

# APSE Soft FM Advisory Group

13 September 2016

- 16-34 Childhood Obesity Strategy – **“A Plan For Action”**
- 16-33 Scottish Government Apprenticeship Levy consultation
- 16-26 Building Cleaning Services to the Elderly and Vulnerable
- 16-24 Catering State of the Market 2016
- 16-23 Building Cleaning State of the Market 2016
- 16-22 Sports and Leisure State of the Market 2016
- 16-21 Brexit implications for local government
- 16-16 Making Things Last: A Circular Economy Strategy for Scotland
- 16-14 NHS Health Scotland – Process evaluation of the implementation of universal free school meals (UFSM) for P1 to P3
- 16-12 Budget 2016: What it means to local authorities

# Research

[www.apse.org.uk](http://www.apse.org.uk)

## Municipal Energy:

Ensuring councils plan, manage and deliver on local energy



## Sustainable local government finance and liveable local areas

Can we survive to 2020?



## Park Life, Street Life:

Managing demand in the public realm



## Homes for all

Ensuring councils can deliver the homes we need



## APSE Scotland Solar PV Toolkit

Suitable for roof and ground-mounted projects



## Working at the frontline of austerity

The Ensuring Council and Workforce Planning



## The final piece of the jigsaw

Elected members, everyday politics and local democracy in Scotland



## The engine of the council?

Evaluating frontline productivity in local government



# Latest Research (1)

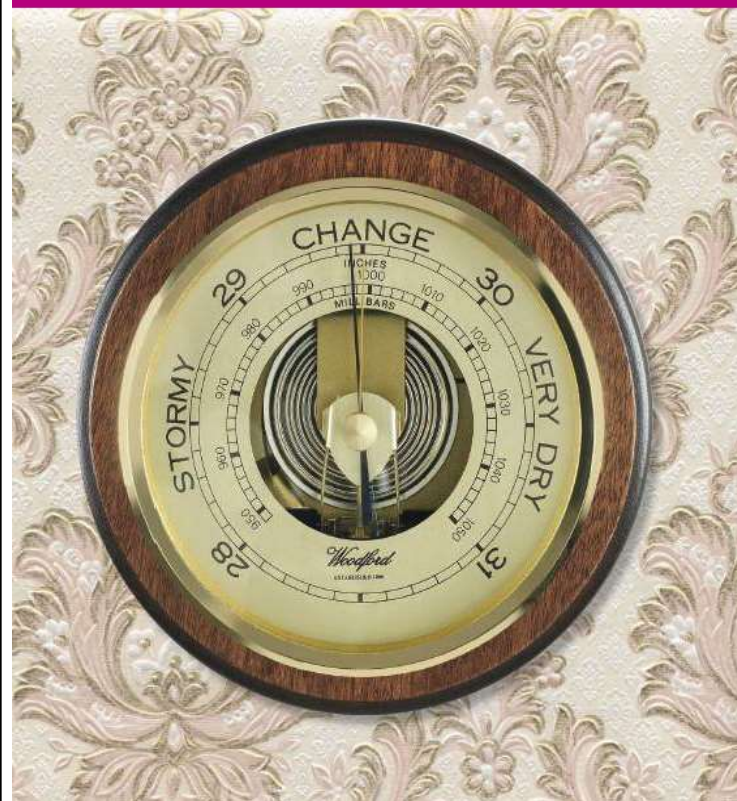
## Sustainable local government finance and liveable local areas – Can we survive to 2020?

By 2020, the combined current and capital spending by UK local government will be lower than at any time since before 1948, finds new research from APSE and New Policy Institute. The report reveals that many of the things which local authorities in the UK have taken for granted for decades will be gone by 2020. The research found that whilst recent settlements mean the more deprived authorities will not see significant further decreases in funding by 2020, a new dimension of inequality is opening up according to how strongly an authority can grow its business rate income.

## Sustainable local government finance and liveable local areas



Can we survive to 2020?



# Latest Research (2)

[www.apse.org.uk](http://www.apse.org.uk)

## Working at the frontline of austerity: The Ensuring Council and Workforce Planning (FREE)

This research looks at **APSE's** Ensuring Council model through the prism of workforce planning.

Ultimately, this report argues that effective workforce planning can help to future-proof public service delivery by opening up a collective dialogue about the future shape and scope of public service, and the role of local employees and communities. It can improve the flexibility and resilience of local authority responses to the changing demands of communities and local businesses, as well as ensuring that support is provided at times of crisis or emergency.



## Working at the frontline of austerity

The Ensuring Council and  
Workforce Planning



# Latest Research (3)

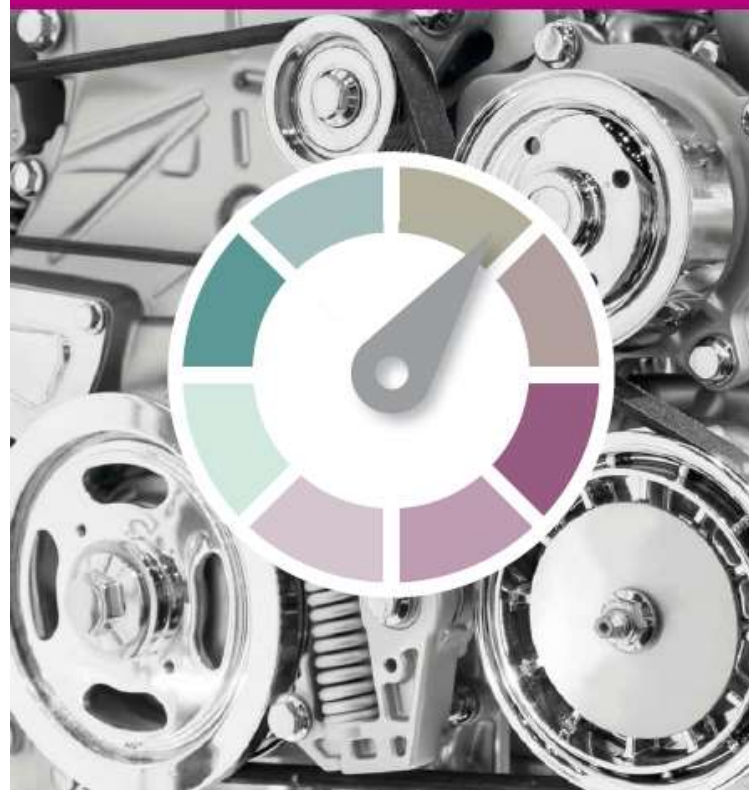
## The engine of the council? Evaluating frontline productivity in local government

In a research collaboration between Public Intelligence and APSE, this report explores the ways in which frontline services in UK local government have increased productivity in recent years. This research looks at how local government managers have managed to increase productivity to help struggling services, rather than just reduce service provision. This report builds on the unique insights provided by APSE Performance Networks data, and combines this data with original case study research to explore how frontline services across the UK are facing up to the productivity challenge.



## The engine of the council?

Evaluating frontline productivity in local government



# Promoting Excellence

[www.apse.org.uk](http://www.apse.org.uk)

Partnering with ITN Productions, APSE has produced an hour-long programme for our YouTube channel

The programme keenly examines the role that local authorities play in building sustainable communities. Drawing upon **ITN's** 60-year heritage and expertise in storytelling, **'Promoting Excellence'** aims to create a greater understanding of the processes, problems and solutions within a large number of frontline services.



# Upcoming research...





# Advocacy

- APSE Representative on the Executive Committee of Scottish Waste Industry Training, Competency and Health & Safety forum (SWITCH)
- Steering Group for Code of Practice on Litter and Refuse – Zero Waste Scotland/Scottish Government
- New study on officers, elected members and community groups underway. Planned for the Autumn and Spring political party conferences (University of Edinburgh / De Montfort University)
- SOLACE/Improvement Service – Adoption of Roads Performance Networks cost per km PI

- Now have 62 local authority members (11 in Scotland)
- APSE Energy have completed the Scottish Solar PV toolkit, available now by request
- Phil Brennan is the new Head of APSE Energy
- 10 APSE Energy briefings have been released this year
- 2 upcoming events – **‘Solar Car Ports – A Practical Workshop and Guided Tour’** and **‘Local Authority Day’** at Clean Energy Live 2016
- APSE Energy consultancy support is available – Contact [pbrennan@apse.org.uk](mailto:pbrennan@apse.org.uk) / 0161 772 1810

# Solutions

- ▶ Solutions can provide consultancy support across the full range of council services, but in particular front line services.
- ▶ Solutions can provide help and expertise within a number of areas, the main ones including:-
  - Efficient use of resources
  - Income generation
  - Demand side measures
- ▶ Branching out across the Interim Management side, with several new Associates now joining, specialists in Roads & Highways, Bereavement Services, Building Maintenance, Facilities & Leisure and Parks and Open Spaces. For any Interim requirements, please contact Emma Taylor, Client Coordination Officer - 0161 722 1810 or [etaylor@apse.org.uk](mailto:etaylor@apse.org.uk)

# Training Events

Managing contractors safely	30/09/2016	Glasgow
Marketing your local authority services to business customers	05/10/2016	Glasgow
Developing and Managing Service Level Agreements	06/10/2016	Glasgow
Awareness of drugs and alcohol for managers and supervisors	17/11/2016	Glasgow
Recruiting volunteers (Good practice for local authorities)	23/11/2016	Glasgow
Emotional Resilience	08/12/2016	Glasgow
Supervisory Skills for Team Leaders in Frontline Services	14/12/2016	Glasgow
Event Management	31/01/2017	Glasgow
Health & Safety – Working on Highways and Verges	09/03/2017	Glasgow

# Seminars

APSE Annual Seminar	Derry/Londonderry, 7-8 September 2016
APSE Energy Solar Carports and EV Charging Event	Nottingham, 21 September 2016
APSE Winter Maintenance Professional Practice Forum	Bradford, 30 September 2016
<b>APSE Energy 'Local Authority Day' at Clean Energy Live</b>	Birmingham, 6 October 2016
APSE Performance Networks Seminar	Blackpool, 1-2 December 2016

# National Commercialisation topics/ discussions

- Nottingham City Council: An Exemplar Study in Income Generation
- Getting your marketing and digital content right in a commercial environment
- Making the business case for a charging or trading strategy
- Income from insurance? What are the possibilities for local councils?
- Using your legal powers for income generation
- Winning tenders and securing future business
- Income from charging and third party sources

# New Scottish Commercialisation advisory group

- ▶ Following success of national group and agreement at the recent Scottish AGM a new Commercialisation advisory group has now been set up
- ▶ Advisory group Chair is Cllr Archie Dryburgh & Secretary Ronnie Dempster both from D&G Council
- ▶ The first meeting of the group is scheduled to take place on Thursday 29<sup>th</sup> September 2016 within the central belt
- ▶ Should you wish to receive information on this group please let me know
- ▶ Free for all APSE Scotland members (elected members and officers of our member authorities)

# Network Queries

- Our network queries service allows you to ask your peers in other Councils questions and receive information and advice.
- Queries are sent out via e-mail anonymously and any member is eligible to use this service.
- Responses are typically collated within a month.
- If you would like to send out a query, please contact me at [Lmelville@apse.org.uk](mailto:Lmelville@apse.org.uk) or call 01698 459051.



## Contact details

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