



Liverpool
City Council

Social Care Provision

**How cleaning can play a key supporting role
in reducing costs**

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Background

- LCC has had a 58% reduction in grant since 2010
- By 2020 reduction in grant will total 68%
- Social Care an LCC priority
- 2018 increase in Council Tax to fund Social Care
- 2018 Social Care budgets overspent by over £5m
- Increase in referrals for support
- Increased numbers of people receiving critical care

History

- Initial approach by Asperger's Support Team in 2012
- Previous provision by private sector
- Average cost per house was £1,600
- Lack of expertise in Adult Services
- No formal referral system in place
- No control of operational budgets
- Decision to launch in-house provision in 2013

The Service Launch

- Service launched in 2013
- Formal referral system put in place
- Provided by mobile cleaning and portering service
- Average cost per referral reduced to £500
- First year cost was £23,000 (46 referrals)
- Payment by internal journal transfer
- Referrals from other Adult Service Social Workers taken
- Priority for hospital patients receiving non-critical care

Challenges

- Organisation of multi-agencies as service has developed
- Volume and types of waste
- Furniture
- Offensive waste
- Challenging service users and families
- Neighbours
- Dealing with Social Workers

Development of the Service

We now provide the service to the following areas:

- Adult Social Care Team
- Asperger's Support Team
- Children's and Young People Service
- Assessment and Care Delivery Team
- Family Support and Residential Care Team

Now delivered in conjunction with LSSL to further reduce refuse collection costs by removing 3rd party costs

Demonstrable Savings

- Current average cost per referral is £400 – 60% cheaper than private sector
- In-house refuse collection is 40% cheaper than private sector
- Each night saved for hospital provision is £500 per night per person
- Current capacity will allow for 3 times more provision per year for the same cost (when compared to private sector)
- Recyclable waste has been used to support vulnerable families

Future Development

- Discussions with Mayor's Office for development funding
- Potentially huge savings in Social Care budget
- Support for 3rd sector with development of homelessness services
- Consideration for ongoing domestic support services