

Looking at the whole picture of local environmental front line services - waste and recycling, refuse collection, transport, street cleansing, streetscene, grounds maintenance and parks services.

Ettington Chase Hotel, Stratford-Upon-Avon, Tuesday 11 and Wednesday 12 November 2014



### Day one: Waste, refuse and transport

### **Tuesday 11 November**

9.30am Registration, coffee and exhibition viewing

10.15am: Session 1: The strategic overview

### Circular economy: ending the throwaway society

- Scale of the issue for the environment and economy
- Barriers to the circular economy
- Recommendations for Government and Local Government

**Speaker:** David Beadle, Chief Executive, Chartered Institute of Waste Managers

### TEEP - What is expected by January 2015?

- Guidance developed by WRAP
- · Good practice within councils with co-mingled services
- What do you need to do?

Speaker: Linda Chrichton, Head of Resources, WRAP

### Innovation and change in waste and transport

- · What has changed in these services since the cuts?
- How has quality of service been affected and what should we be expecting now?
- Innovation case studies of maintaining performance with reduced budgets

**Speaker:** Debbie Johns, Head of Performance Networks, APSE

11.30am Tea, coffee and exhibition viewing

12.00pm Session 2: Compliance and charging issues

### Latest technical issues on transport and fleet management

- Guide to Maintaining Roadworthiness
- Best practice on the use of refuse and recycling vehicles
- An update on latest guidance

**Speaker:** Es Shepherd, Head of Member Advice, Freight Transport Association

### Charging for waste services - what can you do legally?

- Clinical waste, bulky waste and green waste
- Charges on private landlords for student accommodation
- Charging for receptacles

**Speaker:** Richard Auton, Director, Walker Morris (Invited)

1.00pm Lunch and exhibition viewing

2.00pm Workshops

### **Workshop A: Greening your fleet**

- · Low emission fleet
- Fuel efficiency programmes
- Green fleet management
- · Driver awareness training

### Workshop B: Moving to a 4-day working week for refuse collection

- New collection arrangements
- · Managing the change
- Improvements made to date

**Speaker:** Adam McArthur, Assistant City Manager, Hull City Council

2.45pm Tea, coffee and exhibition viewing

3.00pm Session 3: Service delivery case studies

### **Restricting residual waste**

- About the project: restricting residual waste and charging for green waste
- Timescales and communication
- Achieving a 63% recycling and composting rate and efficiency savings

**Speaker:** Rachel Jowitt, Waste Strategy and Resources Manager, Monmouthshire County Council

### Achieving efficiency savings in fleet services

- Vehicle standardisation
- Rationalisation
- Vehicle parts procurement

**Speaker:** Carl Gillyon, Workshop Manager, East Riding of Yorkshire Council

4.15pm day one close

### **Evening programme,** including the APSE Apprentice of the year awards

7.00pm Pre dinner drinks in exhibition area

7.30pm Annual dinner

9.00pm Apprentice of the Year Awards

10.00pm Evening entertainment

The APSE Apprentice of the Year Awards will recognise our finest apprentice finalists with two category winners:-

- The APSE Apprentice of the Year in Horticulture
- The APSE Apprentice of the Year in Transport and Vehicle Maintenance

### Day two: Street cleansing, street scene and parks

### **Wednesday 12 November**

9.30am Registration, coffee and exhibition viewing

10.15am **Session 1: The bigger picture** 

### Litter Enquiry by Communities and Local Government (CLG)

- The cost of managing litter and its impacts nationally
- · What is the aim of the enquiry?
- Are local authorities given enough autonomy to tackle the problems?

**Speaker:** Phil Barton, Chief Executive, Keep Britain Tidy

### Policies to improve the UK's green spaces

- Increasing demand on parks and financial challenges
- Research looks at how local green spaces could be improved
- Proposals include rewards for volunteering, ecotherapy and developer endowments
   Speaker: Katherine Drayson, Environment & Energy Research Fellow, Policy Exchange

### 11.15am Tea, coffee and exhibition viewing

11.45am Session 2: State of the market and responding to the challenges

### **Rethinking Parks - A NESTA Collaboration**

- Office space in parks and other opportunities for income generation
- New models of community involvement in Parks services
- What have we learnt from our 11 projects so far?

**Speaker:** Lydia Ragoonanan, Programme Manager, NESTA (Invited)

### Designing out flooding through creation of green spaces

- Replacing streets with leafy avenues in Grangetown
- Reducing the risk of flooding and improving the environment
- Joint working between Cardiff Council, Welsh Water and Natural Resources Wales

**Speaker:** Tara King, Assistant Director Environment, Cardiff Council

### Maintaining high cleansing standards with less resources

- Changes to working practices
- High profile awareness campaigns
- Use of enforcement to tackle environmental issues

**Speaker:** Nigel Wheeler, Service Director

Streetcare, Rhondda Cynon Taf County Borough Council

1.00pm Lunch and exhibition viewing

2.00pm Workshops

### Workshop C: Transforming grounds maintenance services to an award-winning service

- Service re-structure
- Introduction of area working and flexible working
- Revision of work programmes and routes
  Speaker: Bill Buckley, APSE Associate

### Workshop D: Achieving neighbourhoods as clean as the City Centre

- About Nottingham's street scene service
- Driving the service from Good to Great
- Tackling cleanliness through innovation and education

**Speaker:** John Marsh, Locality Manager and David Halstead, Head of Neighbourhood Operations and Deputy Director Commercial & Neighbourhood Services, Nottingham City Council

### 2.45pm Tea, coffee and exhibition viewing

3.00pm Session 3: Operational issues

### Health and safety issues for grounds and street cleansing

- Maintaining banks and slopes
- Pitfalls and challenges
- Recent prosecutions and lessons learned
  Speaker: Andrew Turner Principal Inspector
  Health and Safety Executive (HSE)

### Securing external income for parks & open spaces

- Bidding and using national lottery funding
- Using friends of parks groups to help secure additional income
- Broadening the scope of parks and open spaces for innovation and income generation
   Speaker: Caroline Davies, Public Open Spaces Manager, Knowsley Council (Invited)

16:00 Seminar Close

### **Seminar objectives**

This annual national event will provide a complete guide to the latest issues affecting local environmental front line services including waste and recycling, refuse collection, transport, streetscene and the public realm, street cleansing, grounds maintenance and parks services. This APSE seminar has an impressive range of speakers involved in the debate, pulling together the key issues, opportunities and challenges for these vital frontline services. It will bring together elected members, officers and other key stakeholders from across environmental service providers to discuss and share thoughts and ideas on how best to meet the challenges ahead.

Case study workshops will be held to maximise delegate interaction. The event will also feature the APSE apprentice of the year awards for transport and horticulture, which have again generated a high level of interest amongst local authorities throughout the UK. APSE welcomes delegates to the event from England, Northern Ireland, Wales and Scotland and we hope that you will be able to attend and participate in what will be a highly interesting and informative seminar.

### Who should attend?

- Elected members
- Service directors and officers within:
- -Waste management, refuse collection and recycling collection
- -Transport services and vehicle maintenance
- -Streetscene and the public realm
- -Street cleansing
- -Parks, open spaces, horticulture and grounds maintenance
- Strategic policy officers
- Trade union representatives
- Contractors and suppliers
- Voluntary organisations

Reserve your place now by completing the booking form overleaf and fax back to Alistair Holcroft at APSE on 0161 772 1811 or email aholcroft@apse.org.uk

### The venue

### **Ettington Chase**

Banbury Road Ettington Stratford-upon-Avon CV37 7NZ

## **Booking form**

APSE national environmental services seminar 2014, 11 and 12 November 2014

main contact name:	aut	authority:
address:		
post code:		
telephone:	fax:	email:

APSE issues a written confirmation for all delegate bookings received. If you have not received your confirmation letter within 10 working days of sending your booking form, then please contact APSE on 0161 772 1810.

Please detail here any special dietary/access requirements for the delegates listed below:

### Payment information

What's included: the delegate fee covers seminar attendance, delegates' documentation, lunches and light refreshments, and dinner on the evening of Tuesday 11 November. (packages 1 and 2 below only). Accommodation is not included - please see below.

# Please indicate preferred method of payment (tick):-

VAT registration number 519 286 915

- O Please find enclosed cheque (made payable to APSE)

## **Accommodation rates**

Tuesday 11 November (1 night B&B subsidised by APSE) = Single £75 Accommodation is also available on Monday 10 November at £89 B&B for a single room.

# All accommodation costs and personal charges incurred at the hotel are payable upon departure.

Please note that all hotel bookings at this event must be reserved via APSE as the hotel will not accept any direct bookings at the above special rate. If you wish to pay for accommodation before the event, you may contact the hotel direct and request a pro-forma invoice.

**Commercial rate** 

Non-member rate

**APSE member rate** 

£219

Package 2. One day seminar attendance with annual dinner

Package 1. Full seminar attendance

Package information

£449

£340

Package 3. One day se	Package 3. One day seminar attendance without annual dinner	al dinner	£169	£276		£379
Delegate name	Delegate position	Delegate email address	Attending on:		*Accomm (delete a	*Accommodation required (delete as appropriate)
			O Tuesday O Wednesday O Annual dinner and awards	O Workshop A OWorkshop B O Workshop C O Workshop D	Yes/No	Yes/No 10 Nov / 11 Nov
			O Tuesday O Wednesday O Annual dinner and awards	O Workshop C O Workshop D Yes/No 10 Nov / 11 Nov	Yes/No	10 Nov / 11 Nov
			O Tuesday O Wednesday O Annual dinner and awards	O Workshop C O Workshop D Yes/No 10 Nov / 11 Nov	Yes/No	10 Nov / 11 Nov

Cancellation and refund policy: Reservation is a contract. Substitution of delegates is acceptable any time in writing by email to aholcroft@apse.org.uk or fax to 0161 772 1811. Cancellations must be made in writing at least 10 working days before the event and will incur a 20% administration fee. No refunds can be given for cancellations received less than 10 working days before the event or for non-attendance. In the unlikely event of cancellation by the organisers, liability will be restricted to the refund of fees paid. The organisers reserve the right to make changes to the programme, speakers or venue should this become necessary.

Please return completed form to Alistair Holcroft, APSE, 2nd floor Washbrook House, Lancastrian Office Centre, Talbot Road, Old Trafford, Manchester M32 0FP or fax direct to: 0161 772 1811 Telephone: 0161 772 1810 E-mail: aholcroft@apse.org.uk