Annual Cemeteries and Crematoria Seminar **2019**

Considering the use of a digital application for carrying out memorial inspections.

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Todays Theme

Developing digital applications for Memorial Safety inspections

- ▪ **What would the app do?**

- ▪ **The benefits of using the application.**

- ▪ **Where do we go from here?**

Land Audit Management System (LAMS)

- In 2015 APSE introduced LAMS: a consistent quality audit approach, measuring the level of service delivery for grounds parks and streets.

- Collects data source for comparative Performance Indicators at national level (real time & annual).

- Will contribute to annual performance awards.

- Available to all PN members for relevant services.

Cemeteries & Crematoria Module

- Increased interest from Cemeteries & Crematoria services led us to develop a specific template for the service.

- The template and guidance notes introduced 2018.

- ***Constantly looking to improve the system - further developments proposed!***

What LAMS monitors

	Grounds maintenance	Street cleansing	Cemetery and crematorium services
Grounds maintenance	✓		✓
Grass cutting	✓		✓
Shrub bed maintenance	✓		✓
Flower bed maintenance	✓		✓
Surface weeds	✓	✓	✓
Litter	✓	✓	✓
Detritus		✓	
Fly tipping	✓	✓	✓
Fly posting	✓	✓	
Dog fouling	✓	✓	✓
Bins over flowing	✓	✓	✓
Bin structure	✓	✓	✓
Bin cleanliness	✓	✓	✓
Vandalism/ damage			✓
Graffiti		✓	
Staining/ gum		✓	

"Constantly looking to improve the system - further developments proposed!"

The following suggestions have been provided by a service practitioner…..

- There is an expectation that all burial authorities test all memorials over a 5 year cycle to comply with safety requirements.

- There may to be a simple way to assist the responsible authorities.

Which is;

- A Memorial Safety Inspection Application (MSI App), which would be a simple App installed on a tablet or phone for use in the field.

- It would require selection from simple pre-determined questions to assess the safety of the memorial.

- The pre-determined questions may be added to the existing LAMS template for Cemetery and Crematoria.

Benefits of the app;

The app would;

- Allow comments on observations.

- Take photo of each memorials condition.

- Could be tailored with specific other questions if required.

- Enable data to be sent and stored.

- Hosted externally (cloud based).

Benefits of the app;

The app would;

- Provide results in simple database view.

- Export data into excel for reporting.

- Import data into bespoke applications if required.

- This could compliment the LAMS App that has been developed successfully or alternatively be a stand-alone template?

Benefits of the app;

The practitioner would:

- Find it easy to use

- Could have pre-loaded inspections

- Upload data instantly

- No entry of data into system after inspection

- Make observation and photo at the same time

- Not have to carry paper around

Benefits of the app;

The Authority would:

- Save time and money on inspections.

- Fulfil its duty to inspect every 5 years.

- Could plot memorials using GPS data.

- Have more reliable/ accessible data.

- Be able to report performance better.

Benefits of the app;

Nationally:

- There would be a recognised national system.

- Uniformity of inspection.

- Monitor performance, evidenced based approach.

Benefits of the app;

- Develop more performance measure i.e. reason for failure, what remedial work taken etc.

- Improve benchmarking data across the current APSE member authorities.

- Increase the APSE Performance Networks membership for Cemetery and Crematoria services.

- Create a national and comparable picture of memorial safety.

Benefits of the app;

This proposal could feed in data to APSE's current suite of performance indicators for Cemetery and Cremation services:

Memorials	
Number of memorials (excluding closed churchyards)	NMECC
Number of memorials requiring inspection	NMRQI
Number of memorials inspected per annum (excluding closed churchyards)	NIECC
Number of above memorials inspected requiring remedial work	NMRRM
Number of above memorials requiring remedial work which were made safe	NMEMS

Way Forward;

- This is something which may benefit the industry and the LAMS App is the basis to make this work with little effort.

- The MSI App could be used by all member authorities with cemeteries and closed church yards.

- It is something that both APSE and the Institute of Cemetery and Crematorium Managers (ICCM) could promote and embed.

- The ICCM have a Memorial Safety Course and this could possibly become part of that.

Way Forward;

This proposal could compliment the LAMS App that has been developed successfully or alternatively be a stand-alone template.

What are your thoughts?

Please complete the Register of Interest form in your packs

Contact details

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