



APSE Adult Social Care Forum 2018

Ensuring early intervention, smooth pathways out of hospital and improving outcomes in recruitment and retention



Tuesday 19 June 2018

Principal Oxford Spire Hotel, Oxford

Programme

09:30 Registration and coffee

10:00 **Session 1: Early intervention**

Designing services from first principles to help ensure early intervention

- Bringing together all Community-facing services from social care step-down to libraries
- Re-organising services by scale of intervention and nature of customer interaction
- Taking the workforce with you on the journey of change

Speaker: Mark Fowler, Director of Community Solutions, London Borough of Barking and Dagenham

Establishing an effective 'Early Help' team to support independence at home

- Using a strengths based approach to assessment
- Empowering staff with the autonomy to provide creative solutions
- Reducing the need for long-term care packages

Speaker: Stuart Brown, Adult Early Help Manager, Cambridgeshire County Council

11:00 Refreshment break

11:30 **Session 2: Innovation in Hospital Discharge**

Reducing DTOC rates attributable to Social Care

- Planning pathways out of hospital to ensure smooth and timely transition
- Reablement, short-term care packages and rehabilitative facilities
- Maintaining low DTOC rates

Speaker: Maud O'Leary, Director of Adult Services, Luton Borough Council

Ensuring no-one is discharged to 'no fixed abode'

- Reducing discharges to 'no fixed abode', ambulance call-outs and A&E admissions
- Partnership working to facilitate a step-change
- Demonstrating cost savings of the project - £500K+ to housing & 700k+ to health

Speaker: Molly Bishop, Charity Support and Development Officer, Stockport Homes

12:30 Lunch

13:30 **Session 3: Innovation Hub**

Facilitated roundtable discussions to share good practice and service delivery ideas

- Approaches to Early Intervention
- Pathways out of hospital – what is the right mix of step-down facilities?
- Managing teams and processes across organisational boundaries, how to ensure effective joint-working
- Approaches to recruitment in your area – what works?
- Creating career pathways within the care sector

14:15 Refreshment Break

14:45 **Session 4 - Strategic Development**

Improving recruitment outcomes in Oxfordshire's care workforce

- Implementing value-based recruitment with partners
- Campaigns to recruit to the unregistered workforce
- Evaluating outcomes and measuring impact

Speakers: Julie Rice, Workforce Transformation Lead, and Naomi Slade, Marketing Manager, Oxfordshire County Council

15:15 Close

Seminar objectives

The APSE Adult Social Care Forum is a vehicle for the sharing of good practice and debating service delivery ideas to support APSE member councils in ensuring effective care.

The day will include comment and case studies exploring innovative ways through which local authorities are supporting residents to live independently at home, working to enhance outcomes upon discharge from hospital and workforce retention and recruitment in adult care. The day will also include facilitated discussion to highlight the nature of support and advocacy that would be valued on behalf of the APSE membership to support the delivery of social care services.

The forum is free for both elected members and officers from APSE member councils to attend and will include a hot and cold buffet lunch, tea, coffee and refreshments.

Booking form

Office use:

Del#

DB:

Conf:

APSE Adult Social Care Forum 2018, Tuesday 19 June 2018

contact name:

authority:

address:

postcode:

telephone:

email:

Please detail any special dietary or access requirements for the delegates listed below (including vegetarian/vegan)

APSE issues a written confirmation for all delegates bookings received. If you have not received your confirmation letter within 5 working days of sending your booking form, then please contact APSE on 01865 749 365.

Payment information

What's included: The delegate fee covers attendance, delegates' documentation, lunch and light refreshments. Please note that hotel accommodation is not included. A list of recommended hotels in the area is available on request.

APSE members FREE

Non member LAs: £99 + VAT

Commercial organisations: £199+ VAT

Please indicate preferred method of payment (tick): VAT registration number **519 286 915**

Please find enclosed cheque (made payable to APSE) Please invoice me

CANCELLATION & REFUND POLICY: Reservation is a contract. Substitution of delegates is acceptable any time in writing by post or email to sscholes@apse.org.uk. Cancellations must be made in writing at least 10 working days before the event, and will incur a 20% administration fee. No refunds can be given for cancellations received less than 10 working days before the event or for non-attendance. In the unlikely event of cancellation by the organisers, liability will be restricted to the refund of fees paid. The organisers reserve the right to make changes to the programme, speakers or venue should this become necessary.



The Venue

Principal Oxford Spire Hotel
Abingdon Road
Oxford
OX1 4PS

The venue is just minutes from Oxford city centre and easily accessible by the M40, M4 and A34.

Delegate name

Position

Delegate email

Please confirm that you are happy for APSE to retain your details so that they can send you information relevant to your area of interest. Your data will be used for sign in sheets, delegate lists and hotel lists (where relevant). If you are making a booking on behalf of other delegates please confirm that you have their permission to be included on our database. Full GDPR policy is available on our website: www.apse.org.uk.

Please return completed form to Shami Scholes at APSE, Horspath Road Offices,
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