

APSE Building and Housing Advisory Group

19 April 2018

Future format of Advisory Group meeting

Discussion items

- Modernisation plans
- Multi-skilling arrangements within building services
- Arrangements for out of hours emergency repairs
- Tenants portal – who is using this for tenants to book repairs
- Customer surveys
- Services operating outside 8am – 4pm (e.g. offering a twilight service to 8pm or on a Saturday morning)
- Fire inspections and fire risk assessments following recent events, and how each organisation has responded to this from both a public engagement and material/ technical perspective

Briefings

- 18-14 State of the Market 2018: Street Cleansing and Streetscene
- 18-13 Amendments to the eligibility criteria for free school meals
- 18-12 Housing First
- 18-11 State of the Market 2018: Local Authority Parks and Green Spaces Services
- 18-10 Eligibility for free school meals and the early years pupil premium under Universal Credit – Government consultation response
- 18-09 Developing the Young Workforce Annual Progress Report
- 18-08 Scottish Energy Strategy
- 18-07 Cemeteries and Crematoria Trend Analysis 2016-17
- 18-06 Trading Standards Trend Analysis 2016-17
- 18-05 Environmental Health Trend Analysis 2016-17
- 18-04 Parks and Open Spaces Trend Analysis 2016-17
- 18-03 Street Cleansing Trend Analysis 2016-17

Research

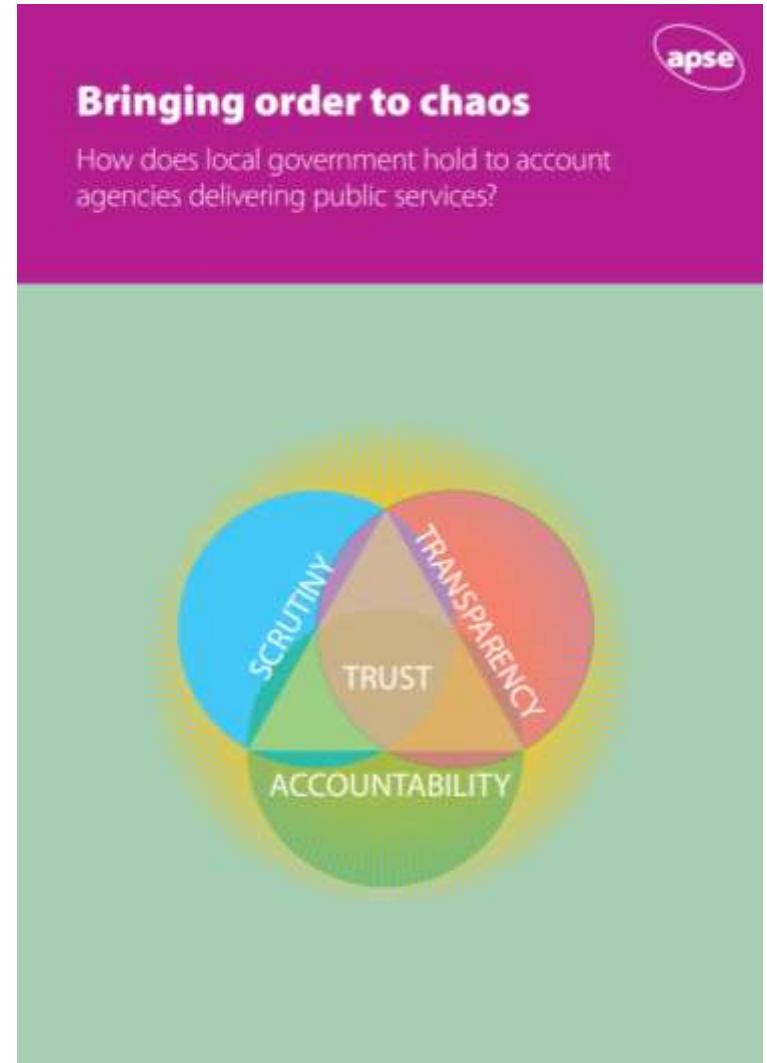


Latest Research (1)

Bringing order to chaos – How does local government hold to account agencies delivering public services?

Research published by APSE and written and researched by the Local Governance Research Unit at De Montfort University finds that as public service provision continues to be fragmented, diverse and largely unaccountable to the local public, local councils, as the only democratically elected institutions at a local level, are best placed to make sure that local networks are harnessed to ensure all actors and agencies are working in the best interests of the local area.

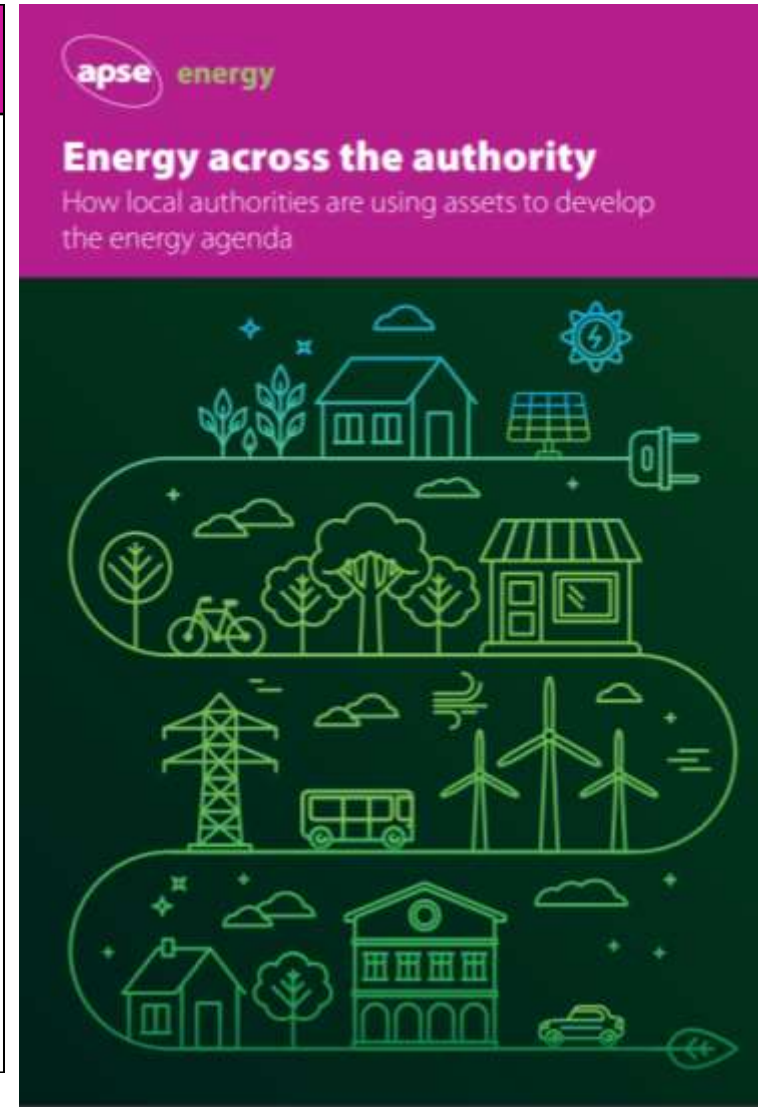
A free PDF is available on the APSE website.



Latest Research (2)

Energy across the authority

This publication will highlight just a small number of the many and varied projects undertaken across the council estate, and sometimes wider, and the benefits which have resulted. It will do four things: It will briefly outline the context for local authority involvement in the energy agenda and the energy market. It will promote the role of councils in tackling the sector-wide issues as well as the local problems which have developed as the Big 6 energy companies have dominated the market and fuel poverty has increased. It will also outline some of the detail behind the actions that the local authorities and other public service providers have taken to directly support and benefit their local communities and economies. Finally it will call on local government to engage with the energy agenda and plan for the longer term.



Latest Research (3)

ECO funding for local authorities A simple guide to the **Government's** ECO scheme

Having previously published our simple guide - What is ECO and Green Deal - APSE Energy and YES Energy Solutions have now revised the publication to cover the latest changes and opportunities. Our new guide gives a clear overview of what ECO is, how to get involved and more importantly – how to use it to the advantage of both local authorities and local communities. The latest phase now offers exciting opportunities for local authorities to really drive activity in their target areas and extend the scope of support available. For **example, the new 'Flexible Eligibility' rules enable Councils to define their own criteria to help vulnerable residents who don't fit the standard ECO process.**



ECO funding for local authorities

A simple guide to the Government's ECO scheme



Upcoming Research

The changing role of senior officers	De Montfort University	April 2018
Local Government Finance	New Policy Institute	April 2018
Insourcing	Mo Baines, APSE	April 2018
Housing	Town and County Planning Association	May 2018
Selling services to schools	CiPFA Property	May 2018
Commercialisation and risk management, a governance guide	Centre for Public Scrutiny	May 2018
The Ensuring Council 2017	De Montfort University	June 2018

APSE / ITN Productions

www.apse.org.uk

Future Communities: Greener, Cleaner, Smarter
Being launched at the APSE Annual Seminar 2018 in Edinburgh

APSE and ITN Productions are producing a news and long-form current affairs-style programme highlighting **APSE's** vision to encourage healthy, environmentally friendly and smart solutions for local communities. '**Future Communities: Greener, Cleaner, Smarter**' will focus on how these elements together can improve the living and working environments for the local population. The news-style piece will be anchored by national newsreader Natasha Kaplinsky.



Advocacy

- APSE Representative on the Executive Committee of Scottish Waste Industry Training, Competency and Health & Safety forum (SWITCH)
- Steering Group for Code of Practice on Litter and Refuse – Zero Waste Scotland/Scottish Government
(Also hosting the Litter Managers Network meetings with Zero Waste Scotland)
- Chief Executive is a member of the DCLG Parks Action Group
- APSE is the secretariat to the All Party Parliamentary Group for School Food
- APSE Representatives on the Scottish Government Nursery Milk Scheme Short-Term Working Group
- Continued representation at Party Political Conferences
- Continuing to strengthen relationships with other organisations
- Recent BBC Radio interviews with senior members of staff

Network Queries

- Our network queries service allows you to ask your peers in other Councils questions and receive information and advice.
- Queries are sent out via e-mail anonymously and any member is eligible to use this service.
- Responses are typically collated within a month.
- If you would like to send out a query, please contact Louise at Lmelville@apse.org.uk or call 01698 459051.

Recent example

COM004 - Commercialisation and Income Generation Strategies

This member authority is in the initial stages of developing a Commercialisation and Income Generation strategy. If you have a strategy document, cabinet/committee **report or article detailing your Council's over-arching approach**, I would be very grateful if you could please send this via e-mail to APSE. The report will be shared with all who submit a response.

Performance Networks

- Markets pilot - APSE have been working with NABMA over a benchmarking pilot for markets during 2017 which has been really successful. This service is being rolled out fully in 2018 and is available **free of charge to those authorities who are members for 'all services'**.
- Corporate Services module - We have issued a Register of Interest to corporate contacts of performance networks to gauge the level of interest in introducing a new benchmarking module on Corporate Services. We have a group of 10 authorities to pilot this during 2018 but if anyone else would like to join, please contact the APSE office.
- Land Audit Management System - LAMS participation has increased year-on-year and also now includes Cemetery and Crematorium services.

Performance Networks

- Updated web portal - The web portal is being updated which will include individual log-ins rather than authority-wide log-ins. This will enable more reports and analysis to be uploaded onto the web with customised information such as forthcoming deadlines and dates for benchmarking meetings relevant to that particular service area. This is currently being piloted and will be rolled out during spring.
- New database - APSE continues to work with CAMMS to develop a new database for performance networks to make it easier to report and analyse data and to build a platform for future web-enabled services.
- Membership – All authorities in Scotland are now members of performance networks.

APSE Energy

- Now have 77 local authority members (17 in Scotland) (Aberdeen, Angus, Clackmannanshire, Dumfries and Galloway, East Ayrshire, East Dunbartonshire, East Lothian, Falkirk, Fife, Glasgow, Highland, Midlothian, North Ayrshire, Orkney, Shetland, South Lanarkshire, West Lothian)
- New publications available called Energy across the authority and ECO funding for local authorities available to download from the APSE website [here](#)
- What can local authorities do to tackle poor air quality? event being held in Leeds on 20th April
- Energy consultancy is available with a preferential rate for members of APSE and APSE Energy. Contact Phil at 07796 301502 or by e-mail at pbrennan@apse.org.uk



Solutions

- Solutions can provide consultancy support across the full range of council services, but in particular front line services.
- Solutions can provide help and expertise within a number of areas, the main ones including:-
 - Efficient use of resources
 - Income generation
 - Demand side measures
- Branching out across the Interim Management side, with several new Associates now joining, specialists in Roads & Highways, Bereavement Services, Building Maintenance, Facilities & Leisure and Parks and Open Spaces. For any Interim requirements, please contact Emma Taylor, Client Coordination Officer - 0161 722 1810 or etaylor@apse.org.uk

Training Events in Scotland

Kitchen Social – Awareness Sessions for Local Authorities	18/04/2018	Glasgow	More info
Cleaning in Local Authority Environments	23/04/2018	Glasgow	More info
Managing Catering Events	24/04/2018	Glasgow	More info
ICCM – The Bereavement Journey	30/04/2018	Glasgow	More info
CDM Regulations Refresher	01/05/2018	Glasgow	More info
GDPR Foundation Training (implications for local authorities)	15/05/2018	Glasgow	More info

Training Events in Scotland

Health and Safety – Working on Highways and Verges	16/05/2018	Glasgow	More info
Cleaning in Local Authority Environments	11/06/2018	Glasgow	More info
Developing a customer focused service culture	22/08/2018	Glasgow	More info
Supervisory Skills for Team Leaders in Frontline Services	29/08/2018	Glasgow	More info
Highway Liability	28/09/2018	Glasgow	More info

Courses can also be delivered in-house for up to 25 staff.

Contact Jan Kennedy for more information at jkennedy@apse.org.uk / 0161 772 1810

Seminars

Cemeteries and Crematorium Seminar	Coventry, 19 April 2018
Driving value through sports development and leisure services	Westminster, 26 April 2018
Scottish Fleet, Waste and Grounds Seminar	Aviemore, 16 and 18 May 2018
Transport seminar	Coventry, 14 June 2018
Winter maintenance seminar	Bradford, 28 September 2018
APSE Annual Seminar 2018	Edinburgh, 12 and 13 September 2018

You can click [here](#) for more information on any of the APSE seminars mentioned above.

Contact details

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Process Benchmarking