

Building Digital Capability to Support Service Improvement



Intro



Why Do We Need To Change?

How Do We Select A Suitable Partner

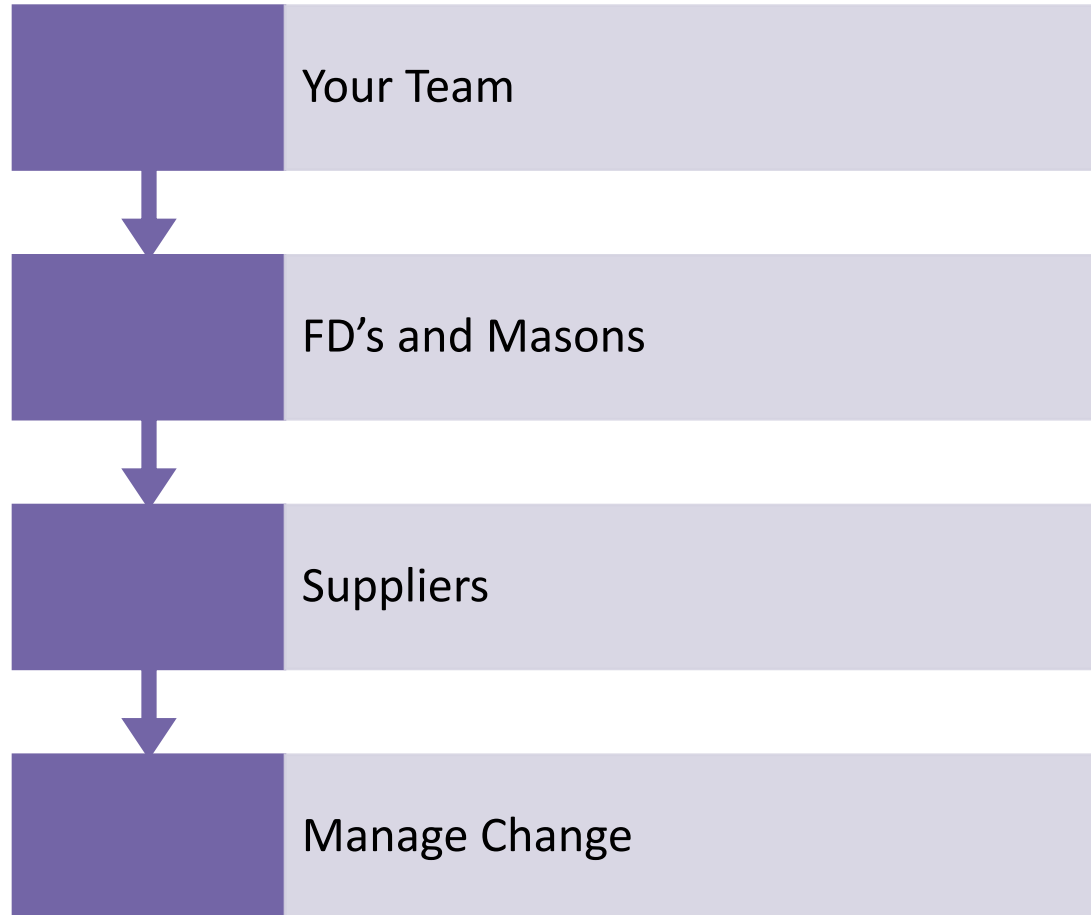
Change Management

Think Outside the Box

Drivers

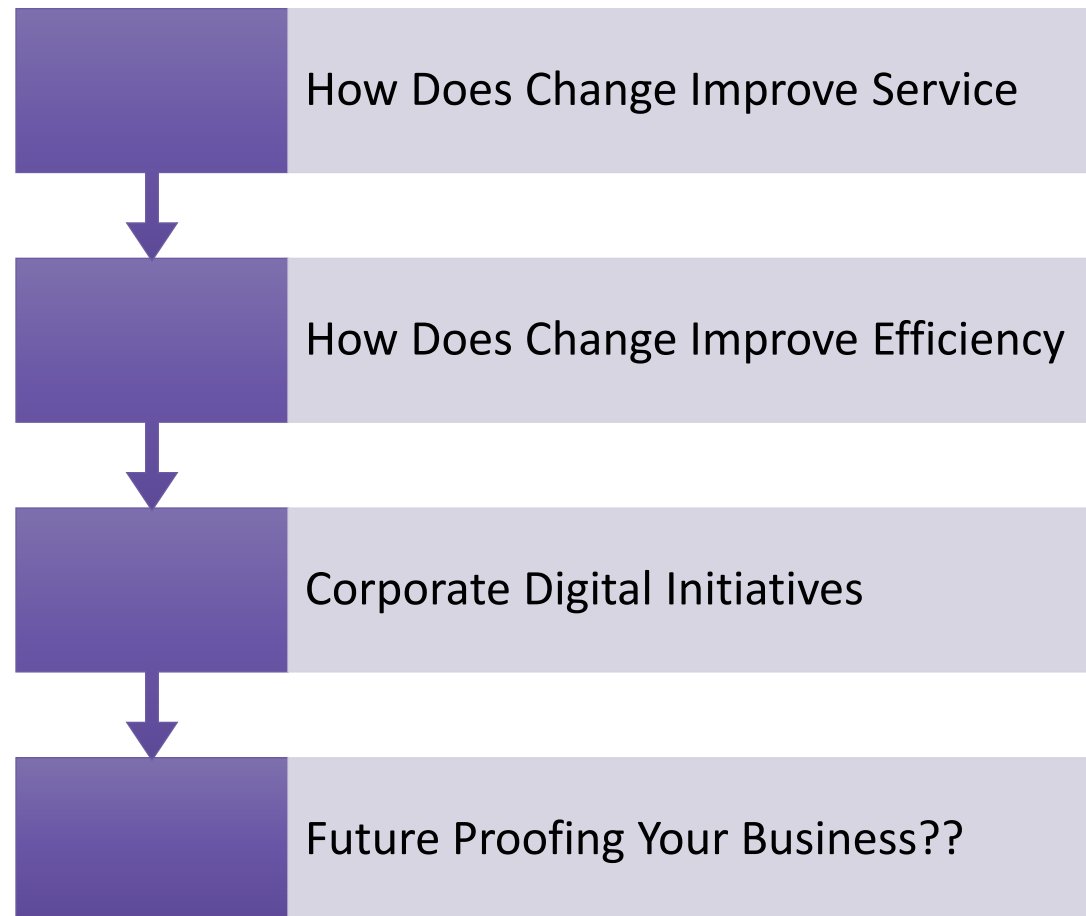


Engage With User Groups





Think Outside The Box



Thank You for Listening



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