

Apprenticeships in Frontline Environmental Services

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APPRENTICESHIPS – THE NATIONAL PICTURE

Apprenticeships remain a core part of the UK skills strategy, with strong government backing and clear routes for councils to upskill frontline services.



Apprenticeships are work-based training programmes combining employment with accredited learning.



They are for both **new** and **existing** employees and are available to **all** ages.



Funded through your council's **Apprenticeship Levy**



All apprenticeship standards are listed on the Skills England website along with which training companies / colleges deliver them
www.skillsengland.education.gov.uk/apprenticeships

Over **90%** of apprentices we work with are over 30 and already employed by the council

It is estimated that councils collectively lose **£100m-£150m** per year in expired levy

OVER 300 APPRENTICESHIPS AVAILABLE WITH MANY RELEVANT TO FRONTLINE ENVIRONMENTAL SERVICES

ROAD SURFACING
OPERATIVE – LEVEL 2

FACILITIES SERVICES
OPERATIVE – LEVEL 2

MOTOR VEHICLE REPAIR &
MAINTENANCE
TECHNICIAN – LEVEL 3

URBAN DRIVER / LGV –
LEVEL 2

PASSENGER TRANSPORT
DRIVER (BUS AND COACH)
LEVEL 2

TRANSPORT &
WAREHOUSE
OPERATIONS SUPERVISOR
– LEVEL 3

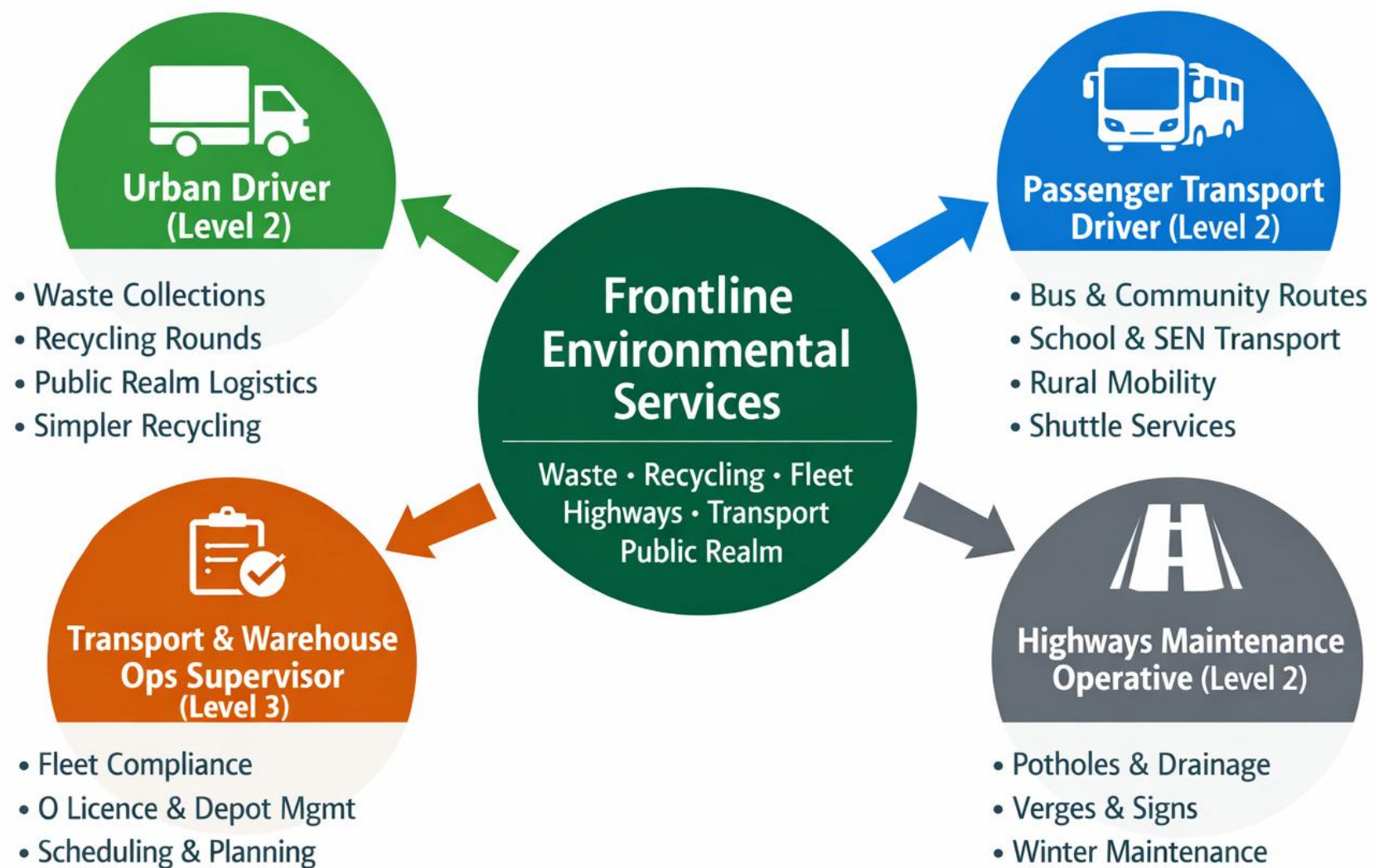
HIGHWAYS
MAINTENANCE SKILLED
OPERATIVE – LEVEL 2

HORTICULTURE OR
LANDSCAPE
CONSTRUCTION OPERATIVE
– LEVEL 2

CUSTOMER SERVICE –
LEVEL 2

GROUPS MAINTENANCE
OPERATIVE
– LEVEL 2

FOCUS FOR TODAY: FOUR FRONTLINE APPRENTICESHIPS ...



PASSENGER TRANSPORT DRIVER – LEVEL 2

A practical, safety-critical apprenticeship for bus, coach, and community transport drivers — ideal for councils with in-house or contracted passenger services.

LOGISTICS

- Training will take place over 10 months + EPA
- 1 day of training at the depot each month plus 5 days practical driving test
- Licence available after **6-8** months

CONTENT

- Safe and compliant driving
- Route planning / timetabling
- Customer service
- Vulnerable passengers (SEN, elderly, rural communities)
- Vehicle checks, basic maintenance
- Emergency procedures and incident response
- Legal and regulatory requirements (PCV licence, CPC, safeguarding)

BENEFITS

- Builds a pipeline of qualified drivers
- Supports rural mobility and SEN transport reliability
- Reduces agency spend
- Improves safety, compliance, and customer experience

FOR MORE INFORMATION CONTACT

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