

APSE national housing, building maintenance and construction seminar 2013



Changing times - new approaches

A major two-day seminar at the Hinckley Island Hotel

Thursday 10 & Friday 11 October 2013

apse

seminars

Thursday 10 October

9:30am Delegate registration

10:30am **Session one: Welfare reform - theory into practice**

Welfare Reform – impacts for local authority and ALMO landlords

- Lessons from the pilots
- What should landlords be doing now?
- Potential outcomes

Speaker: Alan Millward, Welfare Reform Team, Department for Communities and Local Government

Practical outcomes and potential solutions following welfare reform

- Keeping arrears down and providing financial advice
- Bedroom tax – impacts for landlords and tenants
- The benefits of knowing your tenants

Speaker: Mark Henderson, Director of Housing, Wolverhampton Homes

11:40am Tea/coffee break

12:00 **Session two: Service planning and change**

Investment planning and managing the HRA – A case study from North Tyneside Homes

- Self-financing, freedoms and challenges
- Other factors to consider including RTB and rent levels
- Lessons learnt so far

Speaker: Ian Conway, Head of North Tyneside Homes

Responding to the demand – managing for now or next year?

- Maintaining the asset
- Adding to the stock
- The balance between asset and tenant

Speaker: Jennifer Litts, Head of Housing Services, Falkirk Council

1:00pm Buffet lunch

2:00pm **Session three: Good practice**

Spreading your influence

- Engaging with the local community
- Community benefits
- Case studies and examples

Speaker: John Graham, Business Development Manager, Construction Youth Trust

Using Building Information Modelling (BIM) to improve service delivery

- Just remind what it is again...
- How BIM will help me deliver a better. More efficient service
- Public sector examples of BIM in use
- So what do I need to do?

Speaker: John Lorimer, Local Authority BIM Liaison Officer

3:15pm Tea/coffee break

Managing bigger projects – experience from Nottingham

- Creating a centre of excellence
- Building capacity
- Good practice in contract management

Speaker: Matthew Neal, Head of Major Programmes, Nottingham City Council

Realising the benefits of mobile working – a case study from Fife Council

- Improvements in productivity
- Eliminating the paperwork and administration
- Application in Building Services and the wider council

Speakers: Ross Grieve, Commercial Manager, Building Services, Fife Council and David Cockayne, TotalMobile

5.00pm Close of day one

Evening programme

7.00pm Pre dinner drinks

7:30pm Annual dinner

9.00pm APSE Housing and building apprentice of the year awards

10:00pm Evening entertainment

Friday 11 October

9:30am **Session four: Future investment**

Warmth for all

- What can landlords do to help tenants help themselves?
- Practical improvements
- The benefits of smart meters

Speaker: Phil Nash, Smart Metering, Department of Energy and Climate Change (DECC)

Birmingham – a pathfinder for Green Deal

- Tackling fuel poverty
- Finding funding
- Wider objectives – jobs, training, local supply chain, SMEs

Speaker: Mumtaz Mohammed, Birmingham Energy Savers Programme Manager, Birmingham City Council

10:30am **Session five: New approaches**

Models for Delivering New Affordable Housing

- Direct delivery through the HRA
- Development Agreements; lease & lease back; JVs; SPVs; land transfer to registered providers
- Promoting the council's role

Speaker: Elizabeth Wood, Director, Walker Morris Solicitors

11:00am Tea/coffee break

How to get a good deal on your fleet

- The benefits of being first
- Scope of the scheme – addressing fuel poverty and supporting tenants
- Expected benefits for landlord, tenants and community

Speaker: Richard Davison, Fleet and Stores Manager and Rebecca Dermody, Procurement Manager, Nottingham City Homes

Waste management update

- Minimising construction waste
- Site waste management plans
- The potential for income from waste.

Speaker: Gareth Brown, Programme Area Manager, Built Environment, WRAP

Behaviour change and worker engagement in health and safety issues

- 'Us managers do our bit, we don't need to change!'
- Tips for changing behaviour – your own and others!
- Good practice examples

Speaker: Health and Safety Executive

Developments in training

- Up-skilling the existing workforce
- Multi -skilled apprenticeships
- Qualifications update

Speakers - Gareth John, Head of Property and Maintenance, Neath Port Talbot Homes and Llyr Gruffydd, WHQS Training Co-ordinator, Cartrefi Cymunedol Gwynedd

13:00 pm Buffet lunch and departure

Seminar objectives

The environment within which housing and building maintenance services are being delivered is changing rapidly. This seminar will enable managers and councillors with responsibility for these and related services to keep up to date with developments and to learn from the experience of others in the sector.

All involved in service delivery will be impacted by the changes in welfare reform, HRA management and increasing demand as well as many other factors. We will hear from speakers on a number of topics within the context of the seminar theme of 'Changing times – new approaches'. It will address the context for improving housing and building maintenance services currently and into the future, the wider issues which influence how the service is delivered and some of the variety of individual elements within it.

Speakers from DCLG and DECC will provide information about the wider welfare reform and 'warmth for all' agendas, the thoughts of Government, priorities in the near future and policy developments around future standards, tenants and resources.

Speakers from a number of local authorities and housing providers will look at the operational issues of delivering a building maintenance service, highlighting good practice, describing problems encountered and the solutions put into place. The popular approach of concentrating on case studies will continue and the description of how issues are addressed within specific organisations by managers with similar experience and responsibilities to the audience will remain as an appropriate method of interaction between the speaker and audience.

Experienced speakers will talk about topics such as

- Government policy and context
- Managing demand and assets
- Improving financial management
- Green Deal
- Building Information Modelling
- Waste management
- New approaches to training and apprenticeships
- Behavioural Change in health and safety

The 2013 Apprentice of the Year awards will also be held at this event

Who should attend?

- Elected Members
- Service Directors
- Housing Managers
- Building Maintenance and Operations Managers
- Property Managers
- Health and Safety Officers
- Heads of Service
- Procurement officers
- Trade Union Representatives
- Contractors and Suppliers

Reserve your place now by completing the booking form overleaf and fax back to Vicky Starmer at APSE on 0161 772 1810 or email vstarmar@apse.org.uk

The venue

The Hinckley Island Hotel

Watling Street (A5)
Hinckley
Leicestershire
LE10 3JA



GB 11409



GB 11132



GB 14074



Booking form

Office Use
Del#.....
DB:.....
Conf:.....
Acc.....

APSE national housing, building maintenance and construction seminar 2013

main contact name: _____ authority: _____

address: _____

post code: _____

telephone: _____ fax: _____ email: _____

Please detail here any special dietary/access requirements for the delegates listed below:

APSE issues a written confirmation for all delegate bookings received. If you have not received your confirmation letter within 10 working days of sending your booking form, then please contact APSE on 0161 772 1810.

Payment information

What's included: The delegate fee covers attendance on both days, delegates' documentation, lunches and light refreshments, and dinner on the evening of Thursday 18 October. Accommodation is not included - please see below.

APSE members delegate fee:- £249 + VAT

Non-members delegate fee:- £385 + VAT

Please indicate preferred method of payment (tick):-

VAT registration number 519 286 915

- Please find enclosed cheque (made payable to APSE)
- Please invoice me, my purchase order is.....

Accommodation rates (*please indicate requirements below)

Thursday 10 October (1 night B&B) = Single £60 (subsidised by APSE)

Accommodation is also available on Wednesday 9 October at £95 B&B for a single room.

All accommodation costs and personal charges incurred at the hotel are payable upon departure.

Please note that all hotel bookings at this event must be reserved via APSE as the hotel will not accept any direct bookings at the above special rate.

Check-in: 2:00pm - Check-out: 12:00pm

CANCELLATION & REFUND POLICY: Reservation is a contract. Substitution of delegates is acceptable any time in writing by post, email to vstarmer@apse.org.uk or fax to 0161 772 1811. Cancellations must be made in writing at least 10 working days before the event (by 4pm on 27 September 2013) and will incur a 20% administration fee. No refunds can be given for cancellations received less than 10 working days before the event or for non-attendance. In the unlikely event of cancellation by the organisers, liability will be restricted to the refund of fees paid. The organisers reserve the right to make changes to the programme, speakers or venue should this become necessary.

Delegate name	Delegate position	Delegate email	*Accommodation required (please delete as necessary)
			Yes/No 9 Oct / 10 Oct
			Yes/No 9 Oct / 10 Oct
			Yes/No 9 Oct / 10 Oct
			Yes/No 9 Oct / 10 Oct
			Yes/No 9 Oct / 10 Oct

Please return completed form to Vicky Starmer, APSE, 2nd floor Washbrook House, Lancastrian Office Centre, Talbot Road, Old Trafford, Manchester M32 0FP

or fax direct to: 0161 772 1811 Telephone: 0161 772 1810 E-mail: vstarmer@apse.org.uk