



EAST RIDING
OF YORKSHIRE COUNCIL

waste collection journey

Andy Height,
group manager
environmental services





930
square miles

The Authority

336,000 residents

153,000 households

Rural nature brings waste collection challenges

What we collect

Household Waste

Fortnightly collections

13 million bin collections per year

Commercial Waste

3900 customers



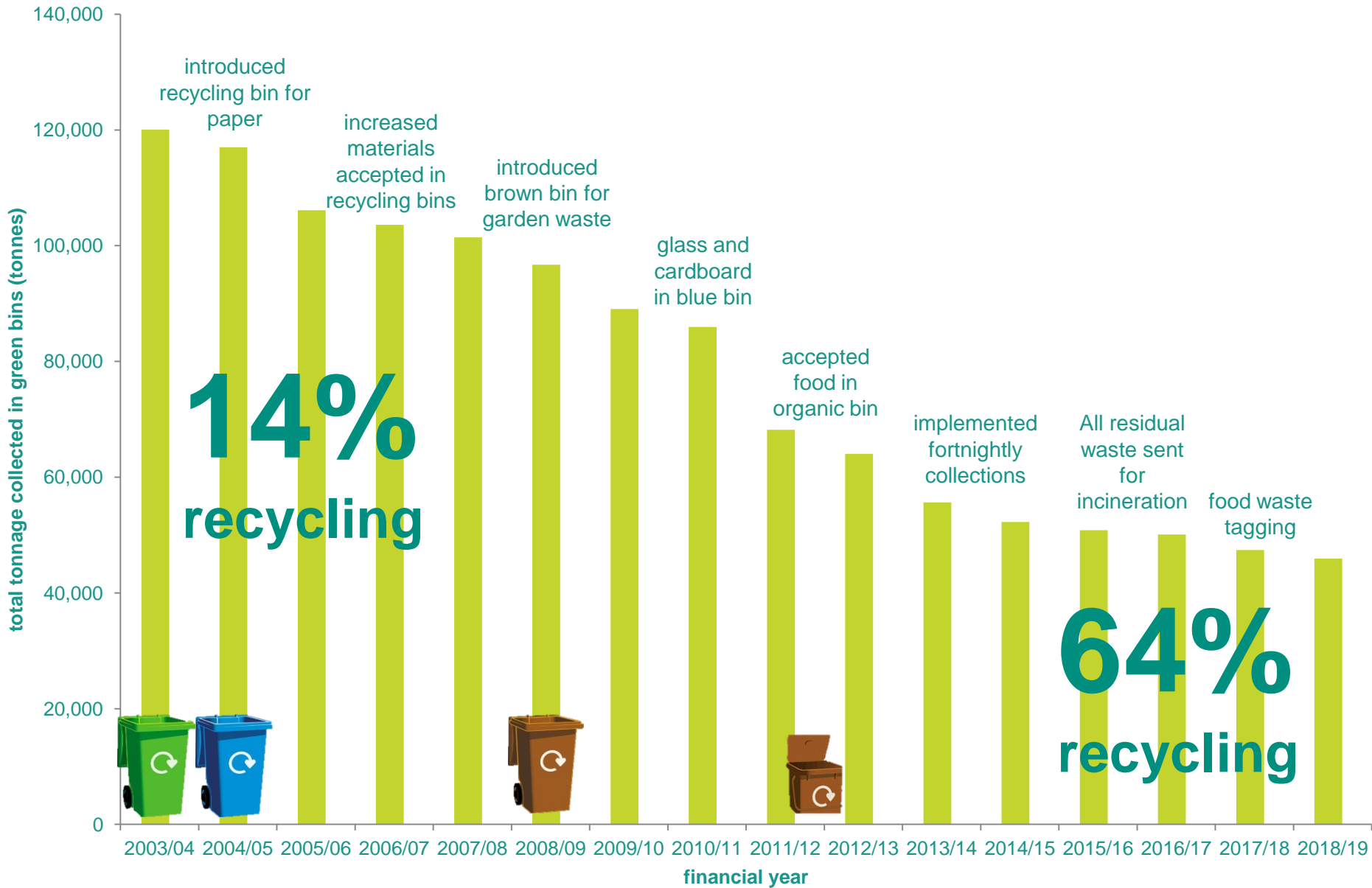
non-recyclable residual waste
→ energy recovery



mixed dry recyclables
→ recycling plant



kitchen and garden waste
→ composting facility



property database



ERGW010 C Wednesday Week 1

property database



EAST RIDING
OF YORKSHIRE COUNCIL

communication






When and where should I put my bin out?

You must put your bin out on the street at the edge of your property by 7am on the morning of your collection day.

If you live on a farm or have a private ten foot, you must place your green bin at the collection point we have agreed. This is usually at the nearest point to the public road.

Use our bin collection checker to view collection dates for your property:

Green bin	Brown bin	Blue bin
 Wed, 15 May 2019	 Sat, 11 May 2019	 Thu, 09 May 2019

Calendar code: NW3E [Download calendar](#)

Please note: your collections will temporarily change following a bank holiday. Check the bin collection checker to find out when your bins will be collected over these periods.

Waste collect

DECEMBER			
M	T	W	T
3	4	5	6
10	11	12	13
17	18	19	20
24	25	26	27
31			

MARCH 20			
M	T	W	T
4	5	6	7
11	12	13	14
18	19	20	21
25	26	27	28

JUNE 20			
M	T	W	T
3	4	5	6
10	11	12	13
17	18	19	20
24	25	26	27

SEPTEMBER			
M	T	W	T
2	3	4	5
9	10	11	12
16	17	18	19
23	24	25	26
30			

DECEMBER			
M	T	W	T
2	3	4	5
9	10	11	12
16	17	18	19
23	24	25	26
30	31		

Brown bin

TEXT MESSAGE

Residents can sign up for text reminders for brown and green bin collection.

To subscribe, text **BRWBIN** to 07507 307088.

To cancel the service, text **STOP** to 07507 307088.

PLACE ALL WASTE INSIDE THE BIN FOR COLLECTION

- NO THANK YOU**
- ✗ Food waste - brown bin only
 - ✗ Soil and rubble - take to HWRS
 - ✗ Garden waste - brown bin only
 - ✗ Electrical items - take to HWRS
 - ✗ Batteries - take to HWRS, or many shops selling batteries have collection points
 - ✗ Light bulbs - take to HWRS

UNSURE WHERE THESE

Nappies and wipes
Please place in your green bin.

Clothes, shoes and text
Cannot be recycled in your blue bin. Please take to charity shops, place in textile banks, or take to your local Household Waste Recycling Site.

Small electrical items
Please don't place electricals in any of your bins. You can take them to your local Household Waste Recycling Site to be recycled.

PAPER

✓ All paper. Shredded paper can be wrapped in newspaper.



PLASTIC BOTTLES, POTS, TUBS AND TRAYS

- ✓ Yoghurt pots
- ✓ Margarine tubs
- ✓ Food trays
- ✓ Plastic bottles
- ✓ Fruit and vegetable punnets



PLEASE RINSE ITEMS AND PLACE LOOSE IN THE BIN

PLEASE DO NOT USE CARRIER BAGS AS CADDY LINERS

- NO THANK YOU**
- ✗ Cardboard - blue bin only
 - ✗ Dog, cat and horse waste - green bin only
 - ✗ Soil and rubble - take to HWRS
 - ✗ Ash - green bin only
 - ✗ Polystyrene - green bin only
 - ✗ Wood - take to HWRS

USE YOUR BROWN BIN TO COMPOST

GARDEN WASTE



FOOD WASTE

- ✓ Please remove any packaging first.
-

NEVER FORGET TO PUT OUT YOUR BIN AGAIN.

SIGN UP FOR FREE TEXT REMINDERS

TO SUBSCRIBE TEXT THE CODE FOUND ON YOUR CALENDAR TO 07507 307088

* sign up text costs standard message rate. All reminders are free.

DO YOU NEED A FOOD WASTE CADDY?
If you need a new caddy please visit www.eastriding.gov.uk/bins

NEED FREE CADDY LINERS?
Replacement corn starch caddy liners can be collected at any HWRS, library, mobile library, customer service centre or leisure centre (excluding East Riding Leisure South Holderness).



collection calendars

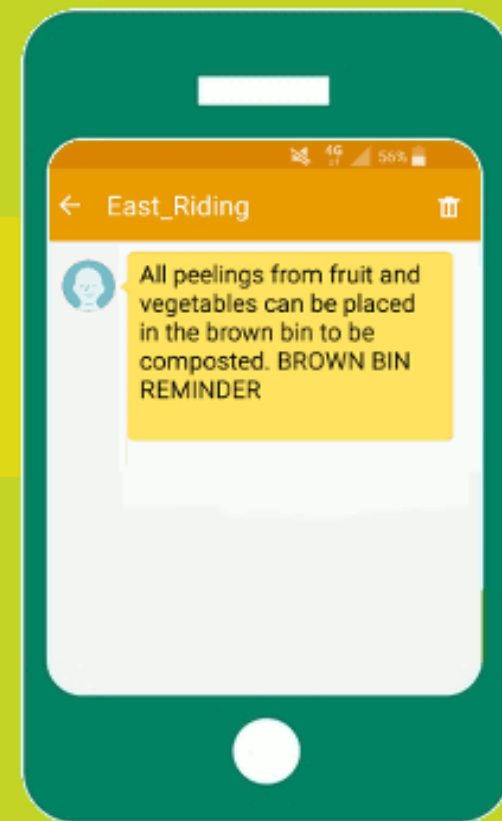
Never forget to put your bin out again
Sign up for FREE text reminders

Text your bin calendar code to
07507 307088

*text costs standard message rate. All reminders are free.

Search for your postcode and download
your bin calendar to get your code at:

bins.eastriding.gov.uk



sms reminders

Remember to get your bin out again
Sign up for FREE text reminders

Text your bin calendar code to
07507 307000

Search for your postcode on
your bin calendar to get your

bins.eastriding.gov.uk

49,000 residents signed up

positive message

missed collections down 25%

covers all 50 calendar codes

sms reminders



East Riding of Yorkshire Council
2 mins · 🌐

Because of the fire at the Carnaby recycling site today, our bin crews have been unable to empty a small number of blue bins in the Bridlington area.

If your bin has not been emptied today we will empty it tomorrow. Sorry for any inconvenience

👍 Like 💬 Comment ➦ Share

East Riding of Yorkshire Council
14 mins · 🌐

Carnaby household waste recycling site (tip) has had to be closed today because of a skip fire.

The site is expected to reopen tomorrow as normal at 10am. In the meantime the nearest recycling sites are at Driffield and Hornsea, which are open until 5pm.

Apologies for any inconvenience.

Thanks to **HumberSide Fire & Rescue Service** for dealing with the incident so quickly

👍 Like 💬 Comment ➦ Share

East Riding of Yorkshire Council
3 January at 04:00 · 🌐

Real Christmas trees can be recycled by placing them next to your **BROWN** bin on collection days in January. Or you can take them to Household Waste Recycling Sites (tips). Please remove all decorations and lights first

#12DaysOfRecycling



103 Likes 82 Comments 356 Shares



Congratulations to our Waste and Recycling team nominated for two National Recycling Awards

eastridingcouncil · Follow

eastridingcouncil 🎉 Congratulations to our waste and recycling team! Nominated for two @NR Awards national recycling awards. We're crossing our fingers until the winners are announced on 28 June 🍀

#NR Awards #awardnominee #recycling #teamwork #proud #recyclingisfun #recyclingteam

👍 23 likes
MARCH 28, 2018

Log in to like or comment.



East Riding Council
@East_Riding

Our waste & recycling officers will be in **#Hornsea** & **#Hedon** tomorrow (Fri 3 May) to collect any unwanted small electrical items for recycling.

10.30-11.30 Hornsea, Trinity Road
1-2pm Hedon, Drapers Lane

Look for the council recycling van!

Read more here: socsi.in/qmquz



4:00 PM · May 2, 2019 · Orlo

East Riding Council
@East_Riding

Bin collections will be one day later next week because of the May Day Bank Holiday. See below to find your revised bin collection dates or visit the website socsi.in/2XxLQ

Household waste recycling sites (tips) will be open as normal on Bank Holiday Monday, 10am-5pm

<http://bins.eastriding.gov.uk>

May Day Bank Holiday 2019 Waste Collection

Normal collection day	Revised collection day
Monday 6 May	Tuesday 7 May
Tuesday 7 May	Wednesday 8 May
Wednesday 8 May	Thursday 9 May
Thursday 9 May	Friday 10 May
Friday 10 May	Saturday 11 May

Normal collections will resume on Monday 13 May 2019.

Please note: all household waste recycling sites are open 10am-5pm, 7 days a week.

For further enquiries call (01482) 393939 or use the online collection calendar <http://bins.eastriding.gov.uk>

EAST RIDING OF YORKSHIRE COUNCIL

6:00 PM · May 4, 2019 · Orlo



eastridingcouncil · Follow

eastridingcouncil ❄️ We are out collecting bins as normal, but are finding weather conditions difficult. If we aren't able to empty your bin today we will try to make arrangements to come another day. Thanks for understanding ❄️

62w

chubbykipper Collected my blue bin today as scheduled well done guys! 🙌

62w 1 like Reply

psjohns3571 Brilliant job guys! 😊👍

62w 1 like Reply

p.j.hutchinson_ttd 🙌

👍 24 likes
MARCH 1, 2019

Log in to like or comment.

social media



EAST RIDING
OF YORKSHIRE COUNCIL

systems development



Domestic, Recycling and Garden Waste Requests

Enter Postcode:

Address Search:

Address:

Domestic Waste Information

Brown Bin Info: ERGW005 Willerby FRIDAY WK1

Blue & Green Bin Info: ERR044 Willerby WEDNESDAY Wheeled Bin Property Occupied: Postal Calendar Code: NW3E

Pullout Request Granted:

General Note:

Record: 1 of 1

Pullout Notes

Service Type

Service Notes

Service	Date	Logged By	Notes	Printed
Deliver 240ltr Brown	02/08/2018 08:52	Steven Parkinson	Remove damaged brown bin	<input checked="" type="checkbox"/> <input type="button" value="Delete"/>
Deliver 240ltr Blue	23/01/2017 10:43		replacement for lost or stolen	<input checked="" type="checkbox"/> <input type="button" value="Delete"/>
Exchange 140ltr Blue for 240ltr Blue	11/11/2011 00:00		Bin swapped on blue bin exchange programme	<input checked="" type="checkbox"/> <input type="button" value="Delete"/>



Missed Bins

Warning Marker

systems development



EAST RIDING
OF YORKSHIRE COUNCIL

recycling campaigns





metal matters

In partnership with Alupro

Recycling campaigns



increase metal packaging in blue bin

37,000 households trial area

60 tonne increase

£27,000 saving per year

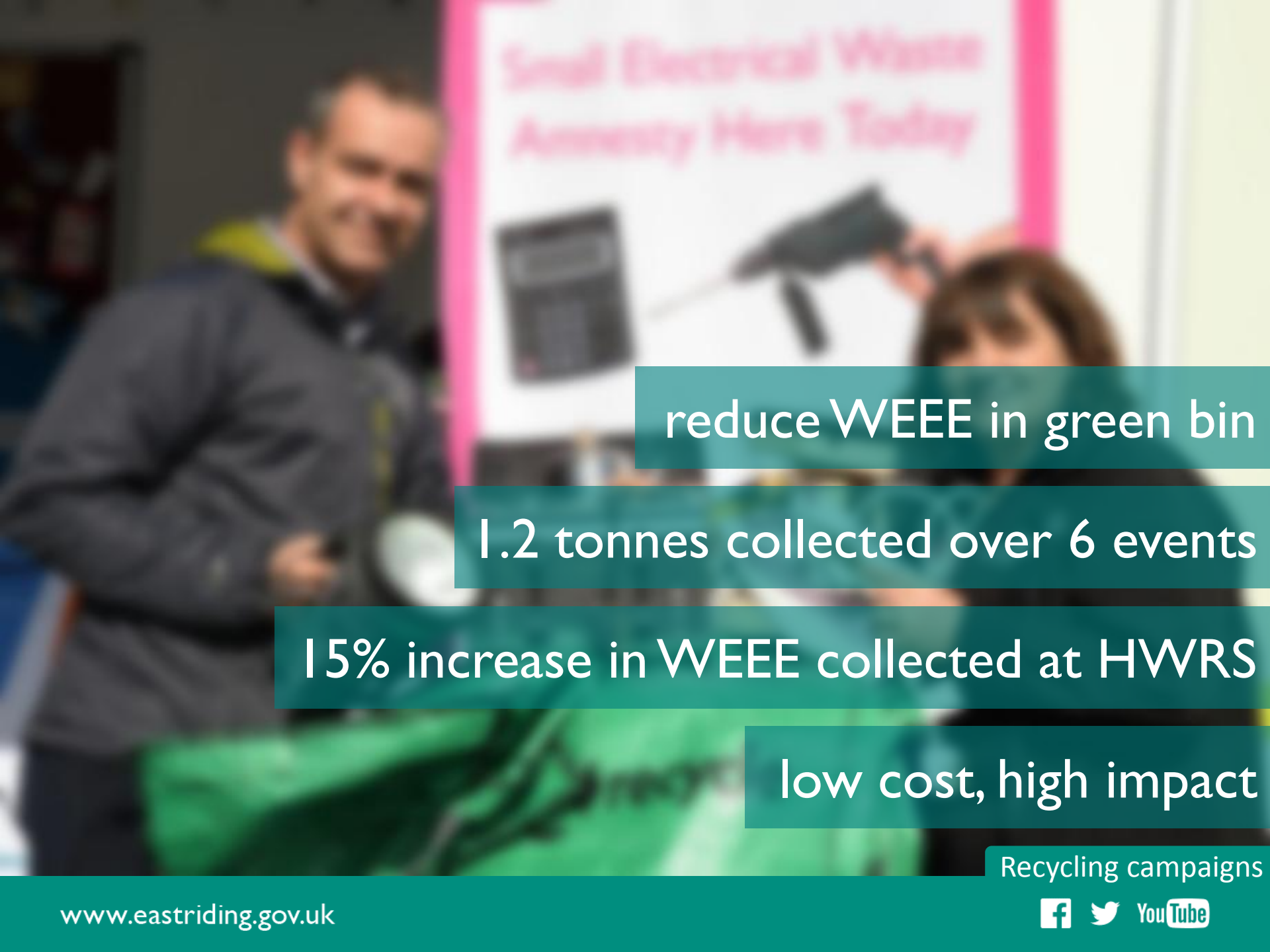
Recycling campaigns

Small Electrical Waste
Amnesty Here Today



WEEE amnesties

Recycling campaigns



Small Electrical Waste
Amnesty Here Today

reduce WEEE in green bin

1.2 tonnes collected over 6 events

15% increase in WEEE collected at HWRS

low cost, high impact

Recycling campaigns



EAST RIDING
OF YORKSHIRE COUNCIL

creating success







engage frontline staff

member support

trial areas

communicate with residents

keep it simple

keep going

creating success

