

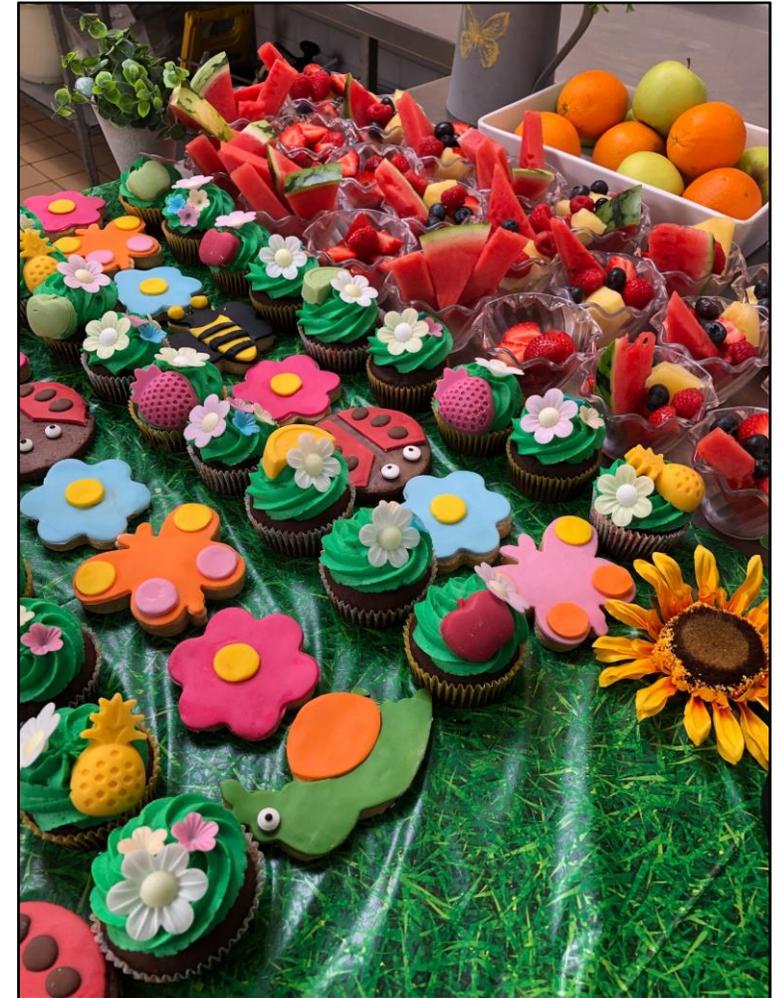
Catering and Building Cleaning Services

Anita Brown
Service Manager SBC
LACA National Chair

Catering and Cleaning Services

Who are we?

- Catering
- Building Cleaning
- Caretaking
- School Crossing Patrol
- Public Conveniences

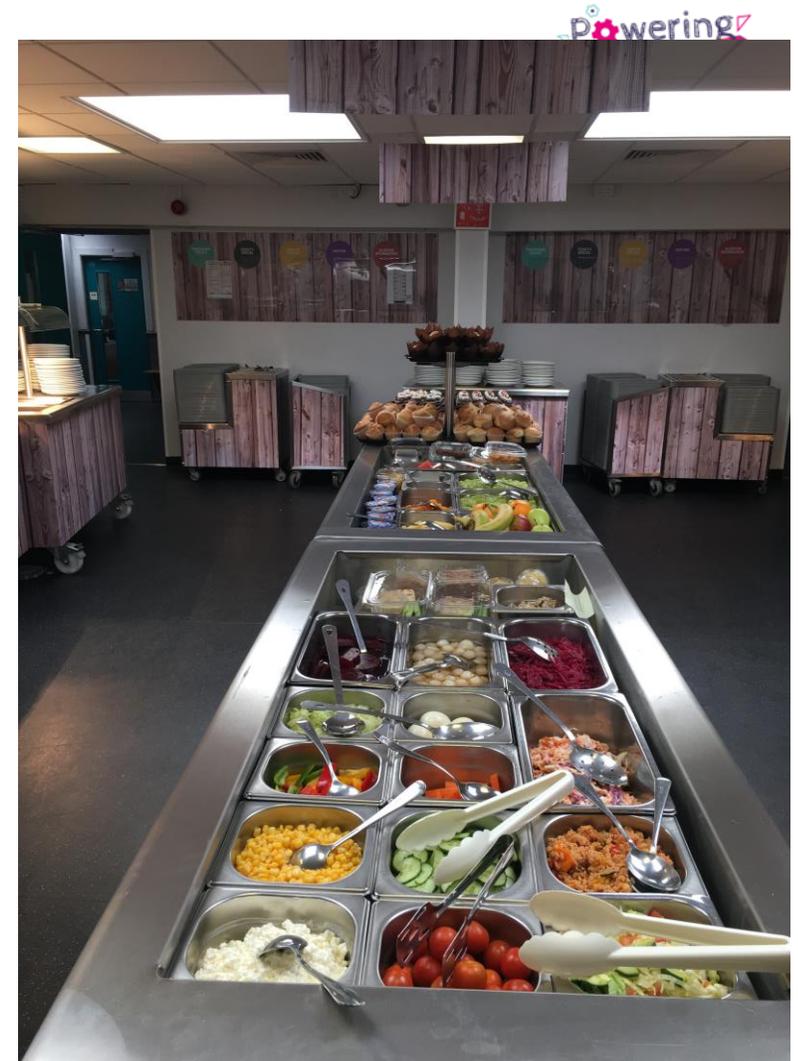


Catering and Cleaning Services

Catering Services

- Primary School 36
- Secondary Schools 2
- Special Schools 8
- Public Referral Units 2
- Civic Catering -Events -Depot-Emergency feeding
- Care Catering –Rosedale & Halcyon

Leisure- Starbooks -Café Tees Preston Park ,WWP Tea Rooms



Catering and Cleaning Services

Challenges

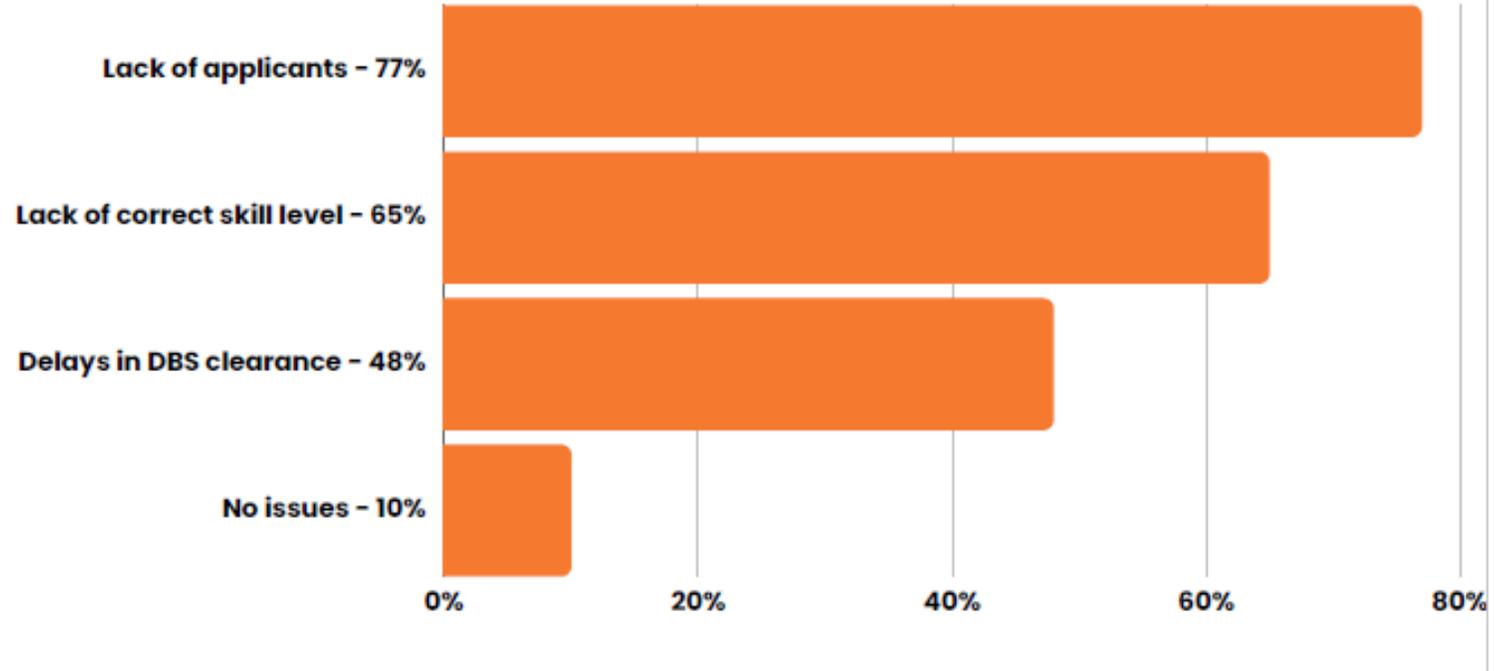
- Food & Sundries Costs
- Pay Award (NJC)
- Funding ...FSM & UIFSM
- Recruitment & Retention
- School Food Standards



Catering and Cleaning Services

Recruitment Challenges

Are you experiencing recruitment challenges?



Catering and Cleaning Services

Challenges

- Allergens Policy
- Training ...Health & Hygiene, Allergens Policy
- Health & Safety
- Customer Expectations ...
- Viability & Sustainability ...Green/Carbon Agenda
- Meeting family's needs ...No funds who pays ?
- Food Supply & Menu Offer
- Meal Price???

Client Expectations



Client Budget



Catering and Cleaning Services

Funding FSM & UIFSM

Funding ...

- Increase Funding to meet the actual Costs
- A Extension of FSM Eligibility to all on Universal Credit
- Consistency across the 4 nations
- Consistency within our own nation...
- Ringfencing FSM /UIFSM Funding to Caterer

Catering and Cleaning Services

Funding 4 nations

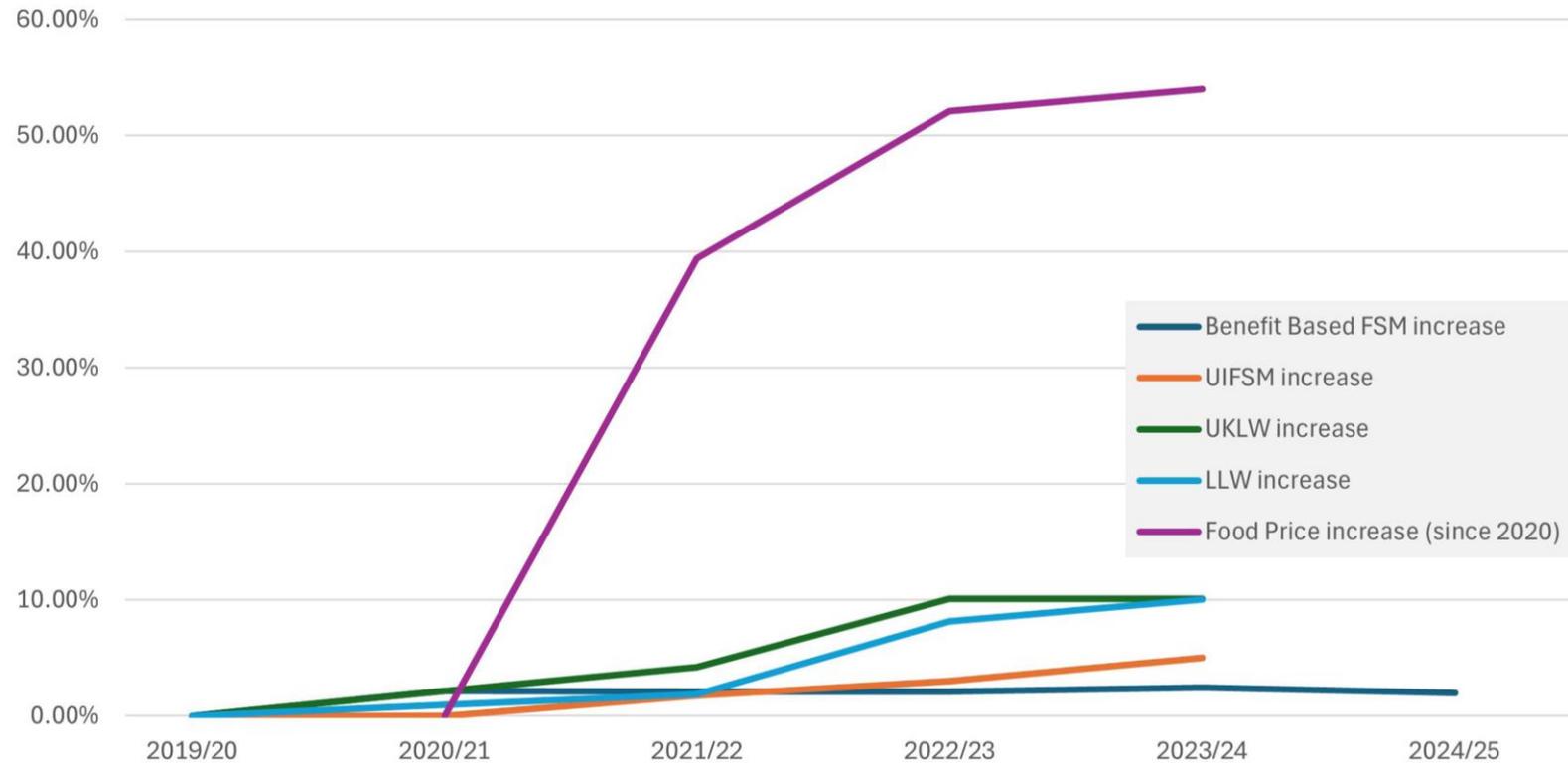
SHORT CHANGED





Catering and Cleaning Services

Funding Graph



Catering and Cleaning Services

Building Cleaning

- Council Buildings
- Schools & Academies
- Libraries & Leisure
- External Contracts

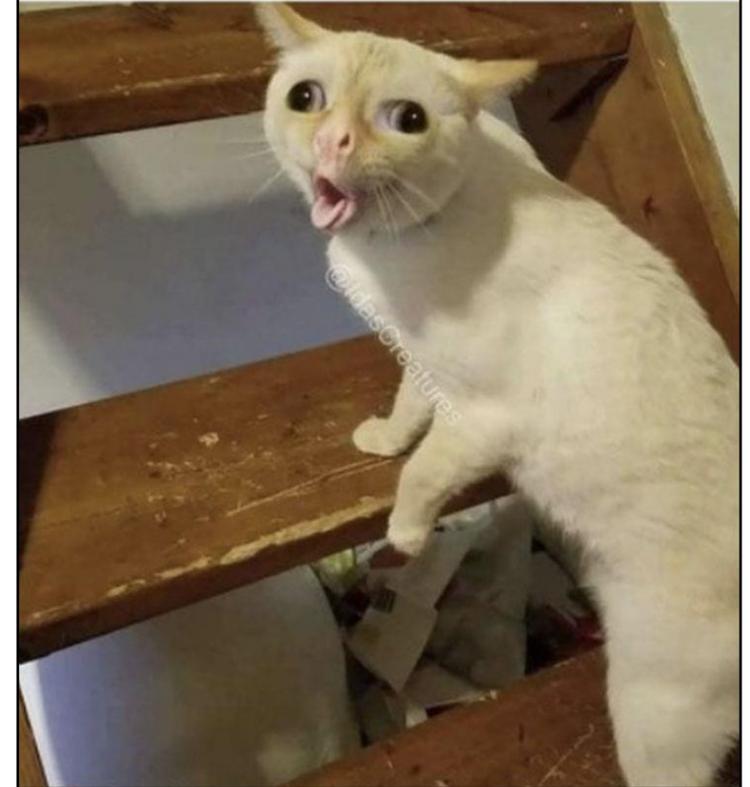


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Building Cleaning - Challenges

- Cost rises in equipment & materials
- Pay Award
- Sickness Absence /Cover
- Customer Expectations..Additional Work ...
- Training /Staff Turnover

Practicing my cough when I get to work on Monday.



Catering and Cleaning Services

Service Goals & Achievements

- APSE Service Team of the year ..Catering Services 2022 & 2023
- Driving efficiency while always maintaining quality we pride ourselves in
- Ensuring & Monitoring Customer Satisfaction
- Value for money while being a viable service
- Strong ethos on equality & Diversity
- Multi Skilled Workforce
- Sound Knowledge Base and Experienced Team

Catering and Cleaning Services

Thank You

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