

APSE Building Maintenance and Repairs Seminar 2018

Keeping your housing in order



Thursday 4 October 2018

Best Western Plus, Stoke-on-Trent Moat House



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Programme

Thursday 4 October

09:00 Registration and exhibition viewing

10:00 Welcome

Session 1: **Building the big picture**

Road to insourcing: Bringing repairs and maintenance back in-house

- Where the journey began
- Making the case for Unitas
- The future opportunities of insourcing

Carl Brazier, Director of Housing and Customer Services, City of Stoke on Trent

The Challenges facing social housing providers

- What can we do to restore faith in the sector?
- How do we ensure tenants have a voice in the management of their homes?
- What does the government's promise of a "new generation of council housing" really mean?

John Bibby, CEO, Association for Retained Council Housing

Maximising your existing housing stock

- The city picture
- Strategy for improving housing quality
- Maximising the benefits for community housing

Larissa Reed, Executive Director, Brighton and Hove Council

Ask the panel: Q&A session

11:15 Coffee break and exhibition viewing

11:45 **Session 2: Keeping your house in order**

Health and safety in maintenance and repairs – planning to get it right first time

- Fire issues, recladding and the need to liaise
- HSE construction priorities
- Work at height

Ray Cooke, Head of Construction Sector Safety Unit, Health and Safety Executive

Effective procurement in building maintenance and repairs

- The building blocks of effective procurement
- Considering different procurement options
- Post Brexit challenges

Richard Butterworth, Senior Associate, Walker Morris

Developing skills in house – succession planning in the public sector

- Setting the context – a brief background to NIHE
- The need for a Graduate Trainee Programme
- Our Approach – developing skills in house – Our award winning succession planning model
- The detail of our programme

David Truesdale and Leann Vincent, Asset Management, Northern Ireland Housing Executive

Ask the panel: Q&A session

13:00 Lunch and exhibition viewing

14:00 **Session 3: Performance, improvement, innovation**

Bringing building maintenance into the 21st Century

- The building maintenance service at Durham
- Developing a mobile app inhouse
- Embedding the technology and looking to the future

Speaker: John Hallam, Business Development Manager, Durham County Council

Managing asbestos together

- Aim of the project
- Consolidating and reviewing asbestos information
- Realising the benefits

Speaker: Steve Turner, Technical Support Manager (Asbestos) South Lanarkshire Council

Ask the panel: Q&A session

15:15 Coffee break and exhibition viewing

15:45 **Session 4 Workshops**

Workshop 1 Effective Tennant Engagement

Maxine Moar, APSE Associate

Workshop 2 Greening up your stock

APSE Energy Partner

16:45 Close of seminar

Evening Programme

APSE Housing and Building Maintenance Apprentice of the Year Awards 2018

19:00 Annual Charity Dinner incorporating: APSE Housing and Building Maintenance Apprentice of the Year Awards 2018

Friday 5 October

09:30 Welcome

Building Maintenance and Repairs: Breakfast Briefing

This interactive session will be an opportunity for delegates and apprentices to gain an update on the current issues facing the sector. Topics covered will include:

- **Insourcing**
- **Performance management**
- **Impact of Brexit on the sector**
- **Post Grenfell – the implications**

11:00 Close of seminar

About the seminar

Seminar objectives

The context for building maintenance services continues to develop at a rapid pace. The range of topics which impact on local authority services is vast whilst the need for managers to keep abreast of developments in order to provide a tenant centred service remains key.

This seminar will look at a number of these key themes whilst balancing strategic and operational topics. There will be presentations outlining established models for the building maintenance service that benefit the local population, Health and Safety issues and a legal perspective on effective procurement.

Operational matters and innovation will be covered with case studies from local authority experts.

The speakers have a wealth of experience and expertise of service delivery, innovation and evolving the service in these challenging times.

The 2018 Apprentice of the Year awards will also be held at this event.

Who should attend?

- Elected Members
- Service Directors
- Housing Managers
- Building Maintenance and Operations Managers
- Property Managers
- Health and Safety Officers
- Human Resource Managers
- Heads of Service
- Procurement officers
- Trade Union Representatives
- Contractors and Suppliers

Venue

Stoke-on-Trent Moat House (Best Western Plus)

Etruria Hall

Festival Way

Stoke-on-Trent

ST1 5BQ

The hotel has historic links to the city's heritage. Etruria Hall was built in 1769 as the home of Josiah Wedgwood, the father of English pottery.

The venue is excellently located close to several transport links, with free parking onsite.

- 8 miles from J15 or 16 of the M6
- 2 miles from Stoke-on-Trent train station
- 45 minutes from Manchester Airport, 75 minutes from East Midlands Airport and 90 minutes from Birmingham Airport.



APSE Building Maintenance and Repairs Seminar 2018

4 October 2018 | Best Western Plus Stoke-on-Trent Moat House, Etruria Hall, Festival Way, Stoke-on-Trent, ST1 5BQ

Contact details

Contact name _____ Authority _____

Address _____

Postcode _____

Email _____ Telephone _____

Please detail any special dietary or access requirements for the delegates listed below (including vegetarian/vegan)

Delegate Packages Exclusive of accommodation costs

What's included: The delegate fee covers seminar attendance, delegates' documentation, lunches and light refreshments and dinner on the evening of Thursday 4 October.

Accommodation is not included.

Full seminar attendance including evening apprentice awards dinner

APSE members **£249 +VAT**

Non member LAs: **£390 +VAT**

Commercial organisations: **£459 +VAT**

Accommodation Bookings allocated on 'first come' basis

Option A: 1 night accommodation

Dates: Thursday 4 October 2018 **Cost (B&B) £85***

Option B: 1 night accommodation

Dates: Wednesday 3 October 2018 **Cost (B&B) £85***

Option C: 2 nights accommodation

Dates 3 and 4 October 2018 **Cost (B&B) £170***

(*) APSE will invoice delegates for the accommodation cost at the appropriate rate. All the above rates are exclusive of VAT. All extras must be paid direct to the hotel on departure.

Payment details

- Please find enclosed cheque made payable to APSE
- Please invoice me (if required please include purchase order number) _____
- VAT registration number 519 286 915

Delegate details

_____ Please circle one of each _____

Delegate name	Position	Email	Hotel	Workshop	Attending Breakfast Briefing?
			A B C	1 2	Yes No
			A B C	1 2	Yes No
			A B C	1 2	Yes No
			A B C	1 2	Yes No

- Please confirm that you are happy for APSE to retain your details so that we can send you information relevant to your area of interest. Your data will be used for sign in sheets, delegate lists and hotel lists (where relevant). If you are making a booking on behalf of other delegates please confirm that you have their permission to be included on our database. Our GDPR policy is available on our website: www.apse.org.uk.**

CANCELLATION & REFUND POLICY: Reservation is a contract. Substitution of delegates is acceptable any time in writing by post, email to cpetersensnell@apse.org.uk or fax to 0161 772 1811. Cancellations must be made in writing at least 10 working days before the event, and will incur a 20% administration fee. No refunds can be given for cancellations received less than 10 working days before the event or for non-attendance. In the unlikely event of cancellation by the organisers, liability will be restricted to the refund of fees paid. The organisers reserve the right to make changes to the programme, speakers or venue should this become necessary.

Register for the seminar:

1

Online form:
www.apse.org.uk

2

Email this form to:
cpetersensnell@apse.org.uk