

Housing, Customer and Building Services

Assisted Decoration Programme

APSE Advisory Group May 19



Assisted Decoration Scheme

- Background of the scheme
- What's available on the scheme
- Operational Resources
- Training Opportunities



Background

- Scheme Introduced 2015/16 to:
 - Contribute to improved health & wellbeing of the tenants
 - Improves tenancy sustainment
- Qualifying criteria
 - Older people of pensionable age
 - Households of singular or multiple people of reduced physical capacity
- Number of applicants 1327, with 1254 households to Benefitting from the scheme to date
- The scheme has proven to be extremely popular with our tenants and the Customer feedback from questionnaires is showing 99.5% satisfaction.

What's available on the scheme?

- Preparation of the room i.e. stripping, filling, lining paper
- Painting of walls, ceilings and woodwork and/or wallpapering
- Tenants can choose from a wallpaper pattern book supplied by WLC at no cost or choose to provide their own at their expense
- Choice of paint colours
- Assistance can be given to clearing out the room prior to work commencing
- Limitations to the scheme
- Stairways, top and bottom landings/hallways are excluded from papering due to additional access costs. Painting alone is available.
- Plastering to full rooms or full walls are excluded from this scheme

Operational Resources

- Provides workloads throughout the year for in house resource
- High interest from operatives to be involved in the programme
- Well received from employees

Training Opportunities

- Develop skills of own in house resource
- Schools programme – multi trade programmes, girls into construction
- Work experience
- International Student placement
- Modern & Adult apprenticeships

