Making & from Software Development

Emma Grunwell
Commercial Strategy and Development Manager



What links these organisations?























Key fact

- They make money for nothing!
- They COMMODITISE!
- They invest intelligence and resources to develop something that can be <u>replicated</u> and is <u>demanded</u>
- But what is 'demanded'?







But we are local authorities!

- And in the age of austerity, local authorities have been constantly finding ways
 - That save us time



That save us money



 But not always recognising they might have produced something that 418 other LAs might 'want'!



Recognising the Opportunity

- Key is getting staff to recognise the opportunity

- Triggers:
 - identify a 'gap in the market'
 - identify an activity that saves time and / or money
 - build a question into all procurement activity
 - ensure legal consider IP in all contract work
- Communicate your case study











- IT would no longer support Access databases
- Data sat on different systems
- Software didn't talk to one another
- Staff had to pull off and review data manually
- Data could only be accessed by a few staff
- Decisions were not always based on robust evidence
- No consistency in approach
- Struggled to enable changes to reporting requirements



STRAIGHT FORWARD PROCUREMENT OF SOFTWARE:

- Meant you only had to look in one system
- Made all the data talk and make sense
- Was easier and quicker to use
- Reduced the need for technical knowledge
- Provided consistent and more robust evidence for decisions and reporting
- Was able to accommodate changing reporting requirements



BUT IN ADDITION AT PROCUREMENT:

- Sought a software developer with a sales team
- Established copyright for the software sat with HBC
- Legal ensured all documents were marked to ensure it was clear HBC held copyright to off-the-shelf software
- Included requirement for a jointly produced Toolkit (technical + user perspective)



- Established a single supplier agreement re future sales activity
- Gave Software Developer a license to sell on, where agreed:
 - % split for one off set up fee
 - % split for annual license fee
 - Day rate for training should any customers require user demos or training



Efficiency Saving

- The one off development cost for HBC

- £48,000

The Local Plan Management software saved HBC

1.5 FTE (1 x G7 and 0.5 x SO2)

- c£51,100

- All work takes less time

- c£12,700

- Enabled more junior staff to run the reports

- <u>c£ 1,000</u>

£64,800 pa



New Income

- The on-going sales cost us £0
- For each license sold, HBC gain:
 - one off set up fee £5,400
 - annual license fee £3,000pa
- If sell to 10% of the market
 - One off set up income £226,800
 - Annual License fee £126,000pa

Questions for you?

Do you have any ...



- Are your services looking at developing a software solutions that will save...

- Then what is stopping you making the rest of us...



And making you ...



Any Questions?

- Technical questions from Planning or IT teams
 - Hero:
 - 0800 0124495
 - sales@localplansystem.co.uk

- Commercial
 - Emma Grunwell
 - 01423 500600 (ext 58590)
 - emma.grunwell@harrogate.gov.uk

