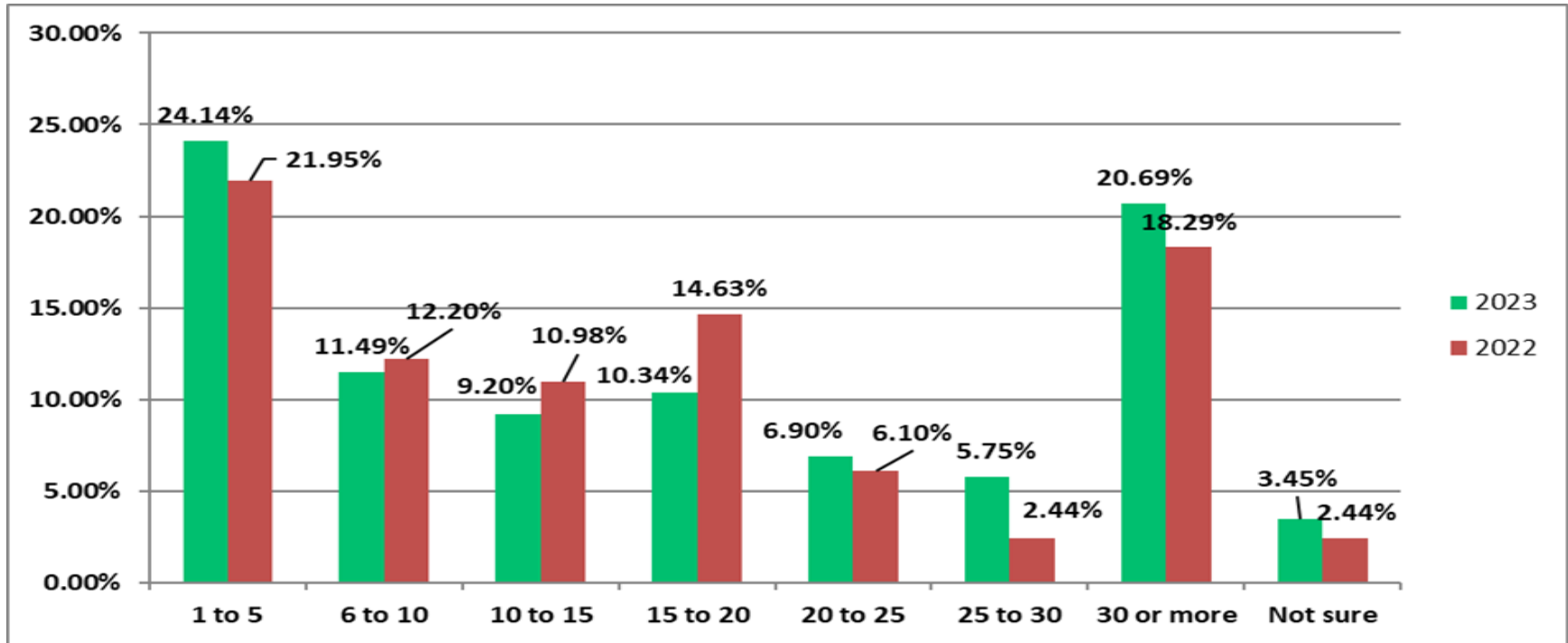




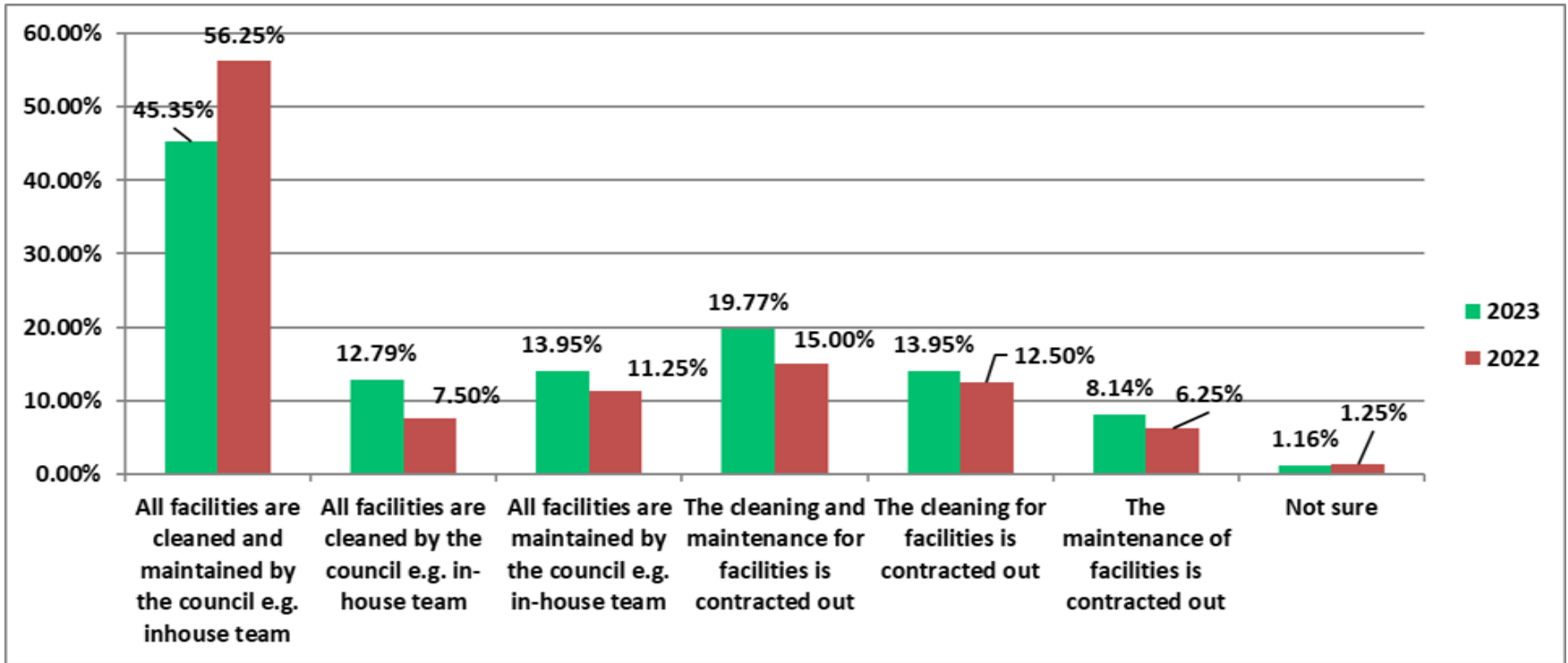
# What the survey says!

Vickie Hacking, Principal Advisor, APSE

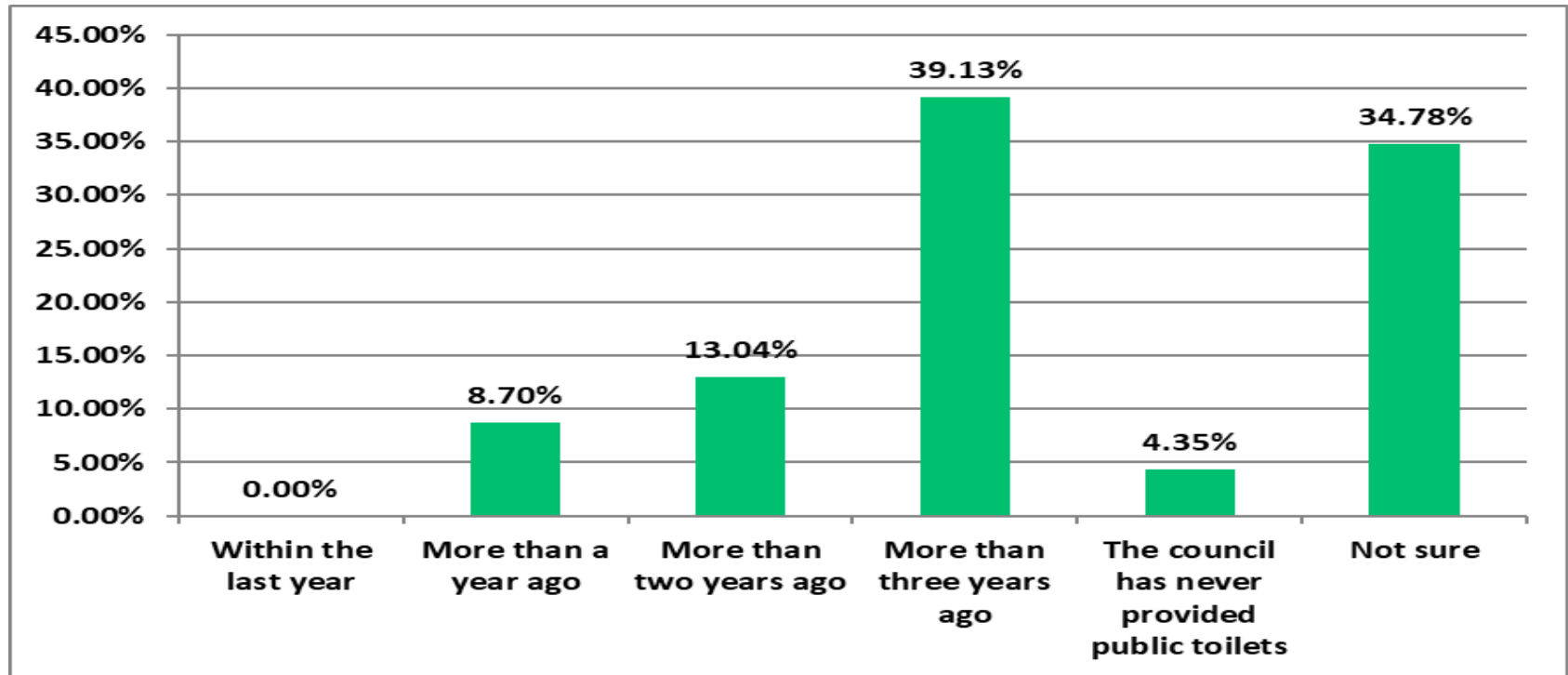
# How many permanent facilities does your council provide and maintain



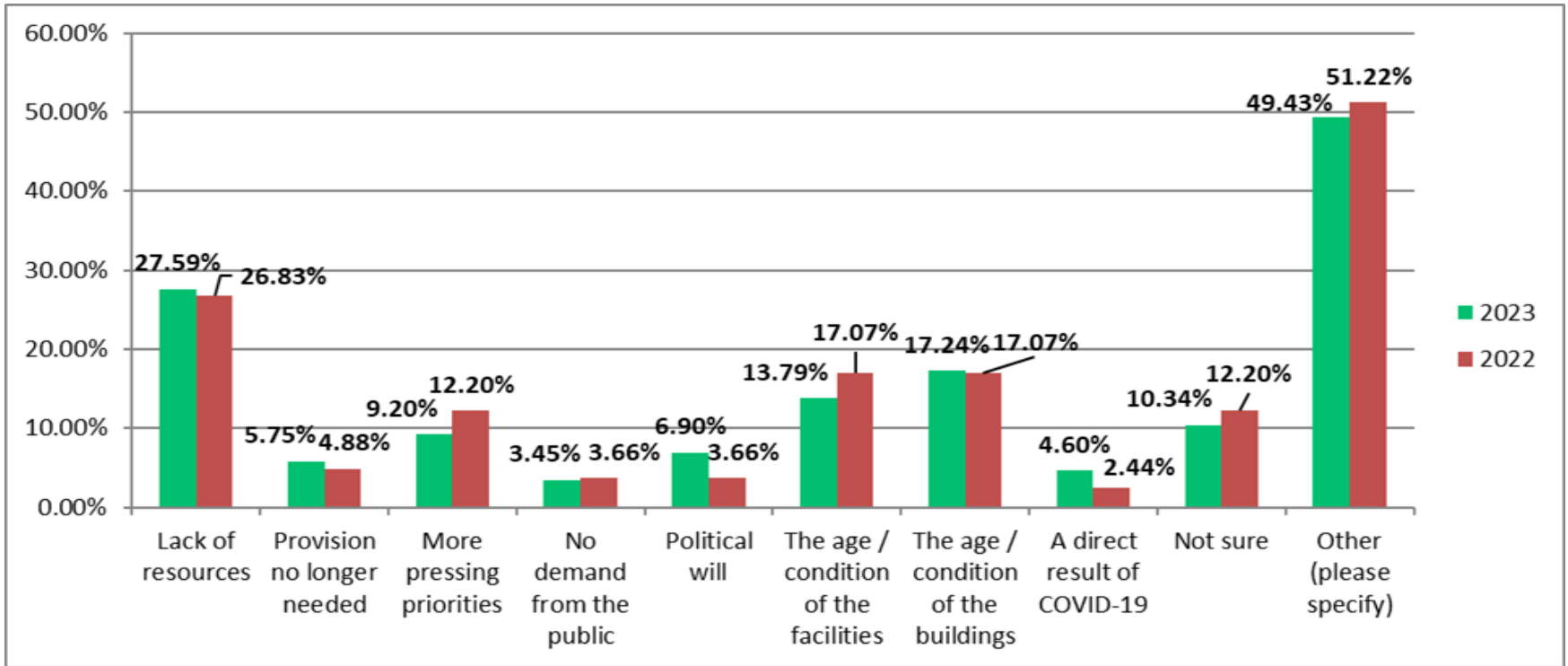
# How is the provision maintained and cleaned?



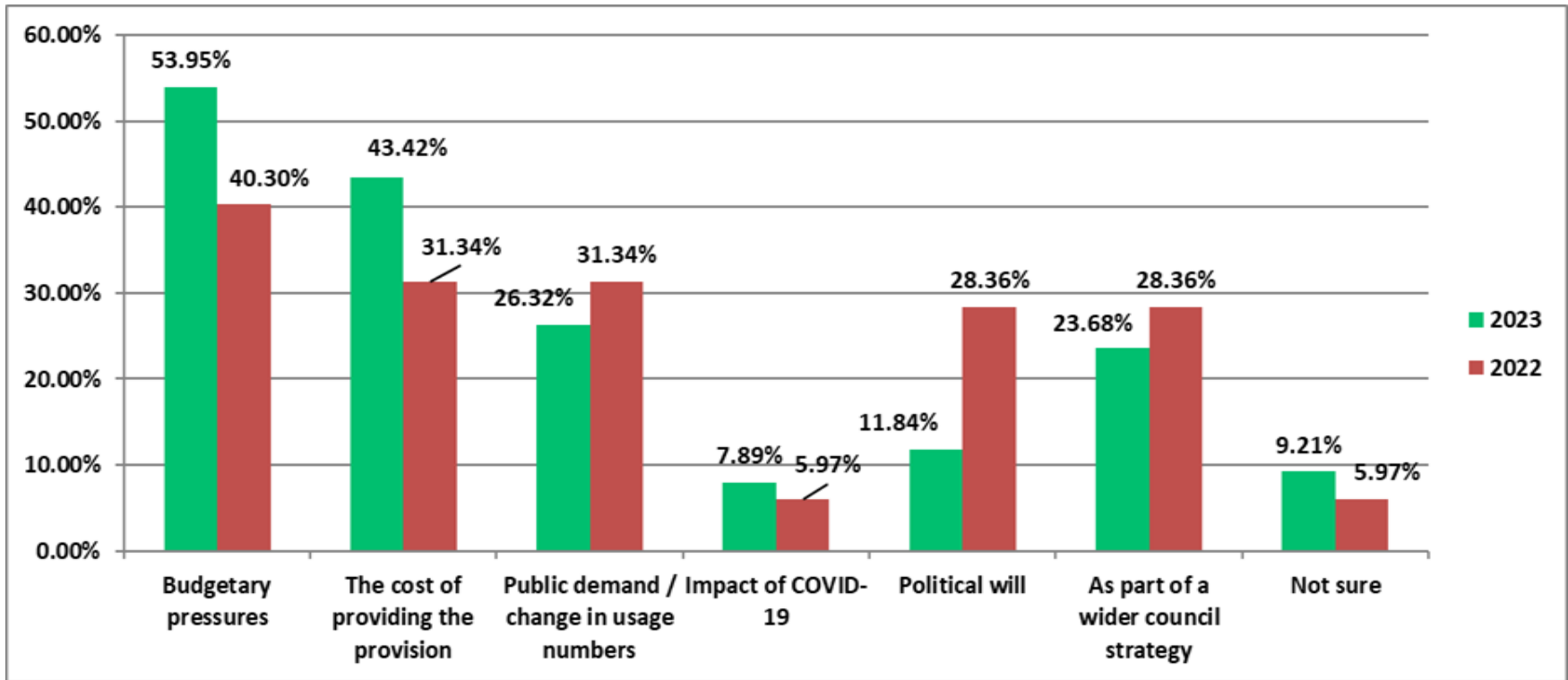
# If the council has ceased providing public toilets, when did this occur?



# What are the main reasons for not providing permanent public toilet facilities?



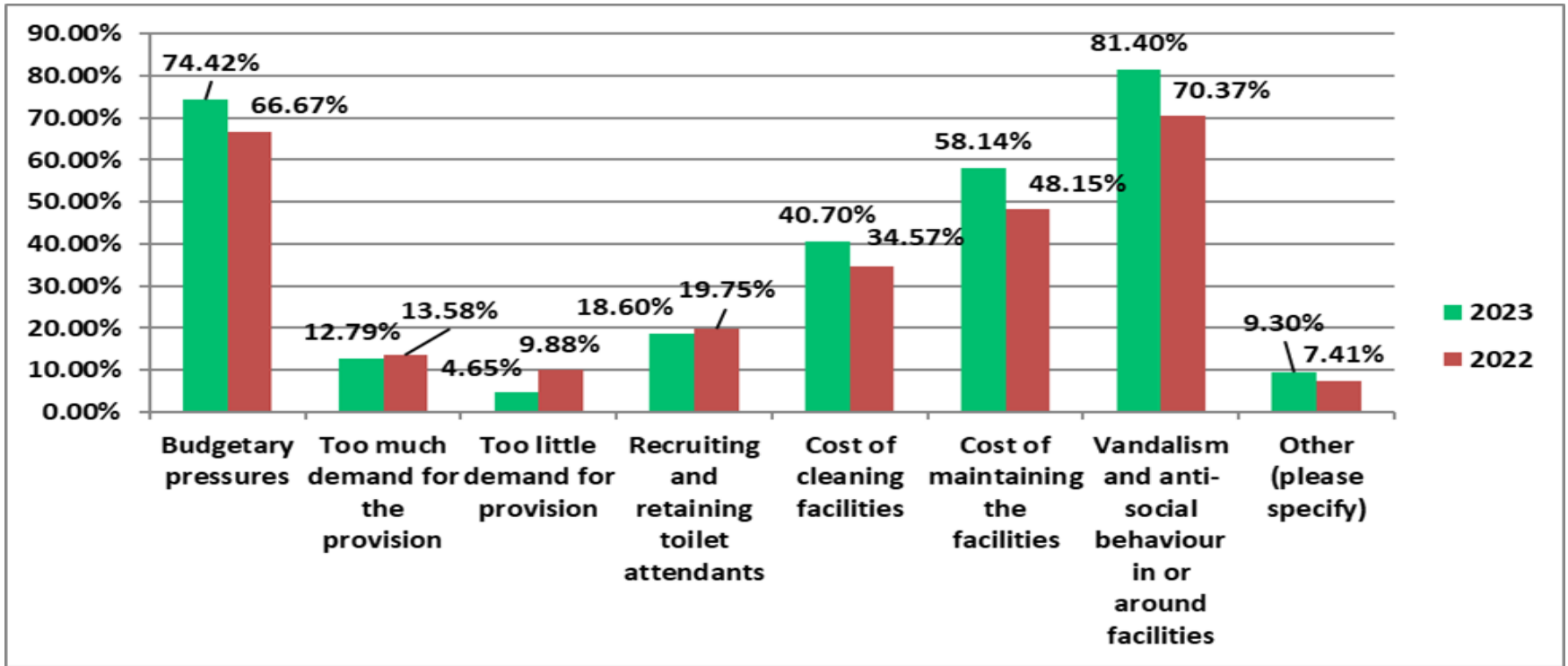
# What are the main drivers for reviewing the provision?



# What measures have been introduced as a result of COVID-19?

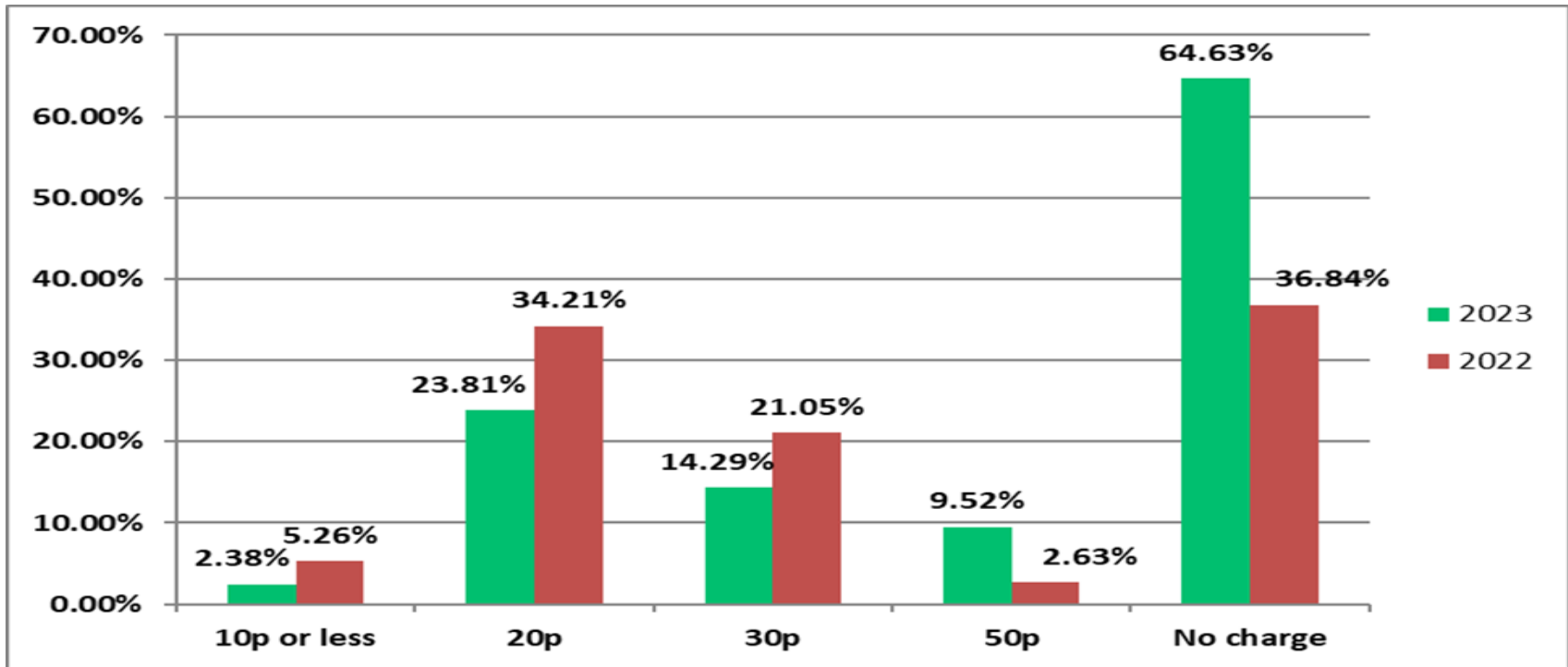
	As a temporary measure	As a permanent measure
Closed sinks / cubicles and urinals to comply with social distancing	100.00%	0.00%
Changed the cleaning specification	76.99%	20.34%
Put in place an attendant	88.89%	11.11%
Removed the charging mechanism	72.73%	27.27%
Reduced opening hours	92.00%	8.00%

# What are the greatest challenges in providing public toilet facilities?

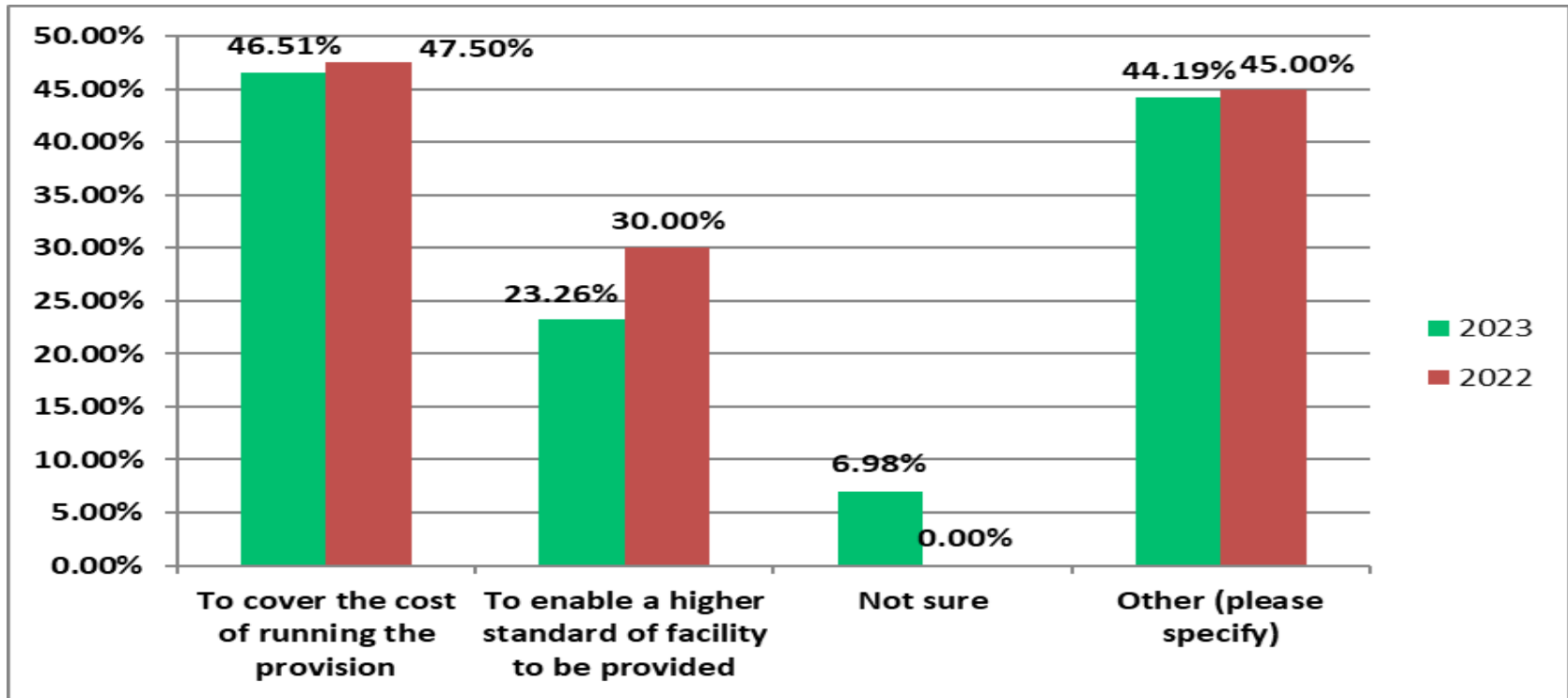




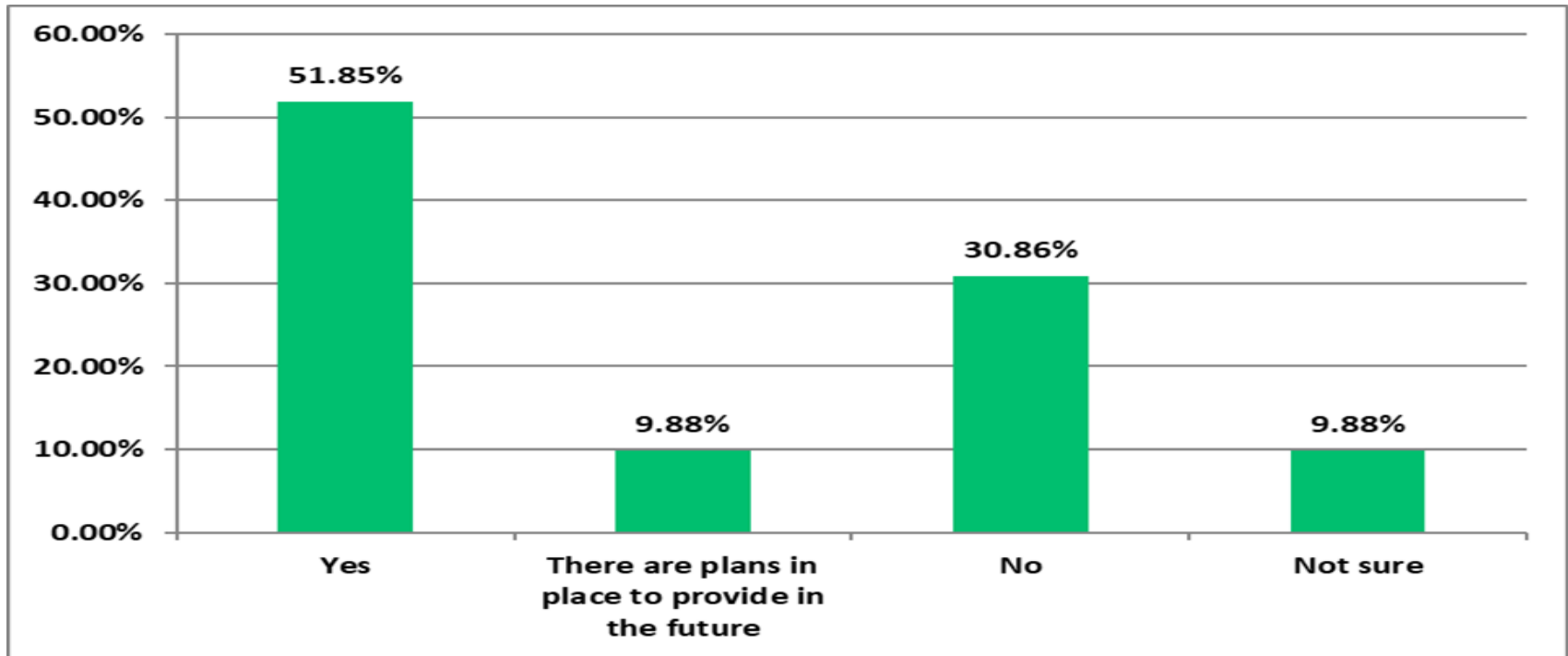
# How much do you charge? - if a variable amount please provide an average?



# What is the reason for charging for the provision?



# Does your authority provide Changing Places toilets?





# How important are the following factors to the council's strategy for public toilets?

	Quite important		Important		Highly important	
	2023	2022	2023	2022	2023	2022
Cost	14.04%	13.85%	35.09%	43.08%	40.35%	36.92%
Health and safety of toilet users	5.26%	6.15%	45.61%	38.46%	45.61%	<b>52.31%</b>
Health and safety of public	7.02%	7.69%	45.61%	47.69%	<b>43.86%</b>	<b>41.54%</b>
Needs of defined groups in the community	17.54%	15.38%	42.11%	44.62%	29.82%	32.31%
Environmental factors	38.60%	33.85%	40.35%	43.08%	8.77%	13.85%
Business interests e.g., tourism, night-time economy	26.32%	23.08%	43.86%	41.54%	14.04%	20.00%
Workforce health and safety	15.79%	13.85%	38.60%	35.38%	<b>36.84%</b>	<b>43.08%</b>
Visual amenity value	28.07%	35.38%	38.60%	30.77%	7.02%	6.15%
Volume of use of individual facilities	28.07%	29.23%	<b>49.12%</b>	<b>47.69%</b>	10.53%	9.23%



# What measures are being introduced in response to climate change?

	Implemented	Plan to implement
Installed commercial washroom products (e.g., toilets / urinals) that require less water consumption	55.56%	44.44%
Amended cleaning regime to include more sustainable cleaning products / methodology	60.00%	40.00%
Installed low energy usage technology (e.g., LED Lights, reduced energy hand dryers)	75.51%	24.49%
Installed green technologies (e.g., solar panels)	12.50%	87.50%
Switched to more environmentally friendly consumables (e.g., soap, toilet paper)	54.29%	45.71%

# Conclusions

- Decline in the provision provided by councils
- There is a strong case to be made for retaining public conveniences
- APSE would recommend that councils develop a clear strategy for their public conveniences
- Consideration of public conveniences is an integral part of local place-based strategies



## Contact details

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