

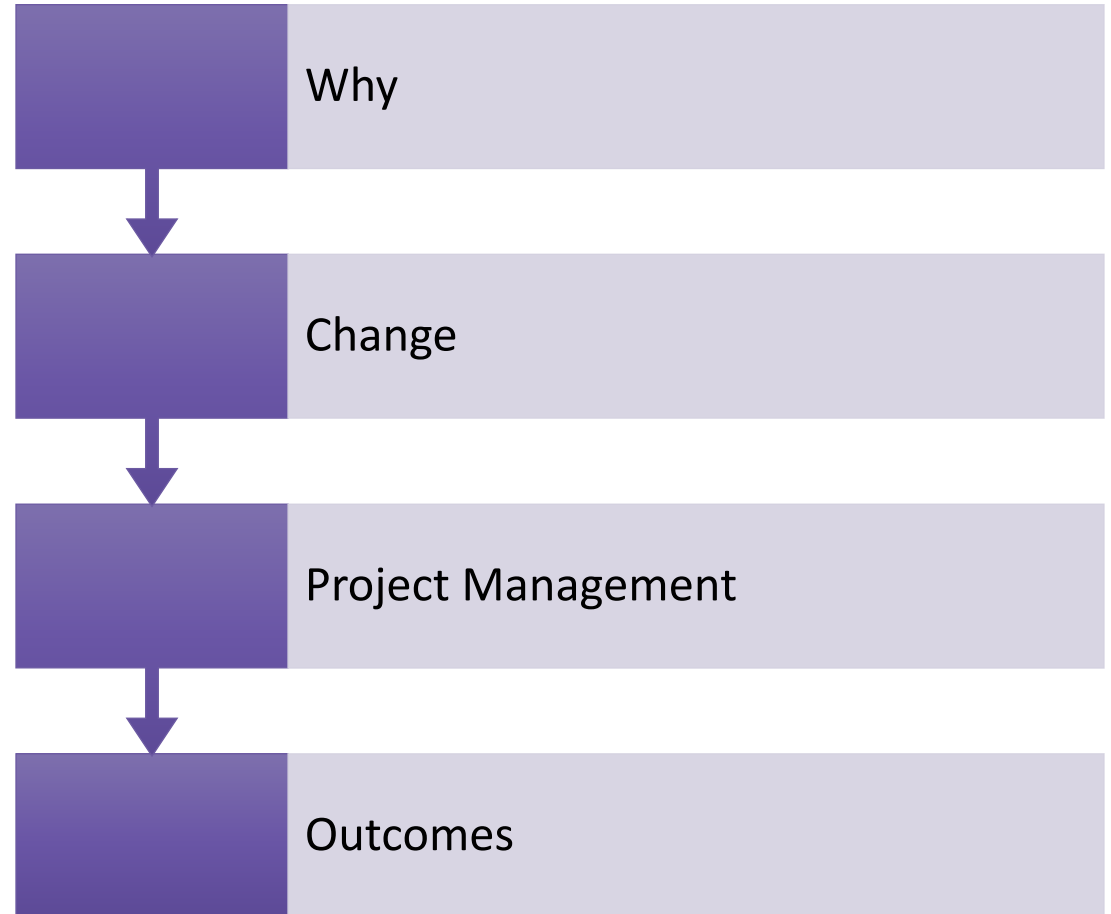
SELF-SERVICE BOOKING FOR FUNERAL DIRECTORS IN LIVERPOOL

APSE Cemeteries and Crematoria Seminar 2024

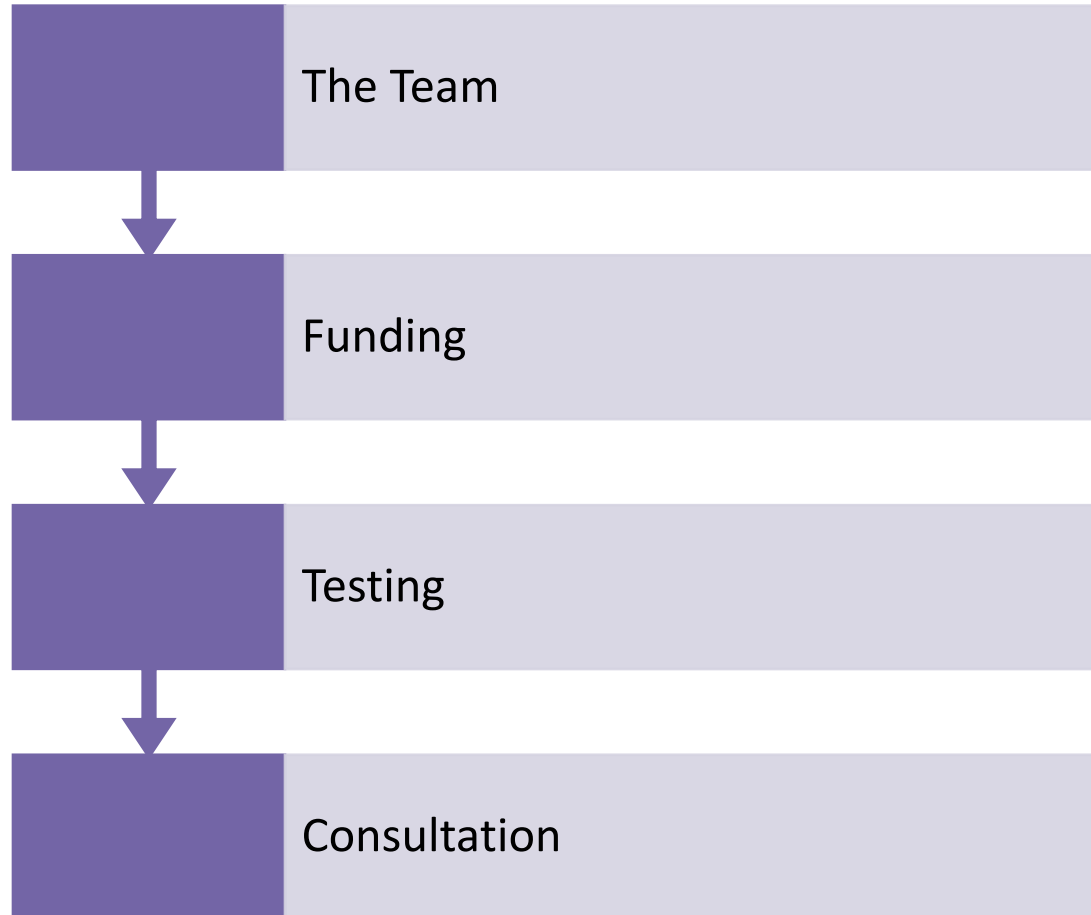
Alan Sheldon *MICCM (Dip Hons)*



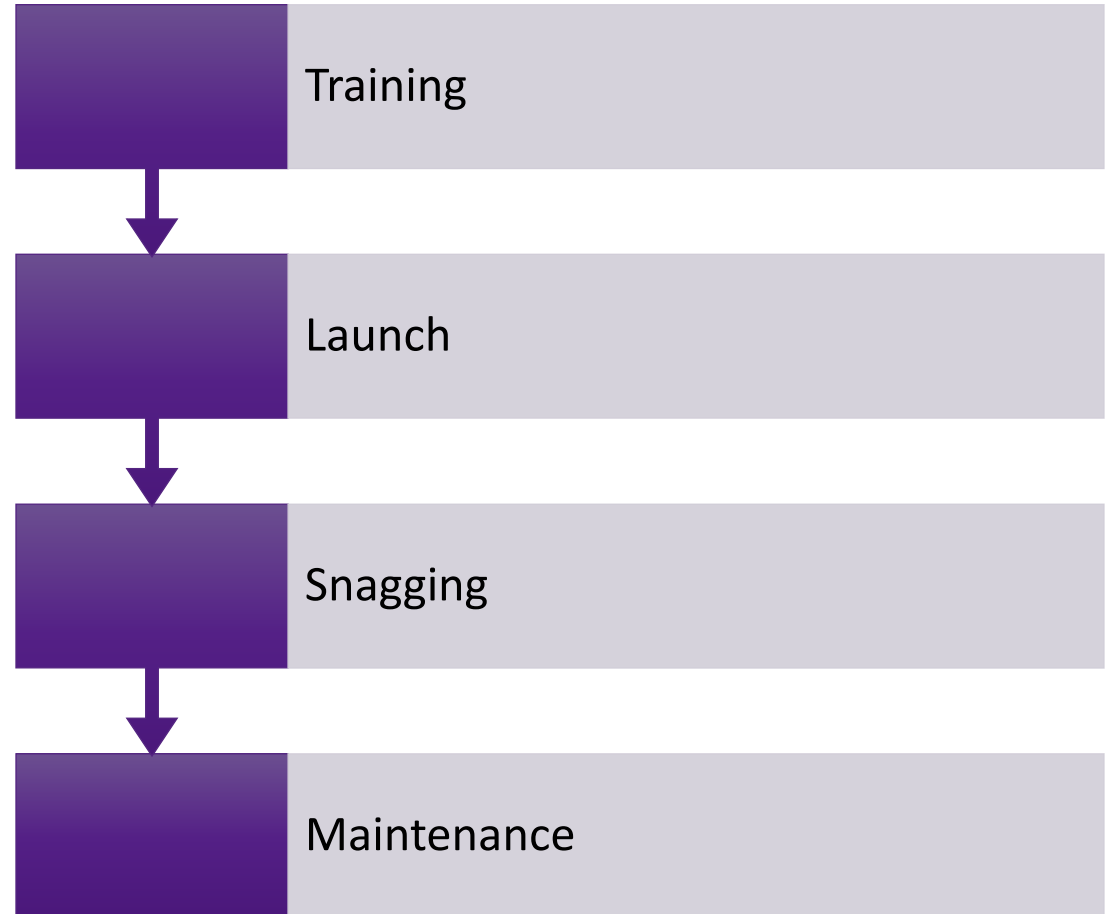
Introduction



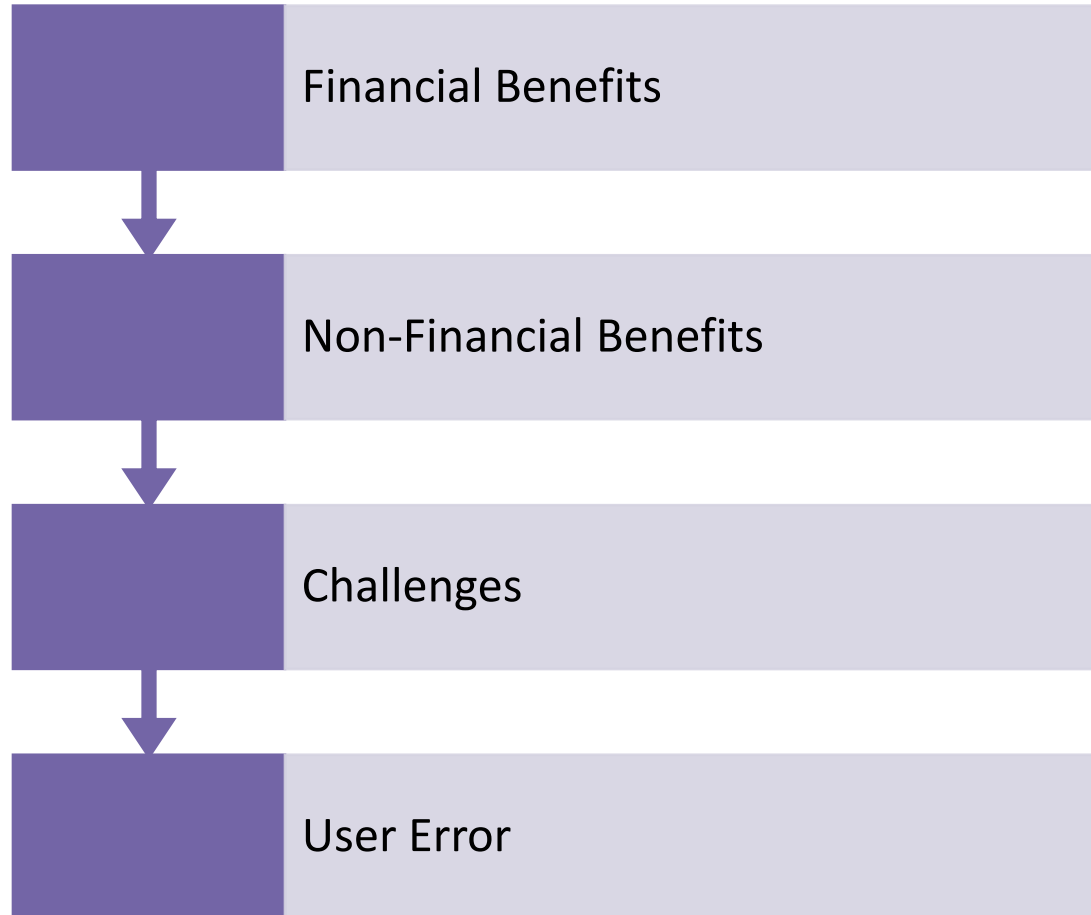
Project Planning



Training and Launch



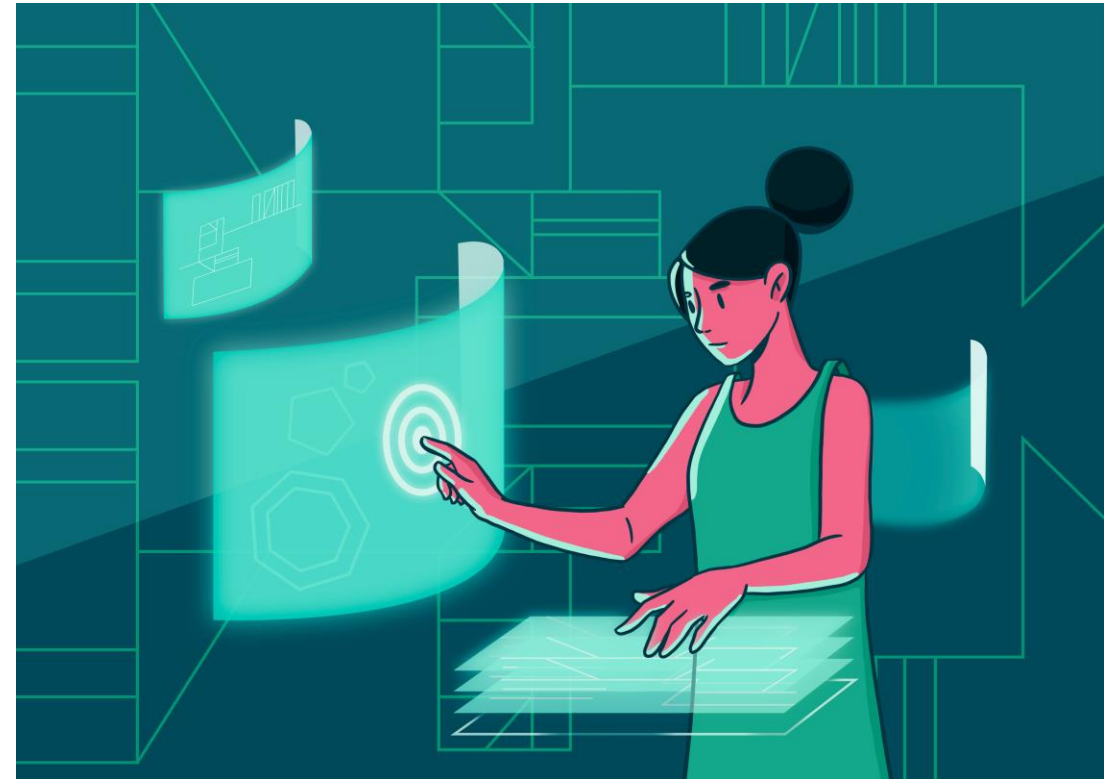
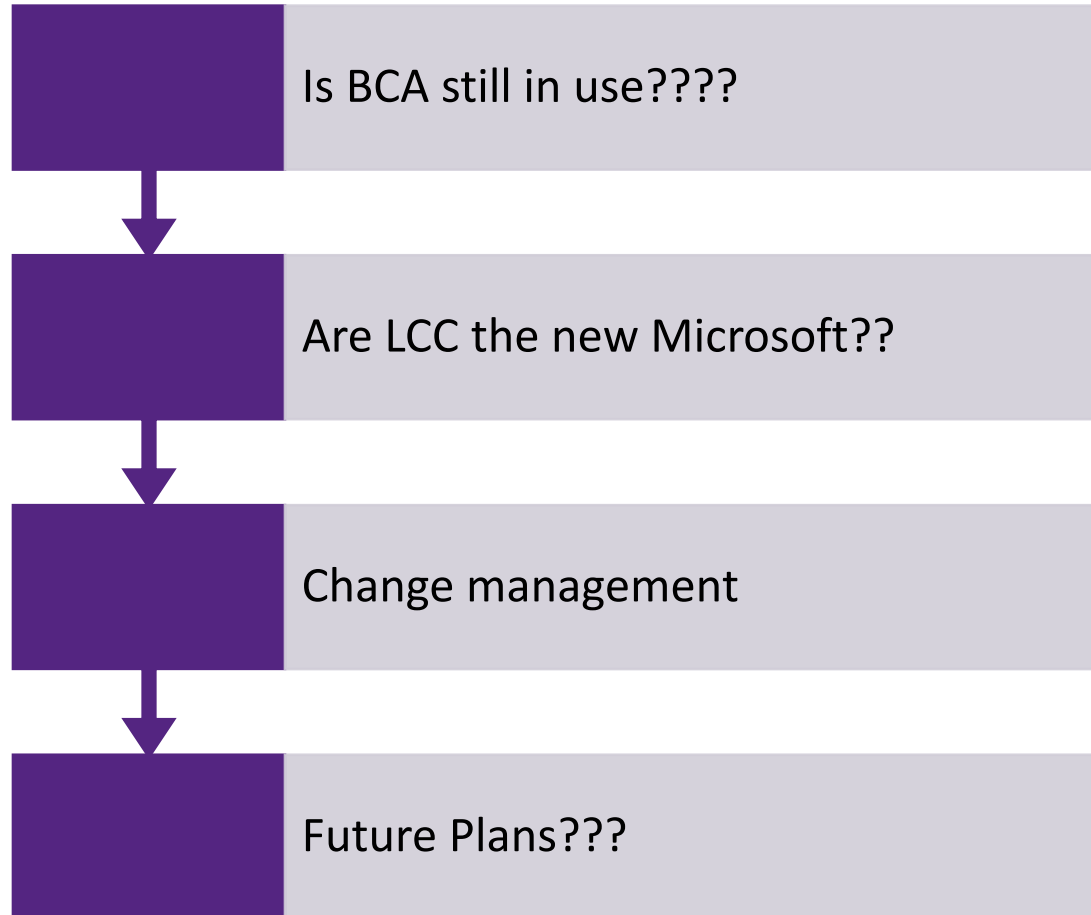
Benefits



Learning Points



What Next?



Thank You for Listening



Alan Sheldon *MICCM (Dip Hons)*

Head of Bereavement Service

T: 0151 351 0630

E: alan.sheldon@liverpool.gov.uk

Link to Local Government Association Case Study

<https://www.local.gov.uk/case-studies/self-service-booking-funeral-directors-liverpool>

Liverpool City Council

