



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council

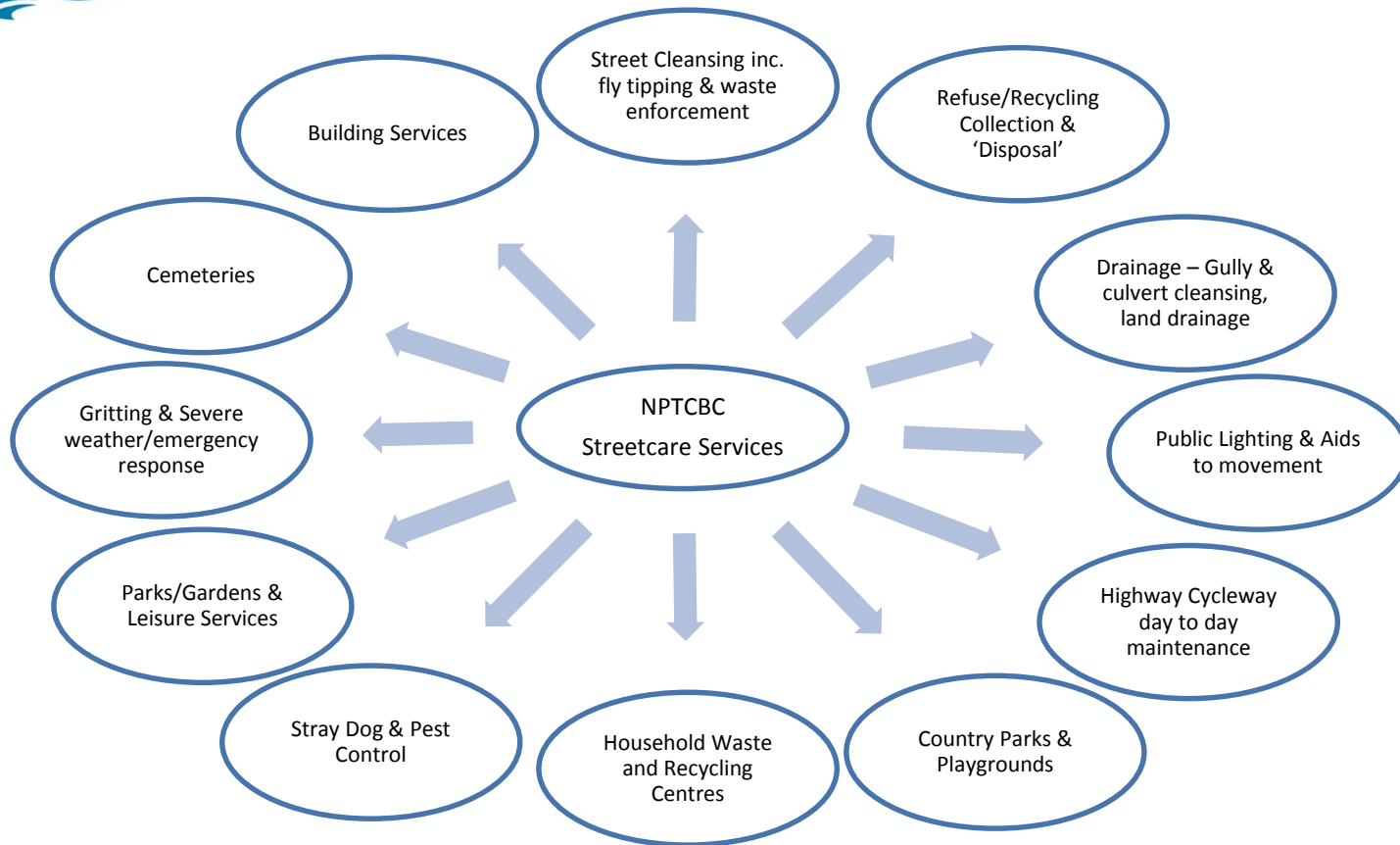


## The Future of Direct Services - The next five years?

Mike Roberts  
Head of Streetcare  
Pennaeth Gofal Strydoedd



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council



The service view from my desk



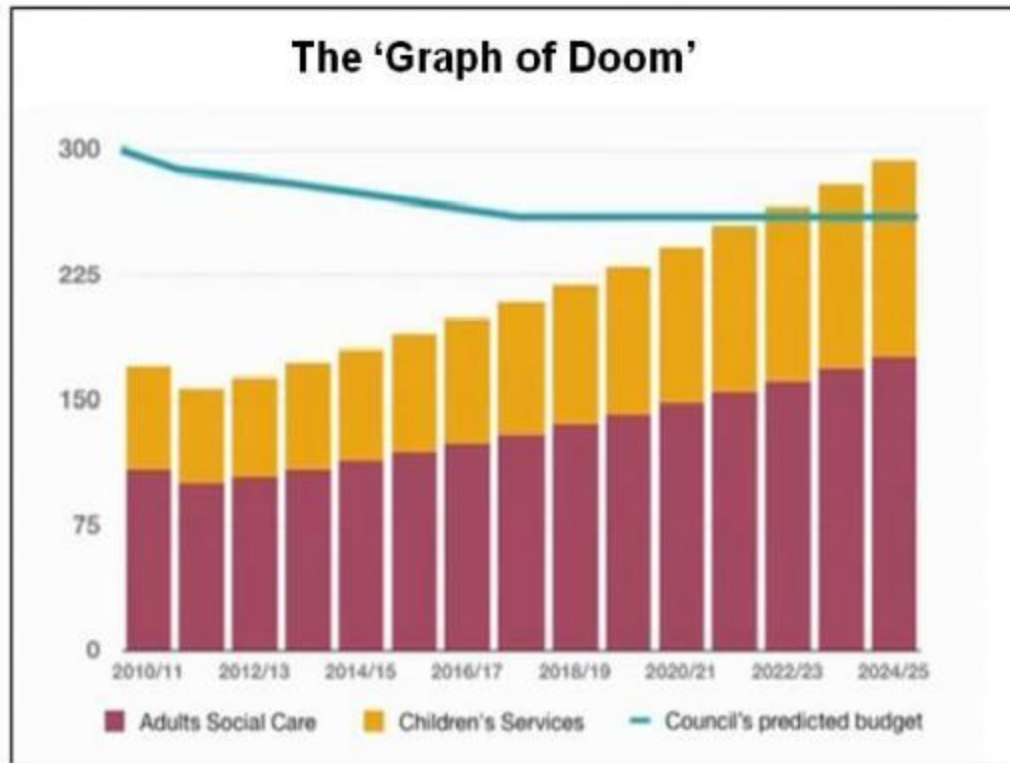
Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council

## Some strategic issues and challenges

- Austerity (funding down)
- Ageing Population (demands up)
- Climate Change/Environmental Protection (decarbonisation/air quality/biodiversity)
- Sustainable Resource Use (waste/green growth/circular economy)



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council





Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council



So is it financially game over for Direct  
Services other than social care?



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council

# Who wants to live in a dump?



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council

## So from a Streetcare perspective:

Some reason for optimism  
as  
spending must be balanced

HOWEVER

must continue the drive for better value and  
increased efficiency, but also now learn to 'do  
less with less' in some service areas



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council

# Why Partnership Working & Service Integration

- Local Government is uniquely placed to help tackle the strategic issues and help others.
- Increasingly vital for good outcomes in our communities
- What we want and need to do where there are benefits

To start, we need common goals/critical success factors





Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council

## Shared Well-Being Goals



### Public Service Values

Working for the long term  
Always growing and improving  
Working Together  
Treating everyone with respect  
Putting Citizens First

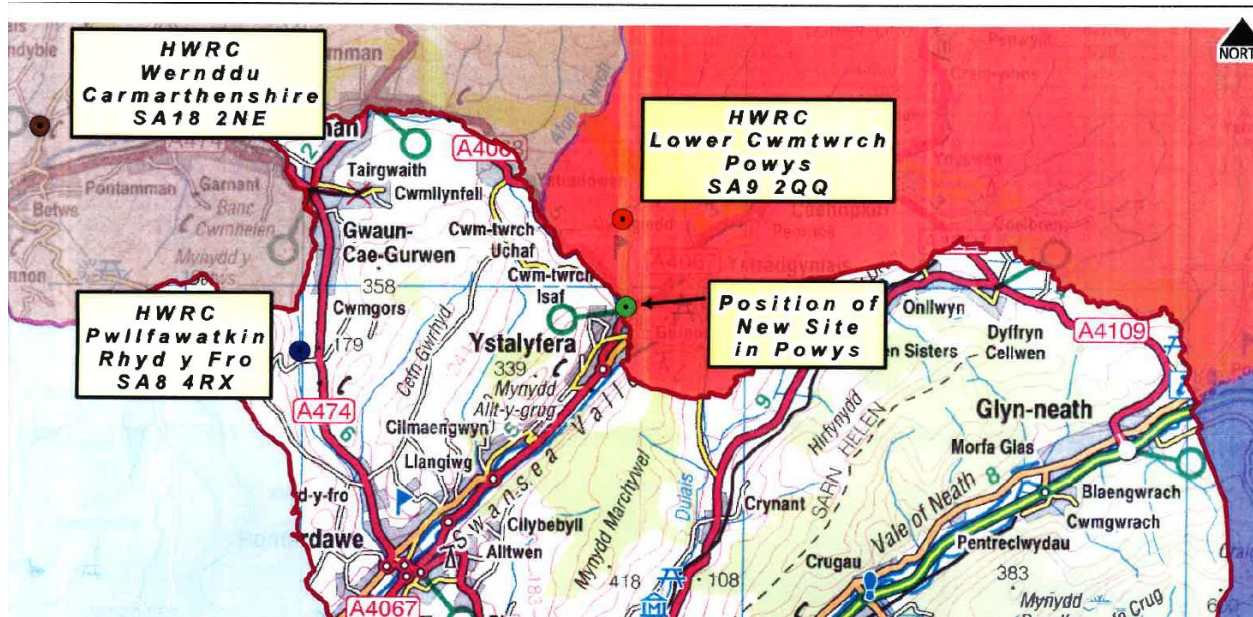
### Well-being Delivery Principles

Long term  
Prevention  
Integration  
Collaboration  
Involvement



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council

## Partnership working to help address austerity £1 overhead shared = £1 saved



### Shared Powys/NPT Household Waste Recycling Centre



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council

## **Increased service integration through INSOURCING of revenue activity to help address austerity**

Provides more flexibility and control required to deliver savings and maintain sustainability

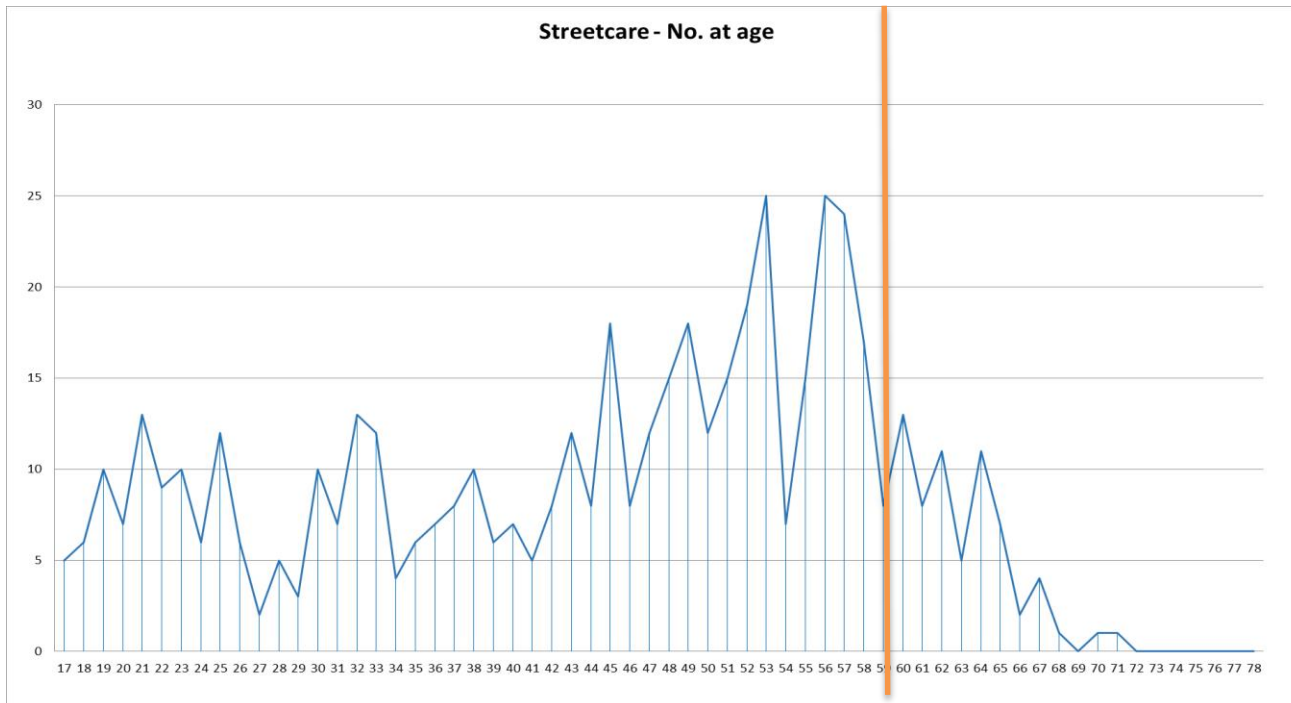
NPT has recently:

- Insourced its Civic Buildings Maintenance activity
- Insourced its Leisure Facilities Maintenance activity (partnering with our Leisure Trust)
- Started insourcing its waste management contract (and winding up the LAWDaC)



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council

## Ageing population & workforce



Workforce age profile will drive increasing partnering,  
shared working and resource/expertise sharing



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council

# Austerity & Ageing Population

More service integration towards demand management

West of England Strategic Place Director – “main focus of Environmental Services is now to help manage demand in Adult Services”

And we can add to that other needs, for example:  
to help manage demand for travel and encourage Active  
Travel



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council



## Managing Demand - NPT/MWWFRS Culvert Partnership

---



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council

## **Will see more direct service activity directed to helping people stay in their homes and promoting Active travel**

- Highway gritting + access improvements, property adaptations + ‘Handy Van’ property services)
- Working with WG/NRW/Fire & Rescue Services to tackle flooding and adverse weather impacts
- Work to tackle Env. Health events which like flooding can have a disproportionate effect on older people
- Gritting/access imps to rail/bus stations working with TfW



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council

## Climate Change/Environmental Protection

Direct Services will be making a contribution to carbon reduction through transport and equipment

**eCollect**  
FULLY INTEGRATED **ELECTRIC**  
REFUSE COLLECTION VEHICLE

WANT MORE INFORMATION? **REGISTER TODAY**

In terms of the next five years, to quote William Gibson “The future is already here – it's just not evenly distributed.”





Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council

**ELECTRIC COMMERCIAL MOWERS**  
POWERED by LITHIUM-ION BATTERIES



Will all vehicles have  
data loggers in future?



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council



Two pilot solar lighting projects in NPT



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council



NPT partnership working with the Technology &  
Hydrogen Centres in Baglan Energy Park  
(Part of FLEXIS Project)



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council

## New KANGOO Maxi Z.E. 33 REH2 – 700b Enhancing your electric utility vehicle



Symbio's Uk  
official  
distributor

450 km range NEDC\*  
up to 370 km range in real use  
100% Electric



# EV/Hydrogen Hybrids

\*Certification impending : New European Driving Cycle

Kangoo ZE REH2 EN v3r – 700b - brochure U.E. - juillet 2018

[www.npt.gov.uk](http://www.npt.gov.uk)



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council

Some odd things will happen along the way  
(and some new services opportunities?)



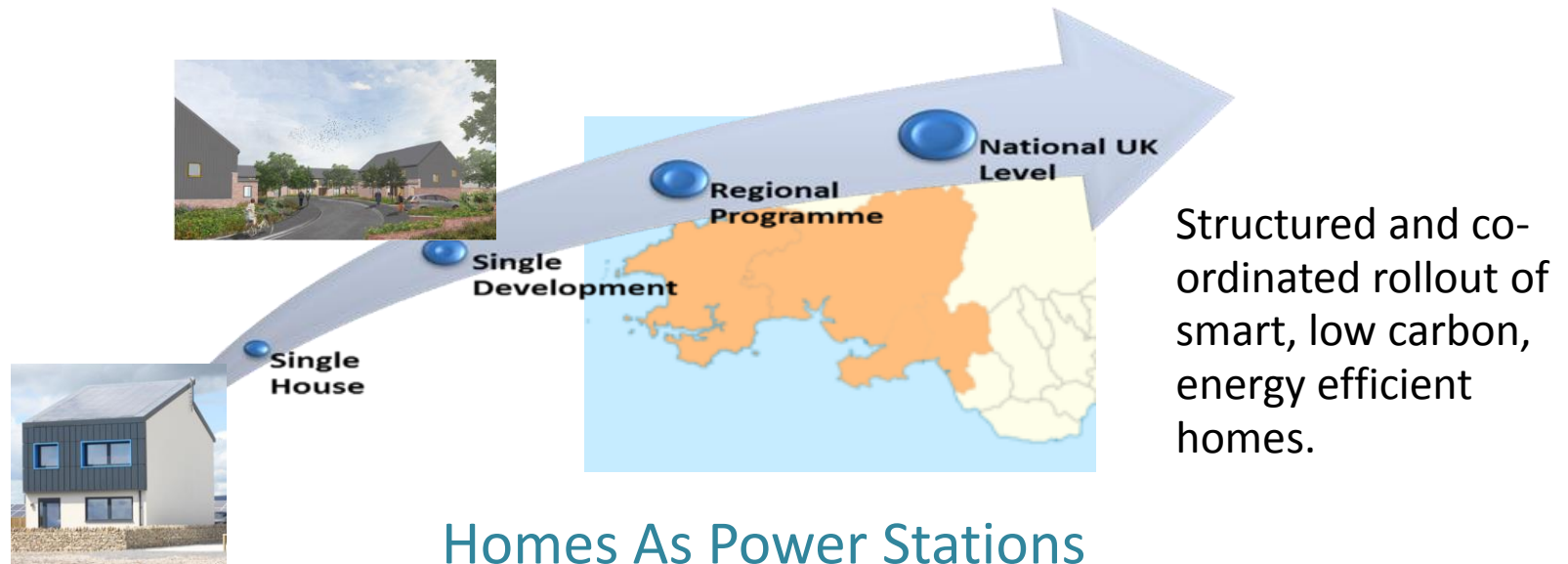
Transport issues will alter the way we deliver direct  
services including more fleet related partnering



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council

## Climate Change/Environmental Protection

Direct Services will also be making a contribution to carbon reduction through building construction and maintenance



Homes As Power Stations

NPT partnering with Academia/industry/Pobl



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council



Ongoing HAPS development project in Neath



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council

## Building Services will need to respond to the changing construction landscape



Electrical & heat  
generation/storage

upskilling & capacity  
building with partners to  
meet the challenges of new  
construction methods,  
materials, and energy  
systems





Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council

## More Sustainable Resource Use

And a contribution to one planet living, green growth,  
and a circular economy

Reducing waste  
in all service areas

Linking with  
Education



Adapting  
specifications for  
materials  
and  
supply chains

More inter-authority and WG partnership working on  
recycling in Wales (wood, plastic, cardboard, AHP etc.)



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council

## More Sustainable Resource Use

Increasing preservative repairs done using less labour, plant and materials with less waste arisings



Potential increased partnering with contractors for highway maintenance?



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council

## Service integration and efficiency through digital infrastructure/technology



Smart Towns Project – NPT/Academia/Private Sector integrating  
Street Lighting & Env. Monitoring in Taibach/Margam

---



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council

## Lower Tech Innovation



Some LAs already partner with farmers for severe weather response re: road salting/snow clearance

Is weed/overgrowth control next?



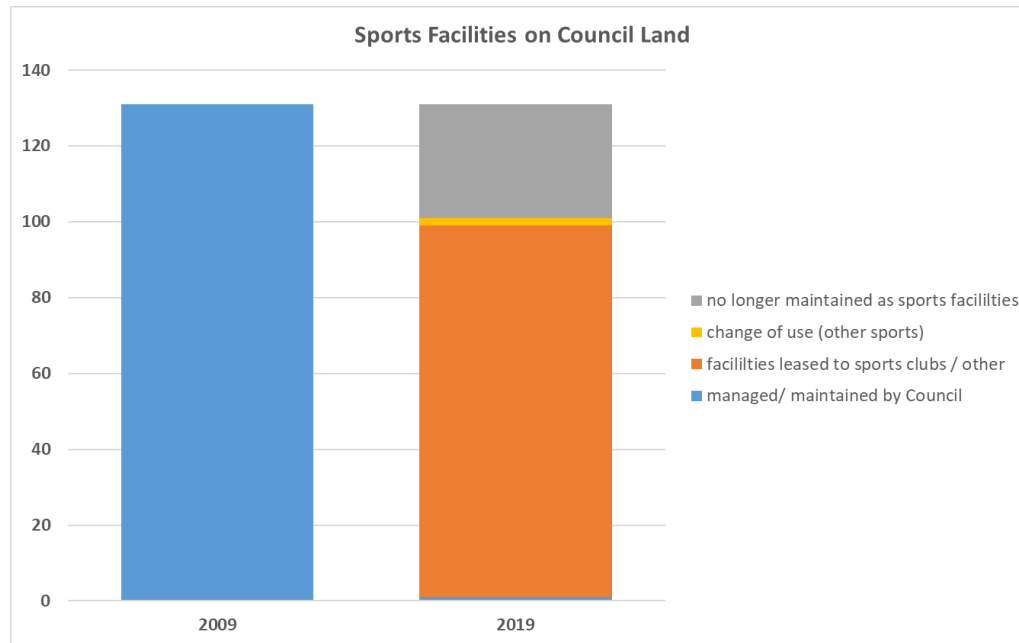
Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council

## Austerity – Doing with Less

- Integrating Direct Services & flexible working to reduce cost/increase resilience  
(e.g. NPT pest control/mgt stray dogs/enforcement)
- More LA partnering with 3<sup>rd</sup> Sector/Friends Groups etc.
- Community Asset Transfers



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council



## Community asset transfer of sports facilities in NPT



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council

## In Summary

There will be some cuts to Direct Services but partnership working and service integration will help

[Non-statutory especially vulnerable, for example pest control, but could we see WG intervention?]

Less Direct Service activity in environmental maintenance  
but  
no-one wants to live in a dump



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council



One service integration too far





Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council

# Thanks for listening



# Diolch yn fawr am wrando