APSE National Housing, Construction and Building Maintenance Network presents

Damp and Mould in Social Housing

A practical online session on tackling damp and mould in social housing.

Monday 30 November 2026 - 2.00pm – 3.30pm

Join council colleagues to discuss effective diagnosis, case management and long-term solutions to damp and mould. Hear about approaches to surveys, compliance and tenant communication, and share experience with other authorities.

Free for APSE member councils. For housing, repairs and asset management teams.

>> Reserve your free place today <<

Speakers and discussion topics

Welcome and opening remarks

Councillor Judy Hamilton
Chair, APSE Housing, Construction and Building Maintenance Network

Stop guessing, start diagnosing: tackling the causes of damp and mould

- Why quick fixes fail to address underlying causes.
- Using the 7-step survey method to improve diagnosis.
- Clear accountability and ongoing staff training.

Federation of Damp

Damp, Mould and Condensation (DMC) Case Management System

- Managing compliance and responding to Ombudsman complaints.
- Using case data to inform planned maintenance and investment.
- Automating tenant updates to manage high case volumes.

Nesan Thevanesan, Interim Head of Housing and Tracy Morgan, Wellbeing Manager, Waverley Borough Council

Group discussion: improving council practice

Share the challenges facing your council and the approaches that are working. Discussion will cover:

- Where do cases stall, and how can delays be reduced?
- Tackling the causes of recurring damp and mould?
- Sharing information and clarity on responsibility?
- How can evidence and tenant feedback inform decisions?

Facilitated by Vickie Hacking, Principal Policy Lead, APSE

>> Book now to secure your free place <<

Kind regards,

Vickie Hacking
Principal Policy Lead, APSE
On behalf of Councillor Judy Hamilton

Chair of the APSE Housing, Construction and Building Maintenance Network