

# Municipal Funeral Services – are they all the same?

**Andrew Bond**

**Bereavement Services Manager**



## SIGNS OF LIFE...

*as direct cremations emerge*

**The Royal London National Funeral  
Cost Index Report 2016**

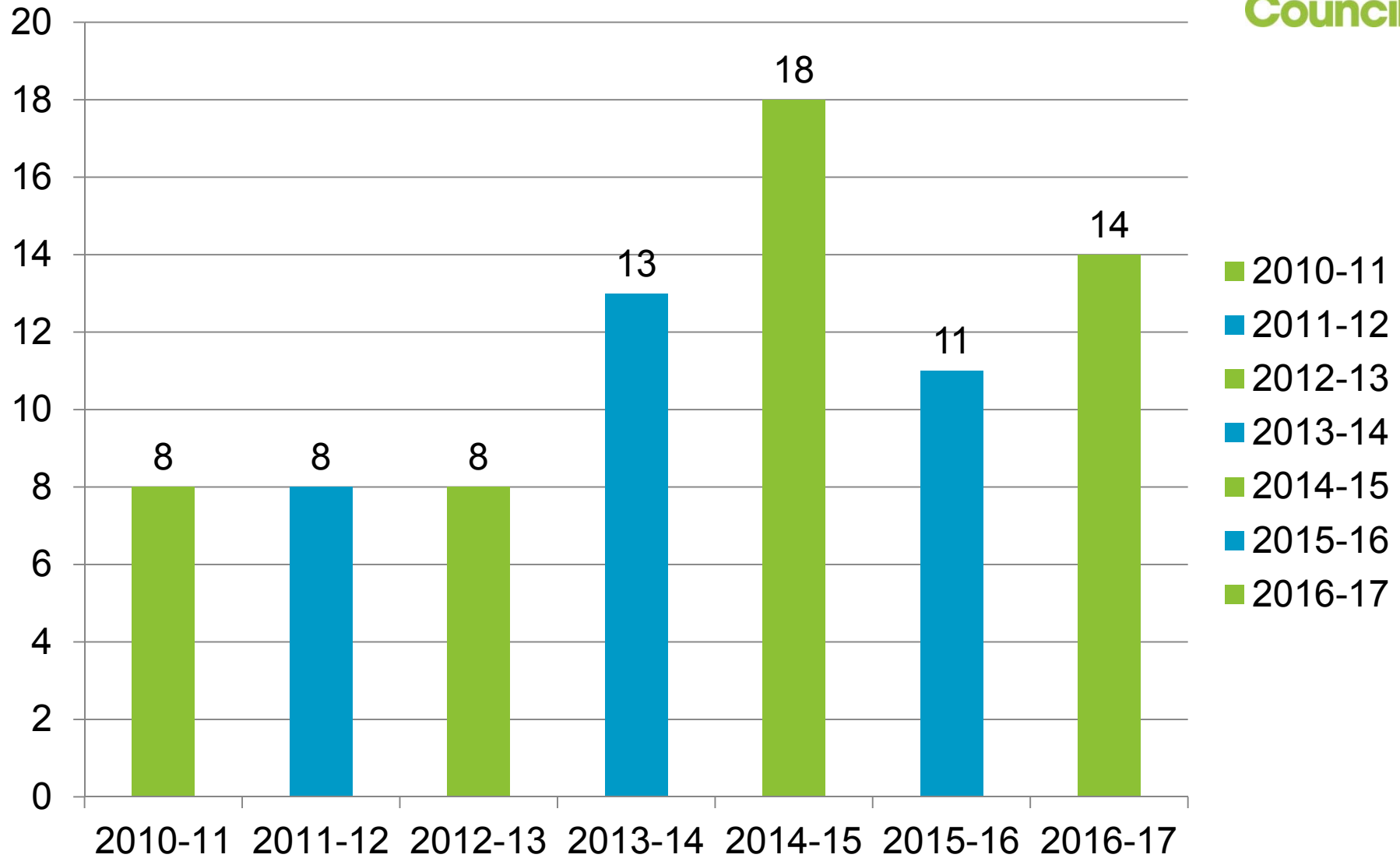
In association with the Institute of Cemetery  
and Crematorium Management (ICCM)



**Wigan**  
Council

Confident Place, Confident People.

# Community Deaths Presenting to Wigan Council



Confident Place, Confident People.

# The Deal

Wigan<sup>♥</sup>  
Council

# BeWigan

## Be Positive

...take pride in all  
that you do

## Be Accountable

...be responsible for  
making things better

## Be Courageous

...be open to doing  
things differently

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# Wigan & Leigh Residents Funeral Service.



**A fixed price, value for money funeral service for those who want someone to take care of arrangements for them.**

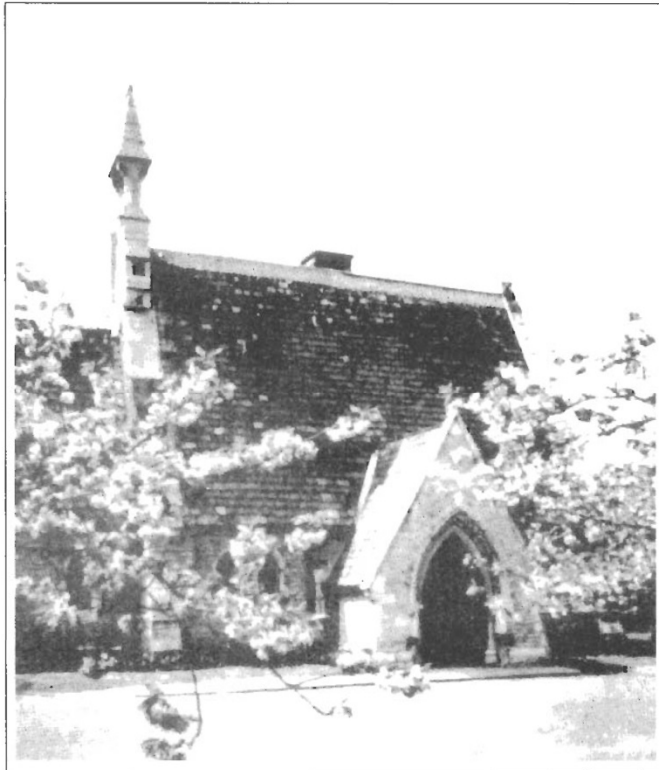
**Handled by a local professional funeral director.**

**The service is available to anyone who is arranging the funeral of someone who has died whilst residing in the borough of Wigan.**





WIGAN COUNCIL  
MUNICIPAL  
FUNERAL SERVICES  
2010 - 2013



**Bereavement Services**

Wigan Leisure & Culture Trust  
South Lancs Industrial Estate  
Redgate Road, Bryn, Wigan. WN4 8DT.  
Tel 01942 828 993

- Basic Layout

- Not Promoted

- No resident awareness

- Not readily offered by FD

- Limited take up

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A fixed price funeral service representing excellent value for money.

Contact Haydock Funeral Service on 0800 999 6062

- Quality Re-Branding

- Promoted by Council and partner.

- Residents awareness raising

- Actively Promoted by FD

- Growing demand for service

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**Cremation or Burial  
cost.**

**Use of the funeral  
director's chapel of rest.**

**Hearse and one following  
limousine.**

**Doctor fees and the clergy  
of your choice for the  
crematorium or grave side  
service.**

**Collection of the deceased  
(from within the borough).**

**Funeral Directors  
arranging and supervising  
of the funeral.**

**A suitable oak (or similar)  
finished coffin, with  
engraved nameplate,  
interior and appropriate  
handles.**

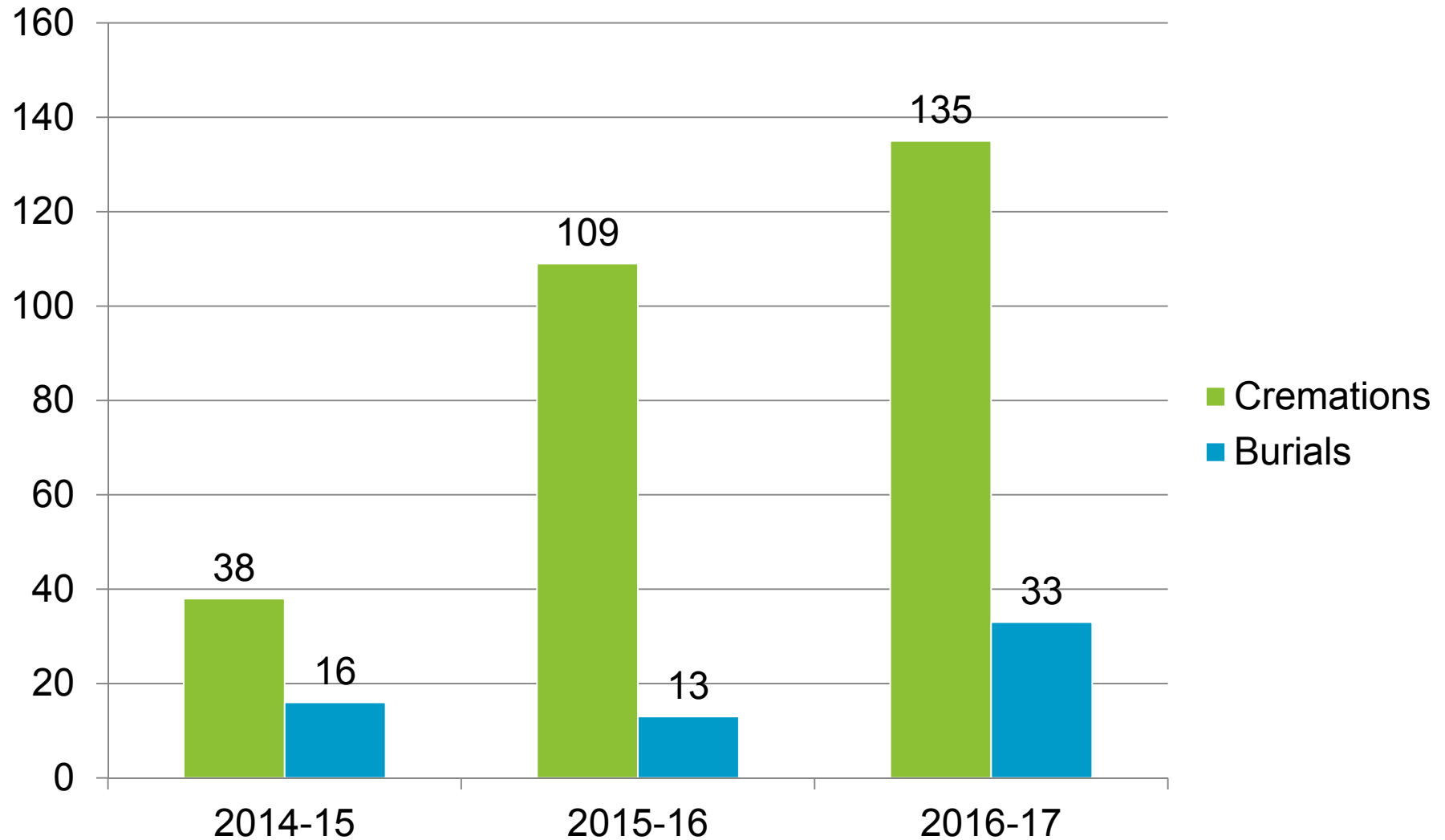
**Cremation  
Funeral**  
2016-17

**£1,892.83**

**Burial  
Funeral**  
2016-17

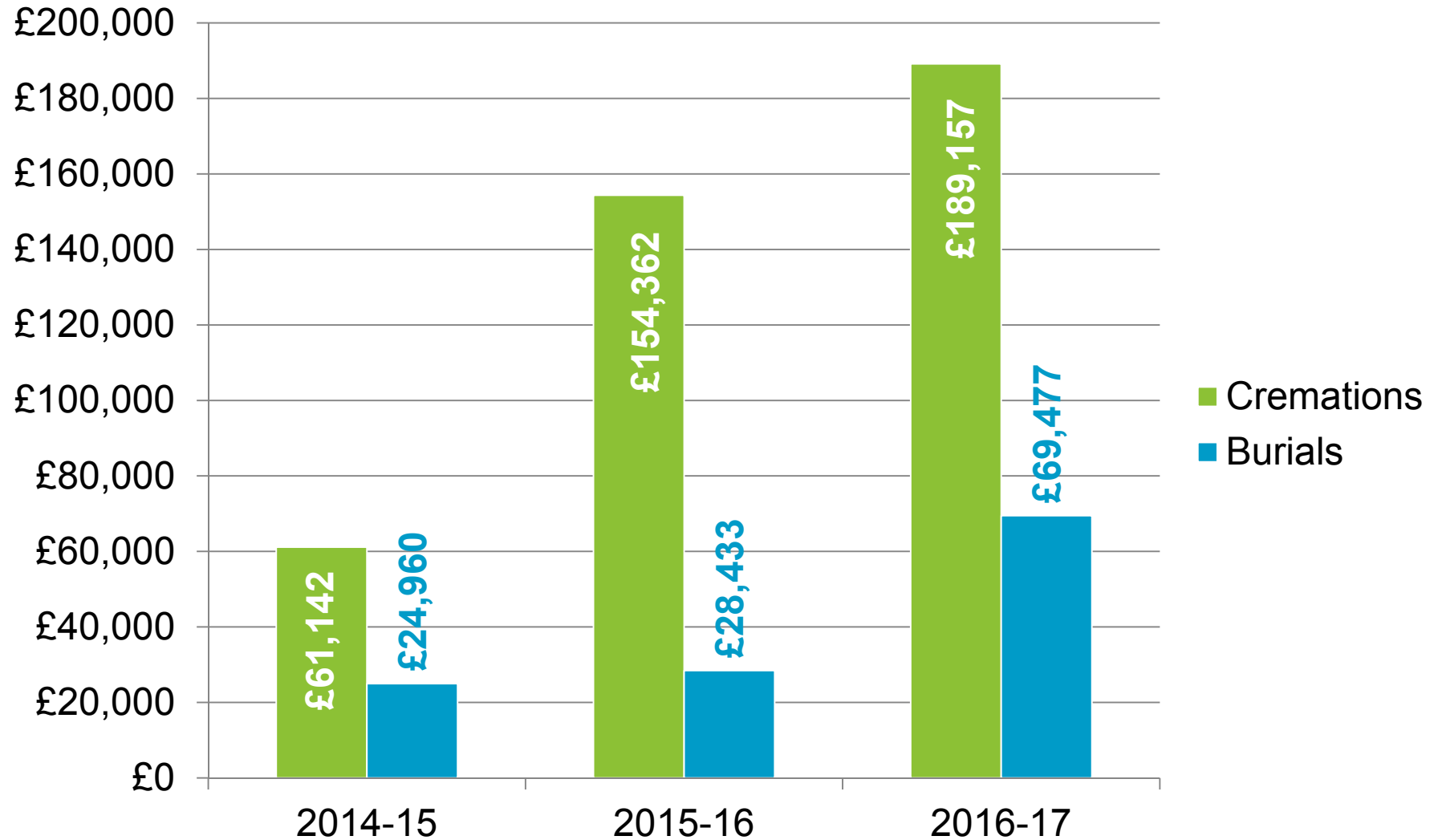
**£1,938.83**

# Residents Funeral Service - Numbers



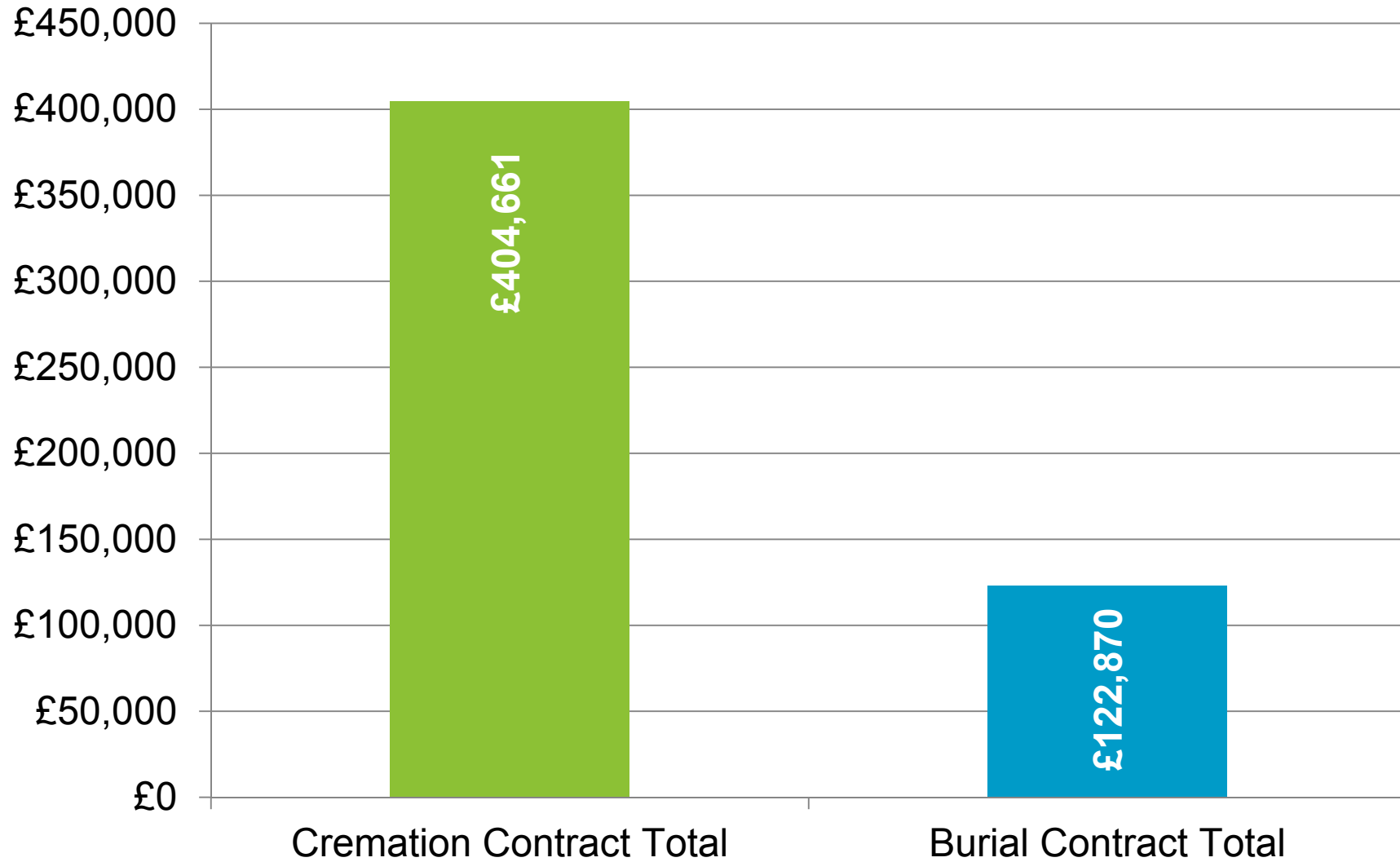
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# Residents Funeral Service - Savings



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# Residents Funeral Service - Savings

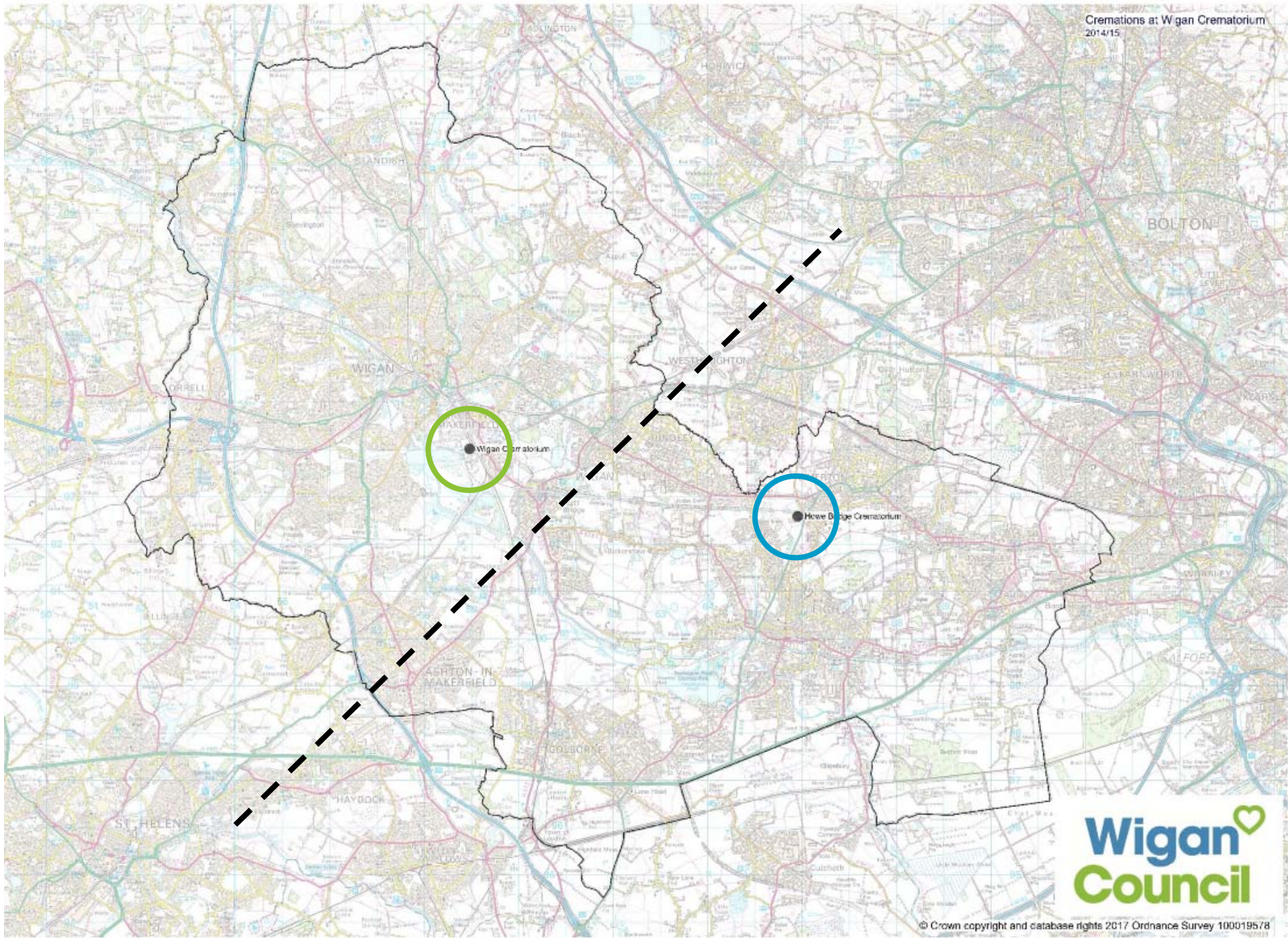


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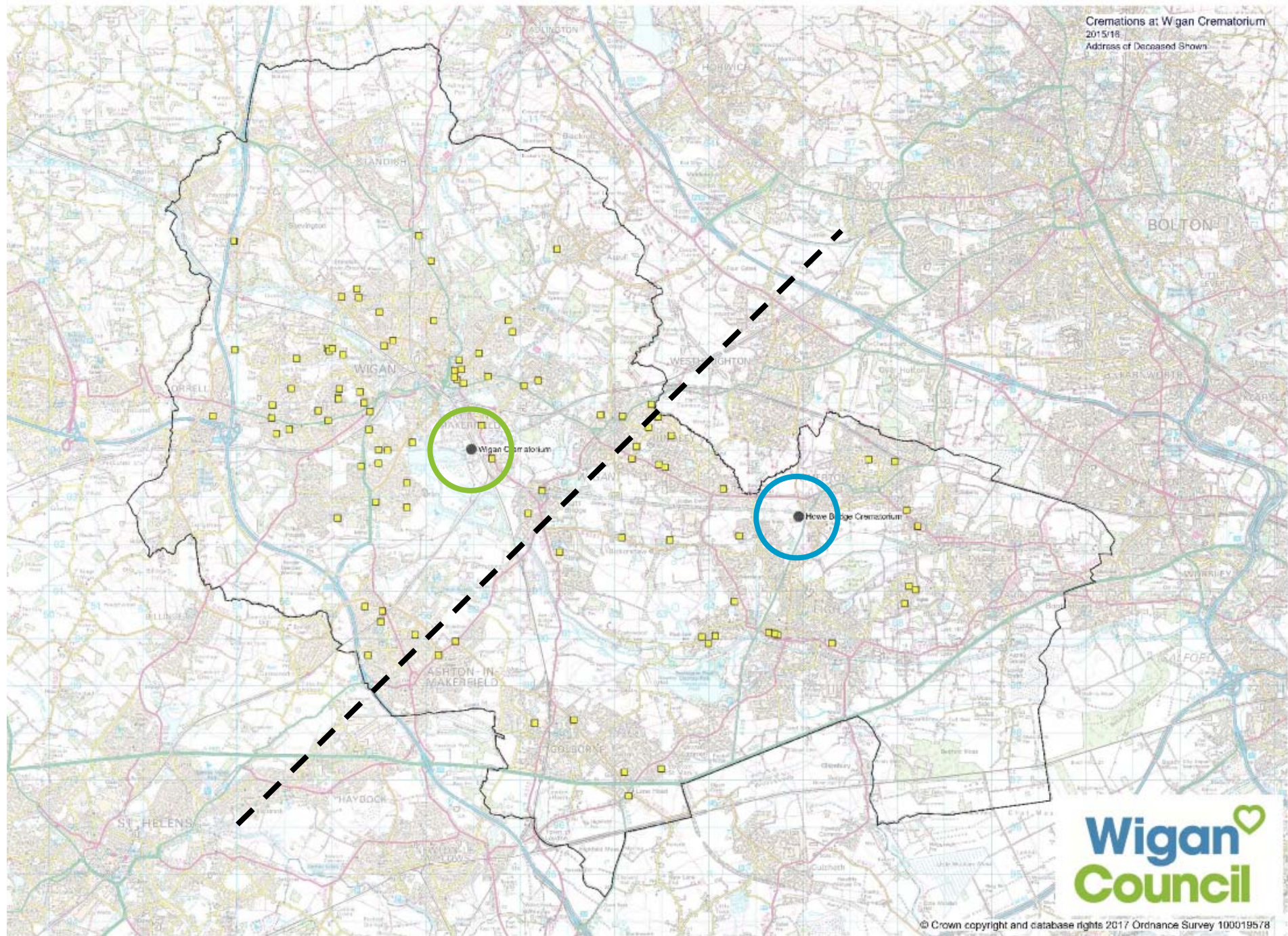
**Residents Savings 2014-2017**  
(against the national average for funerals.)

**£527,531.00**





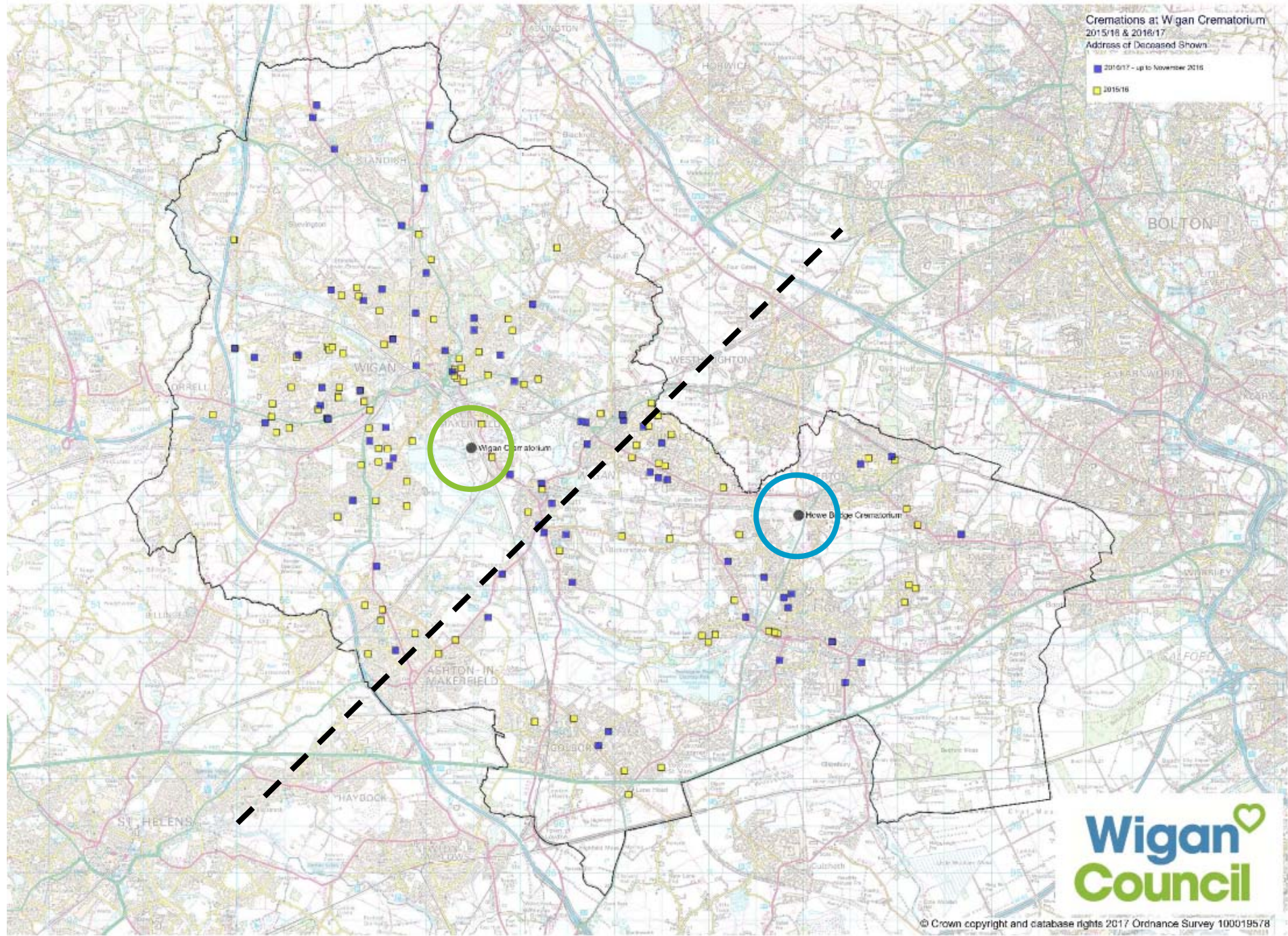
Cremations at Wigan Crematorium  
2015/18  
Address of Deceased Shown

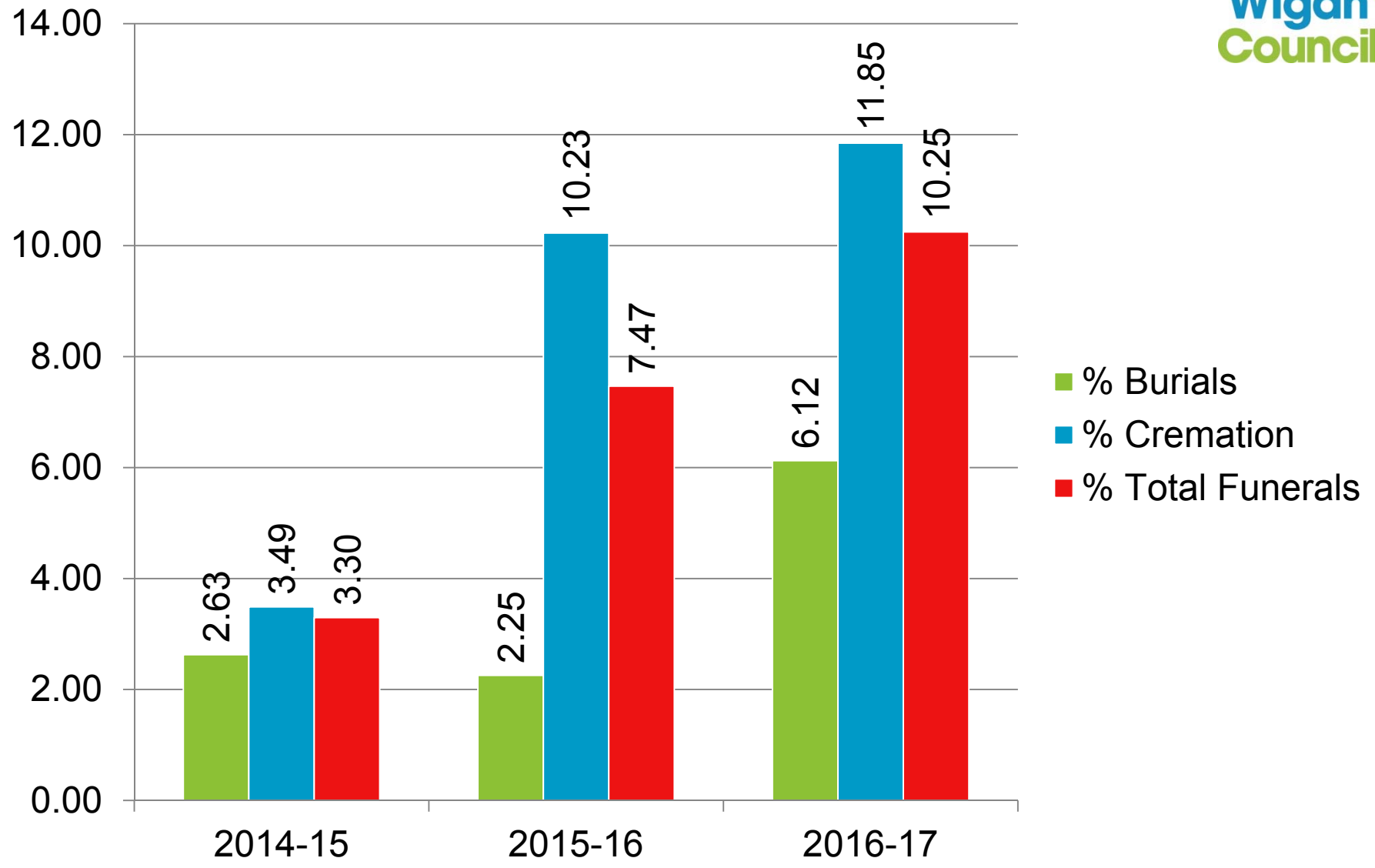




Cremations at Wigan Crematorium  
2015/16 & 2016/17  
Address of Deceased Shown

- 2016/17 - up to November 2016
- 2015/16





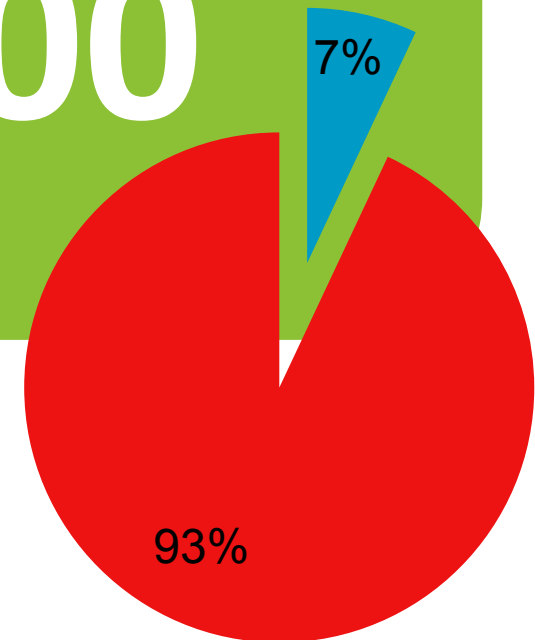
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# Residents Savings 2014-2017

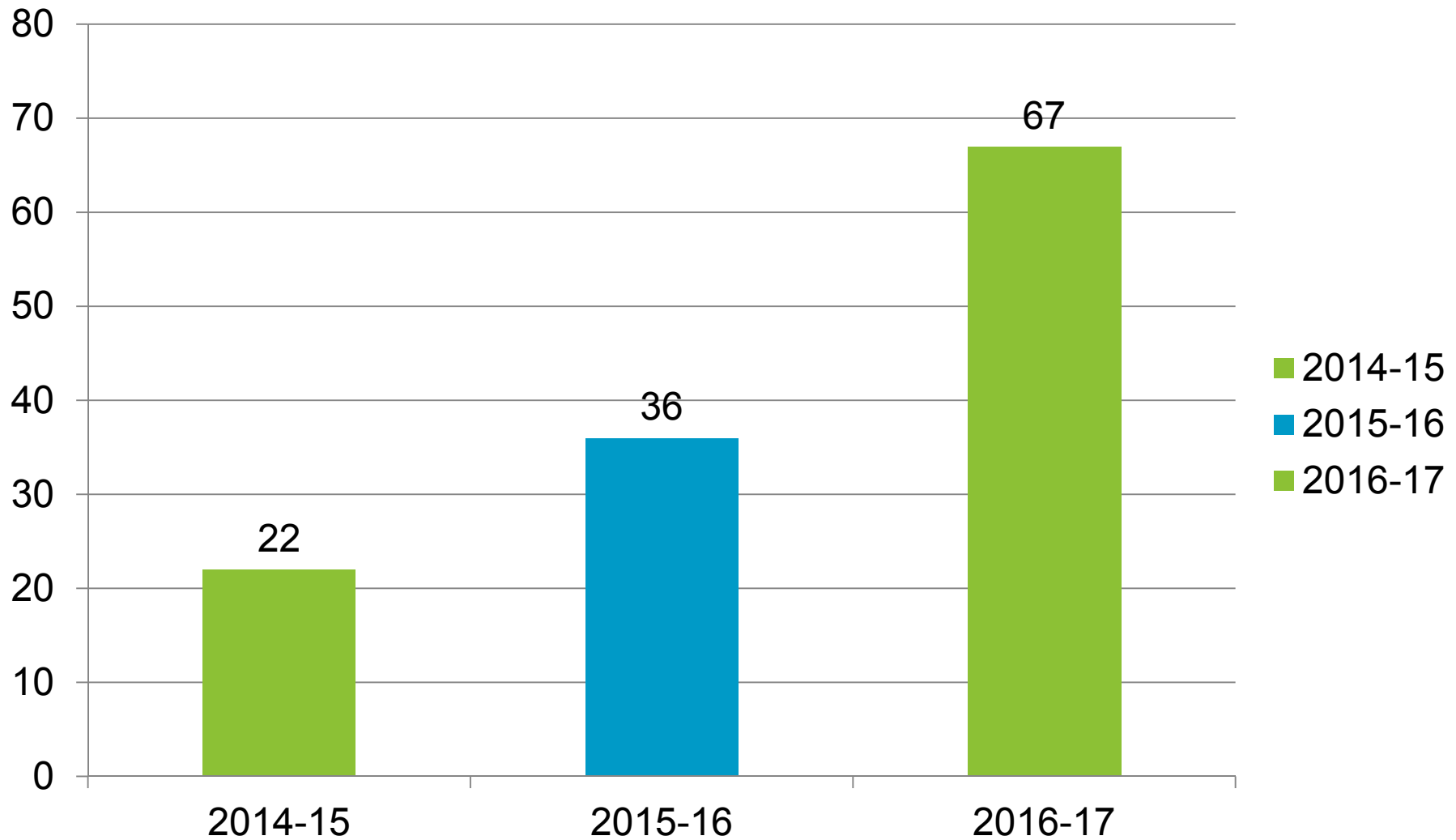
(against the national average for funerals.)

£527,531.00



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# Funeral Plans Sold in association with Residents Funeral



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Almost there . .



Any  
Questions?

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