

Refuse Collection Best Performer 2022



June 2021

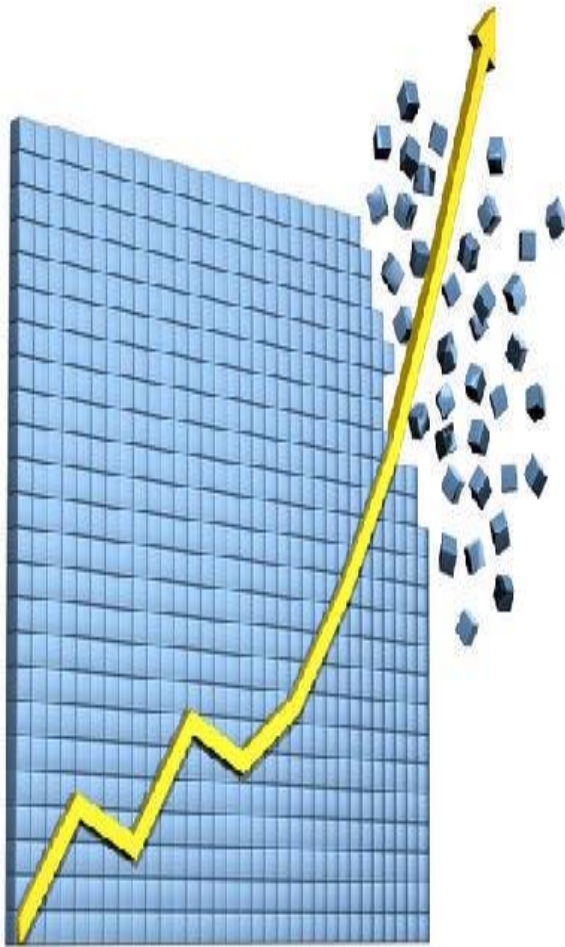
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Overview

Currently fortnightly residual, mixed dry recycling and garden waste (chargeable service) collections to over 43,000 households. Very rural district with areas at both ends of the spectrum (very affluent areas and very deprived areas and everything in-between)

- 2,000 properties on a weekly bag collection service
 - 28,000 green waste subscriptions sold pa
 - Operatives work 4 days a week, 9.25 hours per day
 - Currently 2 depots at either side of district
 - 40 blocks of work (10 weekly rounds plus 4 garden waste)
 - Bulky waste collection service (Chargeable)
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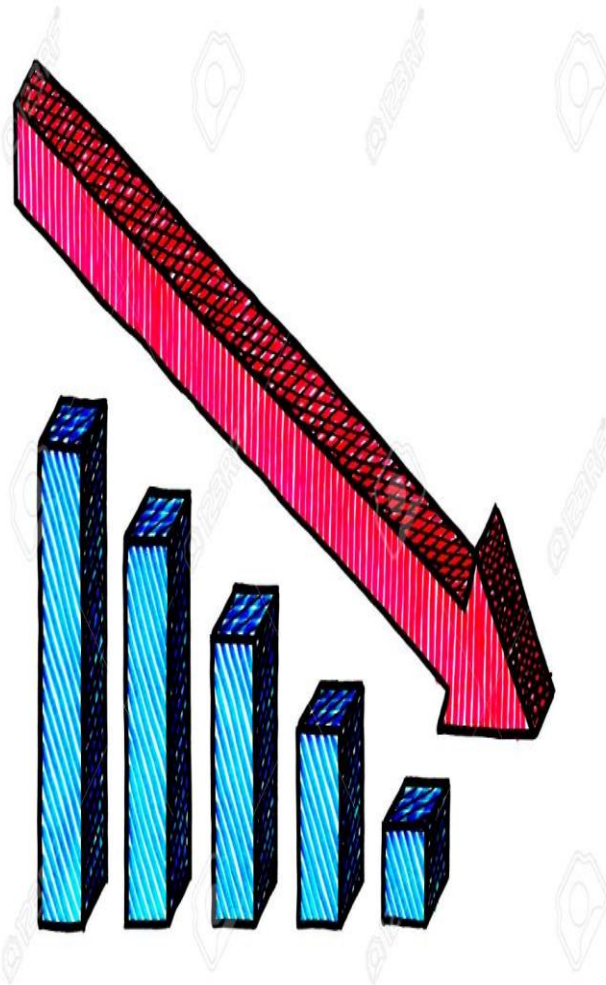
Where we were.....



- High sickness levels
- High missed bin levels
- High number of incidents/accidents
- No ownership of duties by most of the workforce
- Weak supervision



Where we are now....

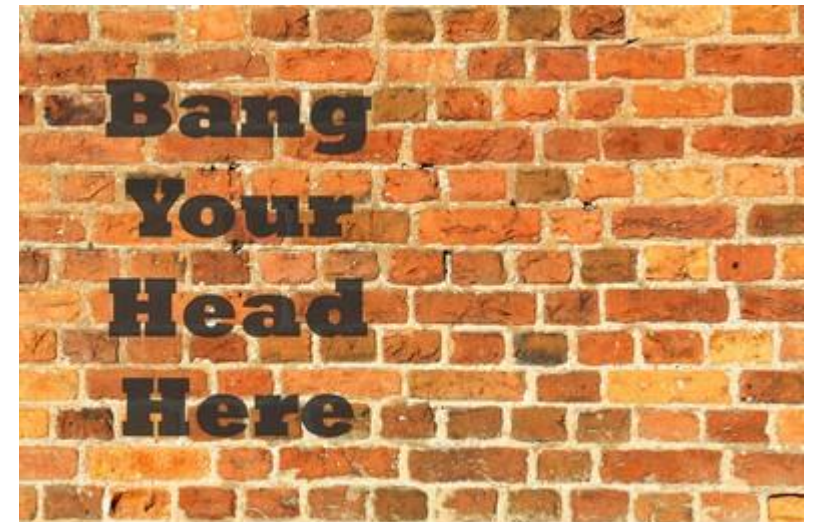


- Dramatically reduced sickness levels
- Reduced missed bins
- Ownership of the rounds by operatives
- Reduced incidents/accidents
- Stronger supervision



How did we get there?

- Where to begin?
- Wasn't an easy process
- Look at what is occurring
- Found several issues
- Induction & annual refresher training
- Putting the right people in the right positions
- What policies and procedures are there to utilise?
- Planning & Commitment to end goals



Still getting there....

Once lines have been drawn and goals had been set, begin!

- Supervisors
- Health & Safety
- Sickness
- Missed bins



What next?

- Continually updating refresher training
- Continually adding more learning and development to the supervisors
- Development opportunities for operational staff
- New purpose built depot
- In-house in-cab technology
- New twin stream recycling implemented



Exciting times ahead....



Exciting times ahead....



RIGHT
THING,
RIGHT
BIN

Lincolnshire recycles

COMING SOON



Separate paper and card collections will be coming to West Lindsey in April 2022

End of chapter one

Thank you for listening and if you have any questions please feel free to ask.

