

Celebrating Glasgow's APSE Award Best Service Team –Technical Services



“Our team at GCC Fleet Services is the first local authority in Scotland to achieve IRTEC accreditation, for both technicians and workshop standards, ensuring GCC can maintain an integral standard for both ISO 9001 & 14001. By training staff in vehicle fault-finding & multi-skilling, we ensure the ability to maintain a wide range of vehicles, from cars to 44-tonne trucks. This initiative reduces reliance on external contractors, supports local skills development, and improves service delivery while contributing to sustainability goals.”

The Journey to Achievement

2018



Establish Team Goals

- Assess Fleet goals & ambitions
- Why: to set targets, standards and performance levels for the team
- When: From 2018 and beyond

ISO

- Established GCC ISO 9001 & 14001 standards
- Assess next steps and progress

IRTEC Accreditation

- Prepare
- Apply
- Achieved – November 2019
- 1st local authority in Scotland

2030



Continue to excel in service provision

MPRS

- Applied for new Maintenance Provision Rating Scheme
- Achieved & Awarded Platinum Rating – September 2025
- 1st local authority in Scotland

APSE Award 2025

- Submission – April 2025
- Shortlisted
- Announced WINNER – September 2025

Contributing Factors & Outcomes



Next Steps in Innovation

Strengthen collaboration with other services

Lead on more innovative solutions

Continue to improve technical standards & develop next generation of technical talent

Showcase the values we bring to Glasgow





**SERVICE
AWARDS
2025**

**Best Service
Team of the Year:
Technical services
-WINNER**

Questions