

# APSE SOFT FM ADVISORY GROUP

18 September 2013

# Briefings

- ▶ 13/02 Scottish Housing Condition Survey: Key Findings 2011 – January
- ▶ 13/03 Consultation on National Local Authority Enforcement Code – Health & Safety at Work – February
- ▶ 13/04 School Food Procurement – February
- ▶ 13/06 Low Carbon Scotland – February
- ▶ 13/09 Health & Safety “Time for Change” report TUC – March
- ▶ 13/20 Cleaning requirements for Hot-desking – May
- ▶ 13/23 Education Catering: Trend analysis 2011/12 – June
- ▶ 13/25 Building Cleaning: Trend analysis 2011/12 – June
- ▶ 13/36 The School Food Plan – August
- ▶ 13/29 Waste (Scotland) Regulations – June

# Advocacy

- ▶ MSPs from all 4 political parties participate in panel debate at Peebles 2013
- ▶ Keith Brown MSP Minister for Transport & Veterans opens Aviemore 2013
- ▶ Representation on Improvement Service Organisations group
- ▶ Representation on COSLA group for Trading Standards & Environmental Health
- ▶ Representation at:-
  - Society of Chief Officers of Environmental Health in Scotland (SOCOEHS)
  - Society of Chief Officers of Trading Standards in Scotland (SCOTSS)
- ▶ Representation at Scottish Party Conferences

# APSE Services

- ▶ Performance Networks
  - Number of Scotland only Reports produced
  - Scotland Pilot for Trading Standards and Environmental Health
  - APSE/SCOTS benchmarking
- ▶ APSE Solutions
  - Activity in Scotland including: Clackmannanshire & City of Edinburgh Council
- ▶ Training
  - Activity in Scotland including: Supervisory Skills, Train the Trainer & Health and Safety

# Training Events

- ▶ “Train the Trainer” sessions: lunchtime supervisor training modules – 24/9/13 Manchester
- ▶ Handling difficult conversations with frontline staff – 4/10/13 Edinburgh
- ▶ Customer service skills: frontline staff – 15/10/13 Edinburgh
- ▶ Supervisory skills for team leaders in frontline services – 18/11/2013 Cardiff
- ▶ Catering & Cleaning: Supervisory skills for team leaders – 15/01/2014 Glasgow
- ▶ Event Management – 30/01/2014 Edinburgh

# Seminars / Conferences 2013

- ▶ National housing & building seminar 10/11 October 2013
- ▶ National winter maintenance seminar 16 October 2013
- ▶ National Environmental services seminar 6/7 November 2013
- ▶ Scottish Soft FM seminar 14 November 2013
- ▶ Performance Networks seminar 5/6 December 2013

Thank you for listening

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