



Bowie to Beatrix – Making Personalisation Personal



Stockton-on-Tees Borough Council











Bereavement Team I





Memorial Service at Christmas





Mothers and Fathers Day Reflections





Personalizing services – the early days







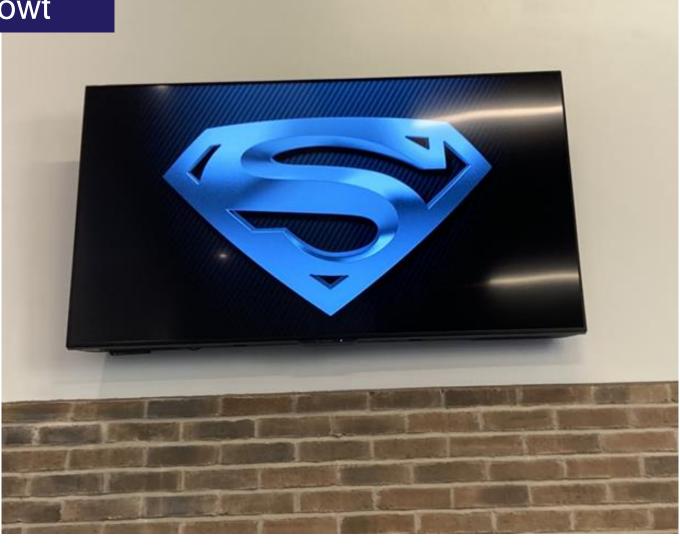








Shy bairns get nowt



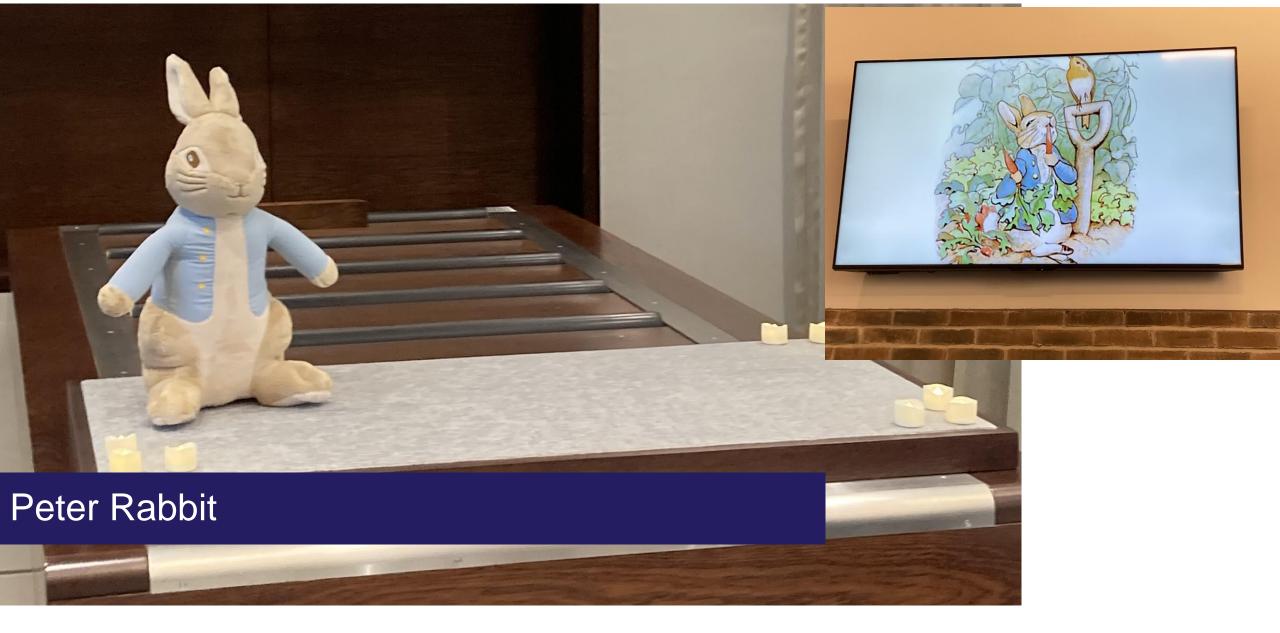


















What's next







