



Highway Service Delivery in Dorset

Andrew Martin

Service Director Highways & Emergency Planning

Dorset County Council

Today's Presentation

1. Introduction to Dorset County Council.
2. Dorset Highways
 - The Team
 - Future Funding
 - Community Involvement
 - Service Planning
 - Funding
3. Procuring a Strategic Partner using HMEP Contract Suite.
4. Service Highlights.



Dorset



- Population..... 417,000.
- 27% of residents older than 65.
- Weekly income below national average.
- House prices 9.4 times the average wage.
- 97% Broadband coverage by end of 2016.



Our Priorities

Enabling
Economic
Growth

Health,
Wellbeing and
Safeguarding



Our Four Key Corporate Outcomes

Safe

Healthy

Independent

Prosperous



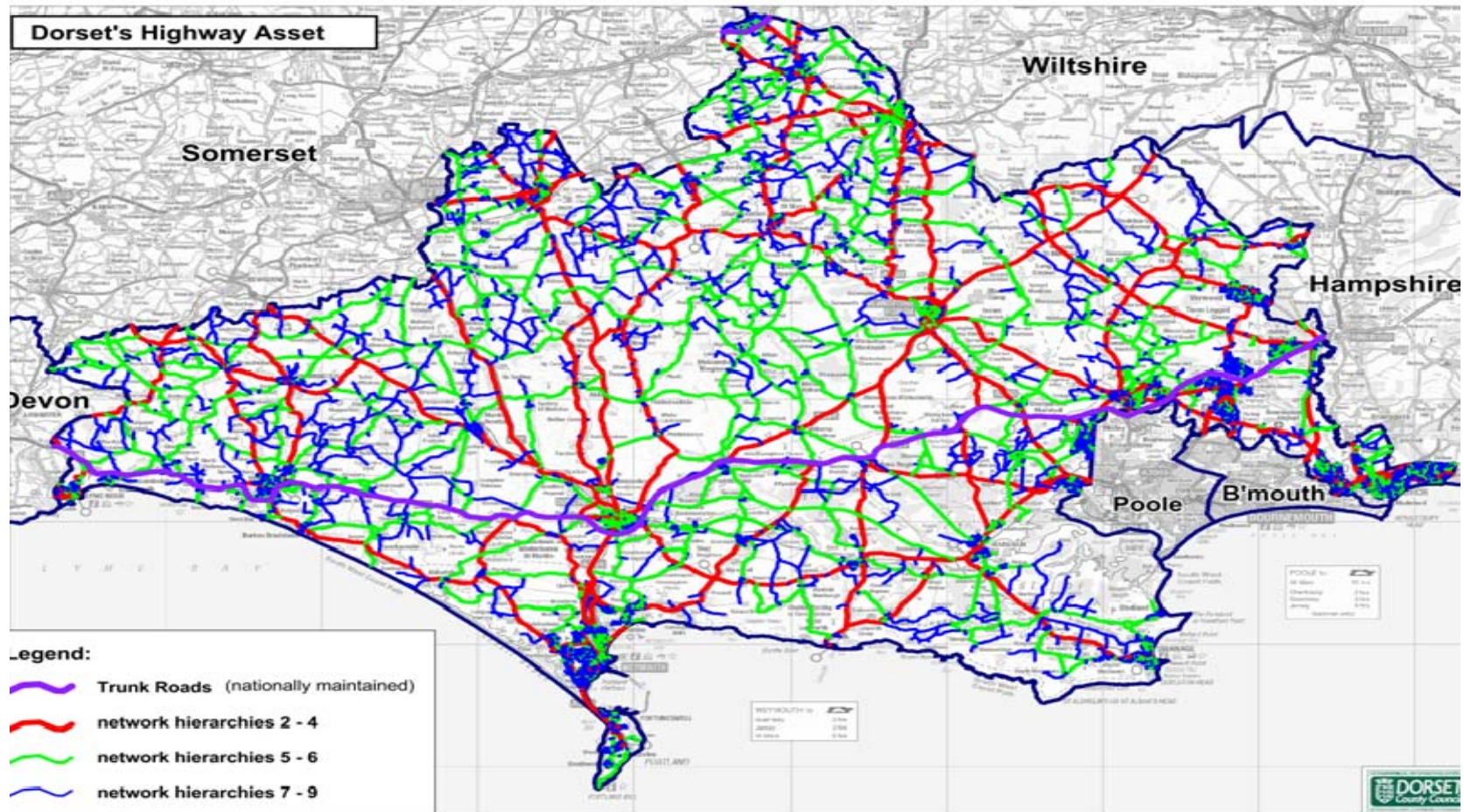
Local Government Re-organisation In Dorset

Current structure..... 1 County, 6 Districts, 2 Borough Councils

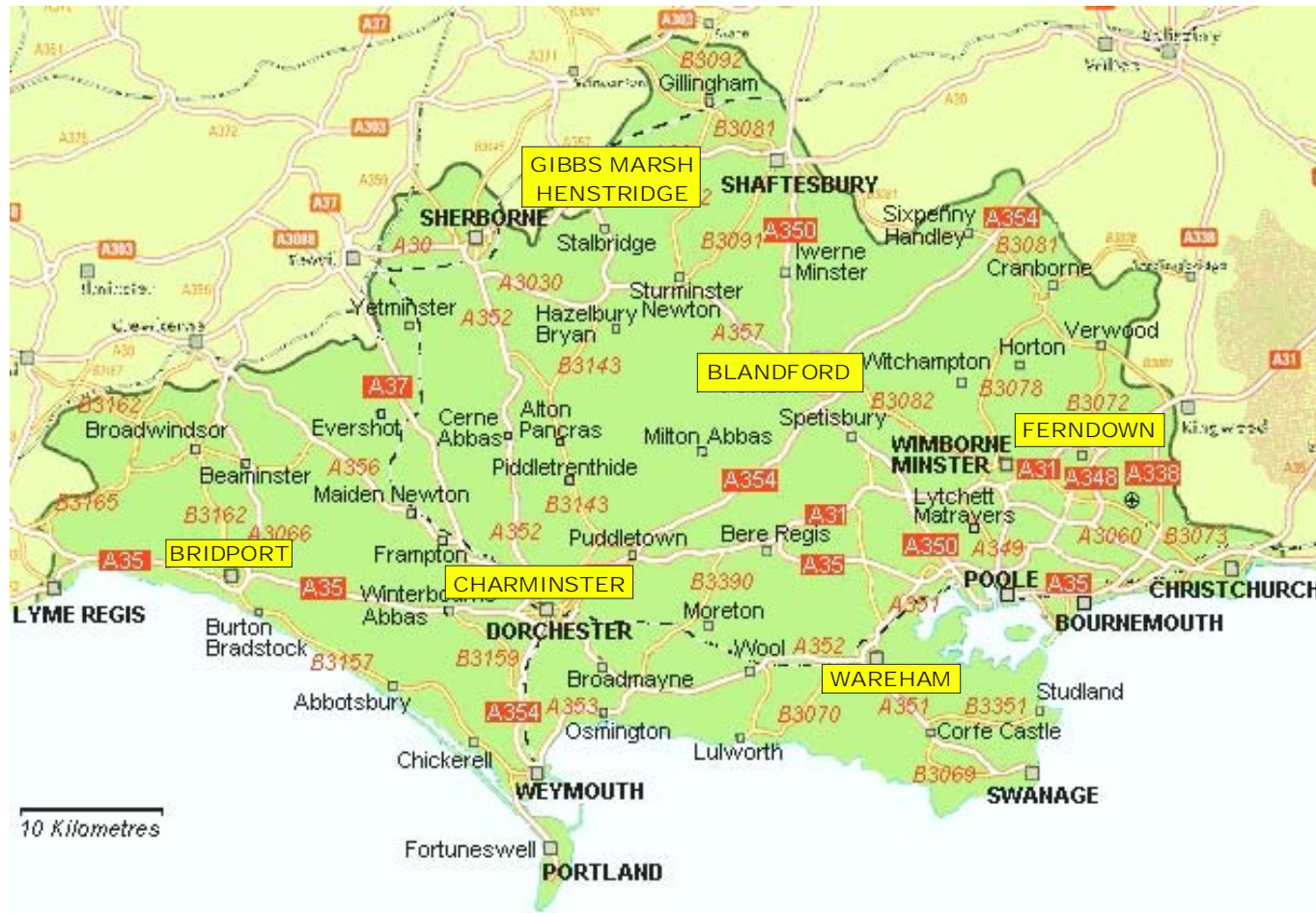
- Plan to reach consensus (with all councils) for the future structure of local government in Dorset – 6 agree, 3 disagree.
- Proposal submitted to the Secretary of State February 2017 supporting the formation of two unitary Authorities.
- Secretary of State committed to providing “mindful” indication at end of March ahead of May election.
- New authorities would begin from May 2019.
- Anticipated savings £25 - £31 million p.a.



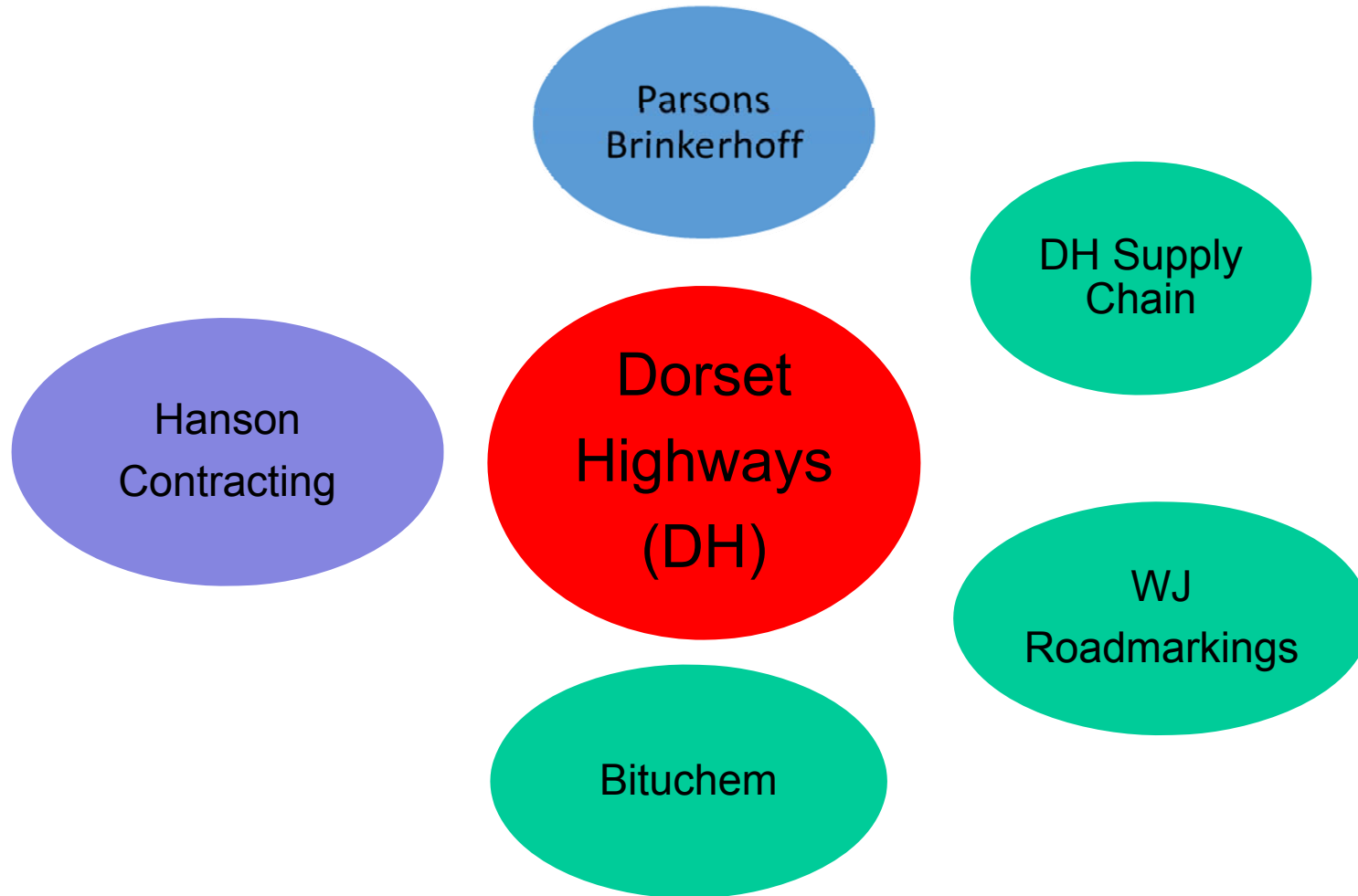
Dorset's Carriageway Network 4094 kms



Operational Depots



Dorset Highways: A “Mixed Economy” Approach



The Dorset Team



Highway Service Review 2015

Service Review in accordance with HMEP LEAN Toolkit

Under single Service Director:

- New Customer focussed processes.
- Significant reduction in back office staff.
- Formation of integrated “Delivery Teams”.
- Empower staff, remove any “people marking”.
- Reduction of £ 750,000 in back office costs p.a.

HMEP Peer Review carried out to feed into this process



Dorset Highways Management Team



Andrew Martin
Service Director

Simon Gledhill
Service Manager
Network Management



- Traffic
- Data
- Regulatory
- Asset & Performance
- Parking Services

Tim Norman
Service Manager
Network Development



- Highway Improvements
- Bridges & Structures
- Flood Risk Management
- Development
- Street Lighting

Martin Hill
Service Manager
Network Operations



- Community Liaison
- Construction Delivery
- Sign Shop

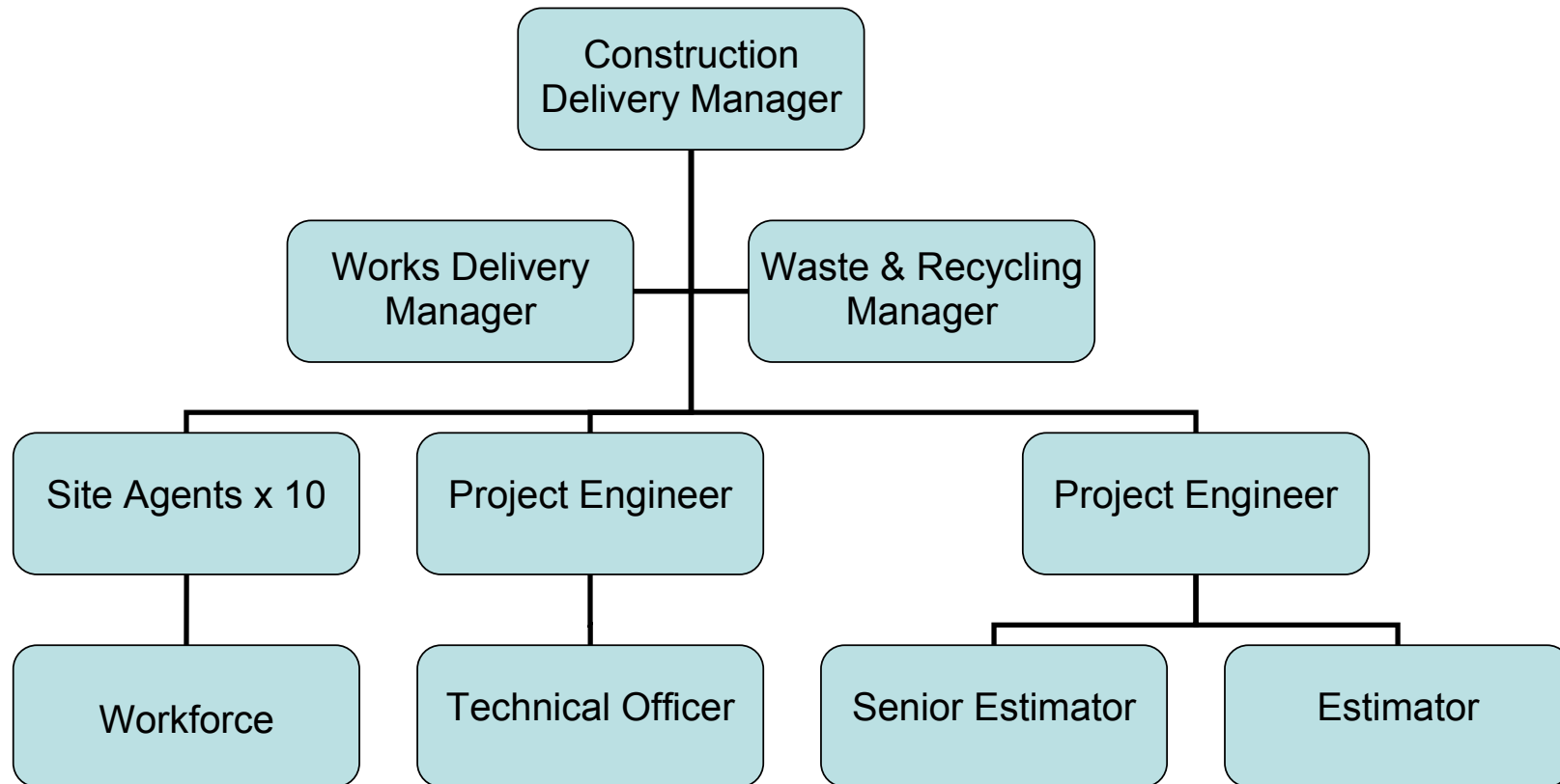
Sean Adams
Service Manager
Fleet Services



- Fleet Services



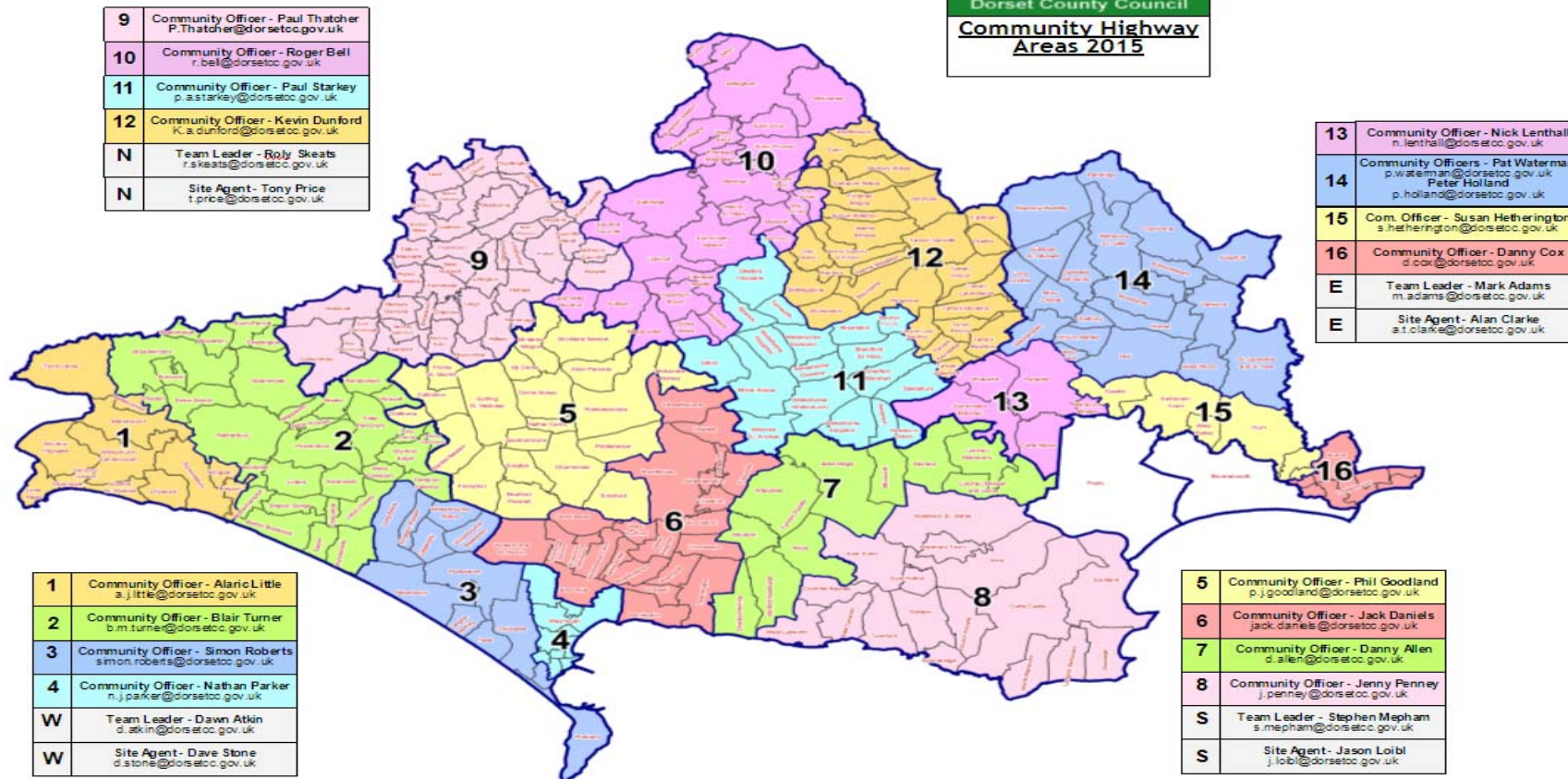
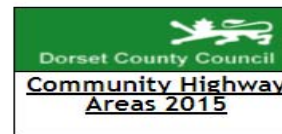
Highway Construction Team Including Maintenance Design



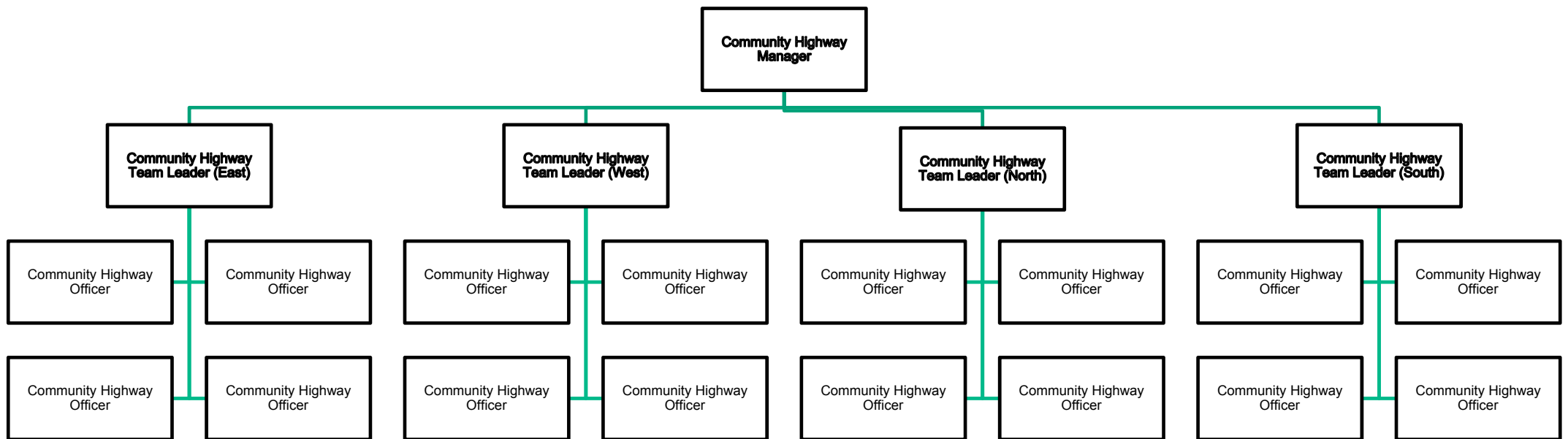
Number of Staff in Team: 18 + Workforce = 128



Community Highway Areas



Network Operations – Community Highways



Improving Community Involvement and Liaison



Community Involvement - Town and Parish Councils

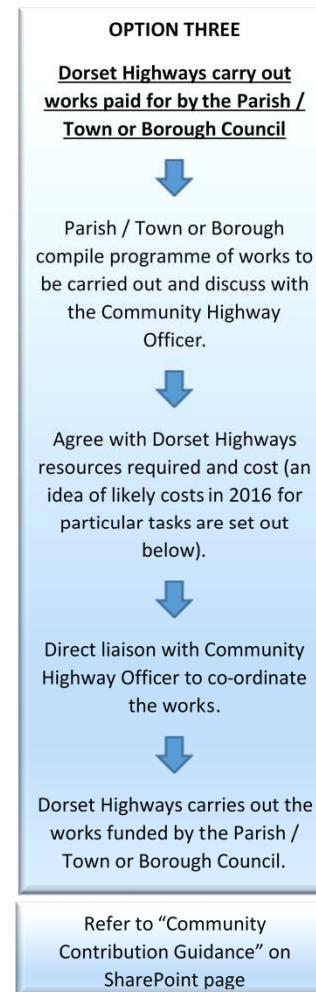
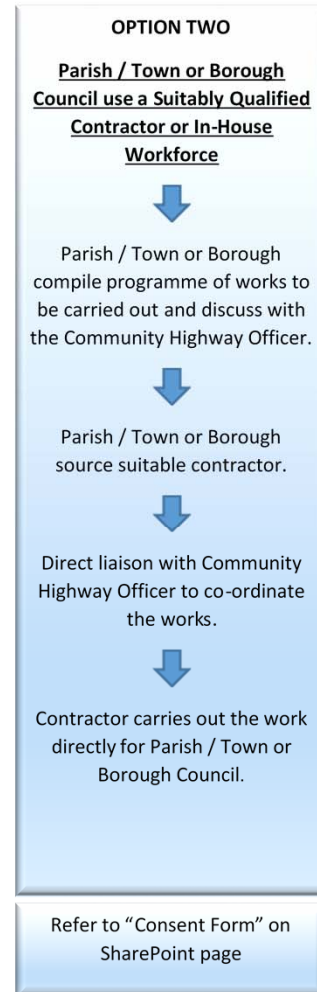
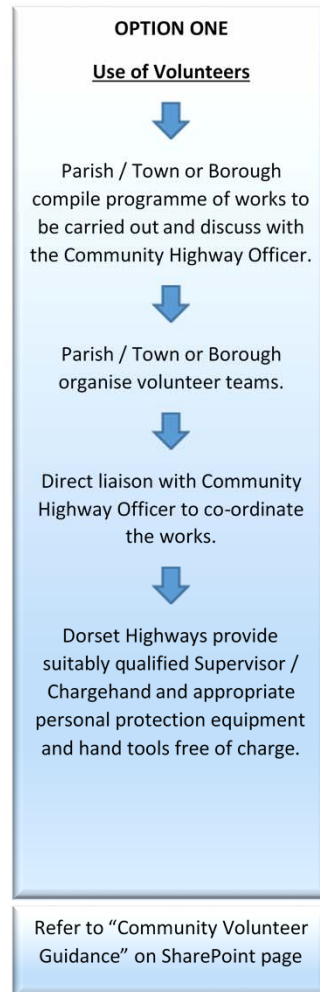
Working Together - Highways

Local Communities, Local Priorities, Local Choices



- Commissioning Framework For Minor Highway Maintenance activities.
- Not a transfer of HA's legal obligations.
- Four commissioning options.

Community Involvement - Town and Parish Councils



Communication: Informing our Stakeholders

Sharepoint page for Elected Members, Town and Parish Councils

The screenshot shows a SharePoint page for Dorset County Council. The browser address bar indicates the URL is <https://office365.sharepoint.com/sites/highways-working-together/SPages/default.aspx>. The page header includes the Dorset County Council logo and navigation tabs: "Highways Working Together", "Dorset For You Homepage", "Travel Dorset Homepage", "Highways Pages", and "Online Reporting".

The main content area is titled "HIGHWAYS WORKING TOGETHER" and contains the following text:

Welcome to the Dorset Highways Sharepoint page, created to enhance communication between our service, County Council Members and Parish & Town Councils across Dorset.

This page provides a simple, convenient location for documents relating to the Highway service and we will provide a regular update in sharing key information with Parish & Town Councils across Dorset.

Any comments or updates to any documents can, of course, occur at any time. When these are made, or new documents are added, users of this page will be notified automatically by email to ensure everyone is kept up to date.

Particular emphasis is given to our "Working Together - Local Communities, Local Priorities, Local Choices" documents. This data flow communicates, expressing a wish to become involved in consultation or carrying out some of the major maintenance activities, can work in conjunction with Dorset Highways.

It is our hope that you will find access to these key documents, and future subsequent updates, to be of benefit, and will address an enhancement of our working arrangements. Should you have any suggestions on how this page can be improved, please contact our page administrator Michael O'Donovan on MN.O'Donovan@dorsetcouncil.gov.uk

Bea: Reports
Andrew Martin
Head of Highways

Below the text is a row of four small images showing highway-related activities: a white van, a yellow machine on a road, a yellow truck, and a yellow van on a road.

On the right side of the page, there is a "SITE OWNER" section with a profile picture of Michael O'Donovan, Performance Management Technical Officer. Below this is a large photograph of a group of people in high-visibility clothing standing in front of a stone bridge over a river.

At the bottom of the page, there is a "DOCUMENTS" section which is currently empty.



Communication: Informing our Stakeholders

The screenshot shows a SharePoint document library page. The browser address bar indicates the URL is <https://dorsetcc.sharepoint.com/sites/highways-working-together/SitePages/default>. The page title is "Home - highways working...". The user is logged in as "Michael N Odonovan".

The main content area is titled "DOCUMENTS" and contains a list of files. The list has columns for "Name", "Modified", and "Modified By".

Name	Modified	Modified By
Community Contributions (August 2016)	August 26	Michael N Odonovan
Community Highway Officer Areas (August 16 Revision)	August 9	Michael N Odonovan
Consent for Town & Parish to Employ People to Work in the Highway (August 2016)	August 26	Michael N Odonovan
DAPTC Working Together - Highways (August 2016)	August 26	Michael N Odonovan
Dorset Highways Service Plan 2016-17	August 11	Michael N Odonovan
Dorset Highways Top 12 Performance (Q1 16-17 Member Version)	August 9	Michael N Odonovan
Dorset Highways Top 12 Performance (Q1 16-17)	August 9	Michael N Odonovan
Environment and the Economy Key Contacts (Dec 15 Revision - V12)	August 9	Michael N Odonovan
Guidance on Preparing a Local Winter Management Plan	August 10	Michael N Odonovan
Hedges, Trees and the Highway Leaflet	August 9	Michael N Odonovan
Highways Asset Management Plan (Volume 1 - March 16 Revision)	August 9	Michael N Odonovan
Highways Asset Management Plan (Volume 2 - March 16 Revision)	August 9	Michael N Odonovan
Highways Maintenance Plan (March 16 Revision)	August 9	Michael N Odonovan
Local Winter Maintenance Plan (Dorfield PC Worked Example)	August 10	Michael N Odonovan
Recruiting and Managing Volunteers - Highways (August 2016)	August 26	Michael N Odonovan
SharePoint 365 external access	August 12	Michael R Westwood
Winter Maintenance Service Policy & Operational Plan 2015-16	August 9	Michael N Odonovan
Working Together DAPTC Roadshow Presentation	August 9	Michael N Odonovan

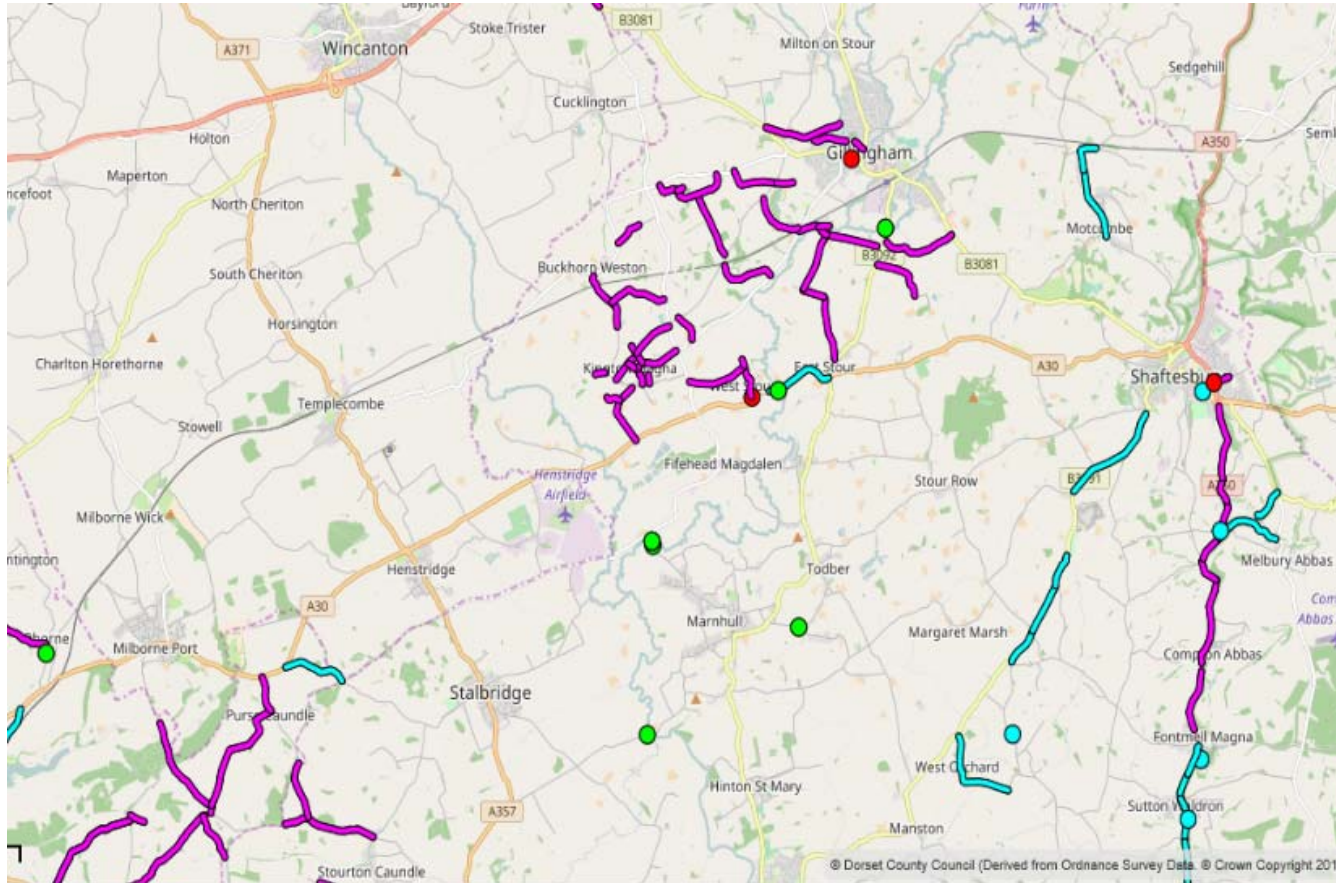
At the bottom of the document list, there is a "Drag files here to upload" instruction.



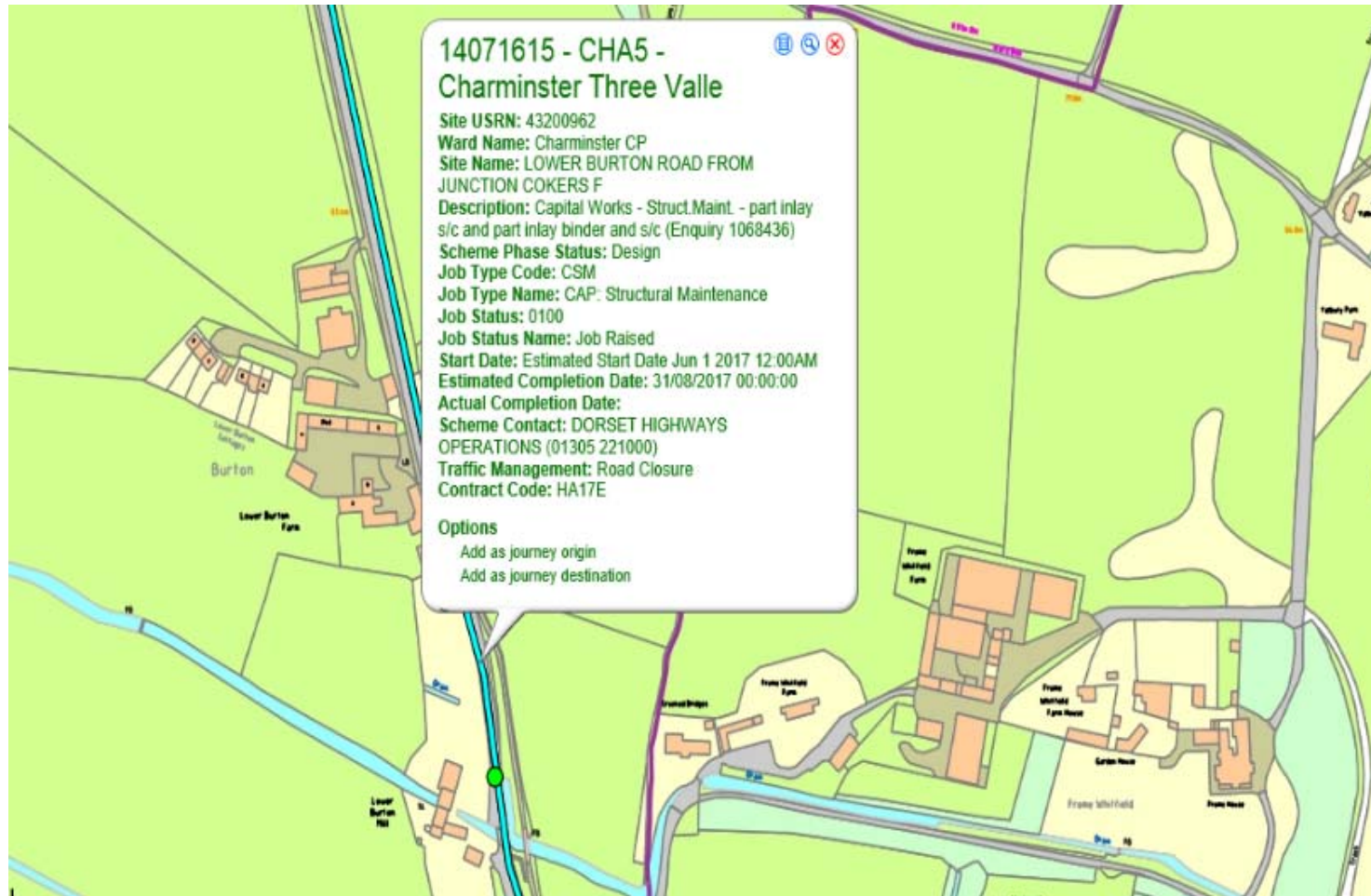
Capital Maintenance and Improvement Schemes



Zoom in for More Detail



Click on Link to Access Scheme Information



**14071615 - CHA5 -
Charminster Three Valle**

Site USRN: 43200962
Ward Name: Charminster CP
Site Name: LOWER BURTON ROAD FROM
JUNCTION COKERS F

Description: Capital Works - Struct.Maint. - part inlay
s/c and part inlay binder and s/c (Enquiry 1068436)

Scheme Phase Status: Design
Job Type Code: CSM
Job Type Name: CAP: Structural Maintenance
Job Status: 0100
Job Status Name: Job Raised
Start Date: Estimated Start Date Jun 1 2017 12:00AM
Estimated Completion Date: 31/08/2017 00:00:00
Actual Completion Date:

Scheme Contact: DORSET HIGHWAYS
OPERATIONS (01305 221000)
Traffic Management: Road Closure
Contract Code: HA17E

Options

- Add as journey origin
- Add as journey destination

Communications Strategy on Web Site

Dorset Highways Communications Strategy



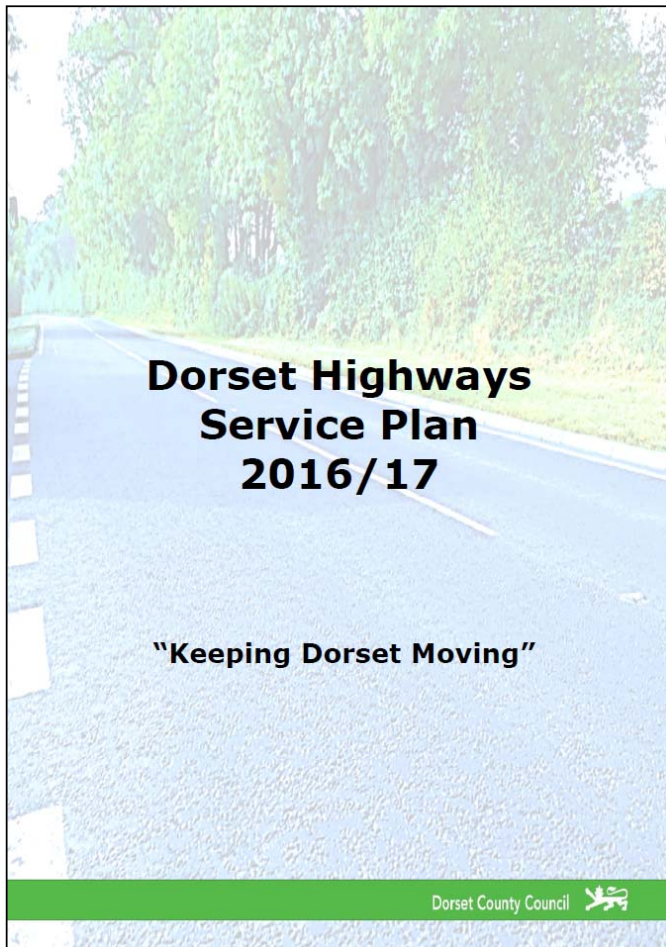
Version 1.0
Last updated Nov 2016



Service Planning



Monitoring Performance: Service Plan

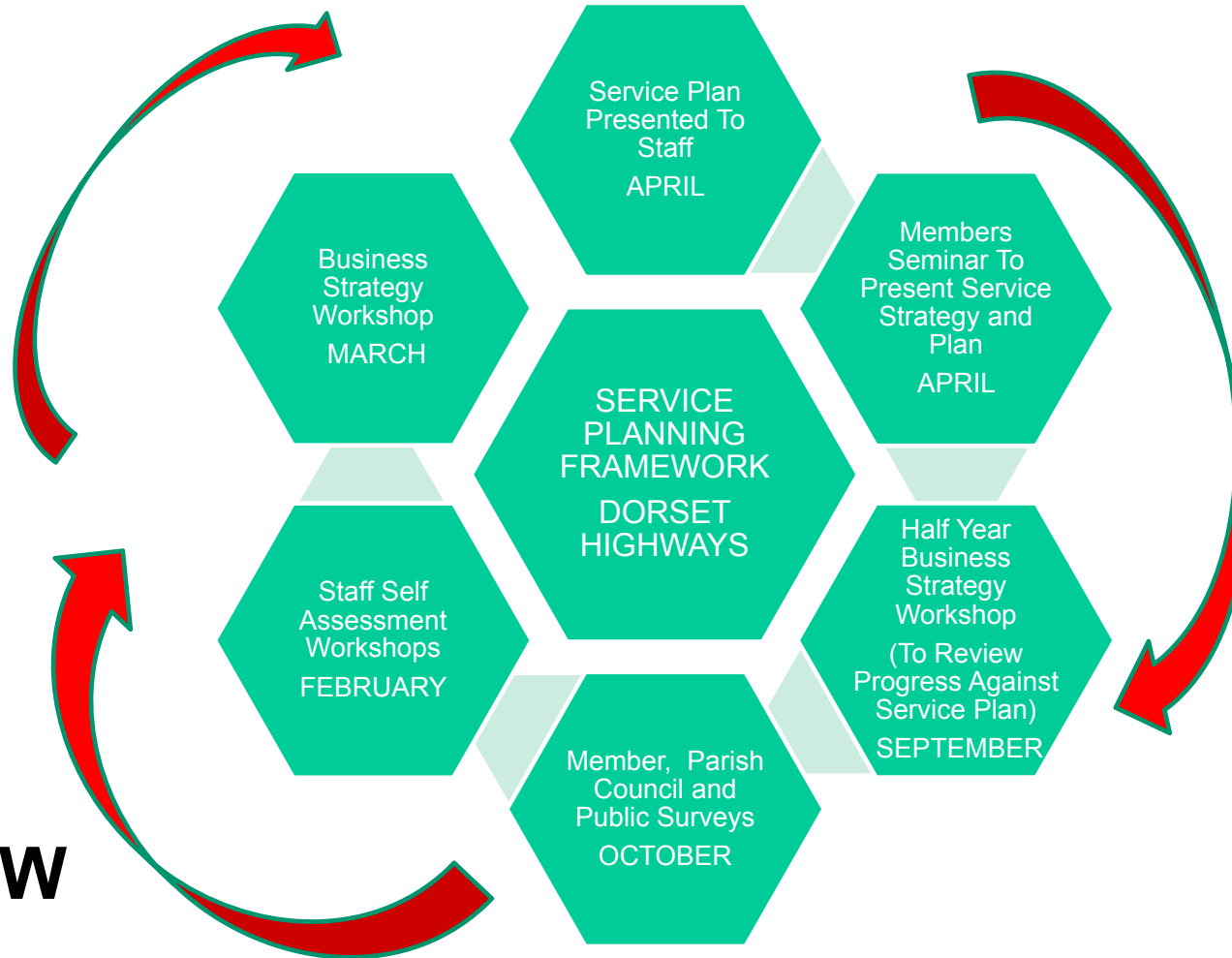


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Forwarded to County Council
Members and Town and
Parish Councils each May

Dorset Highways Service Planning Cycle

PLAN



DO

REVIEW

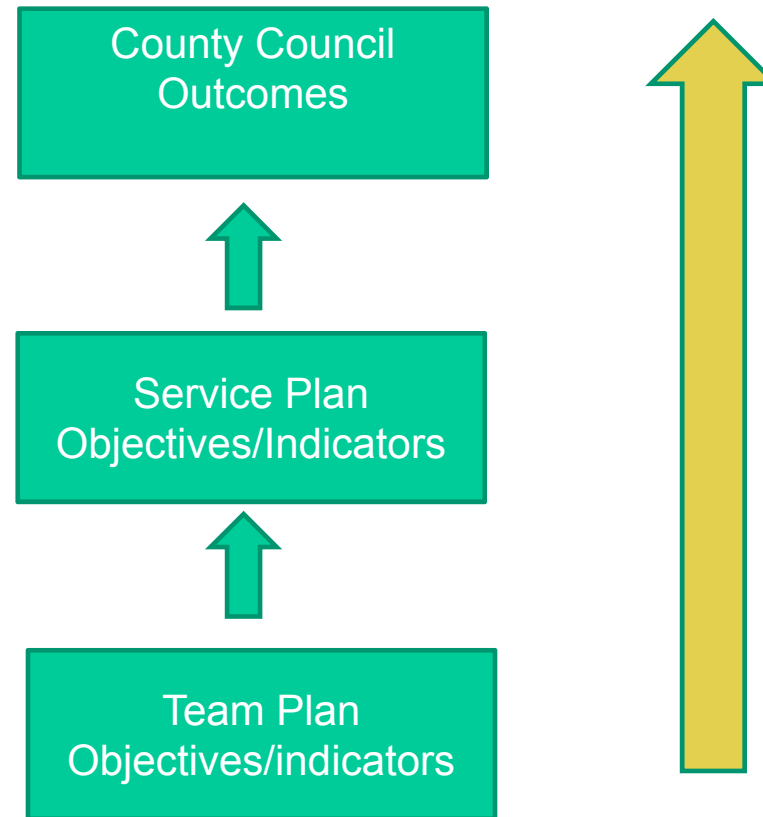


The Golden Thread of Service Planning

Safe, Healthy, Prosperous and Safe

Network Condition, Reduce congestion

- Prompt Repair of Defects
- No ice on highway
- Schemes completed on time
- Highway inspections on time



Monitoring Performance : Key Service Objectives

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Dorset Highways Service Plan 2016/17

Dorset Highways: Key Service Objectives 2016/17

No.	Issue	Lead Officer	Suitable Outcome	Completion Date	Link to Corporate Focus/Objective
1	Operate within allocated budget provision.	Andrew Martin	Deliver Highway Service within allocated 2016/17 budget	31 March 2017	Safe & Prosperous Communities
2	Develop staff to their full potential.	Andrew Martin	Produce staff development strategy Identify key skills gap Succession plan identified	31 March 2017	Independent Communities
3	Evaluate efficiency of the new operational structure and service delivery arrangements.	Andrew Martin	New structure reassessed and any efficiency amendments in process or structure introduced	31 July 2017	Independent Communities
4	Complete the procurement of key strategic partnerships.	Andrew Martin	New contractual arrangements in place for: <ul style="list-style-type: none"> • Highway and Bridge Construction • Road Markings & Specialist Treatments • Bitumen Supply 	31 March 2017	Safe & Prosperous Communities
5	Continue the completion of the Bournemouth International Growth Programme.	Tim Norman	Complete A338 Scheme & commence Chapel Gate Improvement Scheme	31 May 2016 31 March 2017	Safe & Prosperous Communities
6	Develop increased integrated working with Town and Parish Council's.	Martin Hill	Produce Partnership Charter and establish service delivery options with key Town and Parish Councils.	31 October 2016	Safe & Independent Communities
7	Establish future service delivery model for on street parking enforcement.	Simon Gledhill	Complete market testing process.	31 December 2016	Prosperous Communities
8	Secure maximum funding through the Department for Transport Incentive Fund process.	Simon Gledhill	Achieve Band 3 status	31 December 2016	Safe & Prosperous Communities
9	Maintain the highway network in a suitable condition.	Simon Gledhill	Network classifications in need of maintenance not to exceed: 3% of principle network 4% of non-principle network 15% of unclassified network	31 March 2017	Safe & Prosperous Communities
10	Secure collaborative working with other authorities.	Andrew Martin	Maximise joint procurement opportunities & contribute to regional and national benchmarking initiatives	31 March 2017	Prosperous Communities



Monitoring Performance Team Plans

Asset & Performance

No.	Issue	Lead Officer	Suitable Outcome	Completion Date	Link to Corporate Priorities
1	Maximise funding to Dorset Highways through Department for Transport (DfT) Incentive Fund.	Simon Gledhill Mike Hansford	Achieve band 3 status in submission of DfT Self-Assessment.	31/03/2017	Enabling Economic Growth Smarter Services Health, Wellbeing and Safeguarding
2	Project management of Capital Highway Maintenance Programme.	Simon Gledhill Mike Hansford Senior Officers	Capital Works Programme delivered on time and on budget against budget cost and project timescale.	31/03/2017	Greater Independence Enabling Economic Growth Smarter Services
3	Oversee the implementation of the Asset Management Strategy.	Simon Gledhill Mike Hansford Mark Gay	Production of 3 year programmes for major Highway Asset streams.	Live document with continual review/update by asset leads	Health, Wellbeing and Safeguarding Enabling Economic Growth Smarter Services
4	Main Quality Assurance accreditations.	Simon Gledhill Mike Hansford Sheila Crouch	Achieve transition to BS1 9001:2015 Quality Assurance and working towards transition to BS1 10001:2016 Health & Safety standards.	31/03/2017	Enabling Economic Growth Smarter Services
5	Effective benchmarking of Highway Service.	Simon Gledhill Mike Hansford	Contribute to ADEPT, APSE and CQC benchmarking clubs (as examples).	31/03/2017	Enabling Economic Growth Smarter Services
6	Ensure public engagement of the Highway Service product. To engage with other authorities and organisations to continually strive for an improved Highway Service.	Simon Gledhill Mike Hansford	Complete NHT survey process. Complete Member survey. Complete employee survey. Oversee implementation of communication strategy.	31/03/2017	Empowered People Enabling Economic Growth Smarter Services
7	Ensure good Health and Safety in the workplace.	Simon Gledhill Mike Hansford	No RIDDOR incidents through good Health & Safety management. Maintain a robust near miss reporting culture by increasing the number of reported near misses to 100%	31/03/2017	Enabling Economic Growth Smarter Services Health, Wellbeing and Safeguarding
8	Effective and timely budget management to ensure all costs are managed, understood and all income is recovered in a timely manner.	Simon Gledhill Mike Hansford	Ensure budget is delivered to + or - 5% of control total.	31/03/2017	Greater Independence Smarter Services Empowered People
9	Absence Management.	Simon Gledhill Mike Hansford	Manage staff absence so as not to exceed Corporate target of 7.5 days per FTE.	31/03/2017	Smarter Services

Network Operations

No.	Issue	Lead Officer	Suitable Outcome	Completion Date	Link to Corporate Priorities
1	Contributing to budget savings	Martin Hill	Increased service efficiency by implementing and a fastening lean thinking approach to service delivery. Reduction in customer complaints by 5%. Reduction in repeat visits to carry out repairs by 5%. Reduction in third party claims by 5%. 95% of Category 1 defects completed within 32 hours. 95% of Category 2a and 2b defects completed within 28 days. 90% of highway inspections completed within +/- 5 days. Achieve 21 days average and to end time for Cat 2B reactive repairs. 95% of defects repaired to specification.	On-going	Smarter Services
2	Provide an cost effective and responsive highway delivery service	Martin Hill Jack Wiltshire Martin Hill Jack Wiltshire Jack Wiltshire Mike Westwood Jack Wiltshire Jack Wiltshire	95% of Category 1 defects completed within 32 hours. 95% of Category 2a and 2b defects completed within 28 days. 90% of highway inspections completed within +/- 5 days. Achieve 21 days average and to end time for Cat 2B reactive repairs. 95% of defects repaired to specification.	31/03/2017	Health, Well Being and Safeguarding Smarter Services
3	Well managed approach to health and safety in the workplace	Martin Hill	A 4% reduction of all accidents from previous year. 50% reduction in reportable accidents from previous year. Develop a suite of safety awareness session tailored specifically for office based staff.	31/03/2017 31/03/2017 01/09/2016	Enabling Economic Growth Health, Well Being and Safeguarding
4	Absence Management	Martin Hill	Reduction in sickness days lost through robust adherence to the absence management policy - Corporate target 7.5 days per FTE.	31/03/2017	Smarter Services
5	Procurement of Key Strategic Partnerships.	Adrian Norcombe	Award contracts for: HSTC Road marking Bitumen supply.	31/03/2017	Smarter Services
6	Introduce the effective management of telematics based resource scheduling linked to Workzone	Martin Hill	New tracking system implemented with full buy in from staff	31/12/2016	Smarter Services
7	Revised Highway Inspection Manual.	Mike Westwood	Revised document signed off by Environment Overview Committee and implemented throughout the group	30/09/2016	Health, Well Being and Safeguarding Smarter Services
8	Deliver the capital maintenance, Improvement and revenue maintenance programme within time and budget	Adrian Norcombe	80% of all schemes delivered to, or less than target budget 25% of all schemes completed on time. Ensure revenue budget is delivered to + or - 5% of control total	31/03/2017	Enabling Economic Growth Health, Well Being and Safeguarding Smarter Services
9	Develop a robust succession plan for all staff	Martin Hill	Prepare staff for promotion opportunities. Develop a robust system to shadow staff and adequately fill gaps during periods of sickness. Modify workforce structure to meet on-going service needs	31/09/2016	Enabling Economic Growth Health, Well Being and Safeguarding Smarter Services
10	Provide an efficient winter maintenance service	Martin Hill Site Agents	Reduction in collisions on priority network as a result road temperature freezing road conditions. 100% of salting activities completed within stated timescales. Carry out Route efficiency study and route based forecasting option.	31/03/2017 31/03/2017 31/10/2016	Enabling Economic Growth Health, Well Being and Safeguarding Smarter Services
11	Maximise external income	Mike Trev Adrian Norcombe	Secure £100,000 of external income through the sign Shop. Secure £500,000 income through externally sourced routine and capital works	31/03/2017	Enabling Economic Growth Smarter Services
12	Empowering communities	Mike Westwood	Promote and support the community self-help policy across the whole of Dorset whilst working closely with DAPTC.	31/03/2017	Empowered Communities Smarter Services

Highway Improvements

No.	Issue	Lead Officer	Suitable Outcome	Completion Date	Link to Corporate Priorities
1	A338 Spur Road Maintenance Scheme	Richard Colby	Completion of scheme on site by 31 May 2016.	30/06/2016	Enabling Economic Growth Health, Well Being & Safeguarding
2	Implement Systems Thinking "Action Plan" for Highway Improvements	Richard Colby	Complete all outstanding actions by October 2016 including delivery process for HI schemes.	30/10/2016	Smarter Services
3	Build "Mixed Economy" Relationship with PB	Richard Colby	PB able to provide designs to appropriate standard and comply with DCC processes with minimal checking. Monitoring of performance using WSP/PB / DCC agreed KPI's. Includes specialist support for signals or through Specialist Service Contractor.	30/03/2017	Smarter Services
4	Succession Planning	Paul Hannam / Mike Read / Simon Butler	Train, Mentor, Support and Develop Trainee Technician, Support Technician and Student Placements. Identify, develop and encourage "rising stars" within team.	30/03/2017	Smarter Services
5	Deliver DLEP Schemes to agreed Budgets and Programmes	Richard Colby	BIO schemes on programme and DCC/BBC joint working established and working	30/06/2016 30/09/2016 or 31/03/2017	Enabling Economic Growth Health, Well Being & Safeguarding
6	Maintain Delivery of LTP Schemes	Paul Hannam / Mike Read / Simon Butler	Chapel Gate delivered to agreed programme and budget	30/03/2017	Smarter Services Enabling Economic Growth
7	H55 Coordination Role and Responsibilities	Simon Butler	Target 100% capital spend on LTP projects for 2016/17	01/12/2016	Smarter Services Health, Well Being & Safeguarding
8	Implement BIM	Mike Read	Implement "Tool Box Talks" to replace 2 year H55 Review. Represent Dorset Highways at Directorate H55 meetings.	01/06/2016	Smarter Services Health Well Being and Safeguarding
9	Deliver HI Team Service within allocated Revenue Budgets	Richard Colby	Level 2 Compliant Procedure and System developed.	30/09/2016	Smarter Services
10	Manage Staff Sickness Absence Levels within DH Target of not exceeding 7.5 days per FTE	Richard Colby	Budget monitoring, KPIs and monthly reporting. Manage Design Fee Budgets and Changes in Scope.	30/03/2017	Smarter Services
11	Deliver West Stafford Drainage Solution	Paul Hannam	Sickness absence does not exceed DH target.	30/03/2017	Smarter Services
12	Support Asset Management Plan to Achieve Level 3	Richard Colby	Significant reduction in flooding and road closures to "Keep Dorset Moving".	01/11/2016	Enabling Economic Growth
			Achieve Level 3.	01/03/2017	Smarter Services

Fleet Services

No.	Issue	Lead Officer	Suitable Outcome	Completion Date	Link to Corporate Priorities
1	Review utilization of the Fleet Services workshop facility	Sean Adams Martin Downton	Generate income from better use of underutilised resources.	01/08/2016	Enabling Economic Growth
2	Effective management of the County Councils Operators Licence	Sean Adams Martin Downton	Retain Operator Risk Compliance Score of G00 or Green status.	On-going	Enabling Economic Growth
3	Improve workshop maintenance planning to ensure the efficient use of reduced resources and to improve service delivery to our customers	Martin Downton Alan Jarman / Andy Pauley	90% Workshop Productivity. 70% of all jobs completed within 12 hrs. 90% of all jobs completed within 24 hrs. 100% of all MOT's to pass first time. Develop a KPI to report vehicle availability (time vehicle is available for operational duty) Reports to be made available to Fleet Users Group.	01/06/2017	Enabling Economic Growth Smarter Services
4	Improve fleet standards	Martin Downton Kevin Clark	Achieve a nationally recognised accreditation e.g. Freight Transport Association Van Excellence Award.	01/11/2017	Enabling Economic Growth Smarter Services
5	Improve communication with customers	Sean Adams Emily Smith Martin Downton	Improved Customer Communications - measure progress through customer surveys. Improve communications by developing FleetWave to provide real time automatic messaging to notify changes/progress to customers - more timely communications. Adopt a "customer first" culture.	01/06/2017	Enabling Economic Growth
6	Improve and Develop Staff Skills	Martin Downton Alan Jarman / Andy Pauley	All vehicle technicians to achieve Driver & Vehicle Standards Agency (DVSA) MOT accreditation to provide consistency and to raise standards.	01/12/2016	Enabling Economic Growth Smarter Services
7	Effective Budget Management	Sean Adams	Deliver service within allocated budget to + or - 3% of control total.	31/03/2017	Enabling Economic Growth
8	Safety in the Workplace	Martin Downton Alan Jarman / Andy Pauley	Achieve all accident reports. Raise awareness of reporting near misses at Team Brief, Safety Awareness Days. Introduce Safety Conversations to encourage a more proactive culture of health and safety management. Encourage a robust near miss reporting culture.	30/04/2017	Enabling Economic Growth Smarter Services Health Wellbeing and Safeguarding
9	Absence Management	Alan Jarman / Andy Pauley	Reduction in sickness days lost through robust adherence to the absence management policy. Not to exceed 7.5FTE's.	31/03/2017	Enabling Economic Growth Smarter Services



Funding



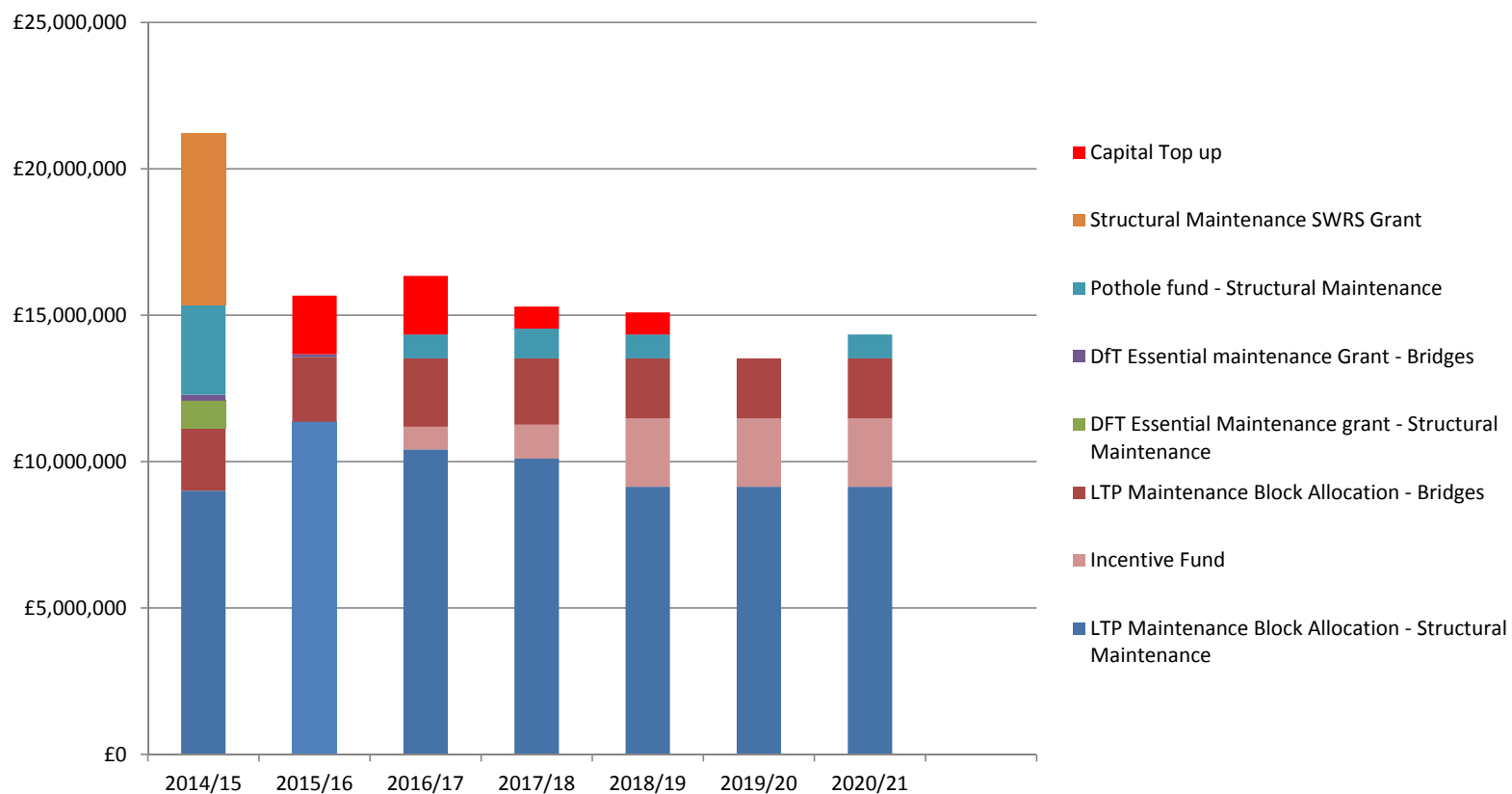
2016/17 Corporate Efficiency Targets

MTFP gap analysis - final settlement and social care precept levy

	2016/17	2017/18	2018/19	2019/20	Total
	£000	£000	£000	£000	£000
Original budget gap	(15.3)	(25.2)	(12.4)	(12.3)	(65.2)
Forward Together savings	9.0	6.4	1.0	-	16.4
Transitional funding	3.0	3.0	(3.0)	-	3.0
Rural Services Delivery Grant	1.1	0.5	(0.5)	-	1.1
No negative RSG	-	-	2.1	(2.1)	-
Use of contingency, reserves etc	2.2	-	-	-	2.2
Remainder to be found	-	(15.3)	(12.8)	(14.4)	(42.5)
Social Care Precept	-	4.0	4.2	4.5	12.7
Residual budget gap	-	(11.3)	(8.6)	(9.9)	(29.8)

Funding Graph - Capital

Capital Maintenance Funding

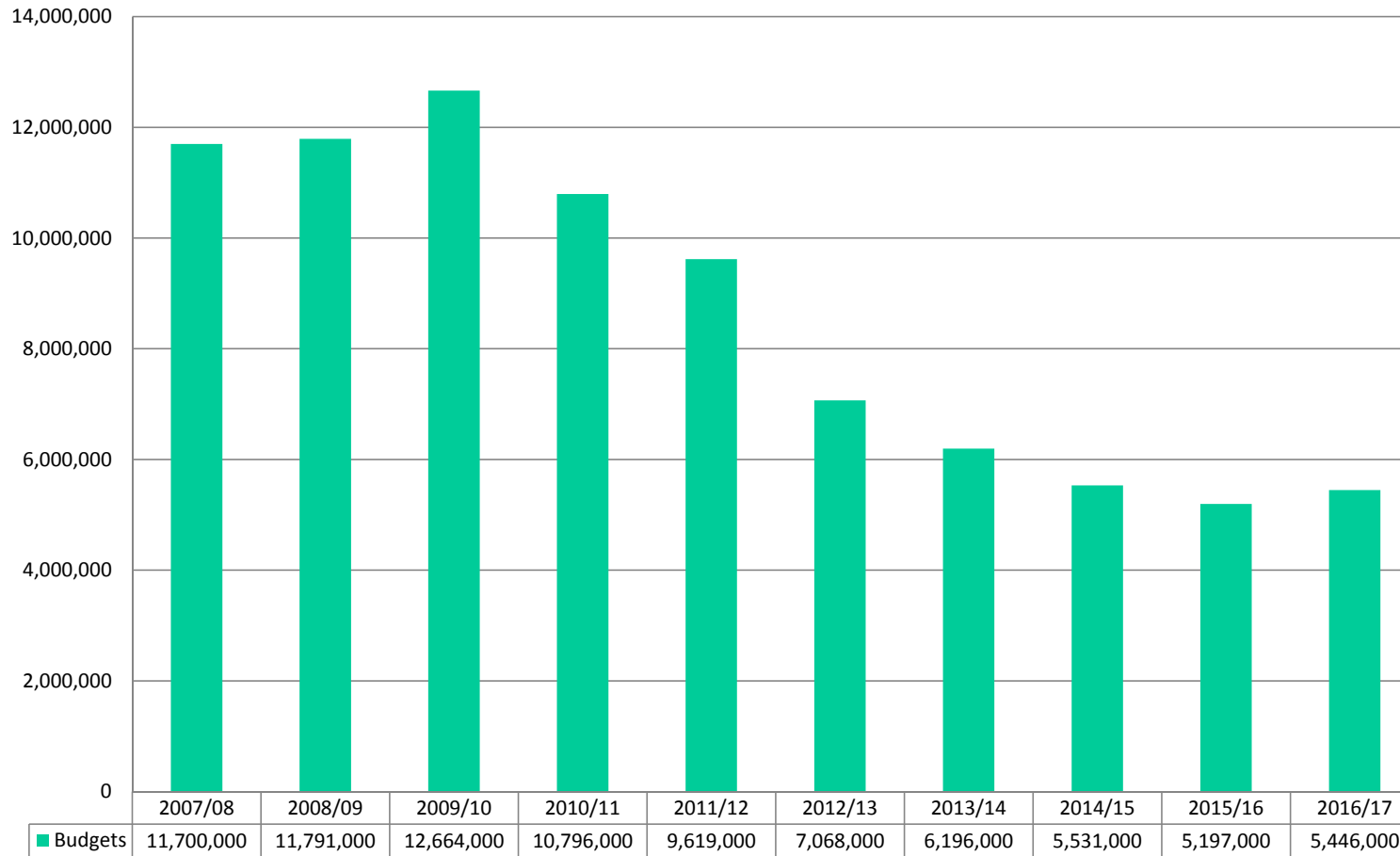


Capital Funding - Maintenance

- DfT Maintenance Block Funding £12.364 million (including £2 million for bridges).
- DfT Incentivised Funding £1.158 million (assuming Band 3 status submission accepted by Dft).
- Pothole Action Fund £1.07 million.
- Corporate Top Up: Carriageway Maintenance £750,000 for 2017/18.
Traffic Signal Replacement £250,000 for 2017/18.
- £ 2.4 million National Productivity Investment Fund.



Revenue Highway Maintenance Budget



Improving Network Condition 2010-2016



Procuring a Strategic Partner

Using HMEP Contract Suite

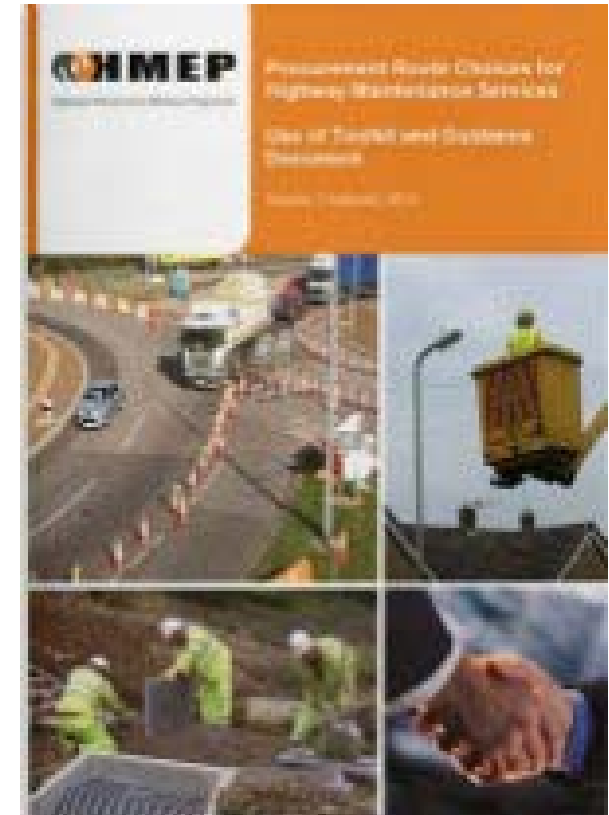


The Delivery Model



Assessing Which Contract Model?

- Lessons Learnt Workshop to review Current Contract.
- Consult with potential participants: BOP, BBC, DLEP.
- HMEP Procurement Route Choices Toolkit:
Three options considered:
 - Local Authority Trading Company.
 - Wholly in-house.
 - In-house Delivery with top up.



Assessing Which Contract Model?

- Four alternatives for “top up” model
 - In-house plus Single Provider Top Up all works.
 - In-house plus single provider Top UP specific works in scope.
 - In-house plus multiple provider Top UP specific works in scope.
 - In-house plus Tendered Requirements.

Option 2 favoured following completion of assessment matrix within the guidance documentation:

“In-house plus single provider Top Up works in scope”



The Contract Scope



Within Scope:

- Highway Improvements.
- Structural Maintenance.
- Bridge and Structure Construction and Maintenance.
- Footway Reconstruction/Maintenance.
- Miscellaneous Construction schemes..... i.e Household Recycling Centres.



Not in Scope:

- Surface Dressing.
- Winter Maintenance.
- Out of Hours Emergencies.
- Routine Maintenance (Highways and Bridges).
- Fleet Maintenance.



Key Performance Indicators (indicative)

1. Predictability (Time).
2. Predictability (Cost).
3. Quality.
4. Safety.
5. Environmental.
6. Public Satisfaction.
7. Considerate Constructor Audit Score.
8. Reciprocal Trade.
9. Material Quality.
10. Material Delivery Performance.



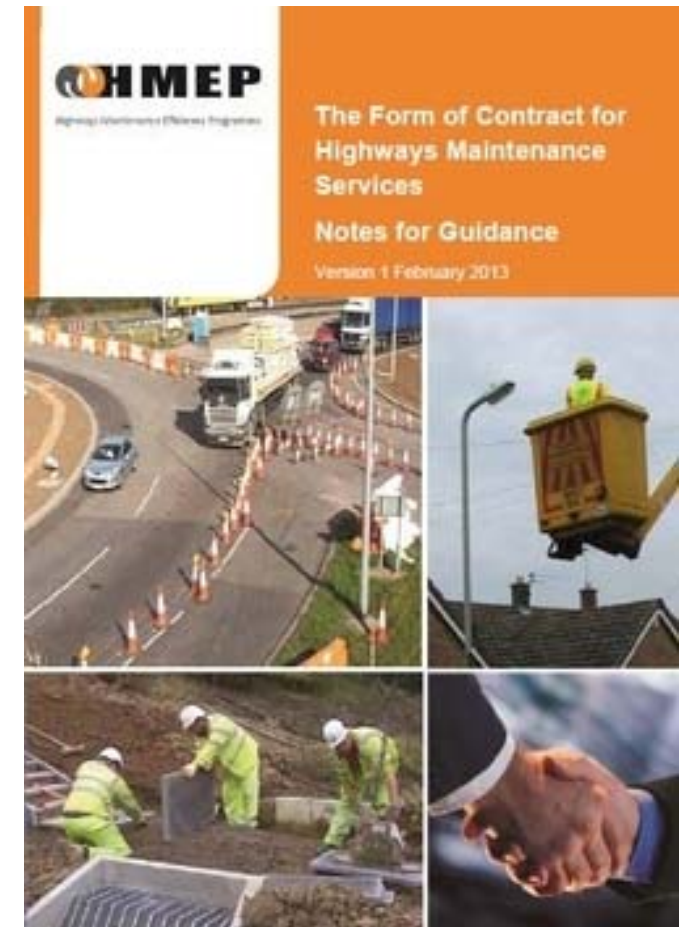
Dorset Highways Works Term Service Contract

Term Length: Possible 10 years (5 year core)

Extensions: 2 x 2 years plus a further single year

Anticipated Contract Value: £100 - £500M

HMEP Standard Form of Contract (Option A and C)



Option A or C Price Banding (Indicative)

[1] Highway Improvement and Bridge Works, with a typical works value up to £100,000

A (Price list)

[2] Highway Improvement and Bridge Works, with a typical works value over £100,000

C (Target price)

[3] Highway Improvement and Bridge Works, with significant complexity and/or areas of high risk/uncertainty

C+ (Target price with variable Employers risks and Z clauses)

[4] Highway maintenance, with a typical works value up to £100,000

A (Price list)

[5] Highway maintenance, with a typical works value over £100,000

C (Target price)

[6] Highway maintenance, with significant complexity and/or areas of high risk/uncertainty

C+ (Target price with variable Employers risks and Z clauses)



The Procurement Process



Procurement Process

Restricted (Two Stage) Tender Process:

- Submission of PQQ.
- Shortlisted to maximum of 4 providers “Invited to Tender”.
- ITT Contains Quality Submission and Pricing Schedule.
- Restricted Process (happy with proposed model).

All documents were published with the Contract Notice.

Assessment : 60% Quality 40% Price.



Procurement Timetable

Highway Industry Awareness Day	5 th August 2016
Publish Contract Notice and start PQQ process	30 th September 2016
Final Date for Clarifications	20 th October 2016
PQQ return	3 rd November 2016
Issue Invitation to Tender	24 th November 2016
Return of Tender Submissions	21 st December 2016
Select Preferred Tender	16 th January 2016
Publish Contract Award Notice	30 th January 2016
Contract Start Date	3 rd April 2017



E-Procurement Portal



“Supplying The South West” Procurement Portal

www.supplyingthesouthwest.org

Pro Contract System (by Due North - Proactis Group)

Help and Support:

ProContractSuppliers@proactis.com



Using HMEP Contract Suite

Benefits :

- Provided swift route to market (our process 8 months in total).
- Industry familiar with document contents and concept.
- Quality Submissions require outline of “Approach” and “Evidence” effective.
- Price schedule requires unit cost breakdown.....aids transparency.
- Reduced staff costs in contract preparation.....much of the core work already done.
- Good linkage to Band 3 requirements.



Contract Award February 2017

Successful Bidder - Hanson Contracting

- JV approach to construction Section 38/278 Schemes.
- Extensive Hanson supply chain in place.....resilience.
- Jointly funded Apprenticeship Scheme.
- Robust ECI process.
- Commitment to provide Dorset Highways with £450,000 of reciprocal working annually.



SERVICE HIGHLIGHTS



Service Highlights



A338 Bournemouth Spur Road Major Maintenance Scheme

- £22 million..... delivered on time and within budget.
- Recycling 70,000 tonnes of existing carriageway.

Service Highlights



Charminster Depot Salt Barn

4,500 tonnes capacity

(All Salt Stock now under cover)

Service Highlights



Haywards Main Bridge £1.5 million
Delivered on time and within budget



National Considerate Constructors Award

- Bronze Award 2016.
- Secured for the third year.
- 4 out of 5 categories assessed as “exceptional”.




Channel 5 Documentary

Channel 5 Demand 5 Shows Schedule Search

Stop! Roadworks Ahead

Main Episodes Clips

Series 1 - Episode 1



Like 30

Post this to twitter

Email to a friend

Watch the recap clip

1 hour
First broadcast at 20:00 13 Jul 2015
Available until 20:00 16 Aug 2016

Having trouble with this video?

Documentary series following the kings of the road as they take on the daunting task of putting our highways from hell to rights. Steve and Robbie have an epic resurfacing of a dual carriageway to carry out, but it hits the skids when the late arrival of the cone lorry needed to shut off the road is closely followed by the no-show of the tar truck.

Carbon Offset Initiatives



Tree Planting
Community Orchard
Weymouth

Financed by:

WJ Roadmarkings

School Visits to Key Sites



Charminster Village Bridge Reconstruction

Service Highlights: Collaboration with other Authorities

- Engineering Framework (Hampshire) Gen 3.2.
- Winter Weather Forecasting Service (SW Counties).
- Strategic Highways Partnership (Bournemouth and Poole) 2017-2019.
- Highways and Transportation Engineering Consultancy Services 2014 – 2023 partnership with Somerset.
- Joint Design Teams With Bournemouth to deliver LEP Schemes.
- Road Marking and Specialist Surfacing Procurement (Cornwall Council).
- South West Highways Alliance.



Key Performance Statistics 2016/17

- 9% increase in website hits.
- 13% reduction in highway defects.
- 20% reduction in public enquiries/service demands.
- Condition of Principle Network maintained at 3%.
- Condition of Non Principal Network improved to 4% (1% reduction).
- Public Liability Claims reduced by 40% compared to last five year average.
- Reduction in RIDDOR accidents to 1 in first three quarters of 2016/17.
- £2.25 million efficiency savings since 2014.



Future Key Risks and Issues

- Retention of Road-workers.
- Maintaining focus through LGR.
- Securing sufficient share of corporate revenue funding.
- Resourcing various central Government bidding processes.





Thank You For Listening

