



# Northern Region Meeting and Annual General Meeting 2024

Frontline Services Summit



**FREE**  
for APSE  
Northern Region  
members

**Wednesday 12 June 2024**

DoubleTree by Hilton York

# Programme

10:15 Registration

11:00 Session One

## Summit opening

**Cllr Tracey Dixon, Leader South Tyneside & APSE Northern Chair**

## Skills shortages & workforce capacity

- The Big Workforce Survey
- Identifying the gaps
- Options to address the shortfalls

**Mo Baines, Chief Executive, APSE**

## Catering, Cleaning and Facilities Management

- Challenges from Academisation
- Free School Dinners and costs
- Recruitment and retention

**Anita Brown - Stockton Council & LACA National Chair**

## Environmental Services and Parks Delivery

- Environmental expectations of local government
- Budget and funding challenges
- Workforce skills and planning

**Andrew Whittaker – Corporate Lead for Town Centre and Foreshore, South Tyneside**

## Highways and Transport Services

- The pothole conundrum and funding
- Apprenticeships and sector pay
- The workforce challenges for net-zero vehicles

**Rob Bailey, APSE and Lancashire County Council**

*Audience question and answer session*

11:45 Coffee break

12:15 Session 2

## Frontline Services Panel

To include all of today's presenters, along with:

Adrian Selby, Director of Commercial and Operational Services, West Lindsay Borough Council.

Glynn Humphries, Former Corporate Director Communities, Environment and Climate Change, Wakefield Council

*Audience question and answer session*

## 12.45 ANNUAL GENERAL MEETING

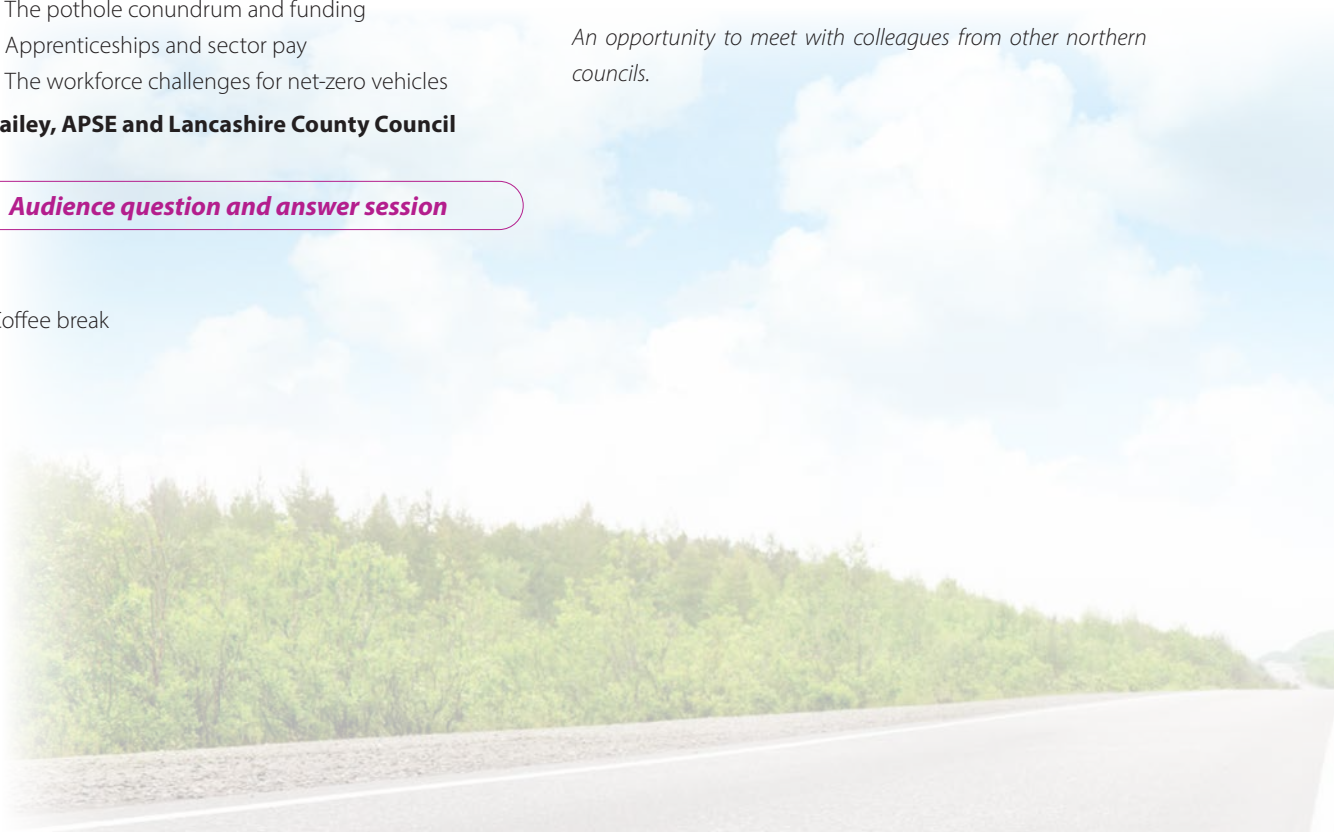
The APSE Northern Region AGM will be your opportunity to have your say in APSE Northern representation to our National Council and other important business.

The APSE Northern Region audited accounts statement will also be presented to the meeting and round-up of the year's regional activity.

Please ensure your authority is represented at this meeting which is your chance to share in the governance of your APSE region.

13:15 Networking and Lunch

*An opportunity to meet with colleagues from other northern councils.*



# Seminar Objectives

## About the Seminar

Local Government is in one of the most challenging periods in a generation. Revenue hasn't kept pace with inflation and in an increasingly competitive jobs market, is failing to compete with other public sector organisations and the NHS.

In the technical disciplines, like vehicle maintenance and highways, years of national focus on University education has dramatically reduced the number of apprenticeships, especially within the private sector. We are now seeing a perfect storm as older workers move into retirement and attracting new staff has reached breaking point.

This Summit, brings together those involved in delivering front-line services, often those that require boots on the ground – you simply can't empty the bins or cut the grass whilst home working or contract it to an internet based consultant.

We will chart the challenges and make suggestions for how local government will adapt to continue to deliver statutory services and protect the non-statutory services like parks and leisure facilities.

## Who should attend?

- Officers who have a responsibility for climate change, ecology, parks and greenspaces, bereavement services and sustainability
- Those with responsibility for delivering corporate strategies.
- Officers who are involved in delivering behavioural change/communications programmes.
- Anyone with an interest in biodiversity, community engagement and partnership development
- Elected members and officers with responsibility for environmentally based services.

**This event is FREE for APSE Northern Region Members**

## Venue

### **DoubleTree by Hilton York**

St Maurices Road

York

YO31 7JA



# Booking Information

## Delegate Packages Exclusive of VAT

### What's included?

*The delegate fee covers attendance, delegates' documentation, lunches and light refreshments.*

<b>APSE Northern Region members:</b>	<b>FREE</b>
APSE member delegate fee:	<b>£179 + VAT</b>
Non member delegates fee:	<b>£265 + VAT</b>
Commercial delegates:	<b>£375 + VAT</b>



**CANCELLATION & REFUND POLICY:** Reservation is a contract. Substitution of delegates is acceptable any time in writing by email to [iali@apse.org.uk](mailto:iali@apse.org.uk). Cancellations must be made in writing at least 10 working days before the event, and will incur a 20% administration fee. No refunds can be given for cancellations received less than 10 working days before the event or for nonattendance. In the unlikely event of cancellation by the organisers, liability will be restricted to the refund of fees paid. The organisers reserve the right to make changes to the programme, speakers or mode of delivery should this become necessary. If due to emergency action by UK Governments/Administrations or Public Agencies this event is postponed, for example for reasons of public health and safety, the organisers will transfer your booking to the replacement event or provide a credit voucher against a future event booking.