

APSE Soft FM Advisory Group

1 May 2018

Briefings

- 18-16 ALARM survey 2018 and 5-year comparison of survey results
- 18-15 State of the Market 2018: Cemeteries and Crematorium
- 18-14 State of the Market 2018: Street Cleansing and Streetscene
- 18-13 Amendments to the eligibility criteria for free school meals
- 18-12 Housing First
- 18-11 State of the Market 2018: Local Authority Parks and Green Spaces Services
- 18-10 Eligibility for free school meals and the early years pupil premium under Universal Credit – Government consultation response
- 18-09 Developing the Young Workforce Annual Progress Report
- 18-08 Scottish Energy Strategy
- 18-07 Cemeteries and Crematoria Trend Analysis 2016-17
- 18-06 Trading Standards Trend Analysis 2016-17
- 18-05 Environmental Health Trend Analysis 2016-17
- 18-04 Parks and Open Spaces Trend Analysis 2016-17
- 18-03 Street Cleansing Trend Analysis 2016-17

Research

www.apse.org.uk

Doing local politics in Scotland
Councilors, officers and communities



Accountability and scrutiny
The issues for local government in a changing political environment



GOVERNING IN AND AGAINST AUSTERITY: INTERNATIONAL LESSONS FROM EIGHT CITIES



The impact of devolution upon frontline services



Neighbourhood Services Poll

apse **Survation.**




Bringing order to chaos
How does local government hold to account agencies delivering public services?



Energy across the authority
How local authorities are using assets to develop the energy agenda



ECO funding for local authorities
A simple guide to the Government's ECO scheme



Latest Research (1)

Bringing order to chaos – How does local government hold to account agencies delivering public services?

Research published by APSE and written and researched by the Local Governance Research Unit at De Montfort University finds that as public service provision continues to be fragmented, diverse and largely unaccountable to the local public, local councils, as the only democratically elected institutions at a local level, are best placed to make sure that local networks are harnessed to ensure all actors and agencies are working in the best interests of the local area.

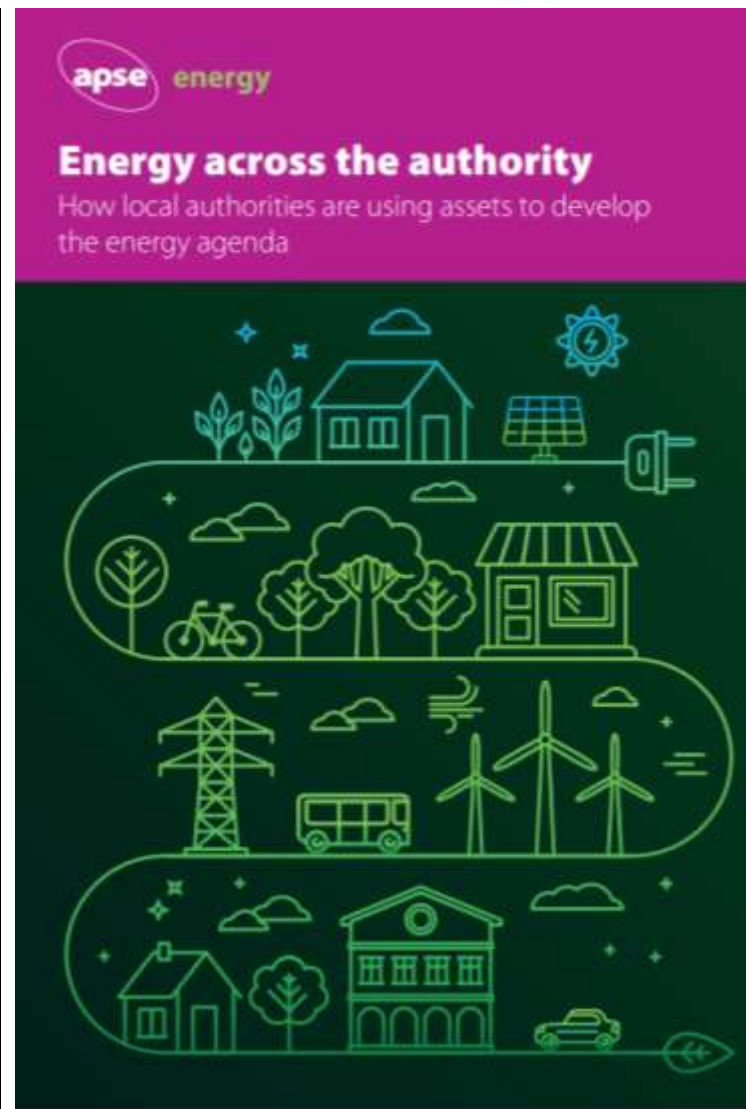
A free PDF is available on the APSE website.



Latest Research (2)

Energy across the authority

This publication will highlight just a small number of the many and varied projects undertaken across the council estate, and sometimes wider, and the benefits which have resulted. It will do four things: It will briefly outline the context for local authority involvement in the energy agenda and the energy market. It will promote the role of councils in tackling the sector-wide issues as well as the local problems which have developed as the Big 6 energy companies have dominated the market and fuel poverty has increased. It will also outline some of the detail behind the actions that the local authorities and other public service providers have taken to directly support and benefit their local communities and economies. Finally it will call on local government to engage with the energy agenda and plan for the longer term.



Latest Research (3)

ECO funding for local authorities A simple guide to the Government's ECO scheme

Having previously published our simple guide - What is ECO and Green Deal - APSE Energy and YES Energy Solutions have now revised the publication to cover the latest changes and opportunities. Our new guide gives a clear overview of what ECO is, how to get involved and more importantly – how to use it to the advantage of both local authorities and local communities. The latest phase now offers exciting opportunities for local authorities to really drive activity in their target areas and extend the scope of support available. For example, the new **'Flexible Eligibility' rules enable Councils to define their own criteria to help vulnerable residents who don't fit the standard ECO process.**



ECO funding for local authorities

A simple guide to the Government's ECO scheme

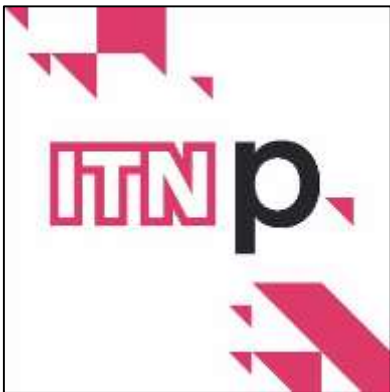


Upcoming Research

The changing role of senior officers	De Montfort University
Local Government Finance	New Policy Institute
Insourcing	Mo Baines, APSE
Housing	Town and County Planning Association
Selling services to schools	CIPFA Property
Commercialisation and risk management, a governance guide	Centre for Public Scrutiny
The Ensuring Council 2017	De Montfort University

Future Communities: Greener, Cleaner, Smarter
Being launched at the APSE Annual Seminar 2018 in Edinburgh

APSE and ITN Productions are producing a news and long-form current affairs-style programme highlighting **APSE's** vision to encourage healthy, environmentally friendly and smart solutions for local communities. '**Future Communities: Greener, Cleaner, Smarter**' will focus on how these elements together can improve the living and working environments for the local population. The news-style piece will be anchored by national newsreader Natasha Kaplinsky.



Advocacy

- APSE Representative on the Executive Committee of Scottish Waste Industry Training, Competency and Health & Safety forum (SWITCH)
- Steering Group for Code of Practice on Litter and Refuse – Zero Waste Scotland/Scottish Government
(Also hosting the Litter Managers Network meetings with Zero Waste Scotland)
- Chief Executive is a member of the DCLG Parks Action Group
- APSE is the secretariat to the All Party Parliamentary Group for School Food
- APSE Representatives on the Scottish Government Nursery Milk Scheme Short-Term Working Group
- Continued representation at Party Political Conferences
- Continuing to strengthen relationships with other organisations
- Recent BBC Radio interviews with senior members of staff

Network Queries

- Our network queries service allows you to ask your peers in other Councils questions and receive information and advice.
- Queries are sent out via e-mail anonymously and any member is eligible to use this service.
- Responses are typically collated within a month.
- If you would like to send out a query, please contact Louise at Lmelville@apse.org.uk or call 01698 459051.

Recent example

CAT0217 – Structure of Catering and Cleaning Service

A member authority are interested in gaining information in relation to how other local authorities have structured their catering and cleaning services together with pay grades and responsibilities of employees.

Performance Networks

- Markets pilot - APSE have been working with NABMA over a benchmarking pilot for markets during 2017 which has been really successful. This service is being rolled out fully in 2018 and is available **free of charge to those authorities who are members for 'all services'**.
- Corporate Services module - We have issued a Register of Interest to corporate contacts of performance networks to gauge the level of interest in introducing a new benchmarking module on Corporate Services. We have a group of 10 authorities to pilot this during 2018 but if anyone else would like to join, please contact the APSE office.
- Land Audit Management System - LAMS participation has increased year-on-year and also now includes Cemetery and Crematorium services.

Performance Networks

- Updated web portal - The web portal is being updated which will include individual log-ins rather than authority-wide log-ins. This will enable more reports and analysis to be uploaded onto the web with customised information such as forthcoming deadlines and dates for benchmarking meetings relevant to that particular service area. This is currently being piloted and will be rolled out during spring.
- New database - APSE continues to work with CAMMS to develop a new database for performance networks to make it easier to report and analyse data and to build a platform for future web-enabled services.
- Membership – All authorities in Scotland are now members of performance networks.

APSE Energy

www.apse.org.uk

- Now have 77 local authority members (17 in Scotland)
(Aberdeen, Angus, Clackmannanshire, Dumfries and Galloway, East Ayrshire, East Dunbartonshire, East Lothian, Falkirk, Fife, Glasgow, Highland, Midlothian, North Ayrshire, Orkney, Shetland, South Lanarkshire, West Lothian)
- New publications available called Energy across the authority and ECO funding for local authorities available to download from the APSE website [here](#)
- Energy consultancy is available with a preferential rate for members of APSE and APSE Energy. Contact Phil at 07796 301502 or by e-mail at pbrennan@apse.org.uk



Solutions

- Solutions can provide consultancy support across the full range of council services, but in particular front line services.
- Solutions can provide help and expertise within a number of areas, the main ones including:-
 - Efficient use of resources
 - Income generation
 - Demand side measures
- Branching out across the Interim Management side, with several new Associates now joining, specialists in Roads & Highways, Bereavement Services, Building Maintenance, Facilities & Leisure and Parks and Open Spaces. For any Interim requirements, please contact Emma Taylor, Client Coordination Officer - 0161 722 1810 or etaylor@apse.org.uk

Training Events in Scotland

CDM Regulations Refresher	01/05/2018	Glasgow	More info
GDPR Foundation Training (implications for local authorities)	15/05/2018	Glasgow	More info
Health and Safety – Working on Highways and Verges	16/05/2018	Glasgow	More info
Cleaning in Local Authority Environments	11/06/2018	Glasgow	More info
Developing a customer focused service culture	22/08/2018	Glasgow	More info

Training Events in Scotland

Supervisory Skills for Team Leaders in Frontline Services	29/08/2018	Glasgow	More info
Highway Liability	28/09/2018	Glasgow	More info
ICCM – The Bereavement Journey	09/10/2018	Glasgow	More info

Courses can also be delivered in-house for up to 25 staff.

Contact Jan Kennedy for more information at jkennedy@apse.org.uk / 0161 772 1810

Seminars

Scottish Fleet, Waste and Grounds Seminar	Aviemore, 16 and 18 May 2018	More info
Market Engagement Event: Underground Refuse Systems	Cambridge, 8 June 2018	More info
Transport seminar	Coventry, 14 June 2018	More info
Future Focus seminar	Heathrow, 28 June 2018	More info
APSE Annual Seminar 2018	Edinburgh, 12 and 13 September 2018	More info
Winter Maintenance seminar	Bradford, 28 September 2018	More info available soon

Contact details

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