

# APSE Soft FM Advisory Group

7 February 2017

# Briefings

- 16-57 NHS Health Scotland – Evaluation of Universal Infant Free School Meals in Scotland: Second monitoring report of changes in school-meal uptake
- 16-56 Meals on Wheels Survey 2016
- 16-49 Trend Analysis 2015/16: Education Catering
- 16-48 Trend Analysis 2015/16: Building Cleaning
- 16-43 Scottish Household Survey – Local authority housing and neighbourhoods
- **16-42 Scottish Government’s Local Government and Communities Committee – Call for evidence**
- 16-39 Social Media in Local Government State of the Market 2016
- 16-34 Childhood Obesity Strategy – **“A Plan For Action”**
- 16-33 Scottish Government Apprenticeship Levy consultation
- 16-23 Local Authority Building Cleaning: State of the Market 2016
- 16-21 Brexit implications for local government
- 16-14 NHS Health Scotland – Process evaluation of the implementation of Universal Free School Meals (UFSM) for P1 to P3
- 16-12 Budget 2016: What it means to local authorities
- 16-11 Scottish House Condition Survey: Key findings 2014

# Research

[www.apse.org.uk](http://www.apse.org.uk)

## Park Life, Street Life:

Managing demand in the public realm



## Homes for all

Ensuring councils can deliver the homes we need



## APSE Scotland Solar PV Toolkit

Suitable for roof and ground-mounted projects



## Working at the frontline of austerity

The Ensuring Council and  
Workforce Planning



## The final piece of the jigsaw

Elected members, everyday politics and local  
democracy in Scotland



## The engine of the council?

Evaluating frontline productivity in local government



## Sustainable local government finance and liveable local areas

Can we survive to 2020?



## Work it out

Creating Local Systems of Employability Support



# Latest Research (1)

## Neighbourhood services poll Suration on behalf of APSE

A new survey has found that Chancellor Philip Hammond is out of step with local voters, with over three quarters of the public calling for more money to be spent locally, rather than on super infrastructure schemes. The survey, conducted by Suration on behalf of the Association for Public Service Excellence (APSE), found that the vast majority of the public want to see more of their taxes spent in the local area. The survey suggests that the public would welcome localised infrastructure investment.



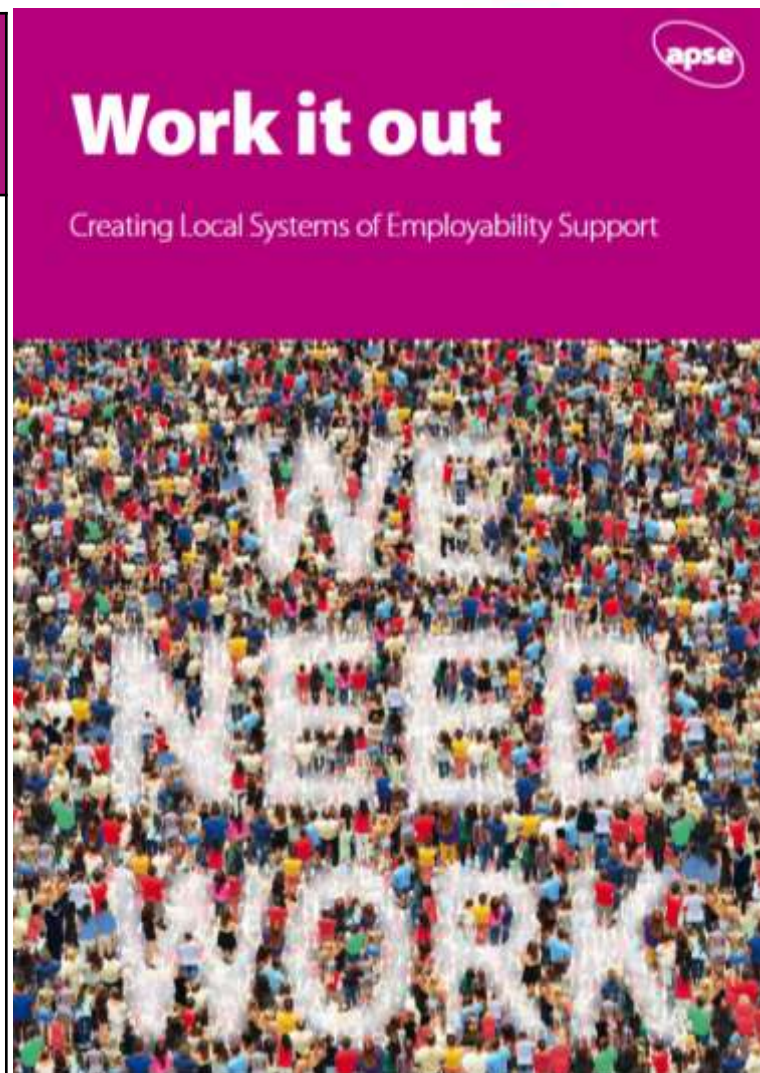
## Neighbourhood services poll Suration on behalf of APSE



# Latest Research (2)

## Work it out: Creating Local Systems of Employability Support

Councils have already started to develop their own innovative responses to the challenge of employability. However, as the Work and Health Programme comes into operation, there is a danger of missed opportunities, and councils could offer much more if given the tools and incentives to do so. In fact, with the right support, local authorities could start to form the new frontline for employability support in a way that is far more efficient and locally-sensitive than national programmes. This collaborative report from APSE and NLGN scrutinises the current place of local authorities in tackling unemployment.



# Promoting Excellence

[www.apse.org.uk](http://www.apse.org.uk)

Partnering with ITN Productions, APSE has produced an hour-long programme for our YouTube channel

The programme keenly examines the role that local authorities play in building sustainable communities. Drawing upon **ITN's** 60-year heritage and expertise in storytelling, **'Promoting Excellence'** aims to create a greater understanding of the processes, problems and solutions within a large number of frontline services.



# Upcoming research...



# Advocacy

- APSE Representative on the Executive Committee of Scottish Waste Industry Training, Competency and Health & Safety forum (SWITCH)
- Steering Group for Code of Practice on Litter and Refuse – Zero Waste Scotland/Scottish Government
- New study on officers, elected members and community groups underway. (University of Edinburgh / De Montfort University)
- APSE fringe event & stand at upcoming Labour conference
- Continuing to respond to Scottish Government consultations
- Continuing to strengthen relationships with other organisations



# Network Queries

- Our network queries service allows you to ask your peers in other Councils questions and receive information and advice.
- Queries are sent out via e-mail anonymously and any member is eligible to use this service.
- Responses are typically collated within a month.
- If you would like to send out a query, please contact me at [Lmelville@apse.org.uk](mailto:Lmelville@apse.org.uk) or call 01698 459051.

- Now have 65 local authority members (14 in Scotland)
- APSE Energy partners with Robin Hood Energy
- 14 APSE Energy briefings released in 2016
- Upcoming events – **‘The Merton Rule – A Practical Workshop’** 24 February, York. **‘Underground water a resource for local energy’** 9 March, Cardiff.
- The Big Energy Summit 2017 – 16/17 March, Warwickshire
- APSE Energy consultancy support is available – Contact [pbrennan@apse.org.uk](mailto:pbrennan@apse.org.uk) / 0161 772 1810

# Solutions

- ▶ Solutions can provide consultancy support across the full range of council services, but in particular front line services.
- ▶ Solutions can provide help and expertise within a number of areas, the main ones including:-
  - Efficient use of resources
  - Income generation
  - Demand side measures
- ▶ Branching out across the Interim Management side, with several new Associates now joining, specialists in Roads & Highways, Bereavement Services, Building Maintenance, Facilities & Leisure and Parks and Open Spaces. For any Interim requirements, please contact Emma Taylor, Client Coordination Officer - 0161 722 1810 or [etaylor@apse.org.uk](mailto:etaylor@apse.org.uk)

# Training Events

Event Management	31/01/2017	Glasgow
Marketing your local authority to business customers	08/03/2017	Glasgow
Leadership & Management Skills	27/03/2017	Glasgow
Project Management in Local Government	07/04/2017	Glasgow
Principals of contract management	24/04/2017	Glasgow
Handling Difficult Conversations	10/05/2017	Glasgow
Developing & Managing Service Level Agreements	23/05/2017	Glasgow
Using Volunteers? What local Authorities Need To Know	24/05/2017	Glasgow
Supervisory skills for team leaders in frontline services	12/06/2017	Glasgow

# Seminars

APSE Flooding & Climate Change Seminar	Oxford, 9 February 2017
APSE Scotland Building, Housing & Renewables Seminar	Dunblane, 16/17 February 2017
APSE Highways, Street Lighting & Winter Maintenance Seminar	Blackpool, 9/10 March 2017
APSE Scotland Fleet, Waste & Grounds Seminar	Aviemore, 23/26 May 2017

## Contact details

Louise Melville, Principal Advisor, APSE Scotland

Email: [Lmelville@apse.org.uk](mailto:Lmelville@apse.org.uk)

Association for Public Service Excellence  
Brandon House Business Centre, Unit 18-20, 23/25  
Brandon Street, Hamilton.  
telephone: 01698 459 051  
fax: 01698 200 316  
web: [www.apse.org.uk](http://www.apse.org.uk)