# Securing the Future with Swimming

Sustainable Solutions



#### Lockdown 2.0

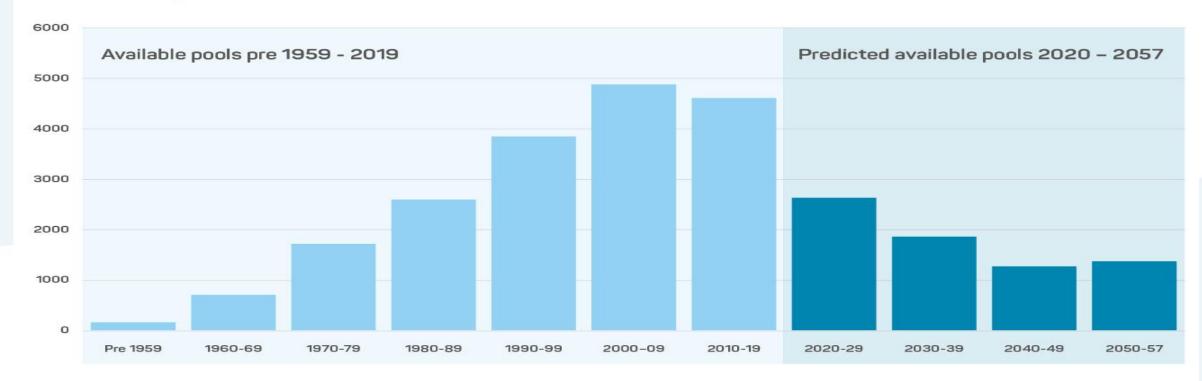
Paused not stopped
Financial pressures remain but do not define us
We are more than just physical buildings – We are essential



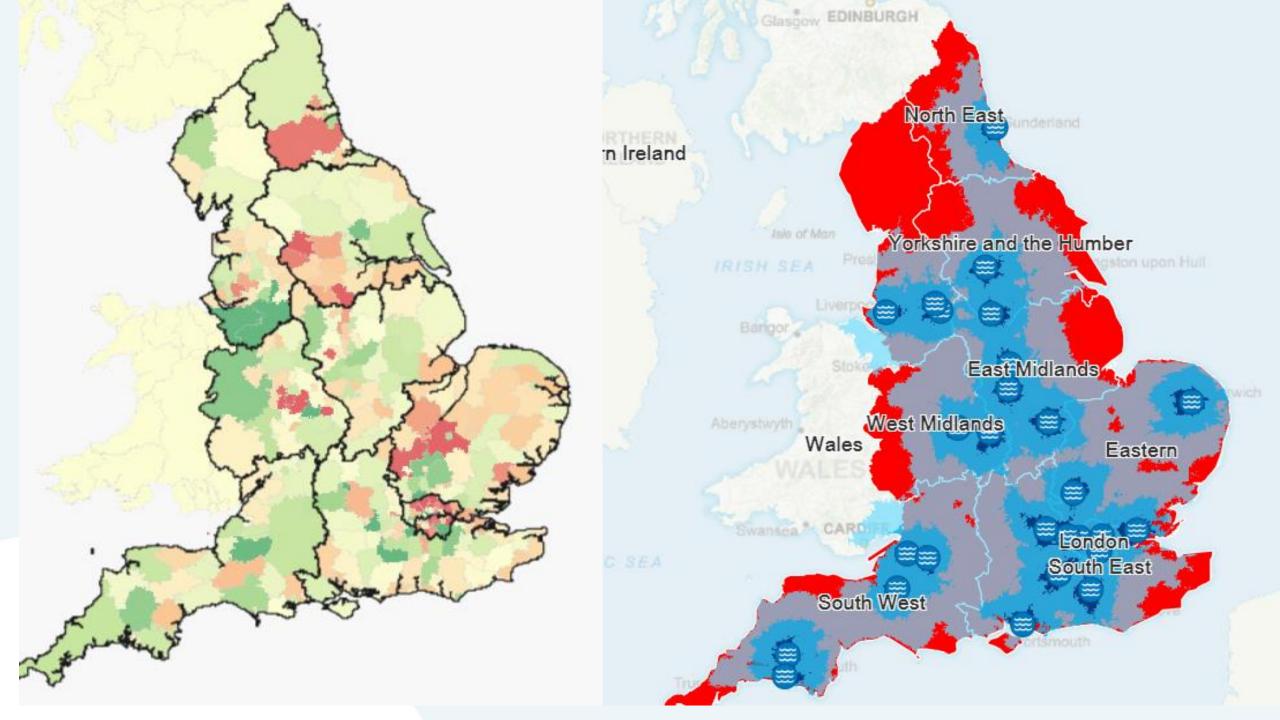
#### **National Picture**

- 5072 pools available nationally pre covid
- 78% of public pools re-opened in England
- The long term loss of facilities due to covid could be as high as 20%

#### Number of pools available



Data to build chart taken from Active Places Power database, September 2019. Average life of a pool is calculated at 38 years, based on open and close dates of facilities over past decades. Prediction of future new builds is 45 per year. Calculation is based on new-build facilities opening over past five years.



#### Current Environment – Covid Considerations

- Income decline
- Consumer perceptions
- Reducing budgets
- Local authorities subsidy
- Covid interventions and restrictions

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76% 'extremely affected'
60% confident in own survival
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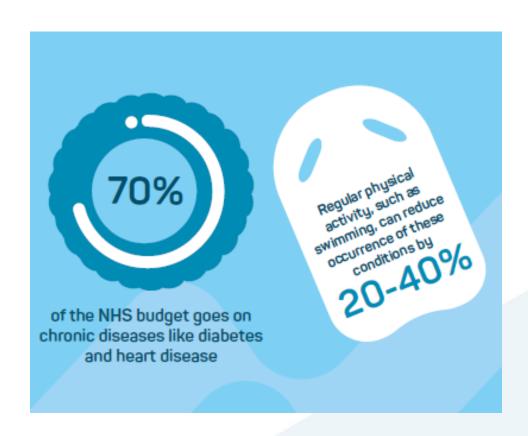
7% drop in footfall



# Value of Swimming

The latest figures from Sport England and Sheffield Hallam University show:

- Every £1 spent on community sport and physical activity generates nearly £4 for the English economy and society
- £3.6bn worth of savings generated by the prevention of 900,000 cases of Type 2 diabetes
- £450m saved by preventing 30m additional GP visits



# **Swimming Specifics**





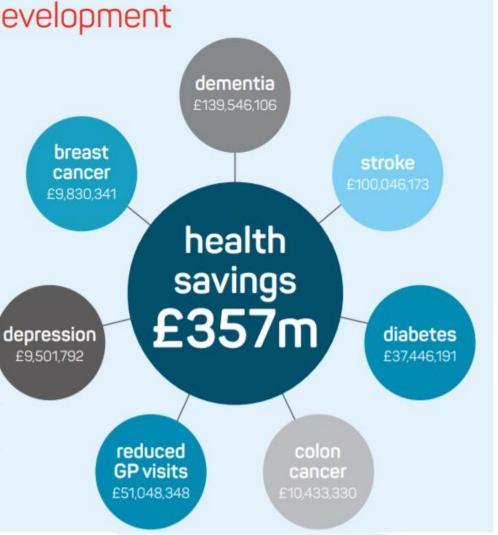
Economic development

The DataHub Social Value Calculator shows, in monetary terms, the value that swimming makes to the community.

Weekly swimming participation in England saves the NHS and our social care system more than £357 million a year.

This figure is an underestimate of the cost savings as there are additional health conditions that could be prevented or reduced that have not been included in this research.

These figures are based on those who participate four times or more in a month.



In the last 12 months  $\sim$  14m adults  $\sim$ 

(31.3% of the nation) went swimming 7.8m women 6.2m men



# Children and Young People



1.88m young swimmers feel 3.3% MOCE

Confident &

that they will achieve their goals than non-swimmers



#### Sustainable Solutions

- Environmental and Financial sustainability
- Reducing the operational costs of a facility technology
- Filtration technologies Ceramic membranes
- Energy savings LEDs, PV Panels, ground source heat pumps
- Sustainable Design
- Passivhaus Exeter St. Sidwells

### Sustainable Design



Halve energy use

**Chemical Free** 

£200,000 energy saving

£20/sqm V £57/sqm

'It was a case of why wouldn't you build to Passivhaus standards, rather than why would you'

## **Operational Solutions**

- Invest to Save
  - Sustainable recruitment models
  - Customer segmentation and activity targeting
- Comprehensive swimmer pathways
- Customer experience and customer journey focus
- Staff culture and education
- Learn from proven, successful marketing and sales tactics
- Local community groups / initiatives

Pools are more than just a nice to have or a marketing tool



#### Lessons for the future

- Practical, future proof and sustainable facility design
- Sustainable workforce planning
- Learn from best practise and apply cross department
- Targeted marketing different messages for the different demographics. Consider the audiences – customer motivations have changed since covid.
- Don't just read the insight apply it
- People first always

# Thank you

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