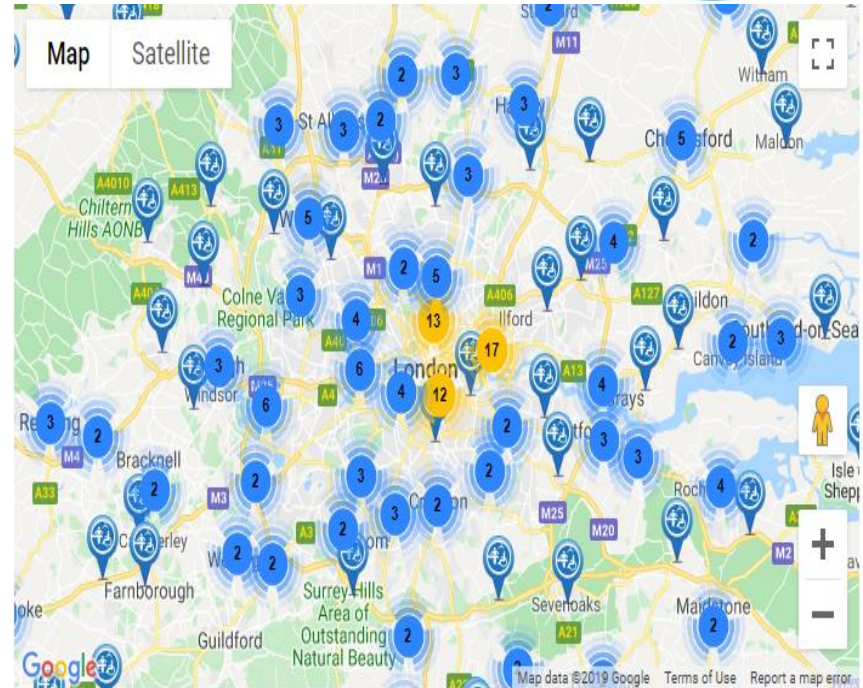
2,251

Muscular Dystrophy UK

Fighting muscle-wasting conditions



pamis 
In partnership with people with
profound learning disabilities and their carers



£30 million
which has created
565 new sites





Changing Places Toilet Map

Home Find Plan a route FAQ Login

Find a toilet

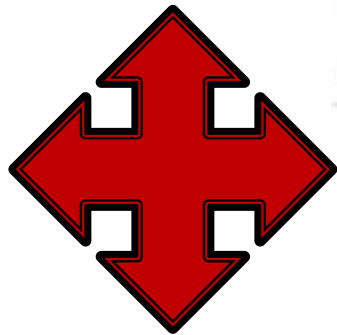
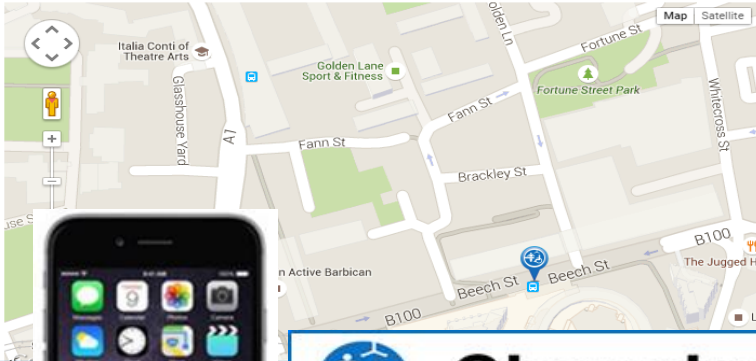
Include:

All toilet groups

Find Toilets Near: Barbican, City of London, L

Toilet Information

Barbican Camera Cafe
Beech Street
London
Middlesex
EC 2Y 8D
GB



ADVANCED SEARCH



Changing Places Toilet Map

Home Find Plan a route FAQ Login

Barbican Camera Cafe
Beech Street
London
EC 2Y 8D
GB

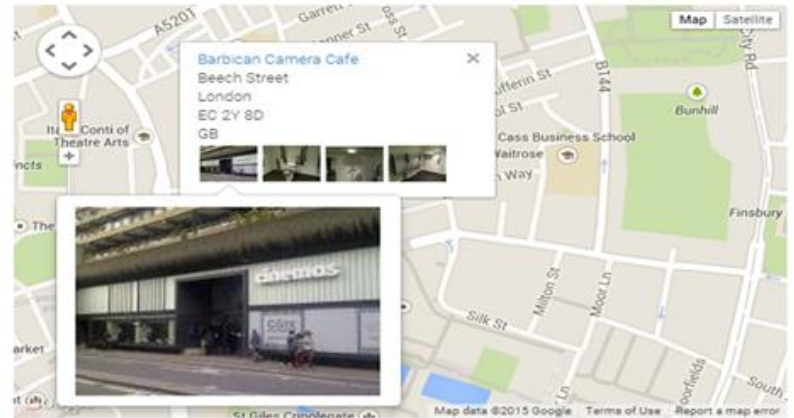
Contact Information

Tel: 02076384141
URL: www.barbican.org.uk/film/new-cinemas/camera-cafe-and-bar

Facility features



- Bench - Height Adjustable, Adult Sized, Wall Mounted
- Hoist - Ceiling, Loop
- Peninsular Toilet
- Washbasin Height Adjustable
- Non Slip Floor
- Floor Space (sq. m) - 12

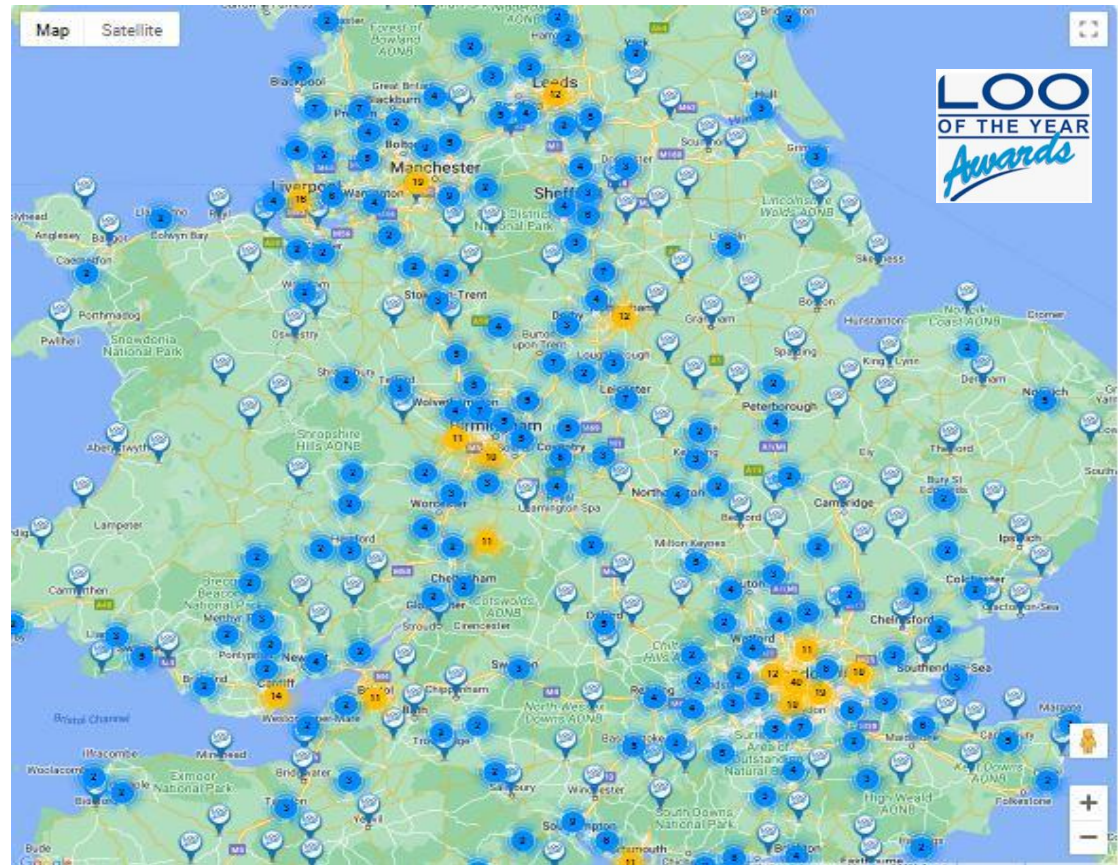


New Partnership 2023-2024



1300

sites visited, inspected,
registered, mapped.
Awards ceremony on
Thursday 18th January
2024 in the National
Motorcycle Museum
Birmingham



GOLD - PLATINUM - DIAMOND AWARDS CERTIFICATES



NEW 2024 LEVELLING UP LOO'S

Political Campaign will include:

Call for a New Toilet Commissioner or Ombudsman

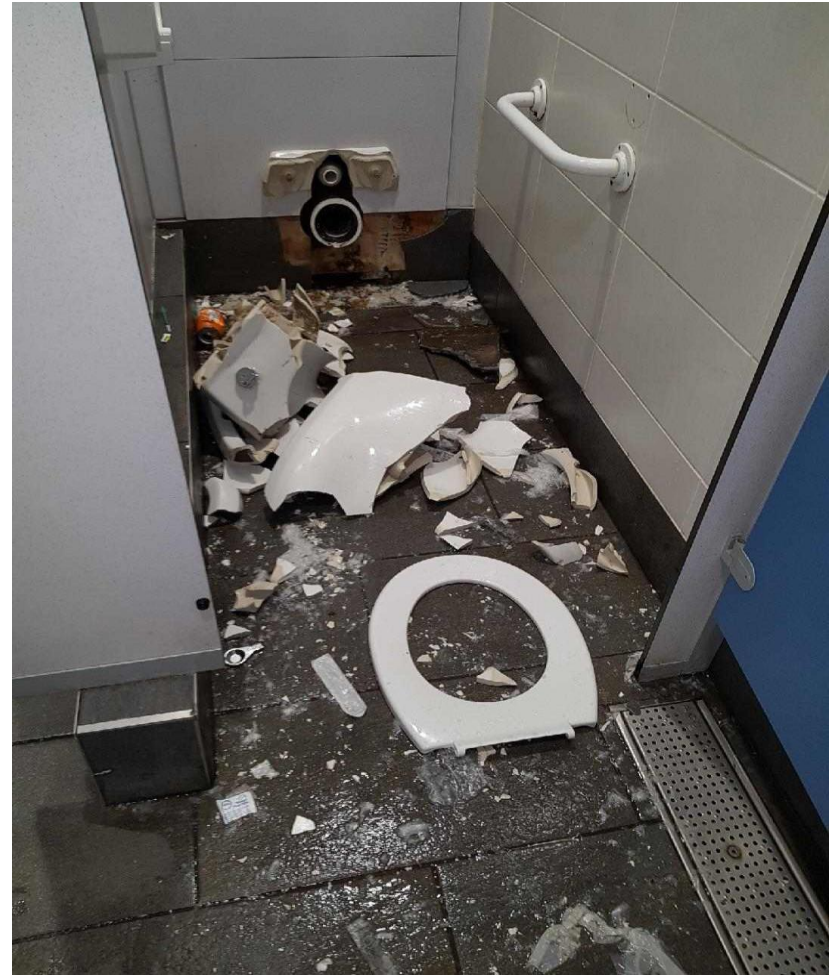
Funding for all LA's providing decent hygienic facilities

A duty placed on all UK LA's to devise a Toilet Strategy

Guidance & Mapping of ALL Publicly Accessible Toilets



Drugs & Anti-Social Behaviour



Drugs & Anti-Social Behaviour



INFORMATION ON NEEDLE EXCHANGE EQUIPMENT

HSC Health and Social Care in Northern Ireland

Identifying needle exchange equipment



0.45L Sharps Container



1ml Nevershare Syringe



2ml Nevershare Syringe



2ml Terumo Syringe



Frontier Blue Needle 23g x 1 1/4"



Terumo Green Needle 21g x 1 1/4"



Stericup



Citric Acid



Swabs



Water for injection (Glass Ampule)



Water Snapper

Working Projects & Partners

- ▶ CRIMESTOPPERS – London
- ▶ Police Service NI
- ▶ EXTERN
- ▶ WELCOME Organisation
- ▶ Drugs Outreach Teams
- ▶ Public Health Authorities
- ▶ StreetScene
- ▶ City Centre Management
- ▶ Environmental Health Depts



Homeless and/or Rough Sleepers

- ▶ Public toilets are being used as places to wash and change clothes
- ▶ This often makes public visitors nervous or apprehensive about entering the toilet
- ▶ Many leave behind evidence of substance abuse
- ▶ Concerns over transmission of disease
- ▶ Locked doors make the toilet unserviceable
- ▶ Fatalities



New Products - Contactless Payment



NAYAX

**SAFETY &
SECURITY**



BTA Hygiene Award

BTA believes that **All** public toilets would need to achieve a STAR grade to prove they were fit for purpose

Like Cafes, Hotels and Restaurants

BTA TOILET GRADING AWARDS 2024



For toilets achieving extremely high standards of hygiene and provision, please contact the BTA on 02891 477 397 or via email enquiries@britloos.co.uk



BTA TOILET GRADING AWARDS 2024



For toilets receiving this award for achieving extremely high standards of hygiene and provision, please contact the BTA on 02891 477 397 or via email enquiries@britloos.co.uk



BTA TOILET GRADING AWARDS 2024



These toilets have been inspected and have received this award for achieving extremely high standards of hygiene and provision. For further information please contact the BTA on 02891 477 397 or alternatively send an E-Mail: enquiries@britloos.co.uk



This grading system will become the new **MoT** standard to measure the basic cleanliness of toilets

Website

The screenshot shows the BTA website homepage. At the top left is the BTA logo (British Toilet Association) with the tagline "For your convenience". The navigation menu includes: HOME, NEWS, THE BTA, ABOUT US >, CONTACT US, MEMBERSHIP >, CONSULTANCY, SPONSORS, BUYER'S GUIDE, CHANGING PLACES >, TRUCKERS' TOILETS, and WHERE CAN I GO? >. Social media icons for Twitter, Facebook, and Email are in the top right. The main content area features a video player for a "BBC2 DAILY POLITICS SHOW" titled "TOILETS". The video description reads: "BTA DIRECTORS APPEARANCE On Wednesday 3rd February the BTA's director was invited to London to make a SOAPBOX presentation and then appear on the Daily Politics Show which was transmitted LIVE that [More >](#)". Below the video is a section for the "Truckers' Toilets Newsletter March 2016", dated March 22, 2016, categorized as "Uncategorized". It features a yellow truck image and the text: "TRUCKERS' TOILETS UK Campaign to improve the health & well-being of lorry drivers" and "FEBRUARY 2016 – NEWSLETTER 3-9". On the right side, there is a "LATEST TOILET NEWS" section with three items: "Public toilets, beach huts and North Lodge Park under spotlight in North Norfolk Dist..." (4 February 2016), "Toilets regularly used by tourists in Castle Combe face uncertain future..." (4 February 2016), and "Public face 20p charge to use Hull city-centre's last public toilets..." (4 February 2016). Below this is a "SPONSORS AND SUPPORTERS" section with the heading "Corporate Champions" and logos for "healthmatic" and "DANFO".

Preparing Training Modules



Here's a date for your diaries;

The Cleaning Show

13th & 14th March 2024

Manchester Central

We look forward to seeing you at upcoming Cleaning Shows



CLEANINGSHOW.CO.UK



**At Your
Convenience**

www.britloos.co.uk

02891 477397 enquiries@britloos.co.uk

Consultancy

Surveying

Monitoring

Campaigning

The British Toilet Association has a simple mission: 'to represent the interests and aspirations of providers, suppliers and users, of all types and to act as the catalyst for change in the pursuit of standards of excellence in all areas of 'away from home' toilet provision and management'.

Any Questions please



The British Toilet Association Limited

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