Bob Fenwick
Group Leader
Highways Maintenance
Swansea Council

Best in Uk?

- Welsh Asset Management Project

- Innovation approach by the council

- Swansea Pothole Project

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Welsh Asset Management Project

Real Benefits
- ❑ Tools
  - ❑ Valuation tool kit
  - ❑ Standardised Spreadsheets
  - ❑ Methods of visual inspection with training

- ❑ Agreed Standards
  - ❑ Standardised documents
  - ❑ Safety Intervention levels

- ❑ State of the Nation Report on Highways Asset Management

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Examples

❑ Asset Management Policy Statement
❑ Asset Management Plan (Standard Template)
❑ Annual Status and Options Report
❑ Asset Valuation Report
❑ **Data Management Plan**
❑ 5 Year Forward Works programme
❑ Performance Indicator Returns
❑ **Road Maintenance Manual**
❑ Agreed Method for Visual Inspection
❑ Welsh FNS
❑ All Wales Safety Intervention Levels
❑ Looking at Agreeing a national approach to the new Code of Practice

Swansea Council Innovation

Council Innovation Officer and "Sustainable Swansea"
- ❑ Corporate Stuff
    - ❑ System thinking
    - ❑ Blue Sky thinking
    - ❑ Deep Ocean thinking

- ❑ Listening and trying things out
    - ❑ Drop in session for all staff to unload
    - ❑ Meeting to discuss the outcomes – all invited
    - ❑ Prioritise
    - ❑ Trying things out

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Swansea Council Innovation

Our "Driving Forward" Programme

- ❑ PATCH
- ❑ Safety Inspections
- ❑ Pot Hole initiative
- ❑ Notices
- ❑ Internal drain cameras
- ❑ Gulley Work schedules

Still to be looked at

- ❑ Street works and internal noticing
- ❑ Apprentice Positions
- ❑ Prioritisation Scoring for schemes.

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Swansea's 48 hour pot hole pledge

❑ Second best roads in Wales but very poorly perceived

❑ Head in sand or tackle
❑ Pot Hole initiative
❑ Extra Funding to tackle perception

Swansea's 48 hour pot hole pledge

❑ Not related to safety
❑ Explain some exceptions.
❑ Heavy marketing
❑ Social media
❑ Every report with email address gets a response with photograph of before and after or an explanation
❑ Work statistics published online

Swansea's 48 hour pot hole pledge

- Very Wary -Backlash
- 6000 first year
- Customer satisfaction up 30%
- Social Media satisfaction
- Compliments rather than complaints
- Support from politicians
- Additional real work done
- Some preventative works
- A means to an end

❑Take Praise were you can get it we don't often deserve the criticism we get

❑Public don't understand what we do so get them on board.

❑All the weapons available

Thank You