

# APSE Soft FM Advisory Group 6 February 2018

# **Briefings**



- 18-04 Parks and Open Spaces Trend Analysis 2016-17
- 18-03 Street Cleansing Trend Analysis 2016-17
- 18-02 Post Carillion Contractor Insolvency and EU Procurement Rules
- 18-01 Scottish Government Consultation on Electoral Reform
- 17-59 Scottish House Condition Survey: 2016 Key Findings
- 17-58 Building Maintenance Trend Analysis 2016-17
- 17-57 Education Catering Trend Analysis 2016-17
- 17-56 Building Cleaning Trend Analysis 2016-17
- 17-55 Staff Award and Recognition Schemes
- 17-54 Transport Trend Analysis 2016-17
- 17-53 Street Lighting Trend Analysis 2016-17
- 17-52 Highways and Winter Maintenance Trend Analysis 2016-17

### Research











### **Latest Research (1)**

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# Governing in and against austerity: International lessons from eight cities

This international research study conducted as a collaborative approach led by De Montfort University explores responses to austerity in leading European Cities analysing responses and the impact of austerity policies at a municipal level.

Paul O'Brien, APSE's Chief Executive, was a member of the project team, which is comprised of an international consortium of investigators and research assistants, representing eight countries and ten institutions.

A free PDF is available on the APSE website.





#### GOVERNING IN AND AGAINST AUSTERITY: INTERNATIONAL LESSONS FROM EIGHT CITIES



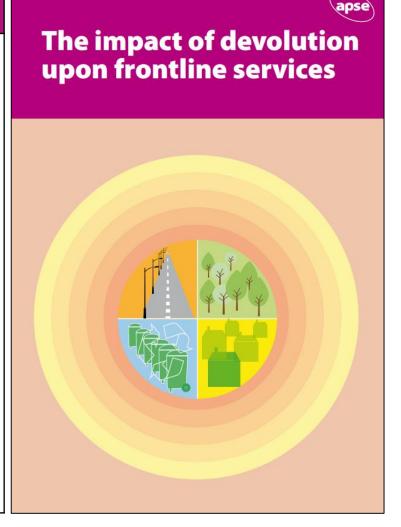
Professor Jonathan S. Davies Director - Centre for Urban Research on Austerity De Montfort University, Leicester, UK

## **Latest Research (2)**



#### The impact of devolution upon frontline services

The latest research developed by APSE and the **Centre for Local Economic Strategies (CLES)** explores the impact that devolution in England is having upon the provision and delivery of frontline services in local government. The report, The impact of devolution upon frontline services, highlights that as devolution has evolved over the last few years and deals have been agreed between localities and Government, the debate has been remiss of any conversation about frontline services. We explore how frontline service provision has been and could further be affected by devolution now and in the future and why frontline services should be considered as a core component of the debate as it moves forward.



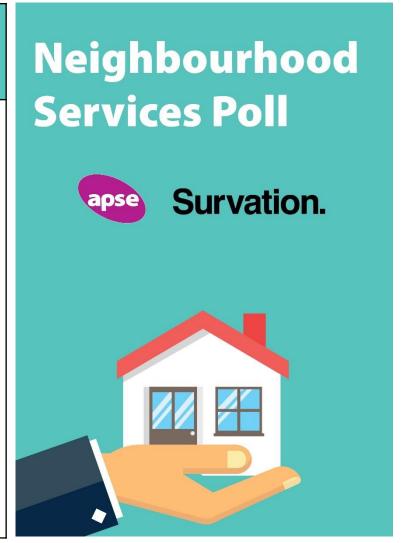
## **Latest Research (3)**



Neighbourhood Services Poll – strong public support for housing safety inspections to be in the hands of local councils

A new poll carried on behalf of APSE by polling company Survation finds that the public are almost three times more likely to support local councils being responsible for local Buildings Inspections work rather than private inspectors. The poll found 59% of the public support council Building Inspections, and just 23.4% support private inspectors.

The poll makes an interesting assessment of public trust in housing safety following the tragedy of Grenfell Tower. Interestingly, support is highest amongst Conservative voters with 63.9% supporting councils as the Building Inspectors.



## **Upcoming Research**



- Municipal Entrepreneurship 2
- The Ensuring Council 2017
- The changing role of senior officers
- Housing Research with TCPA
- Local Government Finance
- Selling services to schools
- Social Care Research with Kings Fund
- Insourcing
- Local government workforce planning pre / post Brexit

### **APSE / ITN Productions**



## **Redefining Neighbourhoods: Beyond Austerity**Available now on the APSE website

Redefining neighbourhoods: Beyond austerity will look at how local authority frontline strategies need to evolve as funding diminishes and social care needs increase. The programme will also bring to life investment strategies that lead to a more self-sufficient and sustainable future.













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# Advocacy

- APSE Representative on the Executive Committee of Scottish Waste Industry Training, Competency and Health & Safety forum (SWITCH)
- Steering Group for Code of Practice on Litter and Refuse Zero Waste Scotland/Scottish Government (Also hosting the Litter Managers Network meetings with Zero Waste Scotland)
- APSE Representatives on the Scottish Government Nursery Milk Scheme Short-Term Working Group
- Continued representation at Party Political Conferences
- Continuing to strengthen relationships with other organisations

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# **Network Queries**

- Our network queries service allows you to ask your peers in other Councils questions and receive information and advice.
- Queries are sent out via e-mail anonymously and any member is eligible to use this service.
- Responses are typically collated within a month.
- If you would like to send out a query, please contact Garry at <a href="mailto:GLee@apse.org.uk">GLee@apse.org.uk</a> or call 01698 459051.



# **APSE Energy**

- Now have 76 local authority members (16 in Scotland)
   (Aberdeen, Angus, Clackmannanshire, East Ayrshire, East
   Dunbartonshire, East Lothian, Falkirk, Fife, Glasgow, Highland,
   Midlothian, North Ayrshire, Orkney, Shetland, South Lanarkshire, West Lothian)
- The Big Energy Summit seminar is upcoming 8<sup>th</sup> and 9<sup>th</sup> March 2018 in Warwickshire
- Energy consultancy support is available Contact Phil at <a href="mailto:pbrennan@apse.org.uk">pbrennan@apse.org.uk</a> / 0161 772 1810

# www.apse.org.uk

### **Solutions**

- Solutions can provide consultancy support across the full range of council services, but in particular front line services.
- Solutions can provide help and expertise within a number of areas, the main ones including:-
  - Efficient use of resources
  - Income generation
  - Demand side measures
- Pranching out across the Interim Management side, with several new Associates now joining, specialists in Roads & Highways, Bereavement Services, Building Maintenance, Facilities & Leisure and Parks and Open Spaces. For any Interim requirements, please contact Emma Taylor, Client Coordination Officer 0161 722 1810 or <a href="mailto:etaylor@apse.org.uk">etaylor@apse.org.uk</a>

### **Training Events in Scotland**



Marketing your local authority services to business customers	13/02/2018	Glasgow	More info
Health and Safety in Waste and Environmental Services	14/02/2018	Glasgow	More info
Highway Liability	23/02/2018	Glasgow	More info
Principles of Modern Parks Management	27/02/2018	Glasgow	More info

### **Training Events in Scotland**



Supervisory Skills for Team Leaders in Frontline Services	27/03/2018	Edinburgh	More info
Developing a customer focused service culture	28/03/2018	Glasgow	More info
Managing Catering Events	18/04/2018	Glasgow	More info
Cleaning in Local Authority Environments	23/04/2018	Glasgow	More info
ICCM – The Bereavement Journey	30/04/2018	Glasgow	More info
CDM Regulations Refresher	01/05/2018	Glasgow	More info

Courses can also be delivered in-house for up to 25 staff.

Contact Jan Kennedy for more information at <a href="mailto:jkennedy@apse.org.uk">jkennedy@apse.org.uk</a> / 0161 772 1810

### **Seminars**



Street Cleansing Seminar	Warwick, 15 February 2018
Scottish Building, Housing and Renewables Seminar	Dunblane, 22 and 23 February 2018
Transformation Tools: Appraising and delivering an in-house model of service delivery	Hackney, 1 March 2018
Parks Seminar	Cheshire, 15 March 2018
Highways, Street Lighting and Winter Maintenance Seminar	Blackpool, 22 and 23 March 2018
Scottish Fleet, Waste and Grounds Seminar	Aviemore, 16 and 18 May 2018
APSE Annual Seminar 2018	Edinburgh, 12 and 13 September 2018



#### **Contact details**

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#### **Association for Public Service Excellence**

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