

APSE Group
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- Overview of Integrated Transport in a large county authority
- Challenges when working with multiple licensing authorities
- Risk Assessments/Safe Systems of Working and the challenge of DOLS (LPS).



The population in mid-2018 was estimated to be **1,210,053**

Lancaster	144,246
Preston	141,818
Chorley	116,821
West Lancashire	113,949
Wyre	111,223
South Ribble	110,527
Pendle	91,405
Burnley	88,527
Hyndburn	80,815
Fylde	79,770
Rossendale	70,895
Ribble Valley	60,057

The Public and Integrated Transport Service

comprises 3 units

- Fleet services
- Integrated transport Services
- Public Transport Service.

Integrated Transport Services

- Reorganisations in 2013 saw the coming together into one team of;
- Planning and procurement
- 'In House' transport provider (Travelcare)
- Passenger Assistant Services

Integrated Transport Services

- Effects of reorganisation saw a much reduced staffing levels;
- 1 x County Lead on ITS
- 1 x Compliance Manager
- 5 x Area Managers
- 19 x Contract Managers
- 5 x Operational Supervisor/Trainers
- 2 x Safer Travel Officers (risk assessors)
- 6 x Independent Travel Trainers (3+3)

Integrated Transport Services

In addition to this we have;

- **156 Drivers Attendants**
- **652 Passenger Assistance**
- **1,000 Bus and taxi contracts**
- **148 In house fleet of vehicles**

Contract Managers are also responsible for all HR relating to the Passenger Assistants.

Integrated Transport Services

Passengers carried per day (x2 for SPTs)

SEND students	2,621
Pupil Referral Units (PRU)	523
Mainstream students on taxis	177
Children Looked After	38
Adults	903.

Passenger Numbers

All SEND Passenger Numbers			
Mar-16	2360		
May-17	2406	46	2%
May-18	2440	34	1%
Jun-19	2621	181	7%

Taxi PRU Passenger Numbers			
Mar-16	366		
May-17	407	41	11%
May-18	390	-17	-4%
	523	133	34%

- Figures above are the year on year growth
- SEND May 16 to June 19 = 11% growth
- PRU May 16 to June 19 = 43% growth
- Who has had their budgets increased by 11% in the last three years?.

Introduction of Dynamic Purchasing System (PDS)

- Previously used a Framework Agreement
- Fixed for the period
- In our case 4 years (no new suppliers could join mid term).

Introduction of Dynamic Purchasing System (PDS)

- DPS
- Open for up to 10 years
- New suppliers can join at anytime during that period
- Route Auctions
- Request For Quotations (RFQ).

Introduction of Dynamic Purchasing System (PDS)

- Auctions
 - Have to be open to view for a minimum of 48 hours before a bid can be placed
 - Suppliers know immediately where they are ranked
 - Can only change bid downwards by a minimum decrement of £1
- Currently seeing a significant reduction in prices.

Introduction of Dynamic Purchasing System (PDS)

- RFQ
 - Suppliers can put a price in immediately
 - Bids are closed so they can't see where they are ranked
 - Can change a bid upwards or downwards (no minimum increment/decrement)
- Using RFQs where we need a quick turn around.

Introduction of Dynamic Purchasing System (PDS)

- Totally on line system
- No paper/emailed bids accepted
- Concern that the 'trade' might struggle
- Offered extensions to old contracts where possible
- Allows all sides to get to grips with the system.

Introduction of Dynamic Purchasing System (PDS)

- Concern that suppliers might struggle
- Early indications are that we are actually receiving more bids per contract
- Allows all sides to get to grips with the system.

 Title	Type	 Time Left	Responses
Hope High, Skelmersdale PSV (over 8 seats)	Auction	5 hours 24 minutes	8
Coal Clough Academy contracts A5AE145U - A5AE153U	Auction	16 hours 8 minutes	69
Coal Clough Academy contracts A5AE154U - A5AE161U	Auction	1 day 16 hours	38
Lathom High + OLQP School, Skelmersdale	Auction	1 day 20 hours	5
Maricourt High, Liverpool	Auction	1 day 20 hours	5
Bishop Rawstorne, Croston PSV (over 8 Seats)	Auction	1 day 20 hours	4
Launch Pad, Wigan	Auction	1 day 21 hours	33
Coal Clough Academy contracts A5AE162U - A5AE169U	Auction	1 day 21 hours	50
Mossy Lea, Wrightington	Auction	1 day 21 hours	6
Coal Clough Academy Contracts A5AE170U - A5AE178U	Auction	2 days 16 hours	44
L5JTC04U Sir John Thursby school Burnley	Auction	3 days 17 hours	14

Challenges when working with multiple licensing authorities

- DVSA/OTC
 - PSV Licences
 - Restricted PSV Licences
 - Section 19/22
- Taxi Licensing Districts
 - 12 County Districts
 - 2 Unitary Authorities.

Challenges when working with multiple licensing authorities

- Taxi Licensing
 - Can a child sit in the front seat of a taxi/private hire vehicle?
 - Side loading/rear loading wheelchair accessible vehicles
 - Unrestricted access to an exit
 - DBS clearances.

Challenges when working with multiple licensing authorities

- Taxi Licensing Constraints
 - Was the offence within their licensing district?
 - Licensing Officer's jurisdiction
 - Government Consultation
 - Legislation should be brought forward to enable licensing authorities to carry out enforcement and compliance checks and take appropriate action against any taxi or PHV in their area that is in breach of national minimum standards.

Challenges when working with multiple licensing authorities

- Different responses to reports forwarded to the licensing offices
- Some will prosecute others will leave it to LCC to investigate and give sanctions if appropriate
- E.g. Private Hire Driver area A
Private Hire Operator in area B
'Triple lock' licence.

Risk Assessments/Safe Systems of Working and the challenge of DOL (LPS).

- What does DOLS stand for?
- Deprivation of Liberty (DoLS)
- This will be replaced in 2020 with Liberty Protection Safeguards. (LPS)

Risk Assessments/Safe Systems of Working and the challenge of DOL (LPS).

Key Changes		
DoLS	LPS	Note
Mental disorder	Unsound mind	May widen people to be included
Harm to self only	Harm to and/or others	Wider range of risks so LPS will apply to more people
Hospitals and care homes	Anywhere	Wider range of risks so LPS will apply to more people

Risk Assessments/Safe Systems of Working and the challenge of DOL (LPS).

Key Changes		
DoLS	LPS	Note
Best interest	Necessary and proportionate	Would <u>appear not to require</u> a professional Best Interest meeting
Conveyance not expressly mentioned in DoLS	Direct authority to convey	The new power will authorise arrangements including, <i>'the means and manner of transport to, from or between places'</i> schedule 1 paragraph 2
From age 18	From age 16	LPS will apply to more people.

Risk Assessments/Safe Systems of Working and the challenge of DOL (LPS).

- Who uses one of these? Crellin 13 Harness



Risk Assessments/Safe Systems of Working and the challenge of DOL (LPS).

- Who uses one of these? Buckle Guard



Risk Assessments/Safe Systems of Working and the challenge of DOL (LPS).

- Wheelchair to move a reluctant passenger



Risk Assessments/Safe Systems of Working and the challenge of DOL (LPS).

- Potentially all of the above could be subject to a DoLS/LPS
- Depriving someone of the ability to make their own decisions.
- If someone doesn't have the capacity to make a decision for themselves it falls under the Mental Capacity Act and therefore a DoLS/LPS

Risk Assessments/Safe Systems of Working and the challenge of DOL (LPS).

- This is why all such decisions are subject to a Risk Assessment and
- Multi disciplinary meeting
- If the meeting can't agree what is in the Best Interest of the passenger it has to be referred to a magistrate.

Risk Assessments/Safe Systems of Working and the challenge of DOL (LPS).

- DoLS & LPS

Watch this space

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