

# APSE Soft FM Advisory Group 10 May 2016

## **Briefings**



- 15-64 Local authority income generation, trading and charging: State of the Market Survey Report 2015
- 15-66 Norovirus and the cost of absence to the public sector
- 15-67 Education Catering trend analysis
- 15-69 Building Cleaning trend analysis
- 16-01 Local Authority Housing, Building Maintenance and Construction: State of the Market Survey Report 2015
- 16-02 SWITCH (Scottish Waste Industry Training, Competency, Health & Safety) Forum
- 16-06 Growing the health and well-being agenda
- 16-11 Scottish Housing Conditions Survey Key Findings 2014
- 16-12 Budget 2016 What it means for Councils
- 16-14 NHS Health Scotland Process evaluation of the implementation of universal free school meals (UFSM) for P1 to P3

## Research



The future of elected members in Scotland



#### Park Life, Street Life: Managing demand in the public realm



Housing the nation Ensuring councils can deliver more and better homes



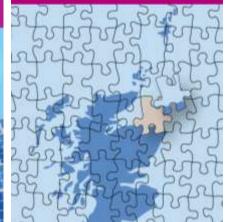
APSE Scotland Solar PV Toolkit Suitable for roof and ground mounted projects



Waste: A brave new world



The final piece of the jigsaw Elected members, everyday politics and local democracy in Scotland



**Municipal Energy:** 

Ensuring councils plan, manage and deliver on local energy





Sustainable local government finance and liveable local areas

Can we survive to 2020?



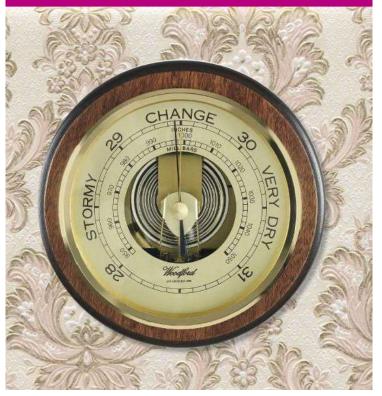
## Latest Research (1)

Sustainable local government finance and liveable local areas – Can we survive to 2020?

By 2020, the combined current and capital spending by UK local government will be lower than at any time since before 1948, finds new research from APSE and NPI. The report reveals that many of the things which local authorities in the UK have taken for granted for decades will be gone by 2020. The research found that whilst recent settlements mean the more deprived authorities will not see significant further decreases in funding by 2020, a new dimension of inequality is opening up according to how strongly an authority can grow its business rate income.

Sustainable local government finance and liveable local areas

Can we survive to 2020?





## Latest Research (2)



### APSE Scotland Scottish Toolkit for Solar PV

Discussions with APSE Scotland have determined that what is required is a practical toolkit: a step by step breakdown of the process with options for each local authority and the different paths available.

The purpose of the toolkit is not to give definitive guidance to each local authority on every step but to provide a strategic overview of that path. The intention is that this is then used to inform and assist local authority personnel to develop their own strategies for development projects and do so in the knowledge that these are deliverable.

### **APSE Scotland** Solar PV Toolkit

Suitable for roof and ground-mounted projects



## Latest Research (3)

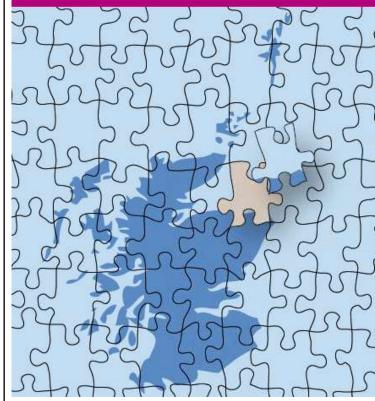


### The final piece of the jigsaw: Elected members, everyday politics and local democracy in Scotland

This research seeks to contribute to on-going debates in Scotland over the future of elected members in local democratic politics. It focuses on the problems surrounding the current role of the elected member by examining their everyday practices, before offering six recommendations that strive to show how we can successfully reinvest in this important role. Through this research, we show that elected members and their everyday practices should be seen as the 'final piece of the jigsaw' in Scottish local democratic politics.

### The final piece of the jigsaw

Elected members, everyday politics and local democracy in Scotland



# **Upcoming research...**

### The Ensuring Council and the workforce

APSE Northern with De Montfort University

#### apse

apse

Performance and transformation in local government: The case for evidence based decision making

APSE with Public Intelligence

#### apse

Governance under austerity: An international comparison study

#### apse

#### apse

apse

#### Municipal Entrepreneurship 2

### Bringing accountability to chaos

APSE with De Montfort University

# **COMING SOON**



#### **Future housing needs**

APSE with the Town and County Planning Association



## Advocacy



- APSE Representative on the Executive Committee of Scottish Waste Industry Training, Competency and Health & Safety forum (SWITCH)
- Steering Group for Code of Practice on Litter and Refuse Zero Waste Scotland/Scottish Government
- New study on officers, elected members and community groups planned for the Autumn political party conferences (University of Edinburgh/De Montfort University)
- Meetings with the Improvement Service regarding Local Government Benchmarking Framework and Performance Networks collaboration
- 'Final piece of the jigsaw' publication sent to relevant MSPs

### Performance Networks Template update (catering) (1)



- All PIs relating to after school meals have been removed from the template
- Breakfast questions should only be relevant if the meals are provided by the catering service
- New question on total nursery meal numbers to provide additional clarity around UIFSM
- PI 57a/b and PI 58a/b have been kept but analysis on these is now given on request
- The ethnicity tab has been removed from the template
- The Healthy Eating tab and Procurement tab have been simplified
- The key products tab remains as other parts of the UK complete this but this is optional for anyone in Scotland to complete
- In terms of the QA section, this is being reduced to 2 questions; (1) Do you have an external accreditation (e.g. ISO/Hospitality Assured) or (2) Do you have a formal, documented internal quality system. Authorities can only get points for one of these questions and will receive more points for the external accreditation. The 'working towards an award' concept has been deleted as it is a duplication of having a formal, documented internal quality system.

### Performance Networks Template update (catering) (2)



- There will be profile data published on Food for Life
- There will be a new row for 'Recommended Parental Charge' for LEA schools
- Scotland only report (report which the working group put together a few years ago) is being run for distribution along with other 14/15 reports. This report was the one which featured the combined graphs and tables etc.
- A key and secondary drivers review meeting will be scheduled for Scotland
- The PN team are currently looking at the various reports to see where additional narrative/ information can be provided to make things clearer/ easier to read. E.g. looking to develop a PI list much like the PI definitions document but instead of noting the calculations used to derive the PI result, it would provide some narrative e.g. in order to improve on this PI you need to reduce on costs overall/in number of areas/single area, etc. In addition, on the PI standings report, we are adding markers noting against each PI whether it is a good score to be high/low or whether it's neutral.

### Performance Networks Template update (building cleaning) (1)



- In terms of the awards section, the 'working towards' question will be deleted as it is a duplication of having a formal, documented internal quality system. Authorities can only get points for one of the following options (1) having an external accreditation or (2) having a formal, documented internal quality system.
- New question on janitorial role, hours and number of full time employees
- For square meterage update the guidance notes and question to make it easier for those authorities with alternate day cleans to provide information
- Scotland only report (report which the working group put together a few years ago) is being run for distribution along with other 14/15 reports. This report was the one which featured the combined graphs and tables etc.
- A key and secondary drivers review meeting will be scheduled for Scotland

### Performance Networks Template update (building cleaning) (2)



The PN team are currently looking at the various reports to see where additional narrative/information can be provided to make things clearer/easier to read. E.g. looking to develop a PI list much like the PI definitions document but instead of noting the calculations used to derive the PI result, it would provide some narrative e.g. in order to improve on this PI you need to reduce on costs overall/in number of areas/single area, etc. In addition, on the PI standings report, we are adding markers noting against each PI whether it is a good score to be high/low or whether it's neutral.

## **APSE Energy**



- Now have 58 local authority members (11 in Scotland)
- The most recent council to join is West Lothian Council
- APSE Energy have completed the Scottish Solar PV toolkit, awaiting launch
- Mark had an article published in the Town and County Planning Journal (Feb 16) on prospects for municipal energy in the UK
- Mark left the Association at the end of March, Phil Brennan is currently Acting Head of APSE Energy

## **Solutions**



- Solutions can provide consultancy support across the full range of council services, but in particular front line services.
- Solutions can provide help and expertise within a number of areas, the main ones including:-
  - Efficient use of resources
  - Income generation
  - Demand side measures
- Branching out across the Interim Management side, with several new Associates now joining, specialists in Roads & Highways, Bereavement Services, Building Maintenance, Facilities & Leisure and Parks and Open Spaces. For any Interim requirements, please contact Emma Taylor, Client Coordination Officer - 0161 722 1810 or <u>etaylor@apse.org.uk</u>

## **Training Events**



Principles of contract management	25/05/2016	Glasgow
Health and Safety in Waste and Environmental Services – Frontline supervisory level	06/06/2016	Glasgow
Supervisory Skills for Team Leaders in Frontline Services	13/06/2016	Glasgow
Event management	25/08/2016	Glasgow
Health and Safety Enforcement – What environmental health officers need to know	15/09/2016	Glasgow
Managing contractors safely	30/09/2016	Glasgow
Marketing your local authority services to business customers	05/10/2016	Glasgow
Developing and managing service level agreements	06/10/2016	Glasgow

## Seminars



APSE Scotland Scottish Fleet, Waste & Grounds seminar 2016	17-20 May 2016, Hilton Coylumbridge, Aviemore
APSE Scottish AGM	3 June 2016, City Halls, Glasgow
APSE Performance Networks event 2016 – Controlling cost, quality and productivity in environmental services	16 June 2016, Thistle Euston Hotel, London
Future Focus: Where next for local government services?	30 June 2016, Oxford Thames Four Pillars Hotel, Oxford



### Contact details

### Louise Melville, Principal Advisor, APSE Scotland Email: Lmelville@apse.org.uk

Association for Public Service Excellence Brandon House Business Centre, Unit 18-20, 23/25 Brandon Street, Hamilton. telephone: 01698 459 051 fax: 01698 200 316 web: www.apse.org.uk