



Leisure Seminar 2021

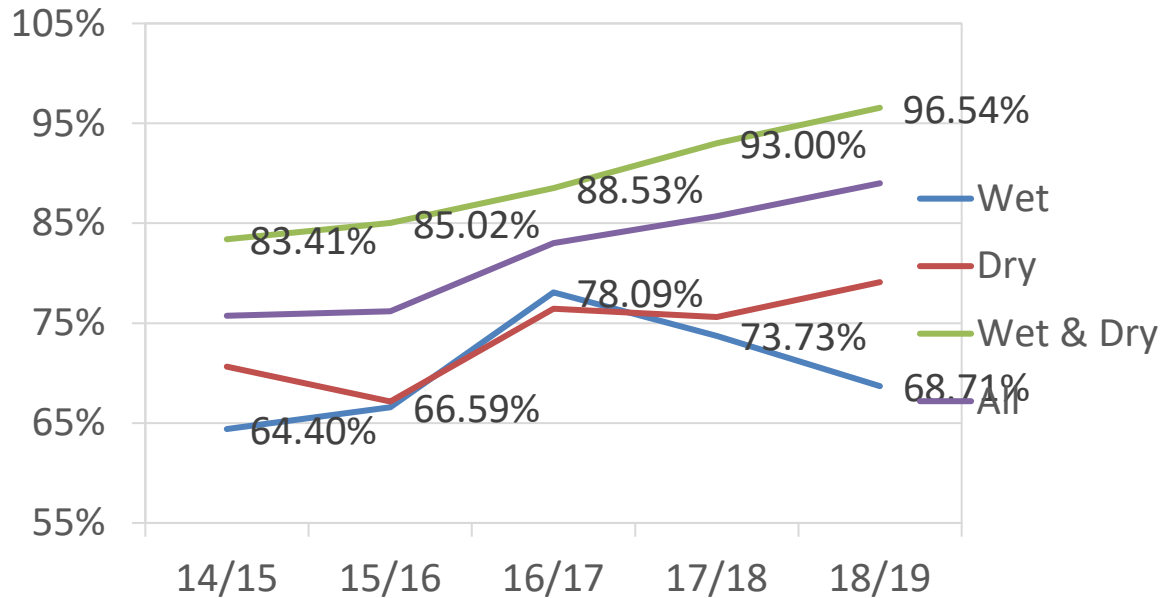
Rob Bailey,
Principal Advisor, APSE



Association for Public Service Excellence



APSE Performance Networks - Operational recovery Ratio



Participation Analysis



PARTICIPATION RECOVERY GRAPH 2021 VS 2019



Financial Analysis

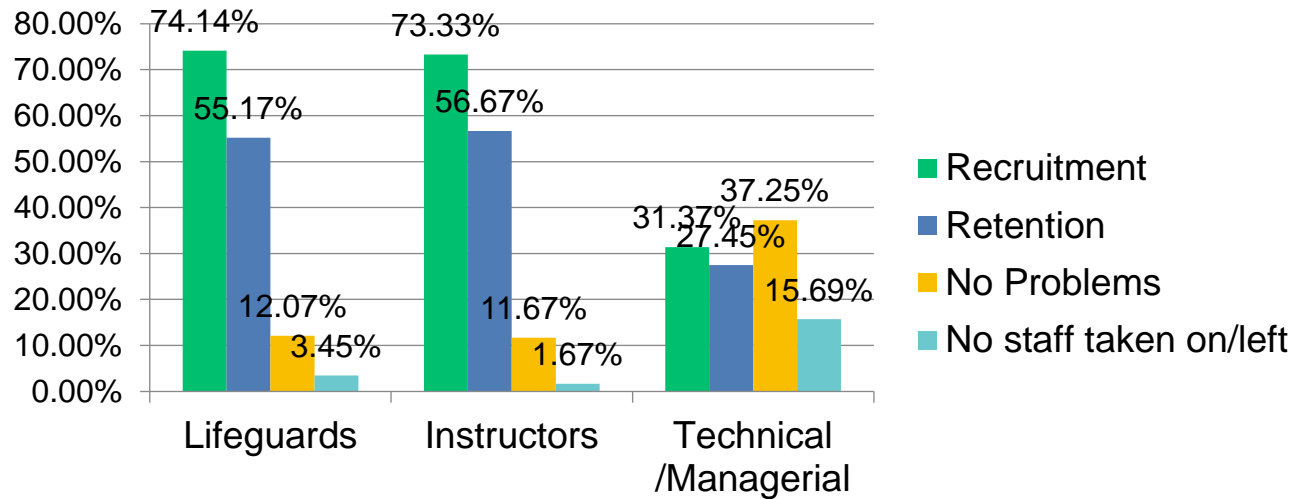
INCOME PER VISIT	
NATIONAL 19	NATIONAL 21
£3.20	£4.61
MAY 19 – JUL 19	APRIL 21 – JUL 21

OP COST PER VISIT	
NATIONAL 19	NATIONAL 21
-£3.01	-£5.11
MAY 19 – JUL 19	APRIL 21 – JUL 21

SUBSIDY PER VISIT	
NATIONAL 19	NATIONAL 21
-£0.19	£0.50
MAY 19 – JUL 19	APRIL 21 – JUL 21

% COST RECOVERY	
NATIONAL 19	NATIONAL 21
106.24%	90.26%
MAY 19 – JUL 19	APRIL 21 – JUL 21

Where have you had difficulty recruiting or retaining staff (over the last 12 months)



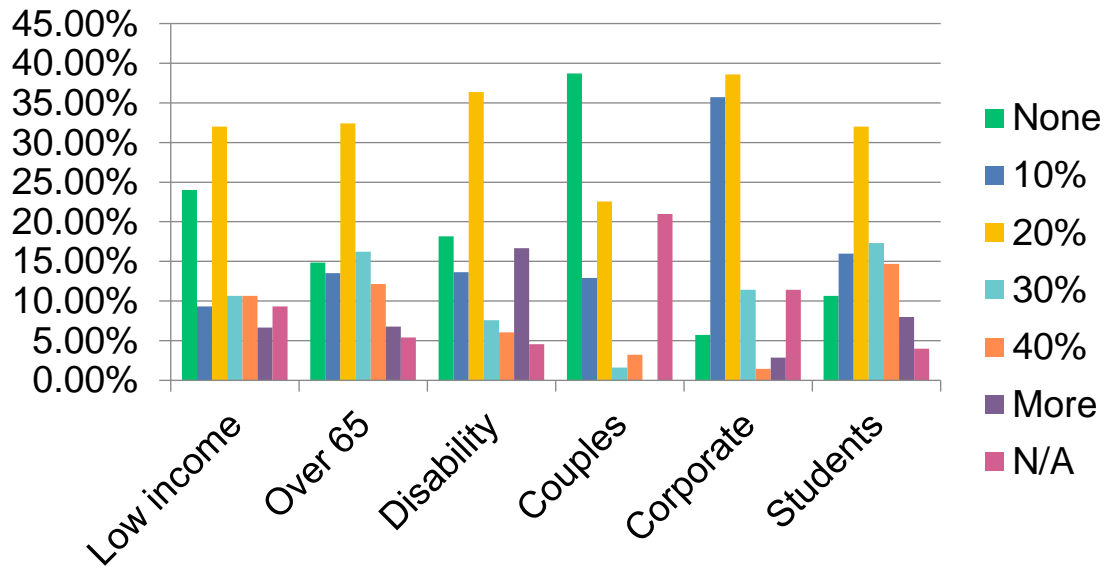


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