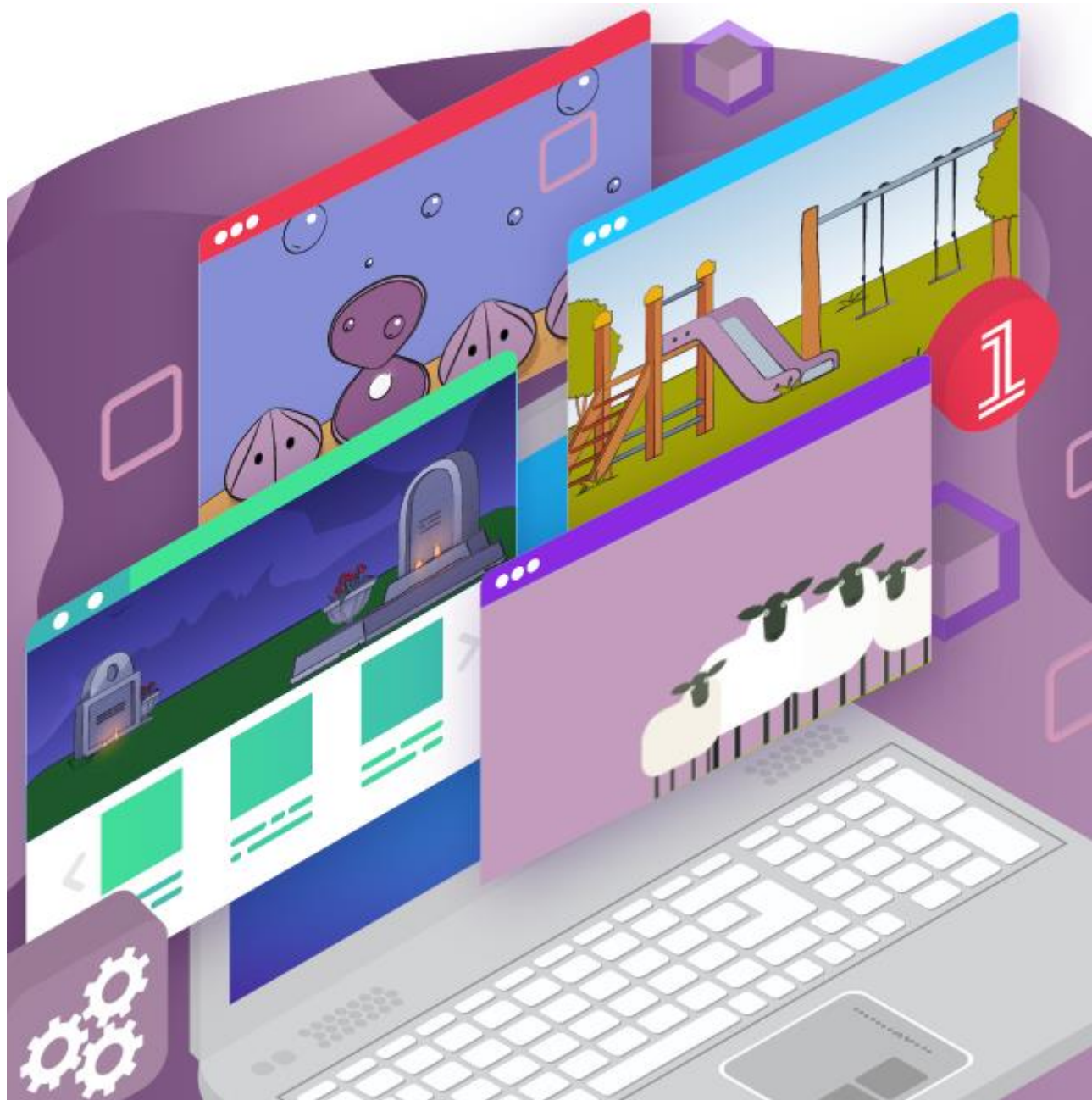


Monitoring Streetscene through Apps

Future Focus 2022

Debbie Johns, Head of performance networks



bit.ly/WelcometoPN



Land Audit Management System (LAMS)

apse performance networks

Benchmark your grounds maintenance and wider street scene services through the use of APSE's Land Audit Management System (LAMS)

A photograph of a well-maintained green lawn in the foreground, with a dense line of mature trees in the background under a blue sky with scattered white clouds.

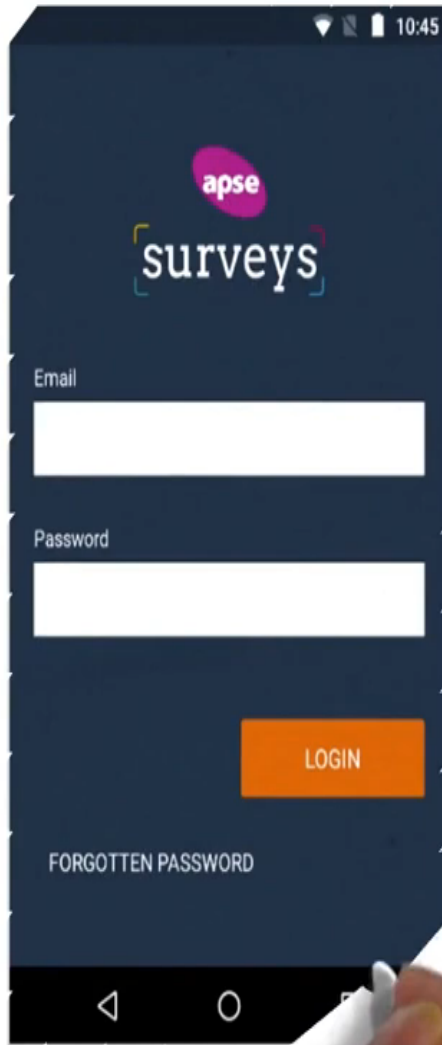
bit.ly/APSELAMS

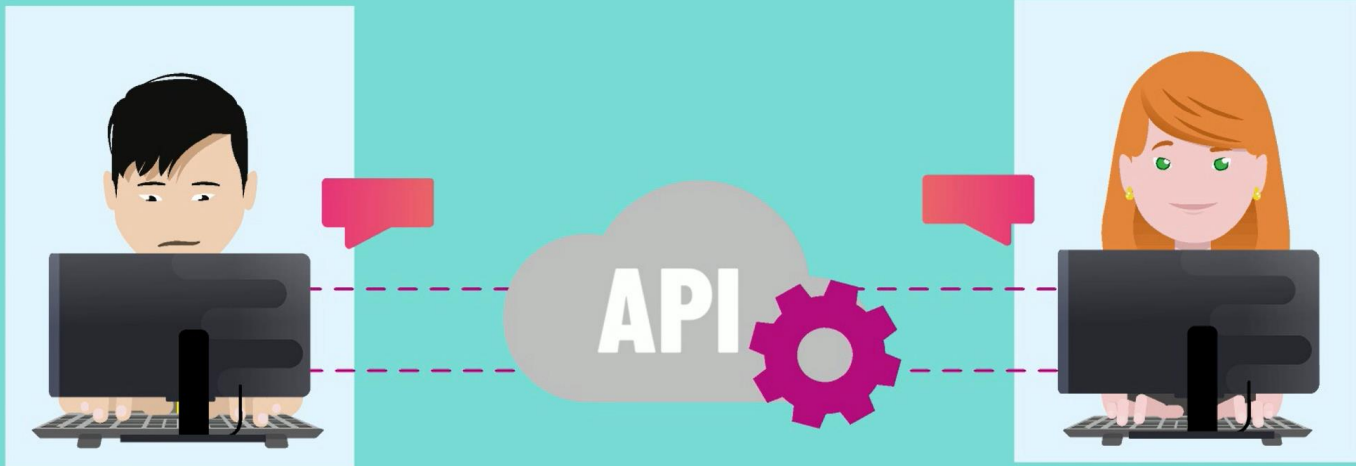


- A consistent quality audit of grounds and streets maintenance standards
- Developed in Scotland and rolled out on a UK wide basis
- Monitor grounds maintenance, also can be applied to street cleansing for a total street scene quality score
- Simple and effective performance measuring system
- 'what the public would see' rather than requiring a technical inspection



	Grounds maintenance	Street cleansing	Cemetery and crematorium services
Grounds maintenance	✓		✓
Grass cutting	✓		✓
Shrub bed maintenance	✓		✓
Flower bed maintenance	✓		✓
Surface weeds	✓	✓	✓
Litter	✓	✓	✓
Detritus		✓	
Fly tipping	✓	✓	✓
Fly posting	✓	✓	
Dog fouling	✓	✓	✓
Bins over flowing	✓	✓	✓
Bin structure	✓	✓	✓
Bin cleanliness	✓	✓	✓
Vandalism/ damage			✓
Graffiti		✓	
Staining/ gum		✓	





Play inspection Management System (PIMS)





App for Children's playgrounds to assess;

- Asset survey (playground-wide)
- Equipment inspection survey (per piece of equipment)
- Play value (playground-wide)
- Quality survey (playground-wide)

With the principle that you would use any number of the four fields available as and when required by your service.



Asset

- Type of asset (ball court, play area, skate park, etc)
- Ownership (council, parish, community trust, etc)
- Anti-social behaviour (Y/N)
- If yes, provide details (comments)
- Condition (good, average, poor, end of life within 12 months)
- Anticipated life span of the equipment (0-12 months, etc)
- Faults/pending faults (comprehensive list to choose from)
 1. Risk rating
 2. Equipment supplier (comments box)
 3. Maintenance schedule (daily, weekly, etc)
 4. Last inspection/next due (daily, weekly, etc)
 5. Take images of fault



Equipment Inspections

- Equipment item name/reference
- Defect faults found
- Risk categorisation for defect (immediate action, high, medium, low)
- Site type (e.g. rocking, sliding, swinging, etc)
- Defect summary (comments box)
- Take image of the fault



Play value

- Play value – site features (e.g. paths, seats, etc)
- Play value – equipment features (add up to 30 pieces of equipment) e.g. type of play, age, inclusivity/access
- Play value – play co-operation (e.g. sand pit, water play, etc)

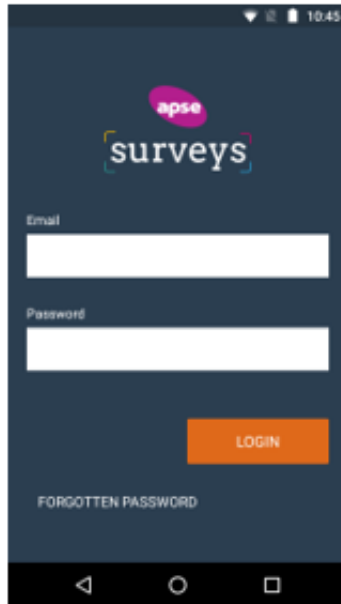


Quality surveys

- Photographs
- Inspector name (auto generated)
- Date inspected (auto generated)

- Inspection complete tick box
- Maintenance quality score (A, B, C, D - LAMS)
- Cleanliness score (A, B, C, D - LAMS)
- EN Standards (comments box)

USING THE APSE PIMS APP



On opening the app, login with the email and password you have been set up with.



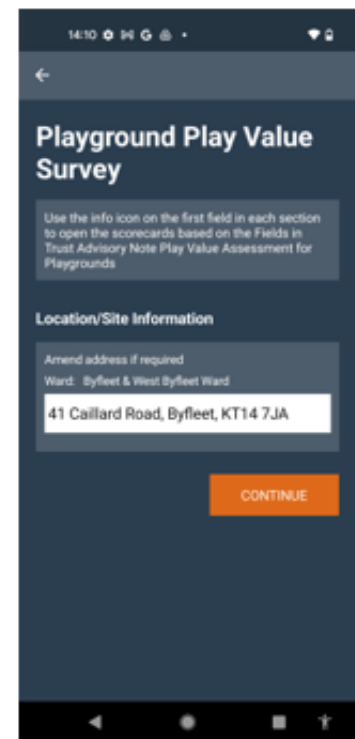
After login, the Welcome message displays from both APSE and your LA. See Admin Panel use for where to create the LA Welcome Message.

The Questionnaires list populates with the PIMS Inspections assigned to you.



Clicking the 'Download' button downloads that survey to your device for completion, changing to a 'Start' button on completion of the download.

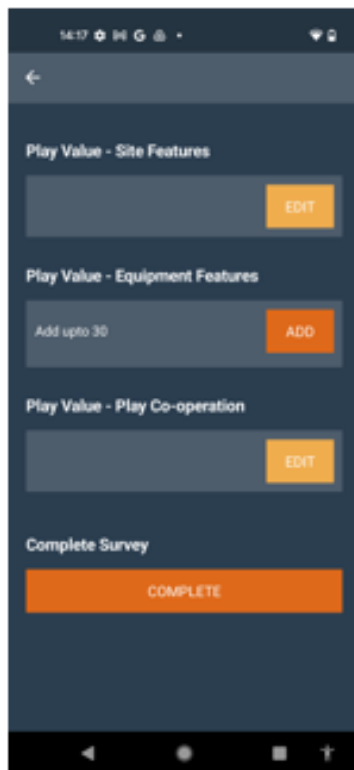
Select the 'Start' button to commence your inspection.



Address is populated by your device – you must have location services on and accept the apps use of them.

If working from a list this will populate with the list location.

Amend if required and click continue



Where a survey has multiple items to survey you can add these in and upto 30 different items of equipment can be entered for each location.

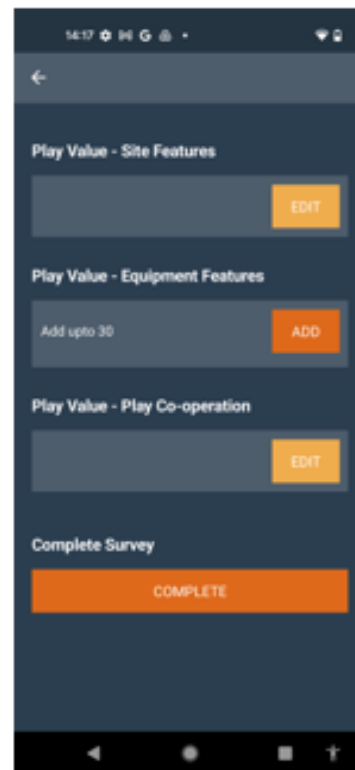
Select 'Add' to add an inspection for one item of equipment.



Answer the questions as required.

Scroll down and continue the inspection adding any images.

Click 'Save' at the bottom of the screen.



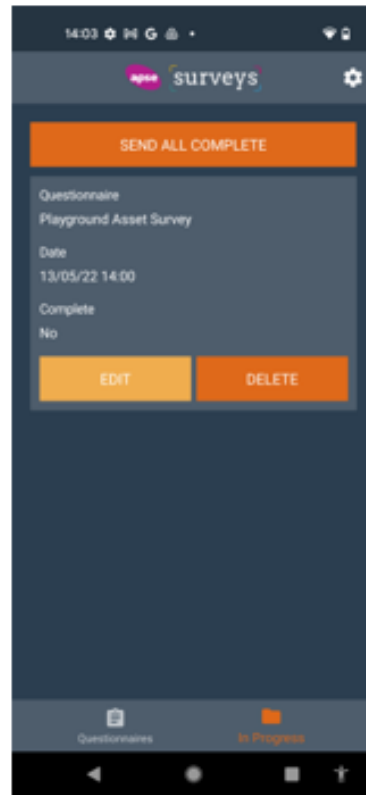
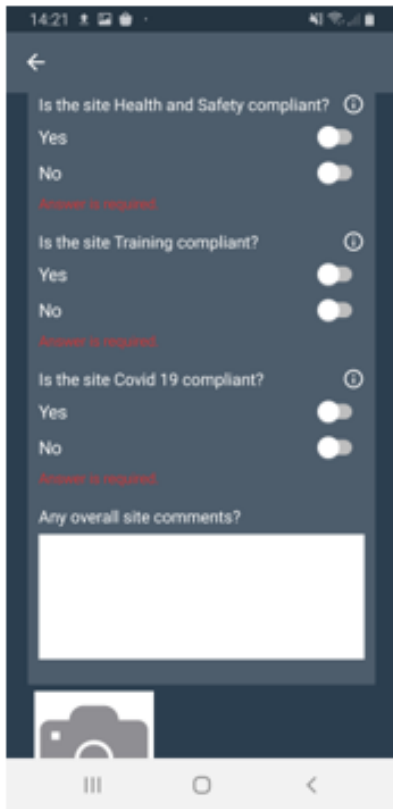
Continue to complete each section until done and then hit 'Complete' on the bottom of this screen when all done.



Complete your Inspection with adding comments and images if desired.

Clicking 'Send Later' saves your inspection for sending later – over Wifi maybe.

Clicking 'Send Now' sends your completed Inspection off to the LA for Review.



If you haven't completed everything that is required it tells you so and highlights the missing fields.

To Send Later or finish In Progress Inspections, tap the 'In Progress' tab from the Welcome & Surveys screen.

Any unsent Inspections are listed here.

Click 'Edit' to go through to Complete and Send.

Click 'Delete' to remove it completely.

Click 'Send all complete' to send all complete ones in one go.

Play Inspection Management System (PIMS)



What's the cost?

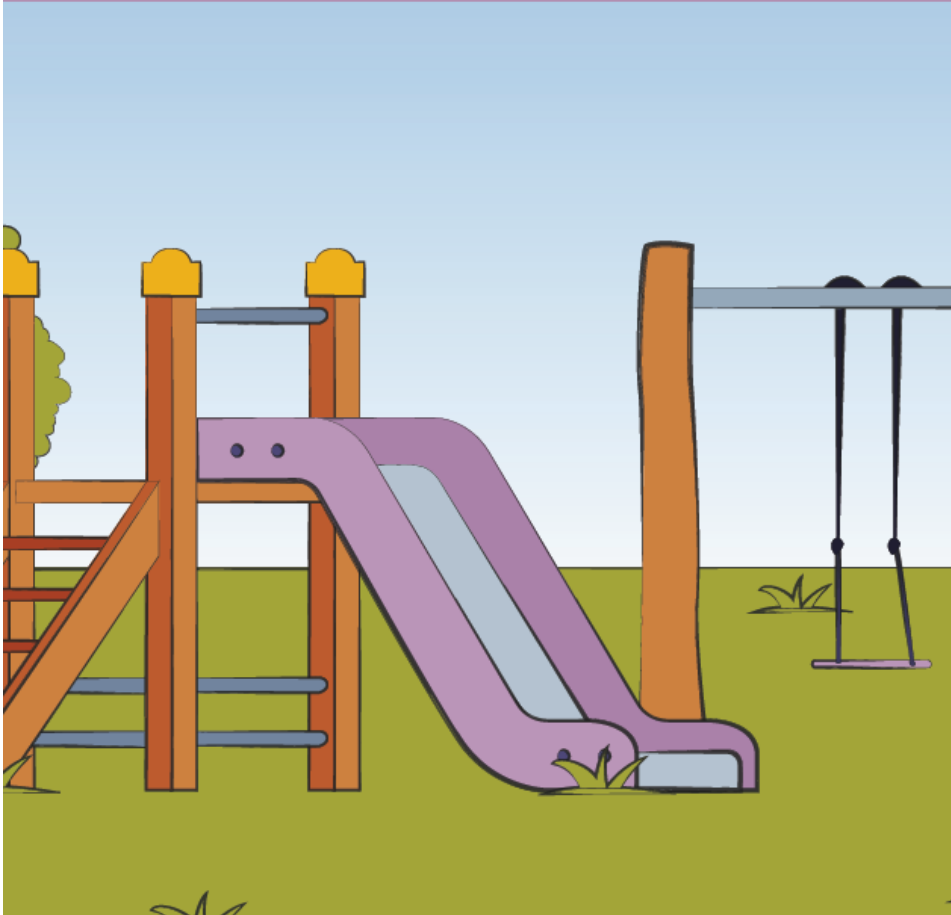
£600 per year per authority.

Includes training

Unlimited users

12 councils signed up to date.

Must be members of PN for Parks.





Next steps:

To ensure the App will meet your service needs your support is required to assist with the following:

- Field test the App – July/August 2022
 - 5 councils
- Rollout - Autumn 2022



Memorial Inspection Safety Tool (MIST)



Description;



- A Memorial Inspection Safety Tool (MIST App)
- A simple App installed on a tablet or phone in the field.
- Proposed at previous advisory groups, Cem/Crems Annual Seminar and PN Seminar and received a great deal of interest.
- Deferred initially due to Covid-19
- Would require selection from simple pre-determined questions to assess the safety of the memorial.



Benefits of the app;

The app would;

- Allow comments on observations.
- Take photo of each memorials condition.
- Enable data to be sent and stored.
- Hosted externally (cloud based).
- Provide results in simple database view.
- Export data into excel for reporting.

Benefits of the app;



The app could provide the following survey options;

- Option 1 - Complete an overall inspection of the burial ground (including gates pathways, signage, bins, access etc.)
- Option 2 - To complete a detailed individual inspection of each memorial scheduled.
- Option 3 – Simplified memorial survey (pre-loaded information provided by the L/A and built into the App e.g. Site, Section, Asset Number, Latitude/Longitude etc).



Benefits of the app;

The Authority would:

- Save time and money on inspections.
- Fulfil its duty to inspect every 5 years.
- Could plot memorials using GPS data.
- Have more reliable/ accessible data.
- Be able to report performance better.

Benefits of the app;



Nationally:

- There would be a recognised national system.
- Uniformity of inspection.
- Monitor performance, evidenced based approach.
- Allow national benchmarking.
- Feed into award criteria.



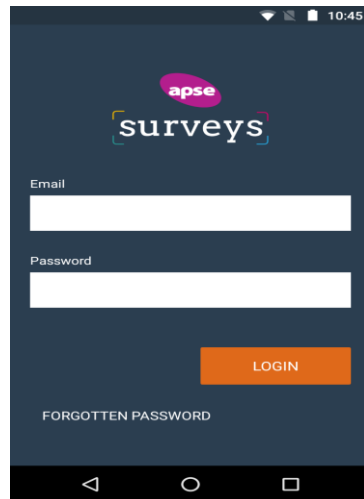
Linking into the benchmarking

- This could provide data to the APSE suite of performance indicators for Cemetery and Cremation services.
- So the following points should be considered when reports are designed;
 - Number of memorials
 - Number of memorials requiring inspection
 - Number of memorials requiring inspection during financial year 2020 / 21
 - Number of memorials inspected during financial year 2020 / 21
 - Number of above memorials inspected requiring remedial work
 - Number of above memorials requiring remedial work which were made safe

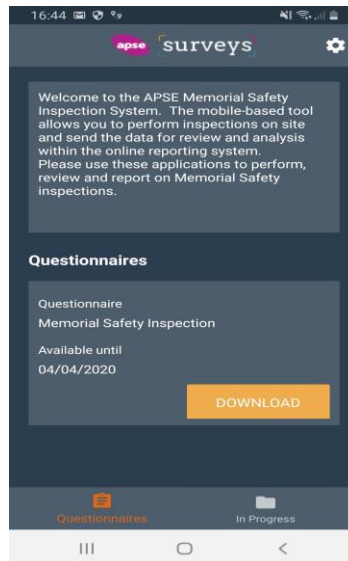
Previous discussion with working group generated the following;



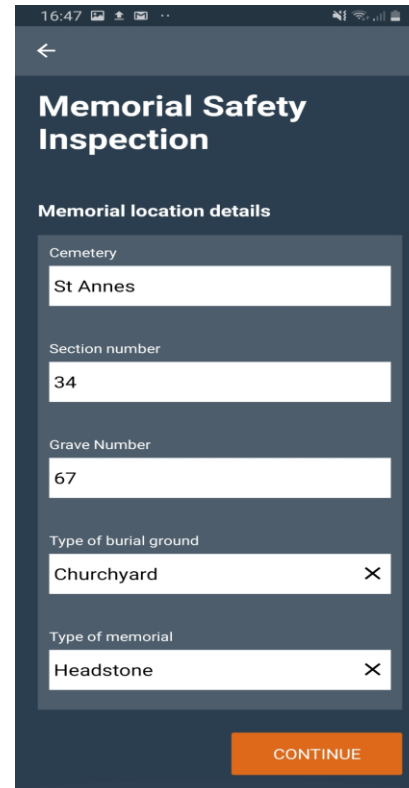
USING THE APSE MEMORIAL SAFETY INSPECTION IN THE APP



On opening the app, login with the email and password for the Memorial Safety Inspections system.



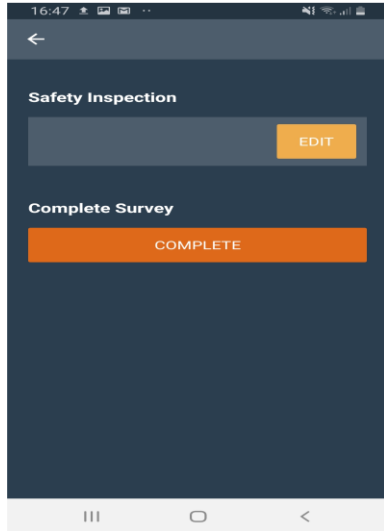
First page shows the available surveys. Select the Memorial Safety Inspection



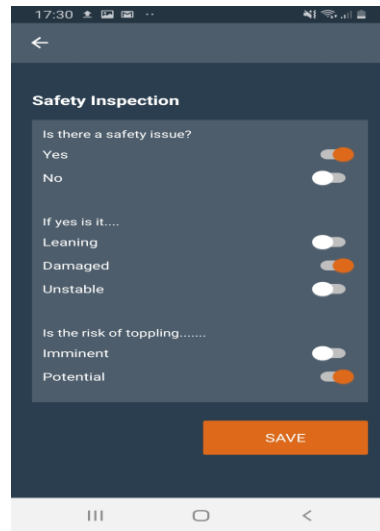
Location coordinates, time & date all captured automatically.

Address populated but can be amended if required.

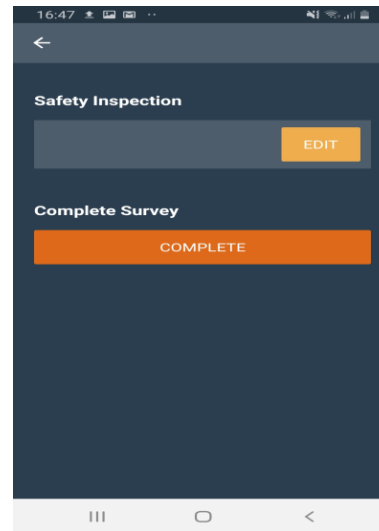
Select continue to move on.



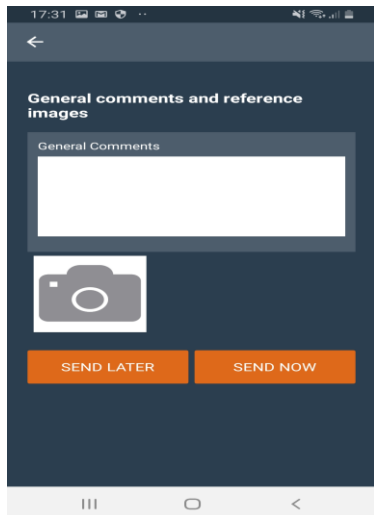
Tap edit to complete the inspection.



Complete the safety inspection (visual and hand) and save



Tap complete to add images and general comments



Add any images and general comments, save to send later or send now to submit.

Points of consultation



- Include time, date, location (GPS), cemetery, section number, grave number plus photographs of each memorial's condition.
- Differing burial ground types would need to be selected in the template E.G. churchyard, closed churchyard, cemetery etc.
 - Include 'listed' and 'scheduled' sites
- Include 'section number' and 'grave number'. Where 'section' information isn't available, identify the cemetery.
- Include different types of a 'Memorial' E.G. Monuments, Headstones and Kerbed Memorials etc.
- Identify the type of headstone e.g. sandstone, granite, pinnacle etc.



- Include benches
- It would require selection from simple pre-determined questions to assess the safety of the memorial.
 - Capture ‘is there a safety issue’?
 - If a defect is recorded then categorise the priority of the defect
 - List potential actions to make the memorial safe if it fails the inspection.
 - Response times are for the LA to determine.



- Include a comments box for other issues not listed in the pre-determined questions.
- Include a data field for any 'areas of concern'
- Flag re-inspection for 3, 6 or 12 months
- Plot completed memorial inspections using co-ordinate data.

Other desirables



- Place the most common answer at the top of any list of options on drop down menus
- Include data from previous inspections
- Feed into back office systems (API).

MIST – APSE's memorial inspection safety tool



What's the cost?

£600 per year per authority.

Includes training

Unlimited users

22 councils signed up to date.

Must be members of PN for Cems & Crems.



Next steps:

To ensure the App will meet your service needs your support is required to assist with the following:

- Finalise the questions to be included in the inspection form.
 - Liaise with App supplier
- Field test the App once built – Autumn 2022



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