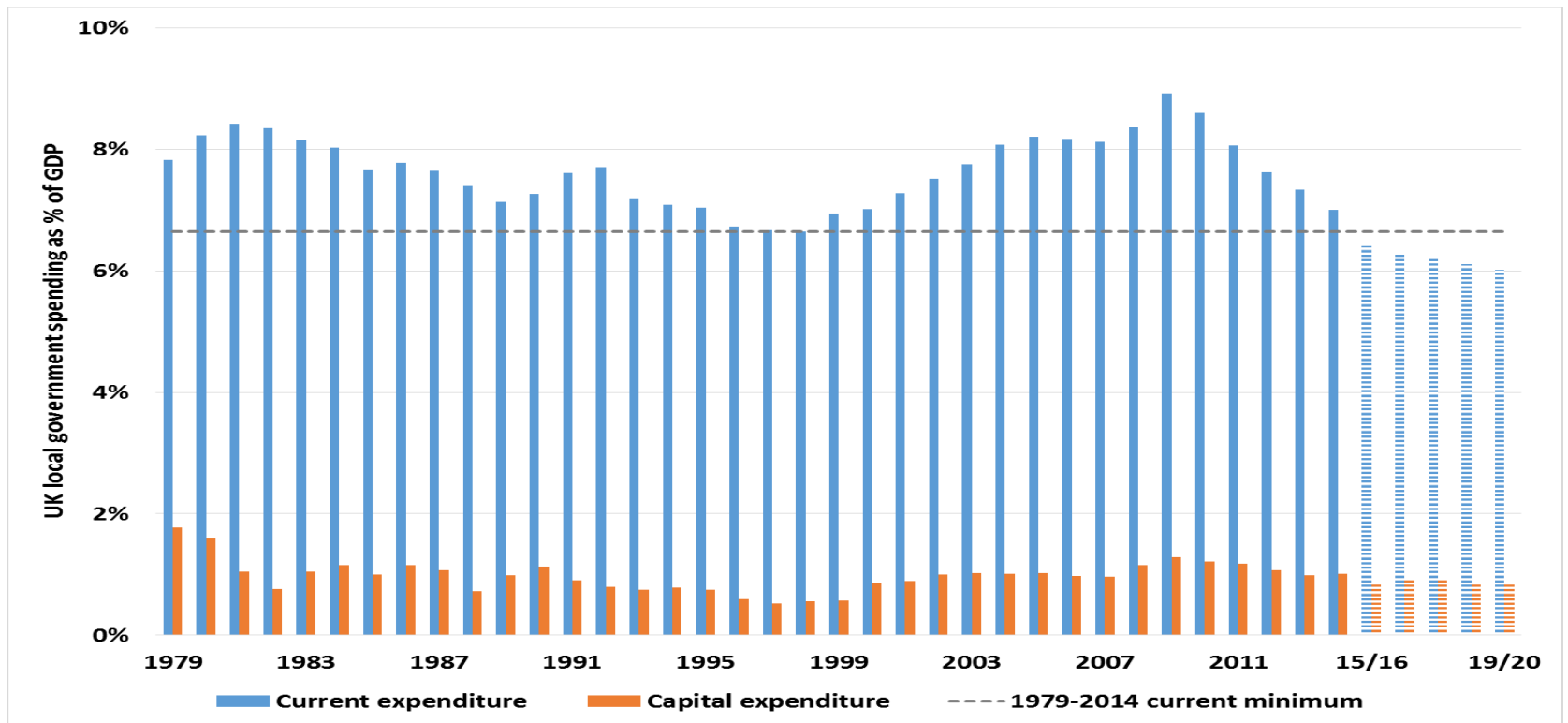


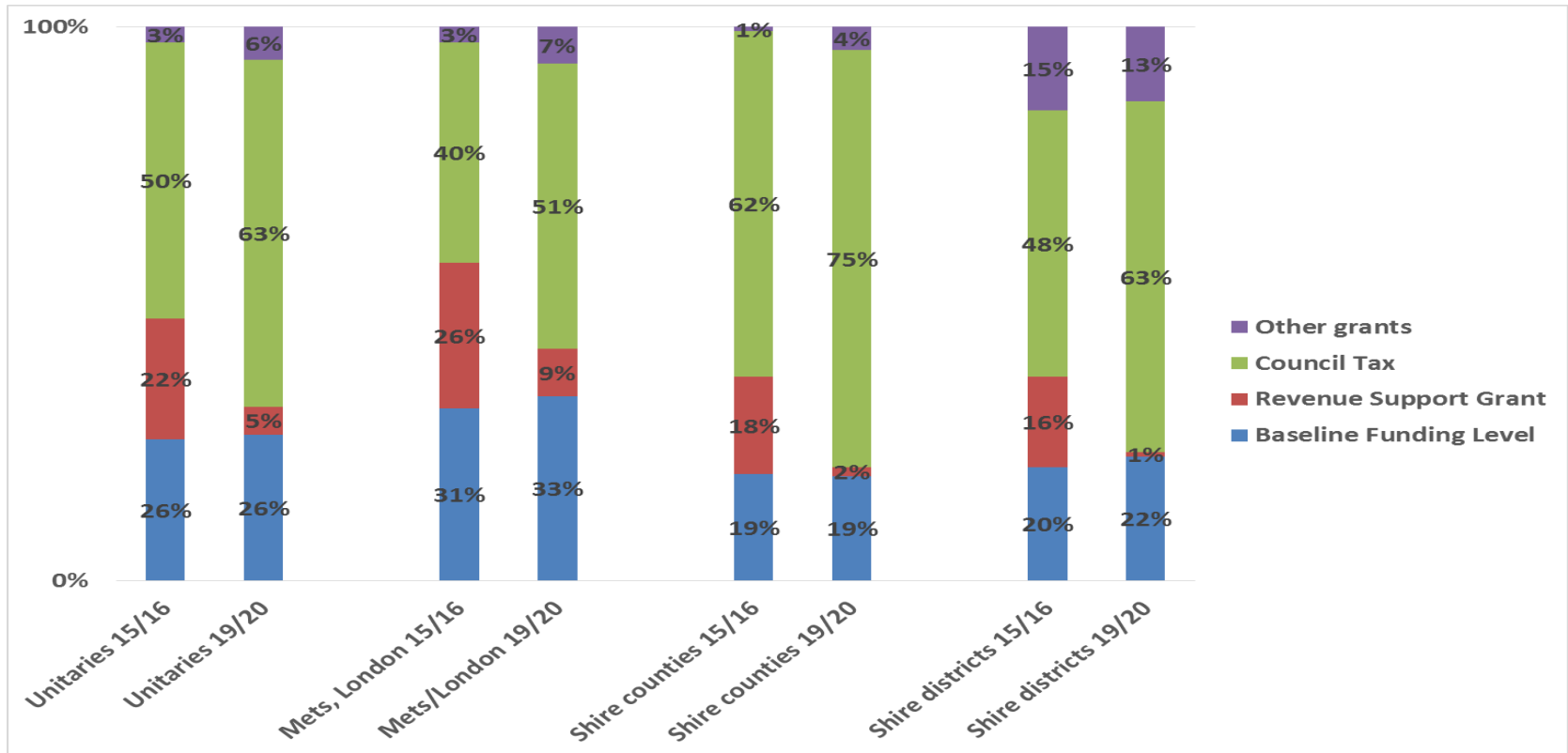


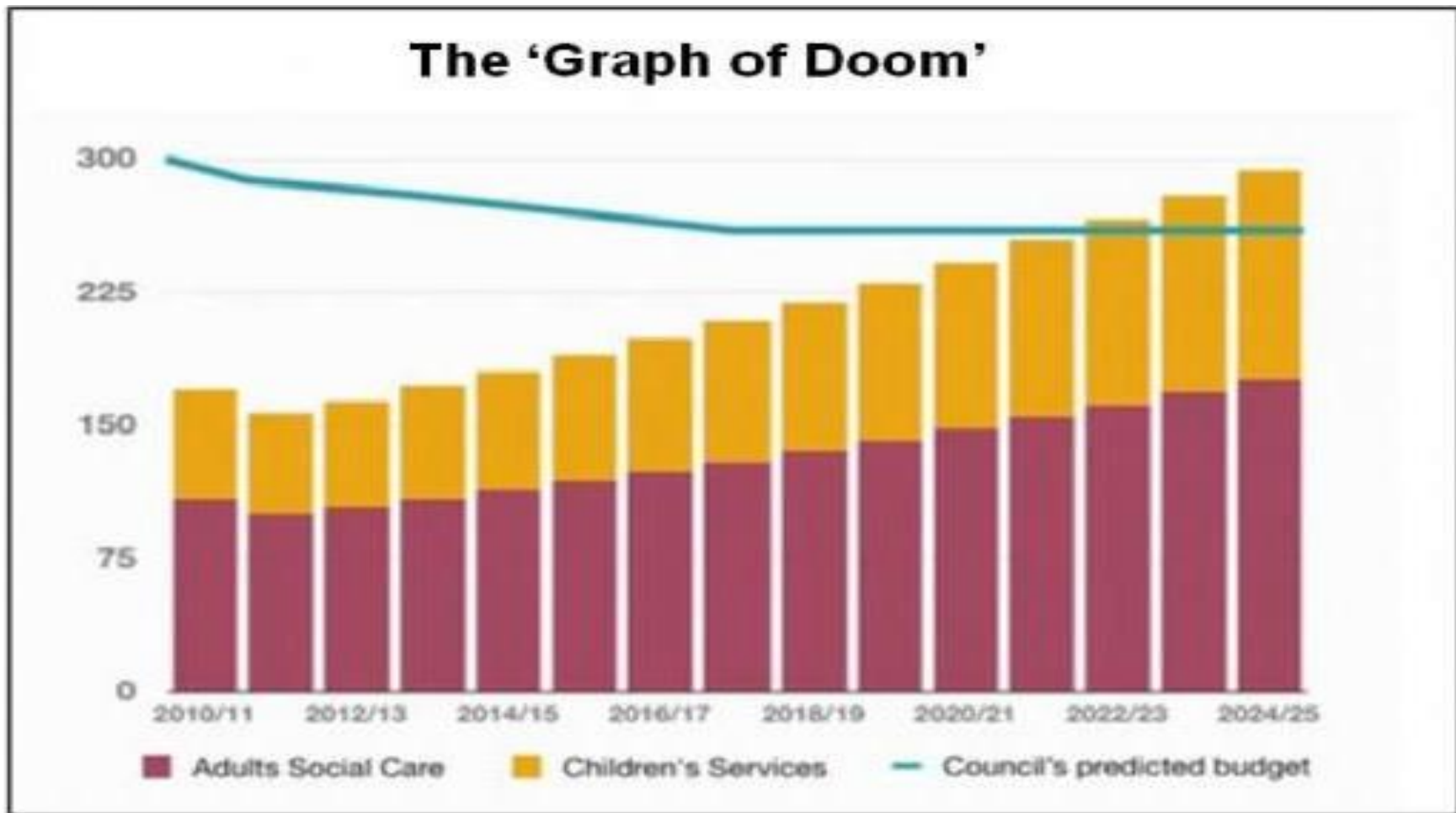
Paul O'Brien  
APSE Chief Executive

**UK local government spending as a share of GDP: current spending, already below the 1979-2014 minimum, is projected to go on falling to 2020**



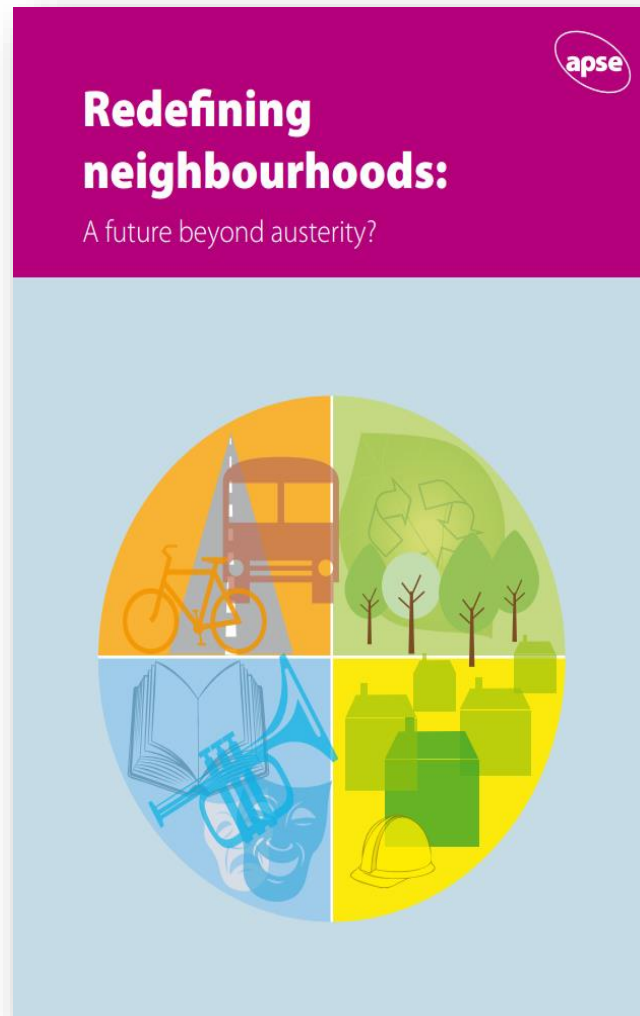
# Balance of core spending power 15/16 and 19/20: as RSG shrivels beyond London and the Mets, most LA funding will come from council tax







Association for Public Service Excellence



## Reductions in spending

- Neighbourhood services have been the hardest hit of all local government services.
- Spending on neighbourhood services in England fell £3.1bn or 13 per cent between 2010/11 and 2015/16 while spending on social care rose £2.2bn.

## Impact on frontline services

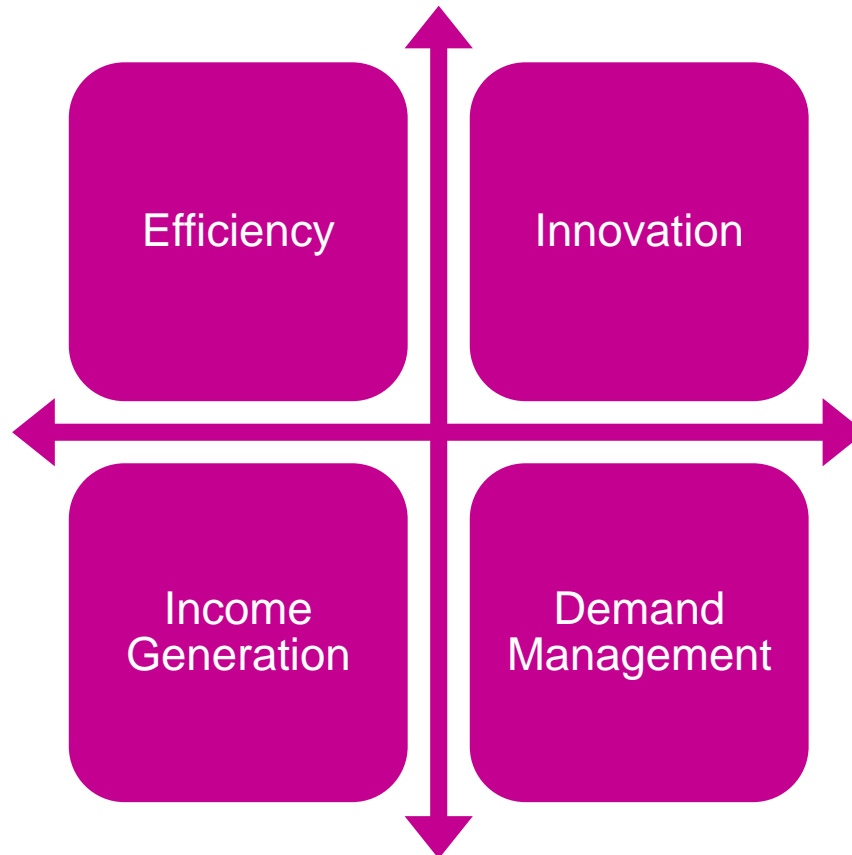
- The worst hit neighbourhood services have seen spending fall by 50 per cent, and most services have seen falls of at least 20 per cent.
- English local councils spending fell by 41 to 50 per cent in three of the 40 individual neighbourhood services
- By 31 to 40 per cent in four (including crime, safety and CCTV) and by 21 to 30 per cent in seven (including sport and recreation and road and bridge maintenance).

# What will local government look like in 2020?





# The pillars of excellence



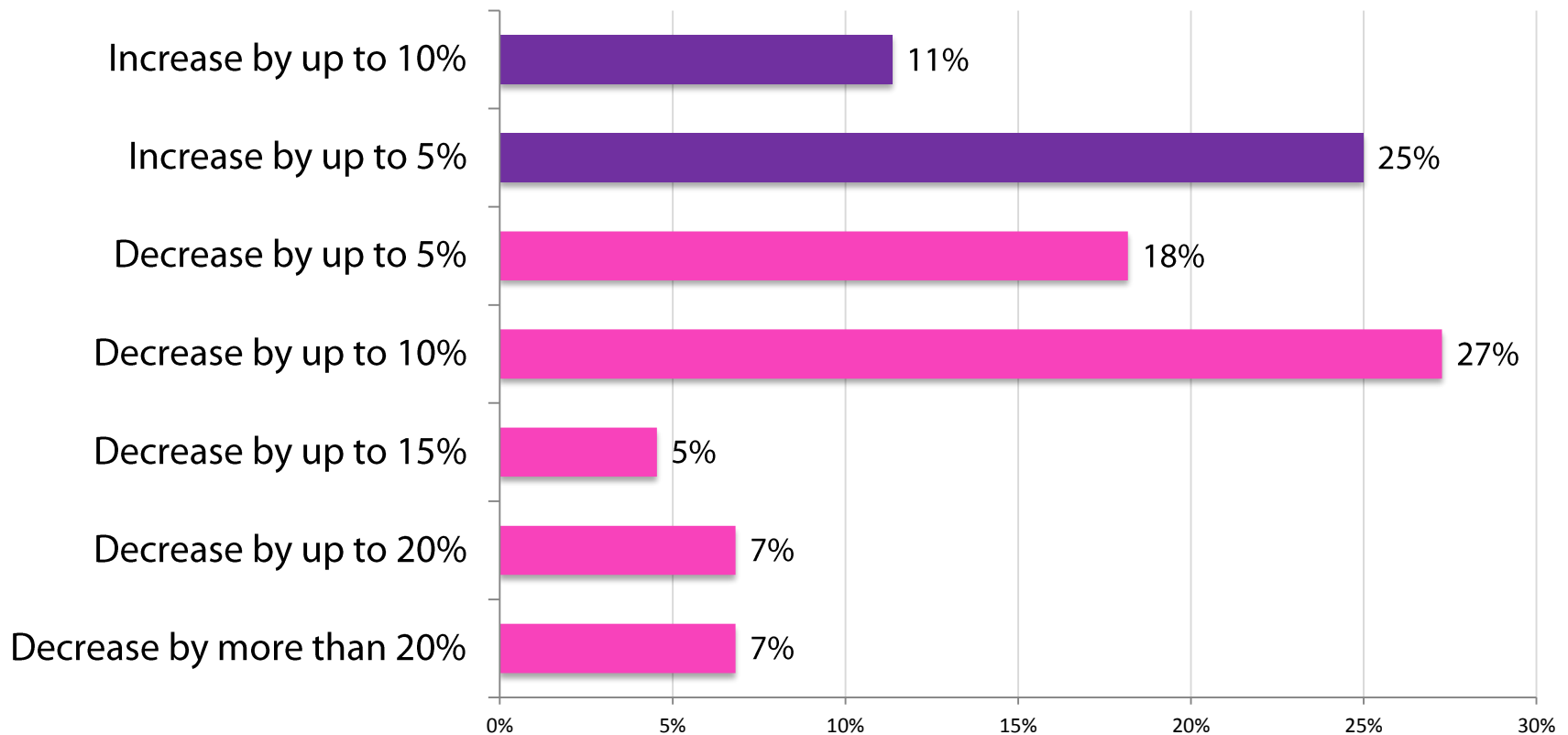


# **State of the market survey 2019 and APSE performance networks data 2017-18**

## **Local authority street cleansing services**

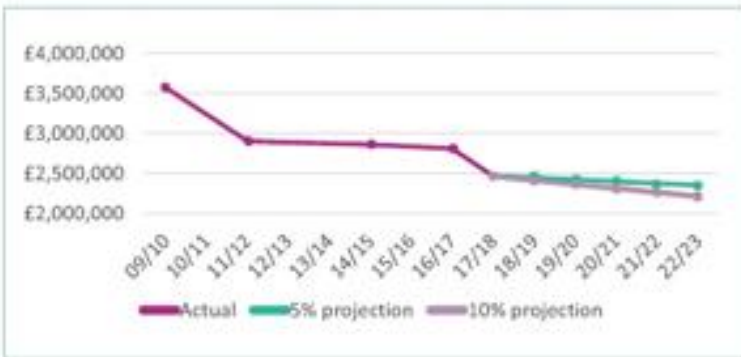


# What is your expectation of the level of funding in your service budget in the coming five years?



# What is the reality?

Street cleansing total operational expenditure excluding CEC



 **31%**

## Staffing/resources

<b>Street cleansing</b>	<b>88</b>	<b>51</b>	<b>42%</b>
<b>Refuse collection</b>	<b>101</b>	<b>98</b>	<b>3%</b>
<b>Parks</b>	<b>93</b>	<b>68</b>	<b>27%</b>

 **-4%**



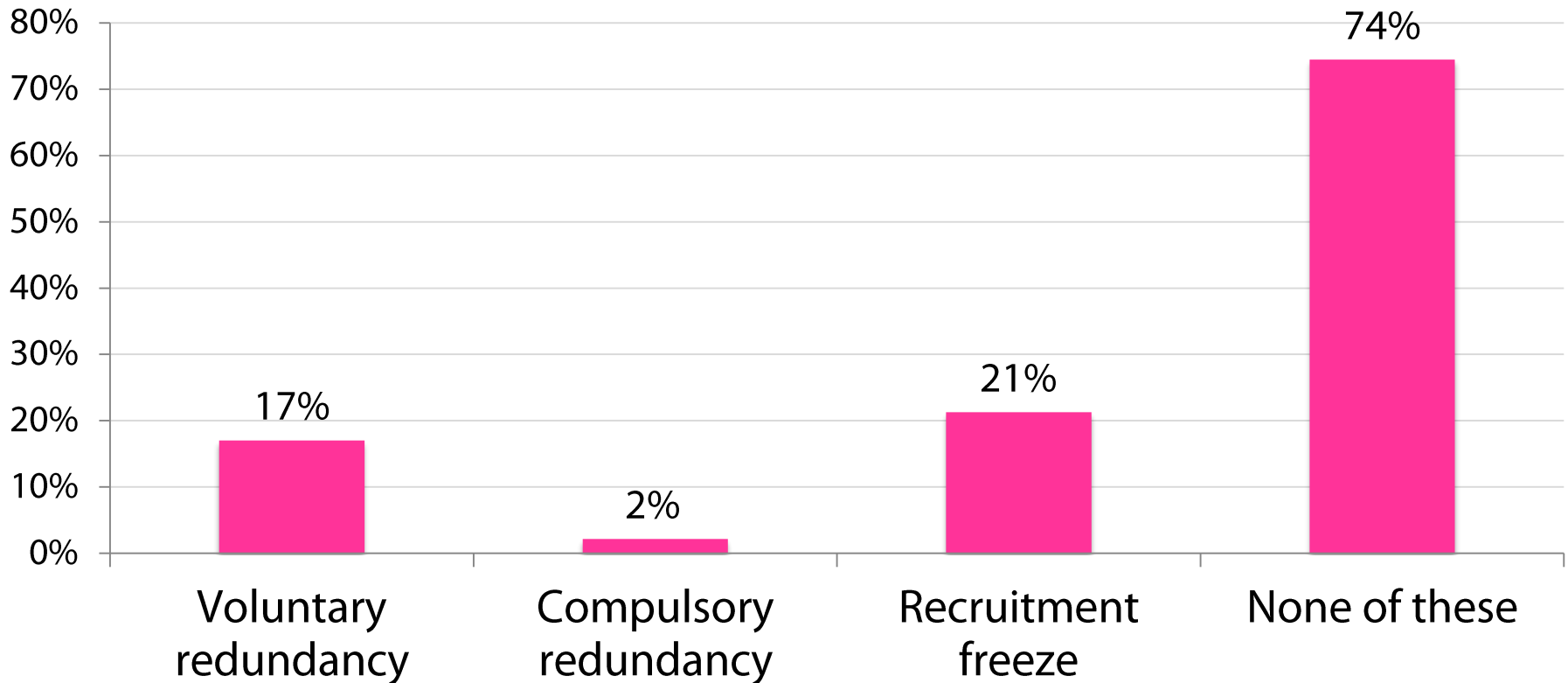
 **-3%**



## What efficiencies are you currently working towards or proposing?

- Better use of technology to maximise efficiency
- Depot rationalisation
- reductions in overtime/ changes to working patterns
- Reduction in sweeping frequencies
- increased levels of mechanised sweeping
- reducing lone workers in favour of team working thereby reducing individual equipment needs
- Use of smart litter bins reducing emptying frequencies
- Route optimisation
- Double shifting of vehicles and reducing residential sweeping frequencies
- Increased use of volunteers to adopt local area cleaning
- Replacing cleaning visits to certain areas by carrying out 'deep cleans', twice per year instead.
- Better joint working between street cleansing and refuse collection teams
- Joint authority working
- ICT investment
- 7 day working has reduced overtime costs

## Has or does your service intend to implement any of the following within the next 12 months?



## Standards of cleanliness

	2019	2018
Improved	20%	29%
Stayed the same	55%	43%
Decreased	25%	29%

Research and analysis  
**Litter and littering in England 2016 to 2017**

Published 12 February 2018

Litter incidents  
reported in apps



**11,900 incidents**

Places meeting the  
acceptable standard  
for litter



**88%**

Great British  
Spring Clean



**303,000  
volunteers**

Percentage of  
people perceiving  
litter as a problem



**30%**

Great British  
Beach Clean  
(and supplementary beach surveys)



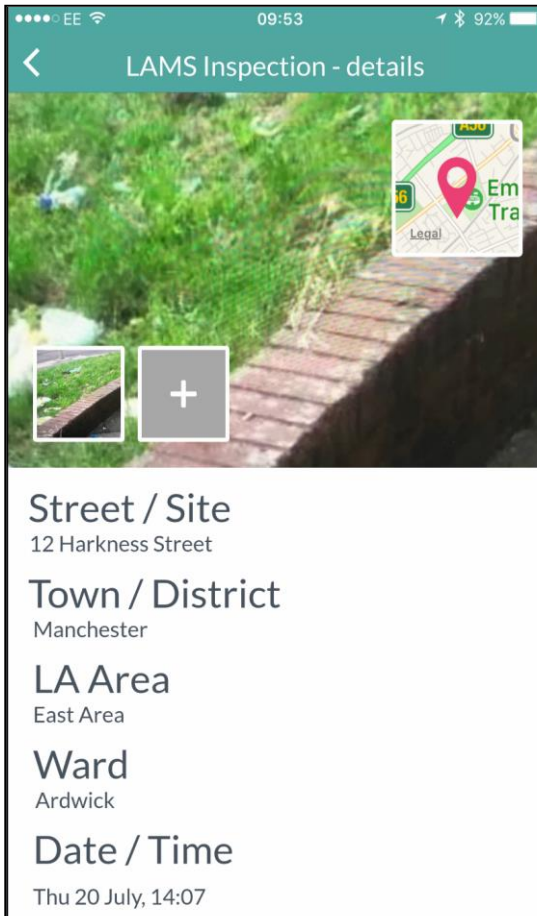
**744 items of litter per  
100 metres of beach**

Cost of keeping the  
streets clean per  
household



**£29**





**apse performance networks**

**LAMS app**

I wish to register my authority for the bbits app being developed for APSE performance networks LAMS and I understand that I will be invoiced for £500 relating to 2018/19 financial year.

Please forward my details to bbits for registration and invoicing.

Name \_\_\_\_\_

Position \_\_\_\_\_

Authority \_\_\_\_\_

Email \_\_\_\_\_

Telephone \_\_\_\_\_

Please email this form back to [performance.networks@apse.org.uk](mailto:performance.networks@apse.org.uk)

**\*\*HELP US KEEP OUR RECORDS UP-TO-DATE\*\***

Persons contact details have changed, please amend as indicated

Person has left the organisation (if so please complete the details below for the replacement)

**PLEASE PRINT DETAILS**

Title \_\_\_\_\_ Surname \_\_\_\_\_

Job Title \_\_\_\_\_ First Name \_\_\_\_\_ Authority \_\_\_\_\_

Department \_\_\_\_\_

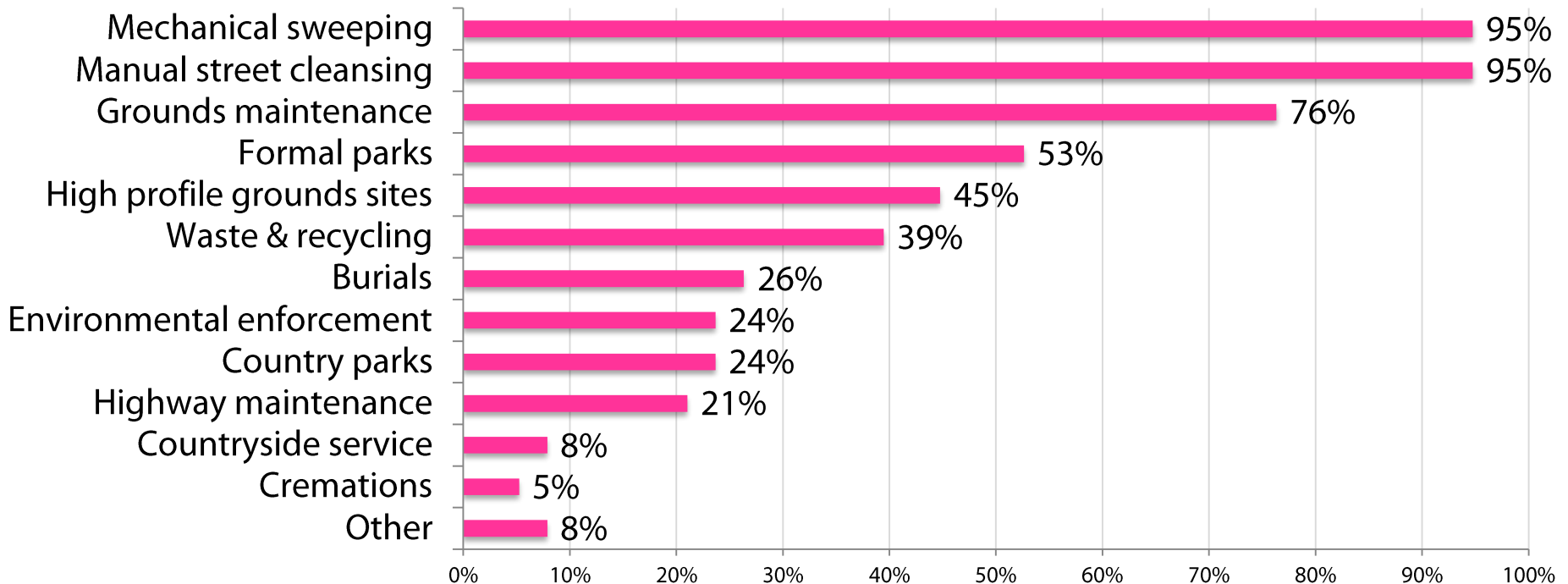
Address \_\_\_\_\_

Telephone \_\_\_\_\_ Fax \_\_\_\_\_ Post Code \_\_\_\_\_

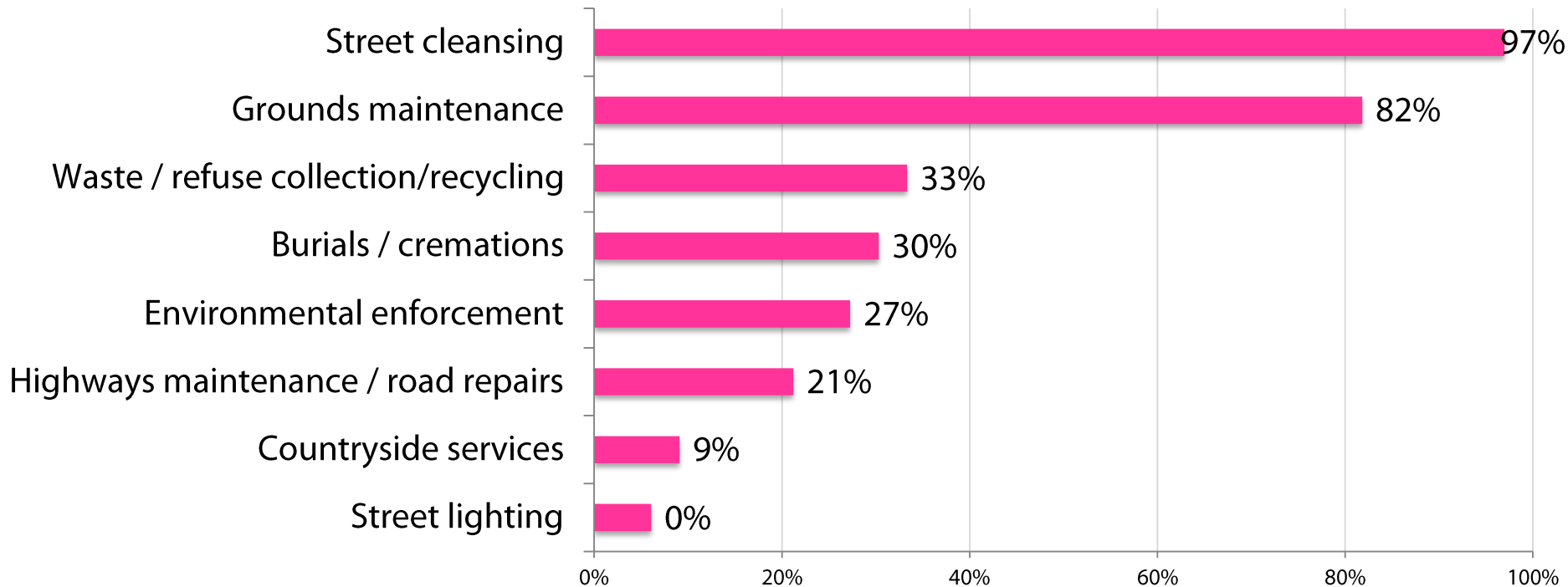
Email \_\_\_\_\_



# If services and/or management are integrated, which ones of the following are included?

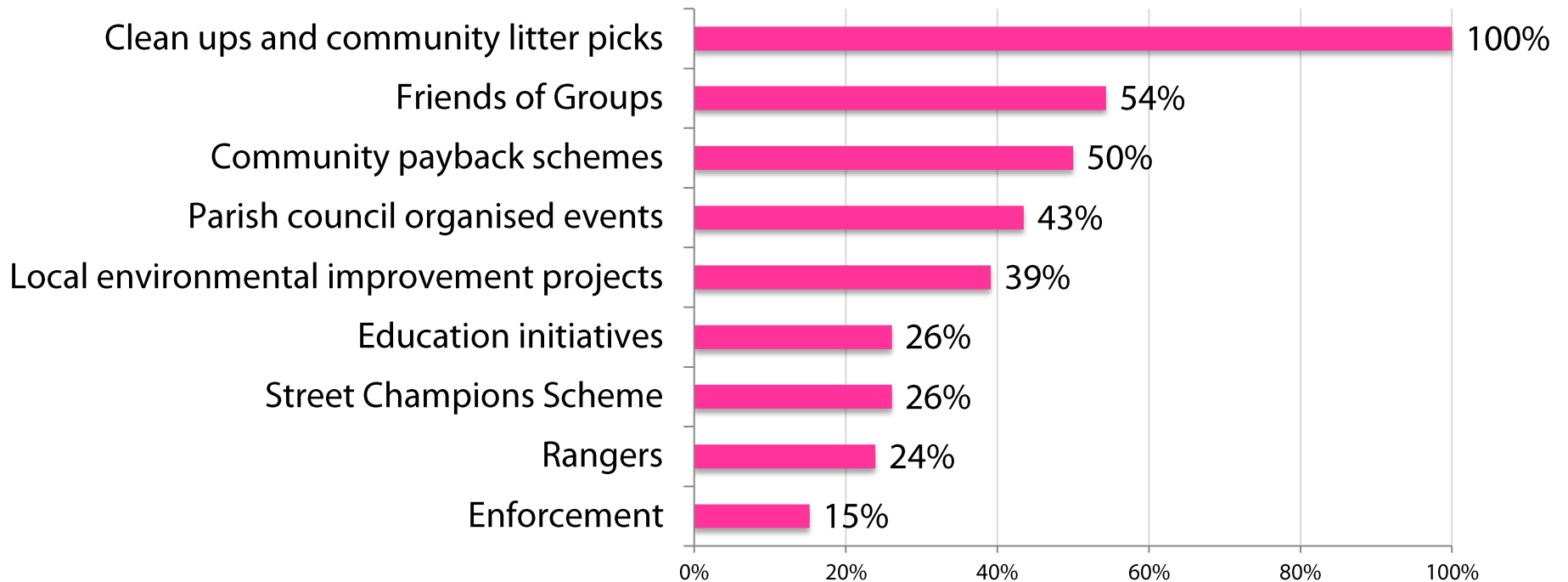


## If yes, which services are jointly delivered by staff within your street scene department?

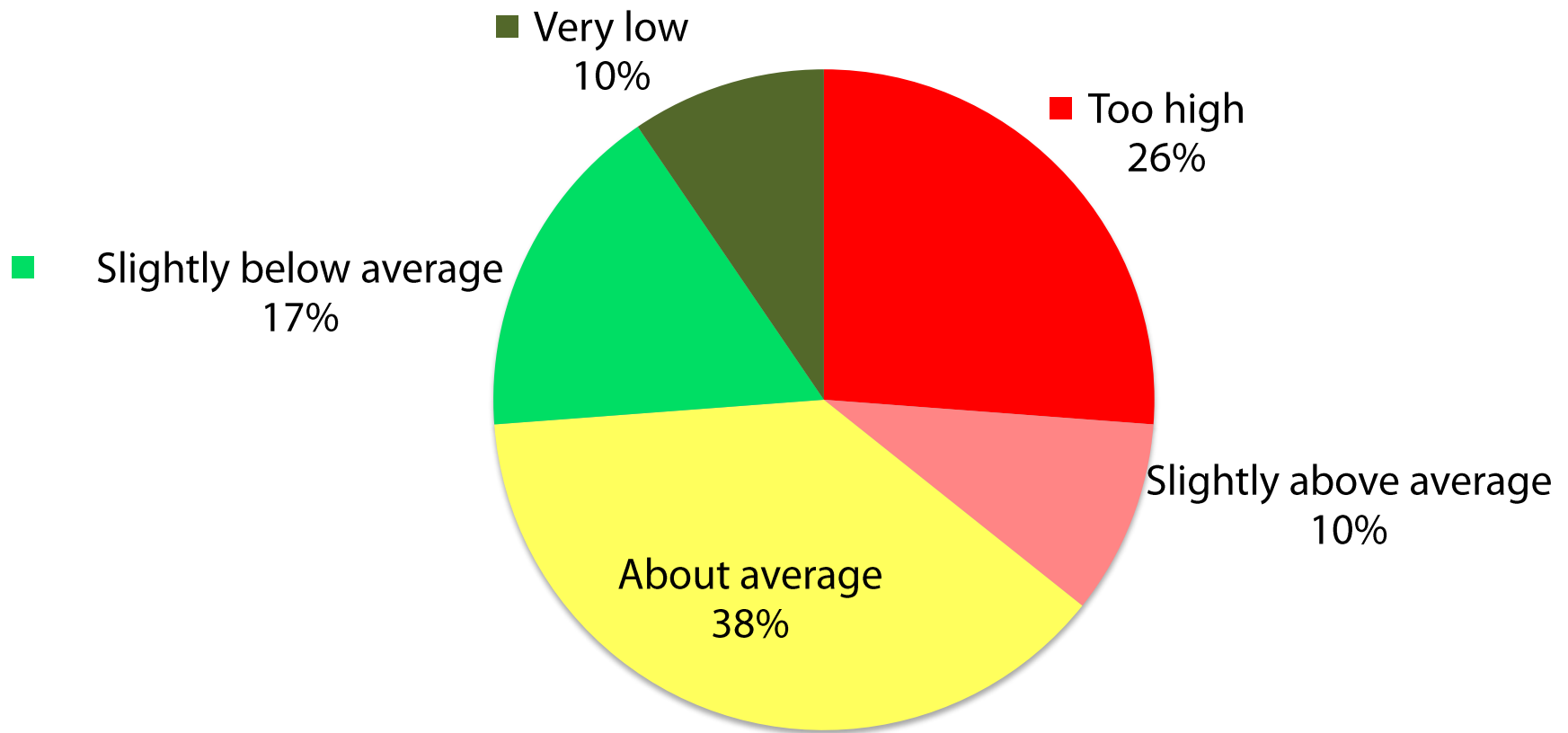




# How are volunteers involved in the street cleansing service?

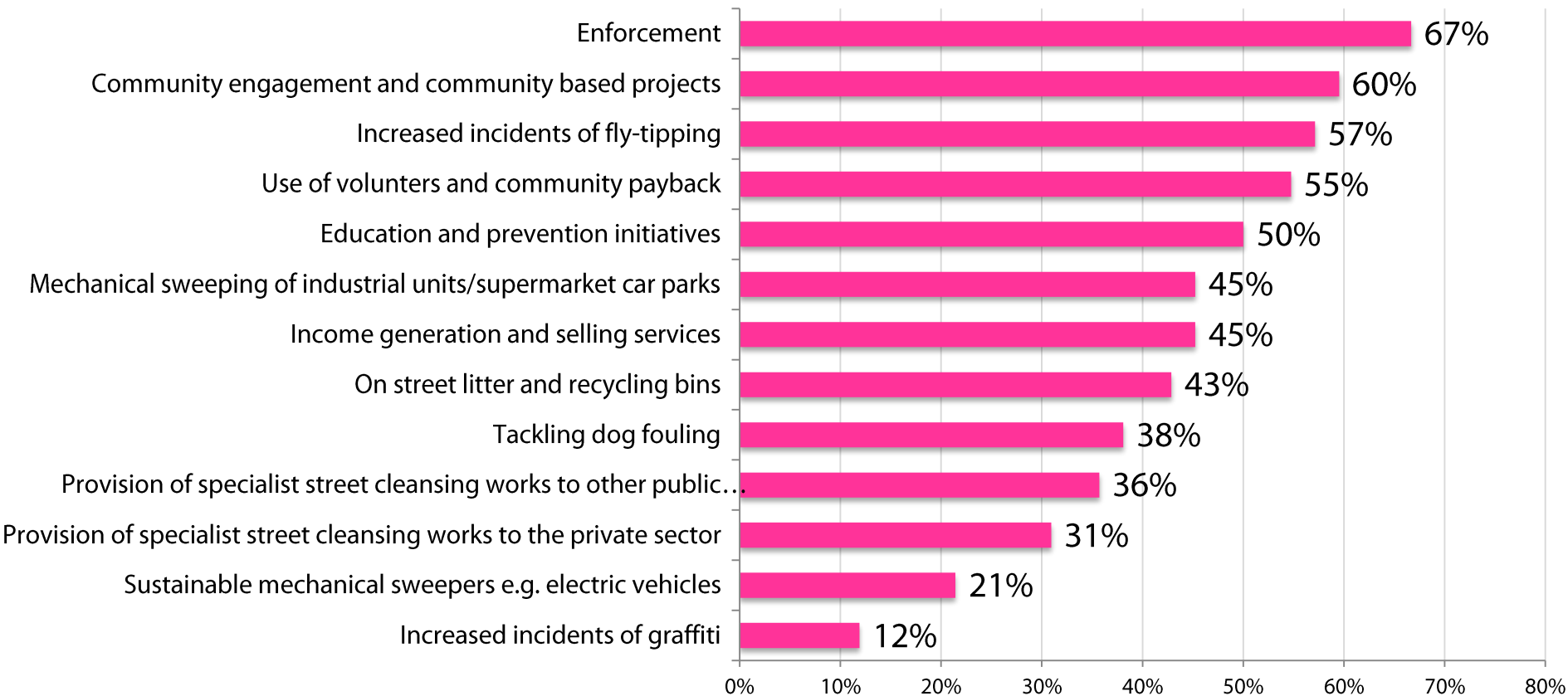


## Are staff absence levels at an acceptable level?



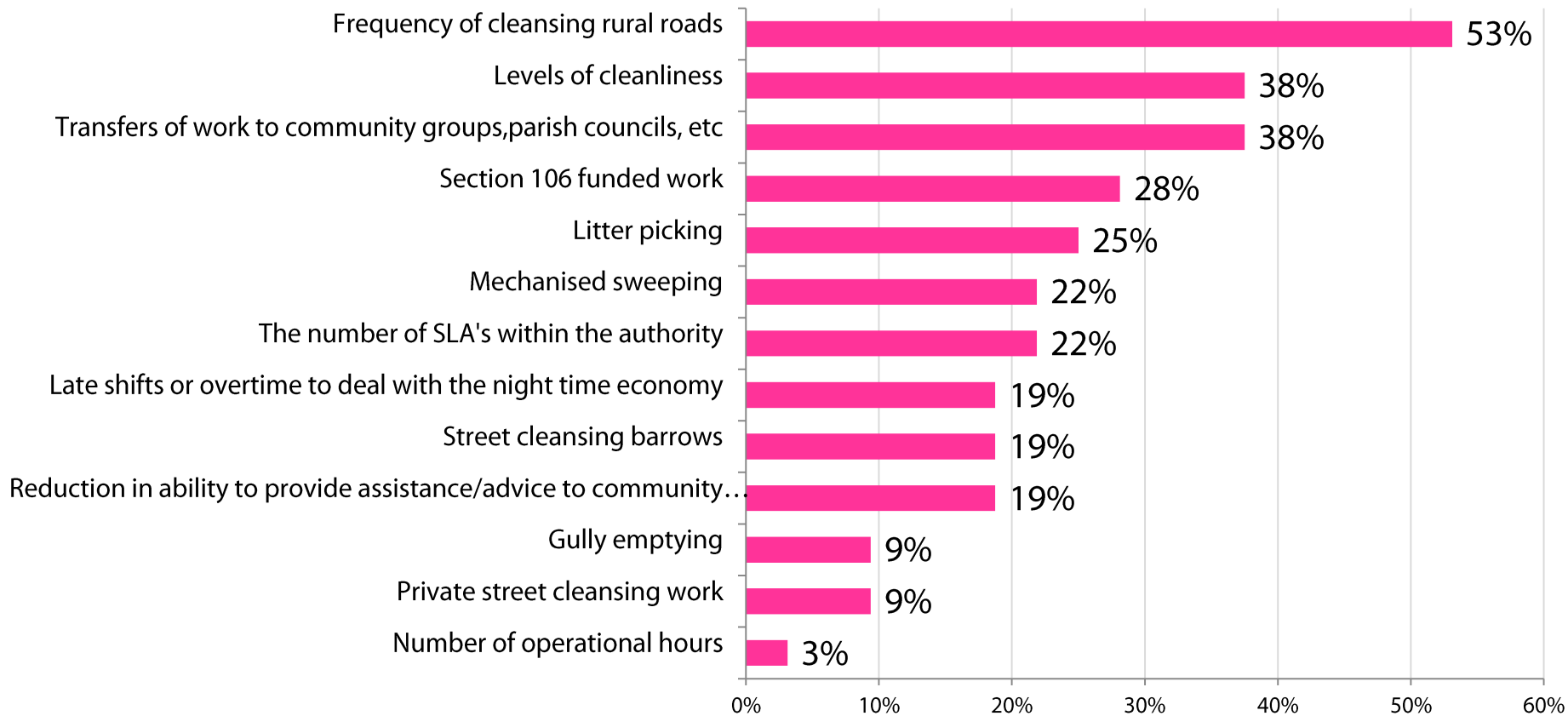


# Where do you see growth for the service over the next 12 months?



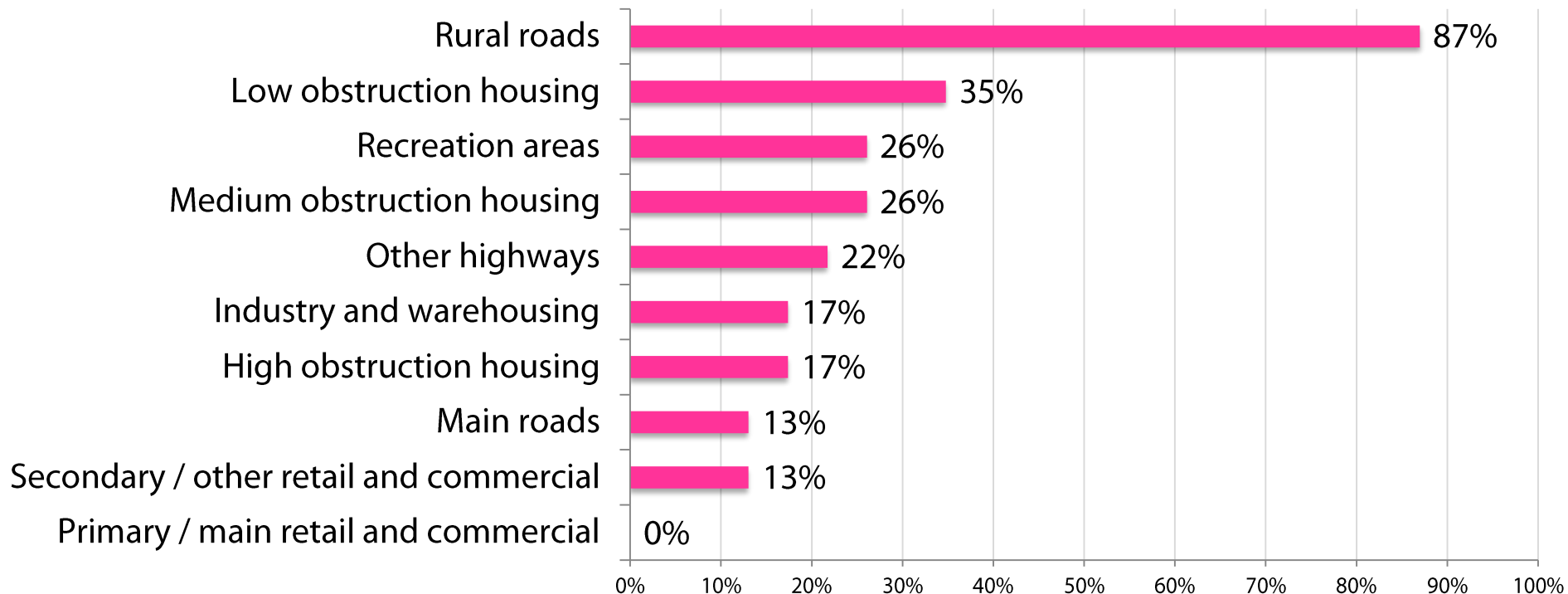


# Where do you see future decreases in work for the service?





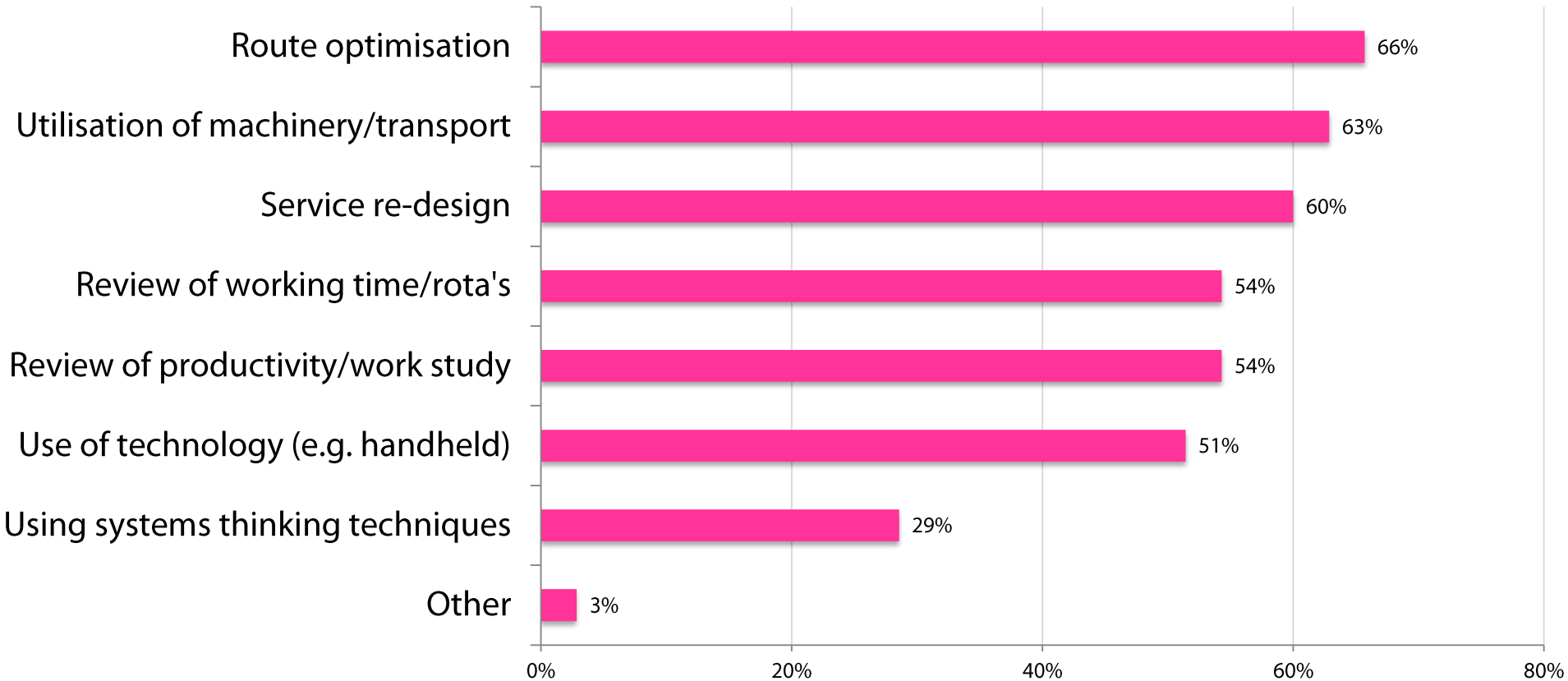
# If you are anticipating future reductions in sweeping and litter picking work, which areas of land do you think this will relate to?



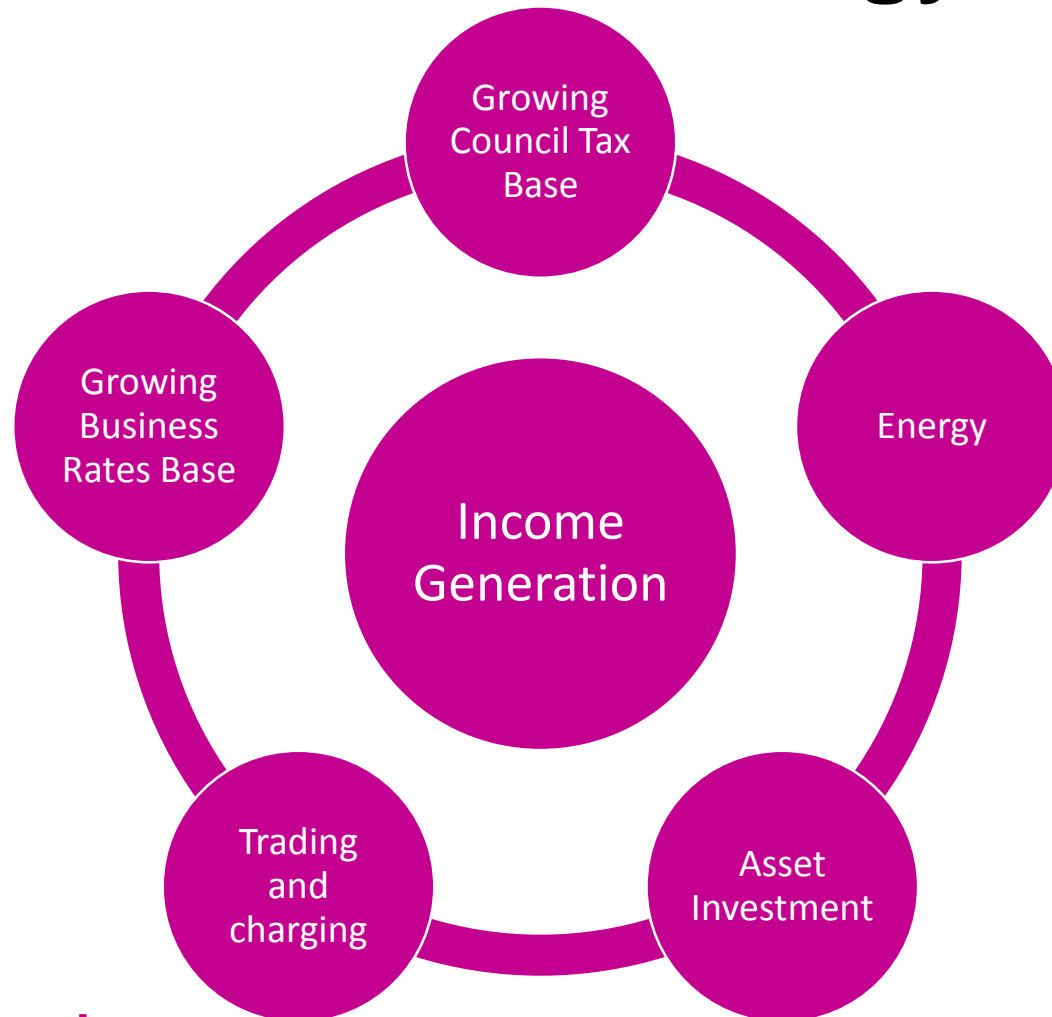




# Will your service review involve any of the following:



# Commercialisation strategy



## Do you have any income generation schemes?

- Bulky waste disposal
- Cleaning of private car parks
- Delivering services for town/parish councils (e.g. dog/litter bins, cleansing)
- Weed spraying/weed killing for highways authority
- Gully emptying contracts
- Mechanical sweeping of cemeteries, parks and industrial estates, etc. for public/private clients
- Jet washing services to clear graffiti/ clean surfaces for private sector
- Clean up charging after events (rather than footing the bill themselves)
- Housing garden care, fencing and clean ups
- advertising on litter bins
- Clearance of fly-tipping on private land.



**Has Austerity bitten?**

**What the public think**

## Key fact : Relative trust remains high

**As in 2016 and 2017, Trust in Councils and Councillors is high relative to Government ministers and private companies in a climate on increasing distrust of anyone.**

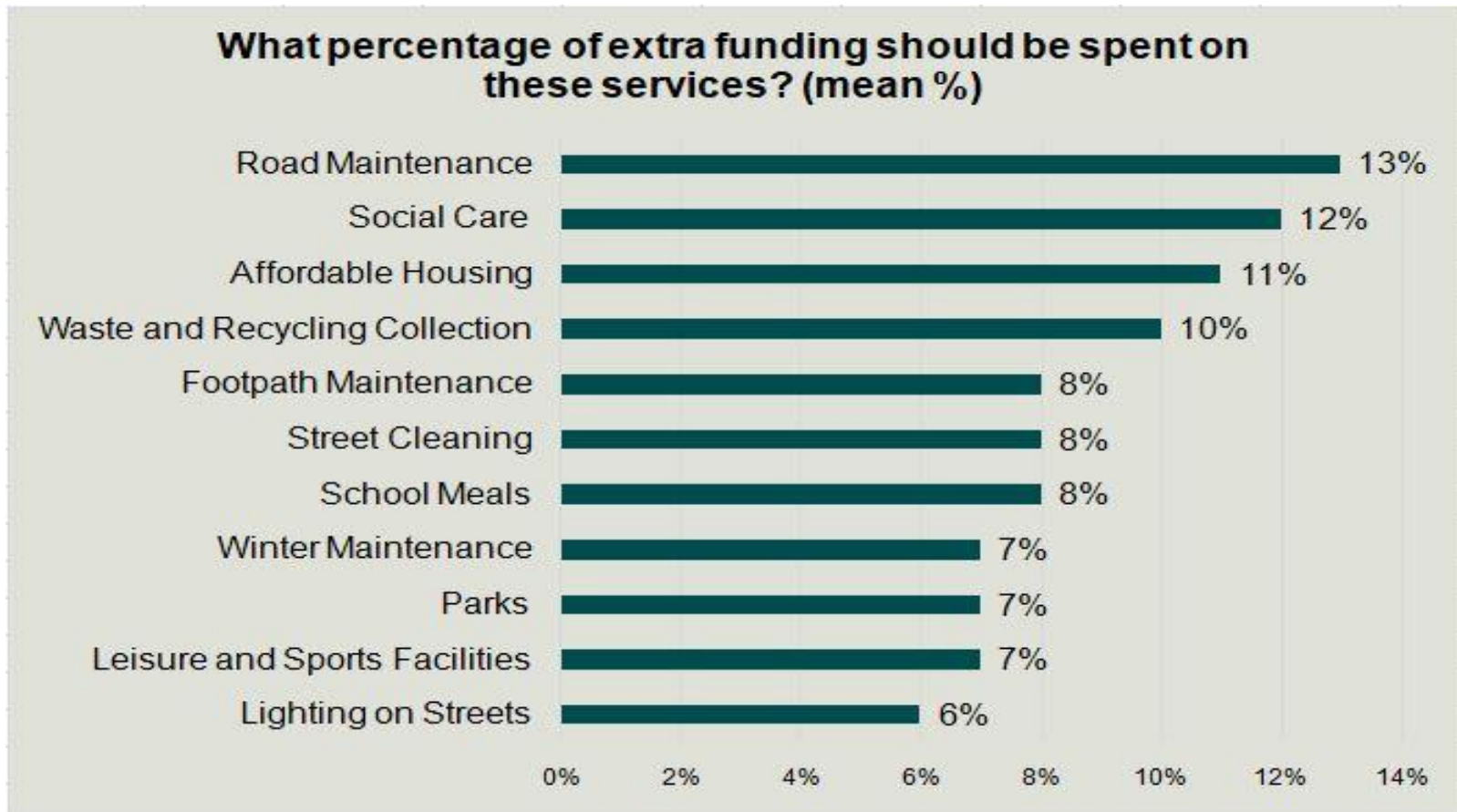
- Four times as many still trust the local Council over the Government to make decisions about how services are delivered provided in your local area.
- Six times as many trust local Councillors over Government ministers to make decision about their local area.
- Four and half times as many trusted Council to provide services in their local area over a private company with people trusting the council five times more than the Government.

80% would like the Government to give more money to local councils to spend at the local level for services that are in their neighbourhood.

## Performance of Councils services positive



## How the public would like extra funds spent





## Street Cleanliness Report

Results of the 2017/2018 survey data sets





## Conclusions

- Budgets continuing to drop beyond 2020
- Continuous need to make case
- Financial uncertainty
- Response been good so far in terms of efficiency
- Only takes us so far
- Income generation
- Fight for funding
- Evidence base on value of street cleansing services
- Overcome challenges

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Delivering for local people and local economies



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