

Integrated Futures - An integrated approach to better meeting needs

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Presentation for APSE Building and Housing Advisory Group

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Background

- Strong track record of partnership working with health and social care to achieve positive outcomes
- Introduction of integration legislation strengthening partnership arrangements
- Health and wellbeing outcomes – recognition of housing's contribution
- Successful housing initiatives through Reshaping Care for Older People
- Already integrated day services in place in some localities – need for additional

Objectives

- To support older people to live well, safely and independently for longer in their own home
- To improve health and wellbeing amongst older people
- To improve support for people with more complex needs in the community
- To improve support for carers
- To make better use of older people's housing and community assets in meeting needs

Plan

- To develop integrated day services within/attached to sheltered housing complexes
- 1st development: Mornay Way, Shotts
- 2nd development: Westfield, Cumbernauld
- 3rd development: Meadowside Gardens, Airdrie

Plan

- 3 sites of co-located integrated housing, health and social work services for older people with diverse range of needs
- All differ in design due to site factors and community needs (2 within sheltered housing complex grounds but not physically attached with last, most recent attached to sheltered housing common room)

Outcomes

Range of services provided in one location:

Respite

Day care

Memory clinic

Information and advice services

Podiatry

- Improved health and wellbeing of older people and carers
- Increased independence
- More cohesive communities, resilient communities

Assessment

Rehabilitation /reablement services

Physiotherapy

Social opportunities /activities

Dementia cafe

Challenges

- Funding arrangements (mixture of social work capital funding and change fund resources)
- Differing needs across groups i.e. Needs of sheltered housing tenants and needs of older people attending day services
- Understanding roles and responsibilities within and across services – joint management process
- Tensions amongst local community and sheltered housing tenants

Why is this project successful

- It makes best use of existing assets in a time when resources are restrained
- It is a true example of integrated practice across housing, health and social care
- It meets the wider range of needs of older people (lower levels of need to more complex needs)
- It delivers on almost all of the nine national health and wellbeing outcomes
- It has helped build more resilient, cohesive communities, adopting a co-production approach to design and delivery
- Accessible and inclusive design (designing for people with dementia or other cognitive needs)

What the future holds

- Explore further ways to enhance service provision/supports across services
- More involvement from wider community in making better use of resources
- Hopefully options for further integrated initiatives as integrated joint boards become further evolved

Questions/discussion?

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