Local Government Professionals

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AUSTRALIAN UPDATE // NSW



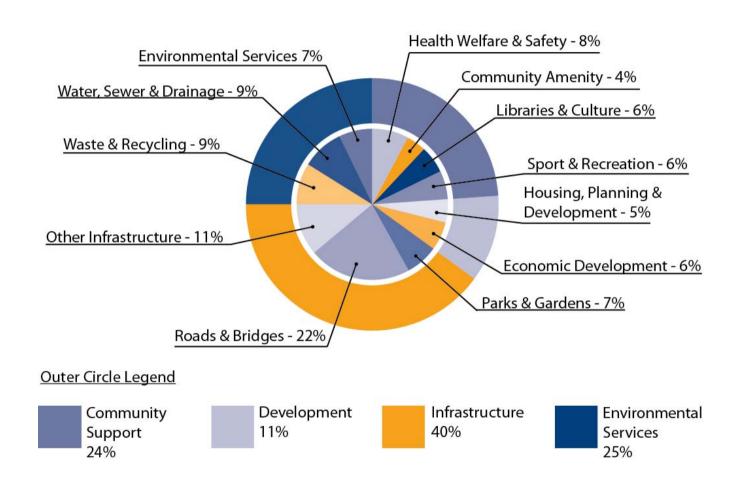


The Australian Landscape



Q

The Australian Landscape





Partnering or Paternalism?



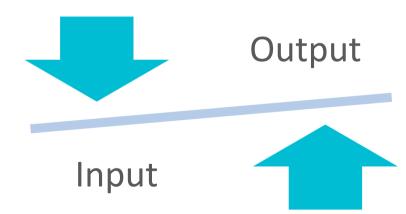
11% all expenditure

36% all public assets

90% all politicians

MOST TRUSTED LEVEL OF GOVERNMENT

LEAST RESOURCED MOST CRITICISED





The New Zealand Landscape





Good Performance?

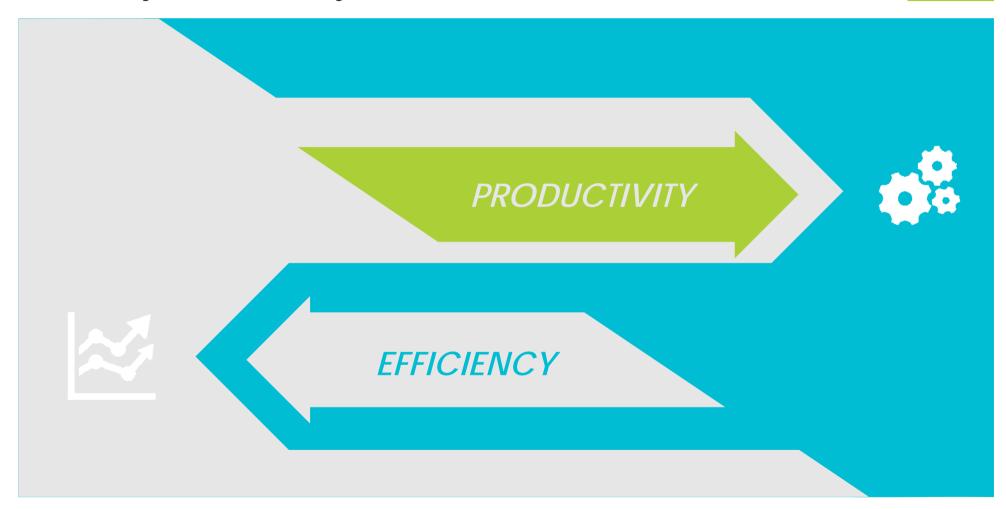
How you perform the <u>role</u> you play in the <u>area</u> you serve







Productivity and Efficiency





Council Comparative Performance Programme - Australia and NZ

6 Key Areas of Performance identified

Corporate Leadership

Strong, inspiring council leadership

Finance Management

Seamless finance function, systems and processes

Operations Management

Planned, cohesive and well managed operations

Risk Management

Defined risk management practices

Workforce Management

Effective use and development of 'people resources'

Service Delivery

Keep control of your council's performance measurement

135 Individual Councils // Survey 4-6

NSW Councils

Albury City Council Armidale Regional Council Ballina Shire Council Bega Valley Shire Council

Bellingen Shire Council Bland Shire Council

Blayney Shire Councille W T Spewy Valley's Councilles

Byron Shire Council

Richmond Valley Council Shellharbour City Council Shoalhaven City Council Singleton Council

Snowy Monaro Regional Council Sutherland Shire Council

Upper Hunter Shire Council

WA Councils

City of Albany

City of Armadale

City of Bayswater

City of Bunbury

City of Canning

City of Cockburn

City of Gosnells City of Greater Gewestern Australia

City of Joondalup

NZ Councils

Ashburton District

Auckland

Central Otago District

Clutha District

Far North District

Gisborne District

Gore District

Hauraki District

Horowhenua District

New Zealand

135 Councils

Oberon Council

Port Macquarie-Hastings Council
Port Stephens Council

Queanbeyan-Palerang Regional Council

Randwick City Council

Town of Claremont

Town of Mosman Park Councils

Town of Port Hedland

Town of Victoria Park

30 Councils



Continual Debate about Performance Comparisons

"But my council is unique – its different"

It is and it isn't

Its about <u>sameness</u> and <u>difference</u>

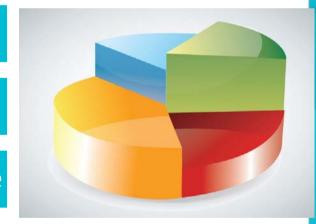
Being hard to do is no excuse

SERVICE MIX

How you do

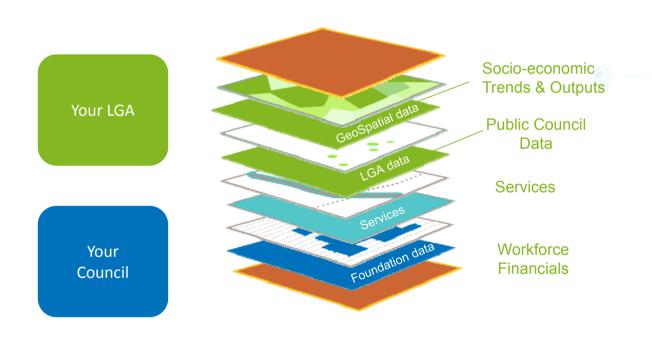
What you do

Where you are





Shape of Your Council and Area (Inside and Outside)







"Only local government knows local government best"



Successfully piloted linking workforce effort to services



LG Needs to Drive its Own Improvement

Only by understanding the different components does the overall performance picture have the right context



EFFICIENCY

How you do what you do at a service level



EFFECTIVENESS

How well you do what you do with what you have given the nature of your council's role and area you are in.



NSW: World First in measuring council amalgamations



11 Merger clusters measured 30 councils

Increased efficiency?
Increase effectiveness?
Increased capacity?



Council Comparative Analysis Tool

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