

APSE Southern

Future Focus Seminar 2022: Post-Pandemic Place Making



Thursday 7 July 2022

Broadway House, Tothill St, London, SW1H 9NQ

Programme Overview

9:00 Registration and exhibition viewing

10:00 Session One: Strategic Perspectives

- APSE 2030 Commission Report and the future of local government service provision Paul O'Brien, Chief Executive, APSE
- The state of local government finance Bevis Ingram, Senior Adviser Finance, The Local Government Association
- Re-imagining the locality: The 20-Minute Neighbourhood Julia Thrift, Director, Healthier Place Making, The Town & Country Planning Association

Audience question and answer session

11:20 Coffee break and exhibition viewing

11:40 **Service specific sessions**



Stream One: Commercialisation and Income Generation

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This stream will feature:

- Andy Mudd, Head of APSE Solutions on the topic of 'How will councils survive commercially in a post pandemic world?'
- Susan Vuli, Operations Manager, Shire Services, Shropshire Council on the topic of 'Going commercial Shire Services journey'
- Melanie Graham, Group Manager Service & Business Improvement, Oxfordshire County Council on the topic of **Developing Business Acumen across the Environment & Place Directorate**
- Steve Wilson, Commercial Director & Social Value Chair, Commercial Services Group on the topic of 'Commercial with a Purpose – Embedding social value in your commercial strategy'
- A discussion session facilitated by Cllr Jacqui Burnett, Luton Council



Stream Two: Waste Collection and Street Cleansing

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This stream will feature:

- Cindy Gardener, Head of Waste & Recycling, London Borough of Hounslow on the topic of 'Recycling in high-rise properties across Hounslow'
- Lizzie Kenyon, Director of Services, Keep Britain Tidy on the topic of 'Beyond the Tipping Point: Insights to Tackle Householder Fly-Tipping'
- Amy Casey and Liz Horsfield, Project CoOrdinators from ReLondon on the topic of 'Food waste in London'
- Debbie Johns, Head of Performance Networks, APSE on the topic of 'Monitoring Streetscene through Apps'
- A discussion session facilitated by Colin Rowland, Isle of Wight Council



Stream Three: Renewables, Energy Efficiency and Climate Change

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This stream will feature:

- Tim Rose, Programme Manager for the Energy Superhub Oxford, Pivot Power and Tina Mould, Capital Projects -Project Manager, Oxford City Council on the topic of 'Energy Superhub Oxford - building the world's first Energy Superhub'
- Danny Mather, Head of Corporate Finance, Warrington Borough Council on the topic of 'Warrington Borough Council: A commercial approach to public sector clean energy investment'
- Henry Oriabure, Project Manager, Hammersmith and Fulham Council on the topic of 'Net-Zero Strategies: Implementing Public Sector Decarbonisation Schemes'
- Eamon Grimes, Sales & Service Director, LASER Energy on the topic of 'Taking control of energy price risk through your net zero journey'
- A discussion session facilitated by Cllr Sue Cooper, South Oxfordshire & Vale of The White Horse District Councils



Stream One: Commercialisation and Income Generation

10:00 Session One

APSE 2030 Commission Report and the future of local government service provision.

- Challenges faced by local authorities
- How do we fix the system?
- Looking to the future.

Paul O'Brien, Chief Executive, APSE

The state of local government finance

- How is Local Government financed in 2022?
- What changes are on the horizon for financial regulation and budgetary allocations?
- The impact on local government finance post pandemic.

Bevis Ingram, Senior Adviser Finance, The Local Government Association

Re-imagining the locality: The 20-Minute Neighbourhood

- How can we create healthier, more active and prosperous communities?
- Could 20 minute neighbourhoods improve the economy and reduce pollution?
- What are the implications for open spaces, the environment and climate change?

Julia Thrift, Director, Healthier Place Making, The Town & Country Planning Association

11:00 (Audience question and answer session

11:20 Coffee break and exhibition viewing

11:40 Session Two

How will councils survive commercially in a post pandemic world?

- Looking forward with Commercialisation and Income Generation initiatives
- Time for more Commercialisation not less?
- Spreading the risk

Andy Mudd, Head of APSE Solutions

12:00 (Audience question and answer session

12:10 Session Three

Going commercial – Shire Services journey

- £18m turnover providing catering services to schools outside the local authority.
- Offering an external commercial approach to over 80 schools.
- Providing a cost-effective quality catering service to clients within a very competitive open market with private contractors.

Susan Vuli, Operations Manager, Shire Services, Shropshire Council

12:30

Audience question and answer session

12:40 Session Four

Developing Business Acumen across the Environment & Place Directorate

- The development of a six-step approach
- Creating the right environment
- Starting to reap the rewards

Melanie Graham, Group Manager Service & Business Improvement, Oxfordshire County Council

13:00

Audience question and answer session

13:10 Lunch and Exhibition Viewing

APSE Southern Region AGM

If you are attending from an APSE member council, we would be delighted if you would join us to hear about what has happened over the year within the APSE network, across the UK and share your views on how to take the Association forward in the year ahead.

14:00 Session Five

Commercial with a Purpose – Embedding social value in your commercial strategy

- Why social value fits so well with commercial activity
- · Identifying outcomes and opportunities
- Integrating social value into your commercial plan

Steve Wilson, Commercial Director & Social Value Chair, Commercial Services Group

14:20

Audience question and answer session

14:30 Innovation Hubs

Discussion Topics:

- Commercial culture post-COVID
- 'Risk appetite' for commercial projects
- Identifying potentially profitable services what has worked in your area?
- Re-imagining the High Street

Facilitator: Cllr Jacqui Burnett, Luton Council

15:30 End of Seminar



Stream Two: Waste Collection and Street Cleansing

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Julia Thrift, Director, Healthier Place Making, The Town & Country Planning Association

11:00

Audience question and answer session

11:20

Coffee break and exhibition viewing

11:40 Session Two

Recycling in high-rise properties across Hounslow

- Increasing borough-wide and London-wide recycling rates.
- Encouraging Hounslow residents living in high-rise flats with a shared bin areas to recycle more.
- Improved resident attitudes and perceptions of recycling and waste provisioning.

Cindy Gardener, Head of Waste & Recycling, London Borough of Hounslow

12:00

Audience question and answer session

12:10 Session Three

Beyond the Tipping Point: Insights to Tackle Householder Fly-Tipping.

- Exploring key insights into the behavioural drivers behind householder fly-tipping.
- Actions for local authorities and other land managers to use with residents to tackle behaviour and reduce householder fly-tipping.
- Innovative Local authority approaches to tackling fly-tipping.

Lizzie Kenyon, Director of Services, Keep Britain Tidy

12:30

Audience question and answer session

12:40 Session Four

Food waste in London

- Food waste reduction technology drives latest food waste reduction project
- Food waste recycling introducing food waste recycling for residents in purpose built flats

Amy Casey and Liz Horsfield, Project Coordinators, ReLondon

13:00

Audience question and answer session

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Monitoring Streetscene through Apps

- Play Inspection Monitoring System (PIMS)
- Memorial Inspection Safety Tool (MIST)
- How apps can help protect your service

Debbie Johns, Head of Performance Networks, APSE

14:20

Audience question and answer session

14:30 Innovation Hubs

Discussion Topics:

- Alternative fuels in waste collection vehicles
- Driver shortages/ Pay & Skills Shortages
- Deposit return schemes
- Household waste recycling centres: DIY waste disposal charges and booking systems
- Resources and waste strategy: The impact of the consultations on local authorities

Facilitator: Colin Rowland, Isle of Wight Council

15:30 End of Seminar



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11:00 Audience question and answer session

11:20 Coffee break and exhibition viewing

11:40 Session Two

Energy Superhub Oxford – building the world's first Energy Superhub

- Who are Energy Superhub Oxford, and what are they looking to achieve?
- The project plan and work to date
- Pivot Power's role in the Energy Superhub Oxford
- Profit, People and Planet our triple bottom line approach during this project

Tim Rose, Programme Manager for the Energy Superhub Oxford, Pivot Power and Tina Mould, Capital Projects – Project Manager, Oxford City Council

12:00

Audience question and answer session

12:10 Session Three

Warrington Borough Council: A commercial approach to public sector clean energy investment

- Investing in renewable energy projects within and beyond the borough.
- Using a commercial approach to green energy investments.
- Creating assets that deliver a return on initial investments.

Danny Mather, Head of Corporate Finance, Warrington Borough Council

12:30

Audience question and answer session

12:40 Session Four

Net-Zero Strategies: Implementing Public Sector Decarbonisation Schemes.

- Deployment of the right renewable energy technologies to achieve the Net-Zero decarbonisation projects
- Holistic approaches to the entire building structures
- Pure electricity and gas data analysis

Henry Oriabure, Project Manager Hammersmith and Fulham Council

13:00

Audience question and answer session

13:10 Lunch and Exhibition Viewing

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14:00 Session Five

Taking control of energy price risk through your net zero journey

- Recent energy market drivers and outlook
- How renewable generation and carbon reduction can help protect against future market volatility
- Case study of Kent County Council's solar farm acquisition

Eamon Grimes, Sales & Service Director, LASER Energy

14:20

Audience question and answer session

14:30 Innovation Hubs

Discussion Topics:

- Engaging with the local economy
- Fuel Poverty V Climate Crisis: Can both needs be balanced?
- Investing in EVs what about the infrastructure?
- Unprecedented energy hikes
- How much of a priority is climate change to your authority?
- Future Carbon Plans for all Authorities

Facilitator: Cllr Sue Cooper, South Oxfordshire & Vale of The White Horse District Councils

15:30 End of Seminar

About the Seminar

Seminar Objectives

What does the future of Local Government service delivery look like post pandemic?

This seminar will examine this question and more, exploring the changing nature of Local Government in present times, hearing from a panel of experts, examining the skills and resources needed to face the challenges ahead with peer-to-peer learning through expertly led Innovation Hubs.

Open to all interested in the future of local government services, this is an ideal opportunity to meet and engage with like-minded colleagues exploring service specific issues and strategies for local authorities.

The seminar will be framed around three streams:

- Commercialisation and Income Generation
- Waste Collection and Street Cleansing
- · Renewables, Energy Efficiency, and Climate Change

The day will also feature a range of Innovation Hubs to explore and share good practise among delegates across both strategic and operational matters.

When booking, either indicate which of the three streams you would like to participate in or make your selection across the three streams, indicating which option from each session you would like to attend.

APSE Southern Region: Annual General Meeting

Within the lunch break of this seminar, we will be holding the Annual General Meeting for APSE's Southern region. At this meeting, we will elect the Regional Chair and Secretary as well as other representatives on APSE National Council for the year ahead. We will take a look at what has happened over the year in the region and at what's happened within the APSE network, across the UK and gather views on how to take the Association forward in the year ahead.

Who should attend the seminar?

- Council Leaders, Executive and Non-Executive members
- Chief Executives, Directors and Senior Management Team
- Corporate Policy and Strategic Leads
- Organisational Development and Transformation leads
- Finance Directors, Business & Commercial Development officers
- Parks and Open Services Managers, Service Development officers and Operations managers
- Waste and Street Cleansing Managers, Service Development officers and Operations managers
- Aspiring managers, Graduate Trainees, Apprentices
- Trade union representatives
- Academic researchers
- Contractors and suppliers

Teaming with ideas, forward-thinking initiatives and with the opportunity to network across a range of disciplines, we look forward to welcoming you to Broadway House, London for Future Focus 2022.

Venue

Broadway House,

Tothill St,

London,

SW1H 9NQ

Booking Information

Delegate Packages Exclusive of VAT

What's included?

The delegate fee covers attendance, delegates' documentation, lunches and light refreshments.

APSE member delegate fee: £179 + VAT

Non member delegates fee: £265 + VAT

Commercial delegates: £375 + VAT

Click **here** to reserve your place on this event

CANCELLATION & REFUND POLICY: Reservation is a contract. Substitution of delegates is acceptable any time in writing by email to adminsouthern@ apse.org.uk. Cancellations must be made in writing at least 10 working days before the event, and will incur a 20% administration fee. No refunds can be given for cancellations received less than 10 working days before the event or for nonattendance. In the unlikely event of cancellation by the organisers, liability will be restricted to the refund of fees paid. The organisers reserve the right to make changes to the programme, speakers or mode of delivery should this become necessary. If due to emergency action by UK Governments/Administrations or Public Agencies this event is postponed, for example for reasons of public health and safety, the organisers will transfer your booking to the replacement event or provide a credit voucher against a future event booking.



Exhibition and sponsorship

To discuss exhibition and sponsorship opportunities please contact:

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